A technical description

of the VATEUD PTD application

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Introduction

The VATEUD PTD application consists of a public frontend, available on ptd.vateud.net and a restricted backend at ptd.vateud.net/admin. The bulk of the action, all trainee management, record editing and housekeeping duties take place in the backend.

Backend

Authentication

The backend access to the application, available for administrators PTD staff, instructors and examiners is gated by an authentication system. New backend user records can only be created by existing app admins, sign up is not possible, password reset tool is provided. Passwords are stored as a random-salted SHA1 hash. No sensitive data is stored in plain text.

User roles

Users can have **one or many** backend roles. The role determines the set of permissions a user has. The currently existing roles are:

- Admin: has full management access to the entire backend and all data types and records
- Examiner: has read only access to the all data types. Has full management access to the "Examination" records. Can update existing pilot records for non-upgraded pilots.
- Instructor: has read only access to the all data types. Has full management access to the "Trainings" records. Can update existing pilot records for non-upgraded pilots.

A user without any defined role has read-only access to the entire backend.

Note: It's perfectly possible to combine several roles to one user, so for example a single user can be both an instructor and an examiner, which would grant him the combined privileges of both these roles.

Dashboard

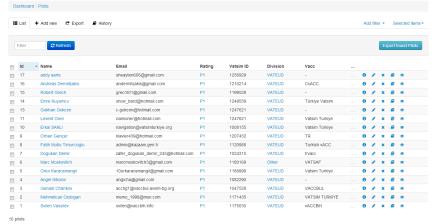
The dashboard is the starting place for admins and managers and lists a summary of all currently existing record types. The navigation menu on the left allows switching between the available record types.

Record management actions

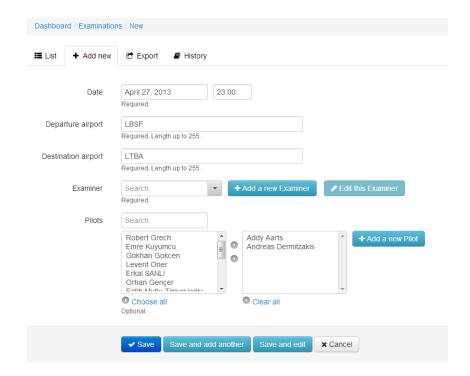
The following common principles apply across the entire app:

For each **record type** there are several action tabs:

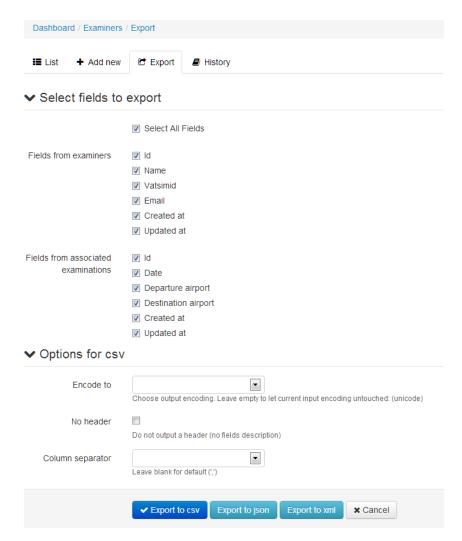
• List / Index: a paginated table overview of all available individual records for that type, including links/buttons to individual record actions. Below is an example of the pilot trainees listing:



• Add new tab: a form for adding another individual record of the relevant type. Below is an example of the "Add new examination" form:

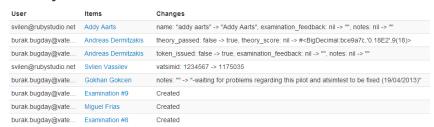


• Export tab: allows exporting all or selected individual records of the relevant type to csv, xml or json formats. (See the "Data liberation" section below). Below is an example of the "Export examiners" tab:

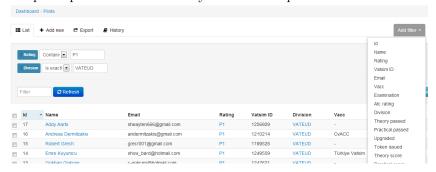


• **History** tab: it displays a chronology of all "write" actions for the relevant record type (create, edit, delete), plus the details of the action (what was changed) and the backend user who changed it. Also see the "History Log" section below. Below is a "History" snippet:

History



• Filter / Search functionality: allows searching (filtering) the records by single or multiple criteria. The "Quick Filter" field will try to match the entered text against the data of any record field. Individual fields can be selected via the "Add filter" dropdown menu on the right. Below is an example of pilot records filtered by their desired pilot rank and division:



For each **individual record** there are several individual actions, accessible via the minibuttons in the list/index view. Below is a shot of the minibuttons linked to different actions:

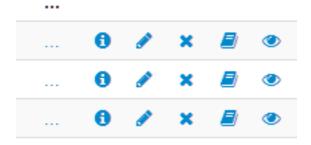
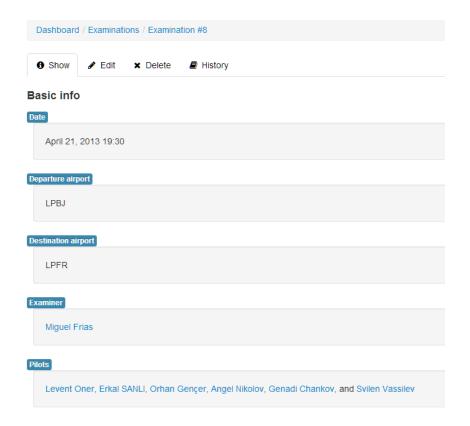
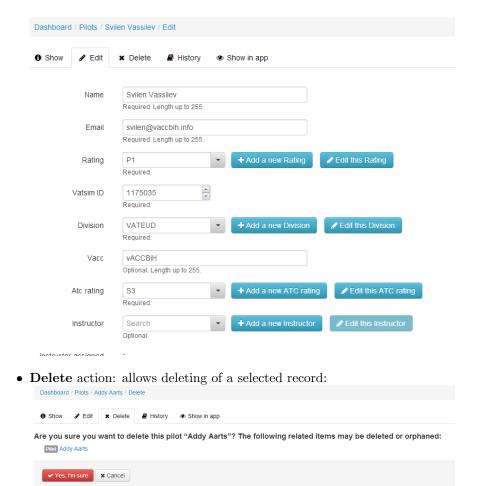


Figure 1: Minibuttons

• Show action: presents the details for the selected record. Below is an example of an examination "show" view:



• Edit action: a form (with possible nested forms) to edit the record details. Below is part of a pilot "edit" view:



• **History**: the historical log of the record (see the "History Log" section below)

Record groups

The record types are split in 2 groups: **administrative** records and **operational** records. The administrative records are not accessible to examiners, instructors and other non-admin managers, as they seldom require editing and define the general behaviour and available options of the application.

Administrative Records

• ATC ratings: a listing of all available VATSIM ATC ratings, to be used in forms and pulldown menus

- Divisions: a list of the divisions that are allowed to conduct their pilot training via the VATEUD ATO, to be used in forms and pulldown menus
- Ratings: a list of all pilot ratings that the VATEUD ATO is certified to provide training for
- Users: the user management panel for authorized backend users. Only accessible by the app admins.

Operational Records

Examiners Examiner records are created manually by the app administrators.

The following data is stored and can be manipulated for each record:

- Name
- VATSIM ID
- Email

Data available by association, and listed on each examiner's "show" page:

• Examinations

Instructors Instructor records are created manually by the app administrators

The following data is stored and can be manipulated for each record:

- Name
- VATSIM ID
- Email

Data available by association, and listed on each instructor's "show" page:

- Pilots
- Trainings

Pilots Pilot (trainee) records are normally created automatically when a trainee submits the "Enroll" form from the frontend. It's also possible to create pilots manually via the backend.

The following data is stored and can be manipulated for each record:

- Name
- Email
- VATSIM ID
- Desired pilot rating
- Division
- VACC
- ATC rating
- Instructor
- Instructor assigned date/time
- Token issued
- Token issued date/time
- Token reissued
- Token reissued date/time
- Theory passed
- Theory passed date/time
- \bullet Theory score
- Examination
- Practical passed
- Practical passed date/time
- Practical score
- Examination feedback
- Upgraded
- Upgraded date/tme
- Notes

Some of this data is **automatically collected** and stored by the app without manual input. See the "Chronography automation" section below.

Changing some of this data triggers **email notifications**. See "Email automation" section below.

Note that upon editing a pilot record to assign or re-assign him to an examination, only the upcoming (future) examinations will be available in the list, the past ones are not on the list.

Data available by association, and listed on each pilot's "show" page:

• Trainings

Examinations Examination records are created (scheduled) manually by the app administrators or by examiners.

The following data is stored and can be manipulated for each record:

- Date / Time
- Departure airport
- Destination airport
- Examiner
- Participating pilot(s)

Note that when creating or editing an examination only the trainees who haven't been examined yet will be available for inclusion.

Changing some of this data triggers **email notifications**. See "Email automation" section below.

Trainings Training records are created (scheduled) manually by the app administrators or by instructors.

The following data is stored and can be manipulated for each record:

- Date / Time
- Departure airport
- Destination airport
- Instructor
- Participating pilot(s)

Note that when creating or editing a training only the trainees who haven't been upgraded yet will be available for inclusion.

Changing some of this data triggers **email notifications**. See "Email automation" section below.

Email automation

Emails are automatically being sent by the app in the following cases to the following recipients:

Upon pilot registration/enrollment

- \bullet When a pilot has enrolled for training by filling the form at http://ptd.vateud.net \mathbf{OR}
- When a pilot record has been manually *created* on the backend by an administrator:
- A welcome email is sent to the pilot with his record details and general training instructions
- A notification email is sent to all admin users of the app, advising that a new pilot has enrolled for training and listing the pilot's details

Upon assigning an instructor to a pilot

- When a pilot record is edited to assign/reassign an instructor to a pilot:
- A notification email is sent to the pilot, advising him an instructor has been assigned for his training and providing the instructors details: name, VATSIM id, email
- A notification email is sent to the instructor, advising them they have been assigned a new pilot trainee and providing all the pilot details: name, id, email, requested rating, division, vacc, atc rating, etc.

Upon scheduling a training session

- When a new training session record is created and/or when an training date gets changed:
- A notification email is sent to the instructor assigned for the training, providing the necessary details: date, time, arrival and departure airports and participating pilot(s), additional notes
- A notification email is sent to all pilots involved in the training with all the aforementioned details

Upon issuing or re-issuing an exam token

- When a pilot's record is marked with the "Token issued" or "Token reissued" check-mark:
- A notification email is sent to the pilot, advising them they can now sit their theoretical test and giving them instructions on how to access and log into the test system (currently ATSimTest)

Upon passing the theoretical exam

- When a pilot's record is edited to acknowledge the passing of a theoretical exam and his mark:
- A notification email is sent to the pilot informing him that he has passed and about his mark
- A notification email is sent to the pilot's instructor informing him that his trainee has passed the test and about his mark

Upon scheduling an examination

- When a new examination record is created and/or when an examination date gets changed:
- A notification email is sent to the examiner assigned for the examination, providing the necessary details: date, time, arrival and departure airports and participating pilot(s)
- A notification email is sent to all pilots involved in the examination with all the aforementioned details
- A notification email is sent to the instructor(s) of all pilots involved in the examination with the aforementioned details

Upon passing the practical exam

- When a pilot's record is edited to acknowledge the passing of a practical exam and his mark:
- A notification email is sent to the pilot informing him that he has passed and about his mark
- A notification email is sent to the pilot's instructor informing him that his trainee has passed the examination and about his mark

Upon submitting a practical examination feedback

- When a pilot's record is edited to add practical examination feedback by the pilot's examiner:
- A notification email is sent to the pilot informing him of the received feedback and its contents
- A notification email is sent to the pilot's instructor informing him that his trainee has received examination feedback and its contents

Upon upgrading

- When a pilot's record is edited to mark him as an "upgraded"
- A notification email is sent to the pilot informing him of the rating upgrade

Overall, over the life-cycle of a single pilot training 17 different emails are being sent by the application to different recipients

Technical details regarding the emails

• All emails sent by the app are multipart consisting of html and txt parts to satisfy both email clients that use or don't use html

Chronography automation

The dates and times for the following events, related to the pilot records, are captured automatically without manual input and are available for reference and housekeeping:

- Pilot enrollment
- Instructor assigned
- Exam token issued
- Exam token re-issued
- Theoretical exam passed
- Practical exam passed
- Upgraded
- Last update of the pilot record (on any change)

History Log

Each "write" action to the database (creation, update, deletion) for any type of record (pilots, instructors, examiners, examinations) is **logged** together with the user who made the change, the date and time and the details of the change.

Data liberation

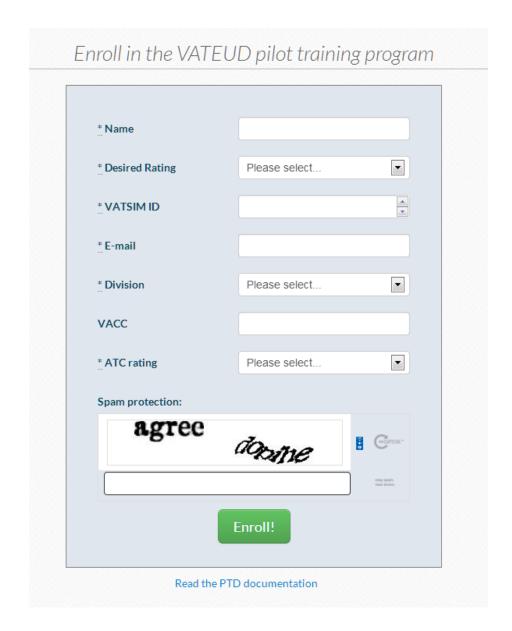
All records and record types can be either completely or selectively **exported** via the backend interface by any PTD admin to any of the following formats: csv, xml, json. **Note:** this is **not** a public API.

Frontend

All frontend pages update dynamically without manual input.

Enrollment form

New pilots sign up for training by filling in and submitting the enroll form at http://ptd.vateud.net/.



Pilot records

Each pilot is limited to only check their own record and history, by using a unique, non-reversible URL. This URL is initially emailed to the pilot with the welcome email after enrolling, and subsequently included in each notification email for the lifecycle of the training (see "Email Automation" section).

Frontend data tables

Abridged data listings are published on the frontend in reverse chronological order for the following data types: pilot trainees, examinations, trainings, PTD staff. Below is a snippet of the pilot's table (the links point to each pilot's vataware page):

Name	Vatsim ID	Rating	Division	vACC	ATC rating	Enrolled at
Addy Aarts	1256929	P1	VATEUD		OBS	2013-04-20 22:01:57 UTC
Andreas Dermitzakis	1210214	P1	VATEUD	CvACC	C1	2013-04-20 21:13:26 UTC
Robert Grech	1199528	P1	VATEUD		OBS	2013-04-20 04:47:56 UTC
Emre Kuyumcu	1249559	P1	VATEUD	Türkiye Vatsim	OBS	2013-04-19 16:30:37 UTC
Gokhan Gokcen	1247621	P1	VATEUD		OBS	2013-04-18 22:49:42 UTC
Levent Oner	1247621	P1	VATEUD	Vatsim Turkiye	S1	2013-04-18 22:02:43 UTC
Erkal SANLI	1008155	P1	VATEUD	Vatsim Türkiye	S3	2013-04-18 21:26:16 UTC
Orhan Gençer	1207432	P1	VATEUD	TR	S1	2013-04-18 18:50:52 UTC
Fatih Mutlu Timurcioglu	1120988	P1	VATEUD	Turkish vACC	S3	2013-04-18 17:48:45 UTC
Dogukan Demir	1024315	P1	VATEUD	trvacc	C1	2013-04-18 16:59:02 UTC
Marc Moskovitch	1180169	P1	Other	VATSAF	52	2013-04-18 08:44:36 UTC
Onur Karaosmangil	1188998	P1	VATEUD	Vatsim Turkiye	S1	2013-04-17 14:18:30 UTC
Angel Nikolov	1082290	P1	VATEUD		S2	2013-04-17 14:17:45 UTC
Genadi Chankov	1047528	P1	VATEUD	VACCBUL	C1	2013-04-17 14:14:06 UTC
Mehmetcan Ozdogan	1171435	P1	VATEUD	VATSIM TURKIYE	52	2013-04-17 14:13:05 UTC
Svilen Vassilev	1175035	P1	VATEUD	vACCBiH	S3	2013-04-16 23:19:18 UTC

Statistics

The "Statistics" page shows activity charts (monthly and yearly) depicting the dynamics of trainee records, examinations and trainings. Some numbers are also published: total pilots enrolled, pilots that have passed theory, pilot's that have passed practical exam, upgraded pilots, total numbers of examinations and trainings, etc

