Almaas Shaikh

almaas0123@gmail.com | +91-88491 40665 | Ahmedabad | linkedin.com/in/almaasshaikh

Strategic Business Analyst with 8+ years in civic tech, payments, logistics, and procurement. Expert in Agile delivery, partner API integrations, and public sector systems. Converts ambiguity into user-centric roadmaps and measurable results.

Core Skills

Product & Strategy

- Product Roadmapping, Partner APIs
- Market & Competitor Analysis
- User Journey Mapping

Agile & Execution

- Epics, User Stories, Acceptance Criteria
- Backlog Grooming, UAT
- Process Modeling (BPMN, Gap Analysis)

Tools

- Jira, Confluence, Productboard
- Figma, Miro, Lucidchart, Notion
- SQL, Power BI, Looker Studio, Mixpanel

Professional Experience

CIVIC TECH (NDA)   *Business Analyst Consultant*
Nov 2024 – Present | Ahmedabad

- • Unified feedback & backlog system across stakeholders increased roadmap confidence by 50%.
- • Improved underserved onboarding flows, reducing drop-offs by 33%.
- • Led kiosk/mobile UAT, resolving 10+ major usability blockers pre-launch.

TecStub   *Business Analyst*
Nov 2023 – Oct 2024 | Ahmedabad

- • Drove monolith-to-microservices shift, cutting incidents by 40%, enabling weekly deployments.
- • Automated warehouse ops via RPA, reducing handling costs by 20%.
- • Built backlog of 200+ stories with BPMN flows, reducing dev rework by 30%.
- • Integrated 10+ partner APIs, improving transaction throughput by 20%.

Steamroll Technologies   *Business Analyst*
Jul 2018 – Oct 2023 | Ahmedabad

- • Launched G2C/G2B GRAS payment portal used by 3K+ users, cutting payment queries by 40%.
- • Drove Agile transition via Jira, Confluence, and team coaching, speeding delivery by 25%.
- • Managed RFP to vendor finalization, delivering project 15% under budget.
- • Increased client satisfaction by 30% via executive reporting and support.

Early Experience

Empowering CPO   *Business Analyst*
Jan – Jun 2018

- • Saved $18K (12%) on $150K procurement via strategic cost modeling.

Gujarat Agro Industries Corp.   *Mgmt Trainee*
Jul – Sep 2017

- • Designed credit policy that reduced late payments by 20%.

Peerbits Solutions   *Content Writer*
May – Aug 2016

• • Increased web traffic by 25% with SEO-rich blog content.

RapidOps Inc.   *Software Intern*
Jan – Apr 2016

• • Built custom APIs in MEAN stack, improving site load time by 40%.

Education

MBA – Finance & Marketing   BKSBM, Gujarat University, 2018
BE – Computer Science   AIT, GTU, 2016

Awards & Recognition

• Winner – OpenGovData Hackathon
• Finalist – Smart India Hackathon
• National Case Study Competitions (under publication)