Week 4: Design an IT Policy Control Framework

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# Design an IT Policy Control Framework

NCU-F is a large-sized enterprise within the Banking-as-a-Service (BaaS) industry. The business predominately grows through acquisitions, and this has caused the company to have inconsistent standards between business units. This situation creates challenges for teams to collaborate and share solutions. The business has established a central task force to define Information Technology and Communication (IT&C) policies and build the missing cohesion.

Next, the organization must adopt a policy control framework. Typically leaders approach this situation by combining existing frameworks, such as COBIT, ITIL, COSO, CMMI, and FAIR (Lindros, 2017). These industry-standard frameworks assist project teams in implementing their artifacts using a secure, reliable, and maintainable process. However, using only engineering-centric frameworks is potentially too narrow. Many projects span different teams, role families, and organizations (e.g., vendors, consultants, and partners). NCU-F must address those limitations by formally declaring its project artifacts like charters, mandates, and roadmaps (Bonnal & Rauser, 2017). When documents exist to unify communication across teams, it declares universal agreement of the direction and appropriate guardrails. Each project team