

Dr. Ruby Thapliyal

(IMMEDIATE JOINER)

BAMS, MPH

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Dynamic healthcare professional with a proven track record of leading impactful initiatives in healthcare. Demonstrated expertise in program management, stakeholder engagement, and innovative solution implementation. Proficient in quality assurance and strategic planning, with a comprehensive understanding of healthcare systems and regulations. Skilled in leveraging technology and data analytics to optimize operations and drive organizational growth. Effective leader experienced in leading cross-functional teams and fostering collaborative partnerships. Passionate about driving healthcare innovation and delivering transformative outcomes in consulting environments.

SKILLS

- Leadership acumen
- Stakeholder Liaisoning
- Business Development
- Technology Integration
- Healthcare Systems and Regulations
- Innovative solution implementation and strategy development
- Program Management
- Data Analytics
- Research and development
- Quality Assurance
- Language: English, Hindi
- IT Skills- MS Office, R commander, Atlas.ti, SAS 9.4, AI Tools, Power Bi

WORK EXPERIENCE

PUBLIC HEALTH TECHNOLOGY TRUST, Bangalore (19 Jan 2023- 31 May 2024)

Role: Program Manager

Project(s) Handled: • NMOG (BMGF's) • Sickle cell screening Program (SCI) • oxygen for old age homes (IDBI) • Maternal health Program (HAWPAR) • HPSS survey (OHT) • Hospital Disinfectant study (CDDEP India) • NCD screening (Castrol) • Consanguinity study (SLS)

Roles and Responsibilities:

- Program Management: Design programs, draft proposals, concept notes, implementation plans, and Letters of Intent (Lols) for new business opportunities. Successfully secured grants for initiatives such as Sickle Cell Anaemia from SCI, Oxygen Support to Old Age Homes from IDBI Bank, and Maternal Health Program from Hawpar.
- Business Development: Led the exploration of new grant opportunities for the organization.
- Budget Management: Tracking of budget expenditures against deliverables and adjusting project activities, ensuring optimal resource allocation.
- Stakeholder Engagement: Maintain continuous engagement with government agencies, donors, professional bodies, development partners, and other stakeholders to facilitate advocacy, partnership, and program implementation.
- Partnership Development: Draft concept notes, scopes of work, and agreements for partnerships with public and private stakeholders.
- Knowledge Management and Reporting: Develop periodic progress reports and end-of-project reports for donor reporting purposes. Finalised technical guidelines and frameworks and compiled qualitative and quantitative data points for comprehensive donor reporting. Develop work plans to align with overall project strategy and objectives, ensuring effective project management and outcomes.

Project • NMOG Mobile App (National Medical Oxygen Grid): funded by BMGF.

Role: Product Manager

- Initiated and managed the development of an innovative online web application to monitor hospital oxygen usage, utilizing a range of metrics.
- Designed and delivered comprehensive training sessions on software usage, database creation, and reporting to ensure smooth adoption.
- Played a key role in successfully training and implementing the application at the prestigious Kanpur Medical College.

CARE INDIA, Bihar (15 November 2021-15 January 2023)

Role: District Technical Officer, Health Systems Strengthening

Project(s) Handled: • BMGF's Bihar Technical Support Agency • Maternal child health and Nutrition outcomes.

Roles and Responsibilities:

- **Team Leadership:** Led and managed a 40+ member team, focusing on capacity building, mentoring, and efficient working to achieve program goals effectively.
- **Stakeholder Engagement:** Established productive relationships with key officials to facilitate facility-level and outreach interventions.
- **Hospital Operations Expertise:** Extensively involved in hospital operations, transformation, and improvement through quality certifications (NABH, LaQshya, Kayakalp, Musqan, and NQAS), clinical governance, district peer assessments, and quality assurance. Supported HMIS implementation.
- **Process Enhancement:** Contributed to the development and improvement of study processes, SOPs, quality control measures, regulatory compliance, and procurement and supply chain rationalization.
- **Healthcare Capacity Building:** Engaged in capacity building of healthcare personnel, monitoring quality training, conducting diagnostic studies, data analysis, gap analysis, and providing implementation support.
- **Reproductive and Child Health Support:** Provided support for access to Reproductive and Child health services through convergence meetings and implementation of programs via mobile-based applications (E-Sanjeevani / Telemedicine, E-Aushadhi /DVDMS, ANMOL App, RAFT) and the generation of the monthly dashboard.
- **COVID-19 Response Leadership:** Led and managed a team of 70+ members during the COVID-19 vaccination drive in Uttarakhand, overseeing operations in two districts from February 2022 to April 2022.

CARE India -Research Experience – (Jan -August 2021) (As part of my MPH Thesis)

Role: Intern Program Associate

- Conducted research on urban Primary Health Centres (PHCs) in Bihar, focusing on infrastructure, supply, and human resources.
- Developed research tools, collected data, and performed qualitative and quantitative analysis.
- Spearheaded assessments to gauge breast cancer and family planning awareness among ASHA and ANM workers and crafting targeted training modules for enhanced education and empowerment.
- Analysed data from HMIS portal to support government authorities in decision-making.
- Interacted with Red Light Area workers to assess their awareness of family planning programs. Conducted surveys to promote family planning programs among Red Light Area workers.
- Engaged with Red Light Area workers to assess their familiarity with family planning initiatives, conducting tailored surveys to advocate and promote relevant programs within the community.
- Proficient in SAS and Atlas. ti for data analysis and documentation.

JIMMEDARI FOUNDATION

- Worked under various programs for healthcare development and gained knowledge on Report writing & Data Analysis.

District Hospital, Haridwar (May 2018 – May 2019)

Role: Intern M.O

- Collaborated with multidisciplinary teams to develop patient care plans, showcasing teamwork abilities.
- Conducted comprehensive patient assessments and diagnostic evaluations, demonstrating clinical acumen.
- Utilized electronic health record (EHR) systems for accurate documentation and data management.
- Contributed to quality improvement initiatives to enhance patient outcomes.

ACHIEVEMENTS

- Awarded COVID-19 warrior certificate from Uttarakhand health department.
- Awarded with PnG Scholarship during post-graduation (April 2020).
- Recipient of Merit-based Prime Minister Scholarship Scheme from 2010-20.
- completed E-Course from London School of Health and Tropical Medicine: COVID-19 TACKLING OF NOVEL CORONAVIRUS.
- In February 2020, completed a WHO course on Introduction to Poliomyelitis and the Global Polio Eradication Initiative.
- In December 2019, successfully completed WHO's course Health Emergency: Competency-based Learning.
- Completed e-course on Johns Hopkins University on Essential Epidemiological Tools for Public Health Practice (July 2020).

EDUCATION

Qualification	Institute	Year
Master's in Public Health (MPH)	Indian Institute of Public Health, Gandhinagar	2019-2021
Bachelors in AyurvedicMedicine and Surgery (BAMS)	Rishikul Government Ayurvedic Medical college, Haridwar	2013-2019