

Daniel Quintanilla

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Work Experience

Instacart Shopper 2020 – present

- Delivery driver
- Shopping in store for customers
- Frequently communicate with customers as well as technical support
- Often solve technical problems such app outages, no internet connection, phone problems, etc.

Marianacci's Restaurant 2018 – present

- Waiter selling specials, wines, drinks, desserts, and food to customers while working with an extremely antiquated POS system
- Runner bringing food to the tables while controlling the floor and pacing of the kitchen
- Busser cleaning and resetting tables as well as tending to customers

TJ Maxx 2019 – 2020

- Working on floor organizing and cleaning store
- Frequently deal with customers
- Cashier on call

PF Chang's 2017 – 2018

- Busser cleaning the restaurant and interact with customers
- Used as a replacement for two bussers at the same time

Pollo a la Brasa Misti Restaurant 2012-2017

- Became the highest paid employee by becoming host and receiving a large pay increase from previous hosts. Had to control the entire restaurant to seat customers, dealing with hundreds of customers a day and dozens of waiters in a very hectic environment
- Waiter on call
- Cashier/Bartender
- Busser

Education

Westchester Community College 2014-2018

Norwalk Community College 2023-2024

Skills

- Fluent in Spanish and beginner learning Portuguese
- Critical thinking
- Tech Savvy