

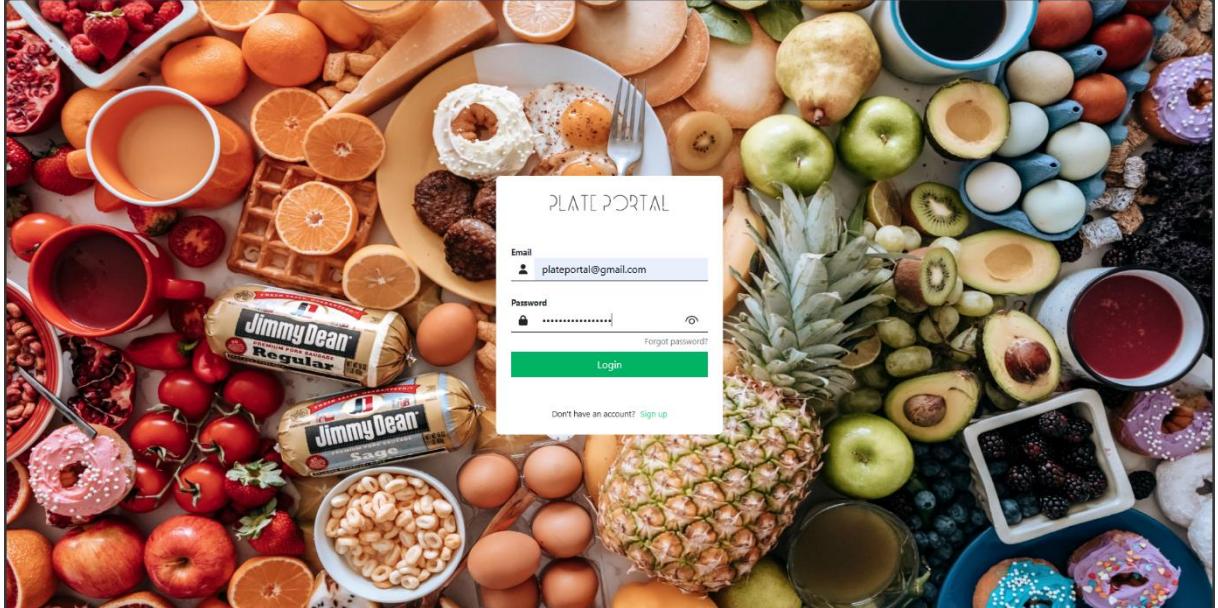
PLATE PORTAL
USER MANUAL

I. Log in, log out, retrieve password

1. **Log in:** This function allows users and admin to log in to the system

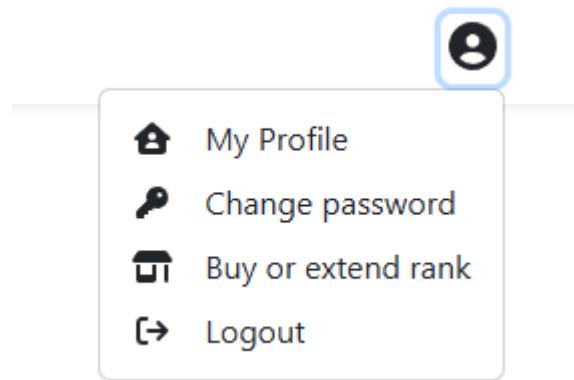
Step 1: Press log in on the main page

Step 2: Enter email and password (password of the sample data is the comment after its insert line in file plateportal.sql in folder ProjectDB) then press login



2. **Log out:** This function allows users and admin to log out of the system after having logged in

Step 1: Press user icon on the top right of the page then press logout



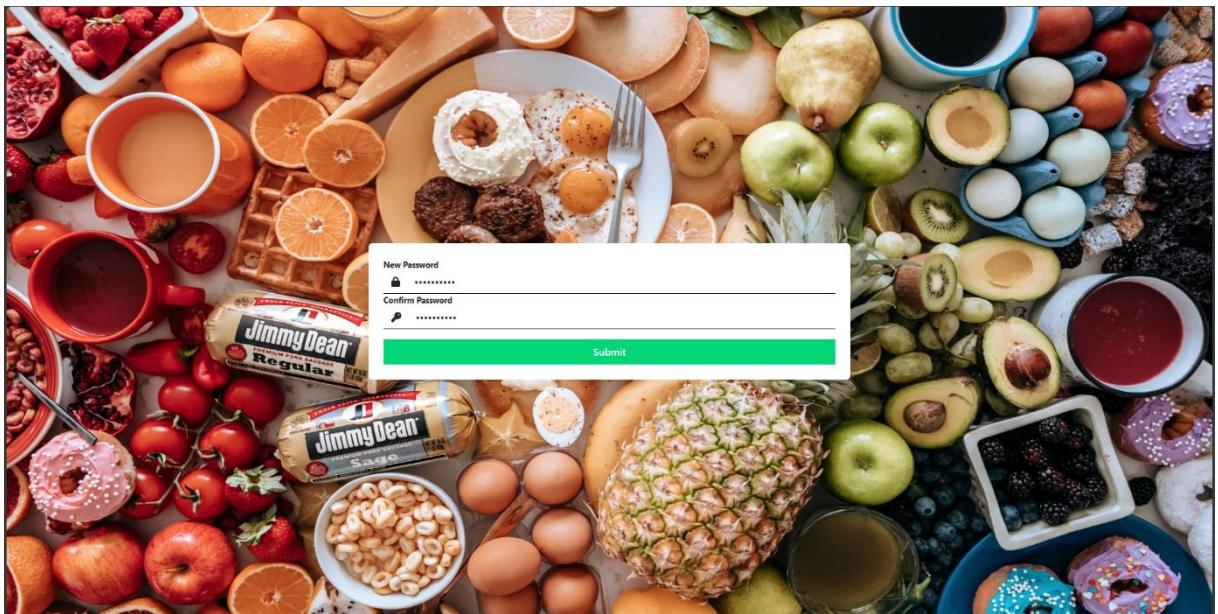
3. **Retrieve password:** This function allows users and admin to retrieve their password in case they forget it

Step 1: Press forgot password? on login page

Step 2: Enter email to retrieve password

Step 3: Enter verification code from email then press submit

Step 4: Enter new password and confirm password then press submit



II. Manage self's profile

1. View profile: This function allows users to view their profile after having logged in

Step 1: Press user icon on the top right of the page then press my profile

PLATE PORTAL

Email: caterer1@gmail.com
Create date: 2022-02-10

Full name *

Birthday Gender *

New Profile Image

Payment Information *

Description

Address * District 7, Ho Chi Minh City

Rating: 4.5 Point: 0

Phone *



Rank starting date: 2024-05-17 Rank fee: \$15.0
Rank ending date: 2024-07-17 Rank CPO: 2.0
Rank max dish: 30

Submit

2. Edit personal information: This function allows users to edit their personal information when viewing profile

Step 1: Enter your personal information then press submit

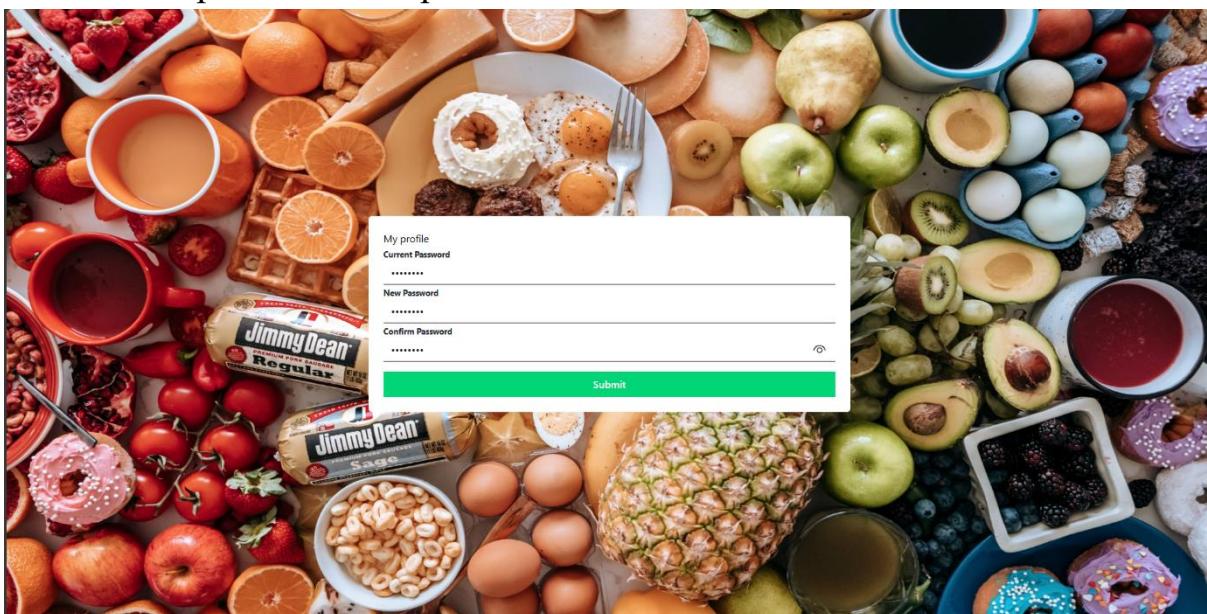
Email: caterer1@gmail.com
Create date: 2022-02-10
Full name *
Golden Hands
Birthday 20/09/1988 Gender * Male
Phone * 0987654321
New Profile Image Chọn tệp | Không tệp nào được chọn
Payment information * NCB 0123456798
Description Experienced caterer specializing in Italian cuisine.
Address * 123 Nguyen Van Linh, Tan Thuan Tay
District 7, Ho Chi Minh City

Rating: 4.5
Point: 0
Rank starting date: 2024-05-17
Rank ending date: 2024-07-17
Rank fee: \$15.0
Rank CPO: 2.0
Rank max dish: 30

3. Change password: This function allows users to change their password after having logged in

Step 1: Press user icon on the top right of the page then press change password

Step 2: Enter current password, new password and confirm new password then press submit

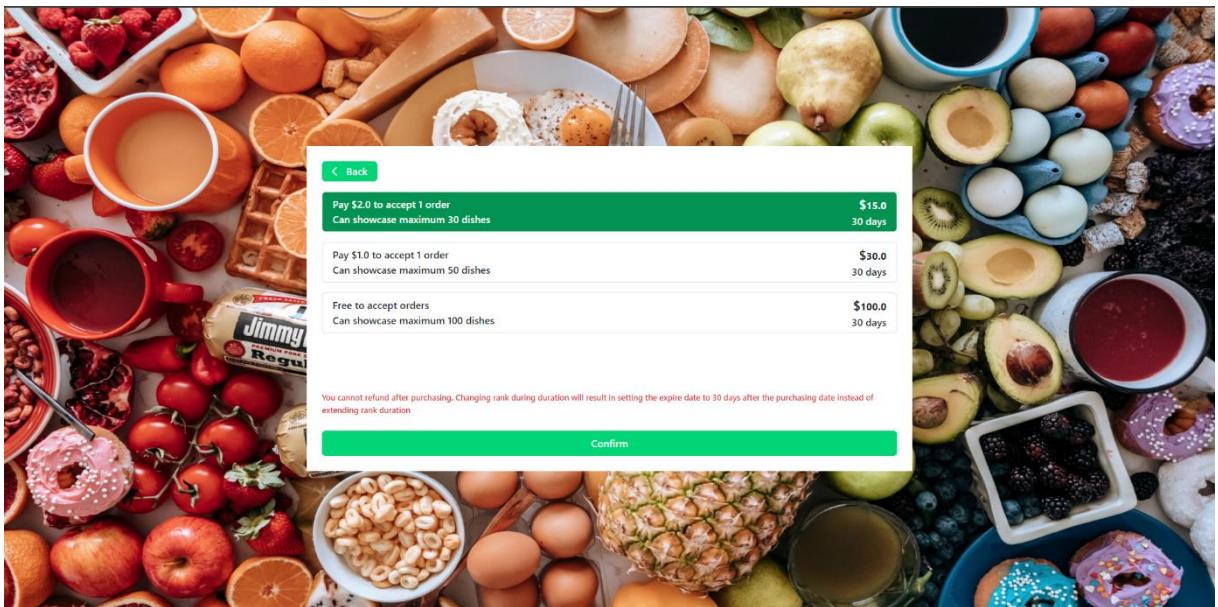


4. Extend or change caterer rank: This function allows caterers to buy or extend caterer rank after having logged in

Step 1: Press user icon on the top right of the page then press buy or extend rank

Step 2: Choose desired rank then press confirm

Step 3: Conduct payment if needed



- 5. View all delivery address:** This function allows customers to view their delivery addresses after having logged in
- Step 1: Press user icon on the top right of the page then press manage delivery address

Address	District	City	Actions
123 Pho Chinh, A	Cai Rang	Can Tho	Edit Delete
222 Hanh Phuc, E	Thot Not	Can Tho	Edit Delete

- 6. Find delivery address:** This function allows customers to find their delivery addresses after having logged in
- Step 1: Press user icon on the top right of the page then press manage delivery address
- Step 2: Enter searching keyword in the search box

PLATE PORTAL												
Home Caterers Orders Minigame Rating Caterer												
<div style="border: 1px solid #ccc; padding: 10px;"> <p style="text-align: right;">+Add new delivery address</p> <p style="margin-top: 10px;"> <input style="border: none; border-bottom: 1px solid #ccc; padding: 0 5px;" type="button" value="10"/> entries per page </p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: small;"> <thead> <tr> <th style="text-align: left;">Address</th> <th style="text-align: center;">District</th> <th style="text-align: center;">City</th> <th style="text-align: center;">Actions</th> </tr> </thead> <tbody> <tr> <td>123 Pho Chinh, A</td> <td style="text-align: center;">Cai Rang</td> <td style="text-align: center;">Can Tho</td> <td style="text-align: center;"> Edit Delete </td> </tr> </tbody> </table> <p style="margin-top: 10px;">Showing 1 to 1 of 1 entry (filtered from 2 total entries)</p> </div>					Address	District	City	Actions	123 Pho Chinh, A	Cai Rang	Can Tho	Edit Delete
Address	District	City	Actions									
123 Pho Chinh, A	Cai Rang	Can Tho	Edit Delete									

- 7. Add delivery address:** This function allows customers to add new delivery addresses after having logged in
- Step 1: Press user icon on the top right of the page then press manage delivery address
- Step 2: Press add new delivery address
- Step 3: Enter new delivery address details then press submit

PLATE PORTAL				
Home Caterers Orders Minigame Rating Caterer				
<div style="border: 1px solid #ccc; padding: 10px;"> <p style="text-align: right;">Back</p> <p style="margin-top: 10px;"> Address * Day la dia chi District * Ngo Quyen, Hai Phong </p> <p style="text-align: center; margin-top: 10px;">Submit</p> </div>				

- 8. Update delivery address:** This function allows customers to update delivery addresses after having logged in
- Step 1: Press user icon on the top right of the page then press manage delivery address
- Step 2: Press edit on a delivery address
- Step 3: Enter delivery address details then press submit

The screenshot shows a user interface for managing delivery addresses. At the top, there is a navigation bar with links for Home, Caterers, Orders, Minigame, and Rating Caterer. On the right side of the header, there are icons for a user profile and a gear. Below the header, there is a green button labeled '< Back'. A section titled 'Address *' contains a house icon followed by the text 'Dia chi'. A dropdown menu shows the entry 'Ngo Quyen, Hai Phong'. At the bottom of this section is a green 'Submit' button.

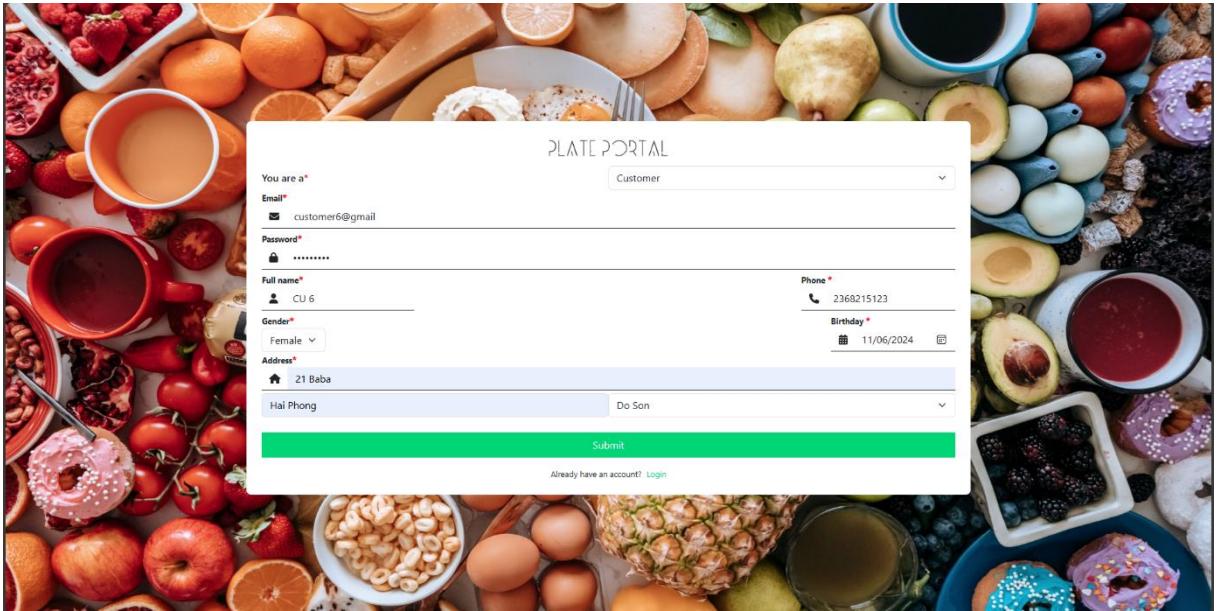
9. Delete delivery address: This function allows customers to delete their delivery address after having logged in
 Step 1: Press user icon on the top right of the page then press manage delivery address
 Step 2: Press delete on a delivery address

The screenshot shows a table listing delivery addresses. The columns are Address, District, City, and Actions. There are two entries: one for '123 Pho Chinh, A' in 'Cai Rang' district, 'Can Tho' city, and another for '222 Hanh Phuc, E' in 'Thot Not' district, 'Can Tho' city. Each entry has 'Edit' and 'Delete' buttons in the Actions column. At the top right of the table area, there is a green '+Add new delivery address' button. Below the table, a message says 'Showing 1 to 2 of 2 entries'. The bottom right corner of the table area has a small navigation bar with arrows.

III. Register account

1. Sign up customer: This function allows customers to register accounts
 Step 1: Press sign up
 Step 2: Fill in the registration form then press submit

Step 3: Enter verification code from email then press submit



2. Sign up caterer: This function allows caterers to register accounts

Step 1: Press sign up

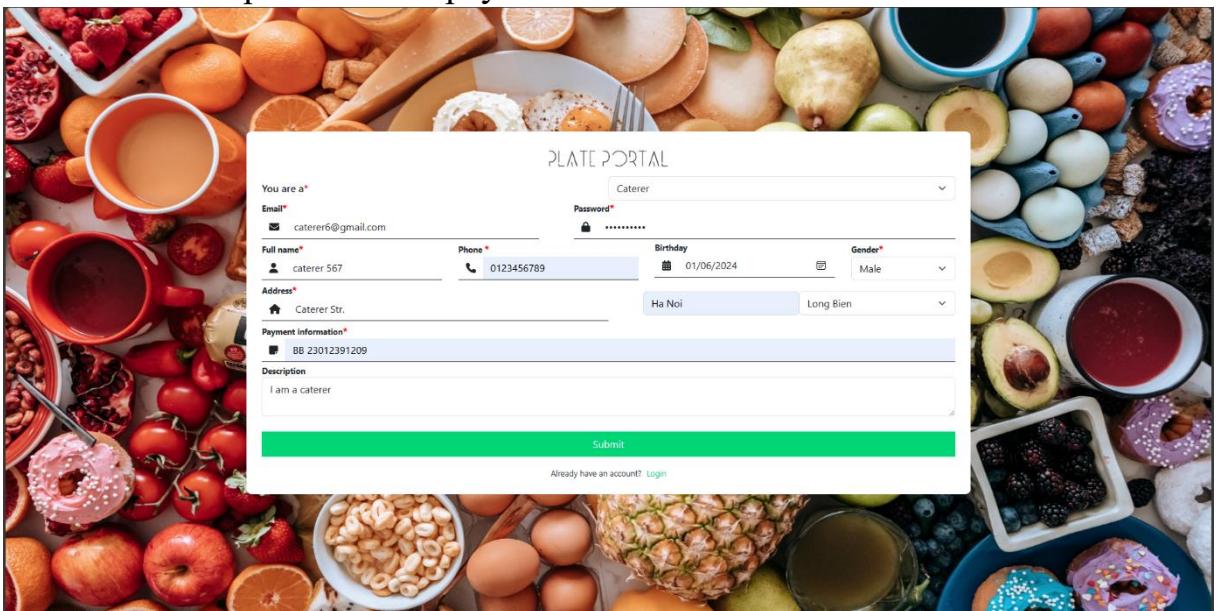
Step 2: Choose caterer

Step 3: Fill in the registration form then press submit

Step 4: Enter verification code from email then press submit

Step 5: Choose desired rank then press confirm

Step 6: Conduct payment



IV. Report other account

This function allows customers to report caterers about their orders and vice versa after having logged in

Step 1: Open order page

Step 2: Choose report icon on an order

Step 3: Enter reason then press OK

The screenshot shows the PLATE PORTAL interface. At the top, there's a green header bar with icons for Order, Dish, and Banner Advertise. Below it is a dashboard with three cards: 'Total Order' (1), 'Total Revenue' (\$200.0), and 'Order Canceled' (0). A modal dialog box is open in the center, titled 'localhost:8080 cho biet'. It contains the message 'Please enter the reason for your report (max 200 characters):' followed by a text input field containing 'this is a scammer'. There are 'OK' and 'Cancel' buttons at the bottom of the modal. To the right of the modal is a chart titled 'Report' showing data from 3/6 to 9/6. Below the chart is a table of order details with columns for Customer, Created Date, Order Date, State, Dishes, Value, Note, and Action. The table shows four entries. At the bottom left, it says 'Showing 1 to 4 of 4 entries'.

V. Manage caterer's rank

- 1. View all caterer's rank:** This function allows Admin to view all caterer rank in the system after having logged in
Step 1: Choose caterer rank

The screenshot shows the 'Manage Caterer Rank' page. The top navigation bar includes 'Dashboard', 'Add Caterer Rank', and 'Statistical reports'. On the left, there's a sidebar with 'Caterer' selected, showing 'Caterer rank', 'Customer', and 'Feedback'. The main content area has a table titled 'Manage Caterer Rank' with columns: Rank ID, Rank Fee, Rank CPO, Rank Max Dish, and Actions. It lists three entries: Rank ID 1 with Rank Fee \$15.0, Rank CPO 2.0, and Rank Max Dish 30; Rank ID 2 with Rank Fee \$30.0, Rank CPO 1.0, and Rank Max Dish 50; and Rank ID 3 with Rank Fee \$100.0, Rank CPO 0.0, and Rank Max Dish 100. Each entry has 'Update' and 'Delete' buttons. At the bottom left, it says 'Showing 1 to 3 of 3 entries'.

- 2. Add caterer rank:** This function allows Admin to add new caterer rank after having logged in
Step 1: Choose caterer rank
Step 2: Choose add caterer rank
Step 3: Enter caterer rank details then press save

The screenshot shows the PLATE PORTAL interface. On the left is a sidebar with navigation links: Dashboard, Caterer, Caterer rank (which is highlighted in green), Customer, and Feedback. The main content area is titled 'Manage Caterer Rank' and contains a sub-section titled 'Add Caterer Rank'. This section includes fields for 'Rank Fee' (200), 'Rank CPO' (0), and 'Rank Max Dish' (350). At the bottom are 'Save' and 'Cancel' buttons.

- 3. Update caterer rank:** This function allows Admin to update caterer rank details after having logged in
- Step 1: Choose caterer rank
 - Step 2: Choose update on a caterer rank
 - Step 3: Enter caterer details then press save

The screenshot shows the PLATE PORTAL interface. The sidebar and main content area are identical to the previous screenshot, but the sub-section title is 'Edit Caterer Rank'. The fields for 'Rank Fee' (200.0), 'Rank CPO' (0.5), and 'Rank Max Dish' (350) are pre-filled with the previous values. At the bottom are 'Save' and 'Cancel' buttons.

- 4. Delete caterer rank:** This function allows Admin to delete an unused caterer rank after having logged in
- Step 1: Choose caterer rank
 - Step 2: Choose delete on a caterer rank then press ok

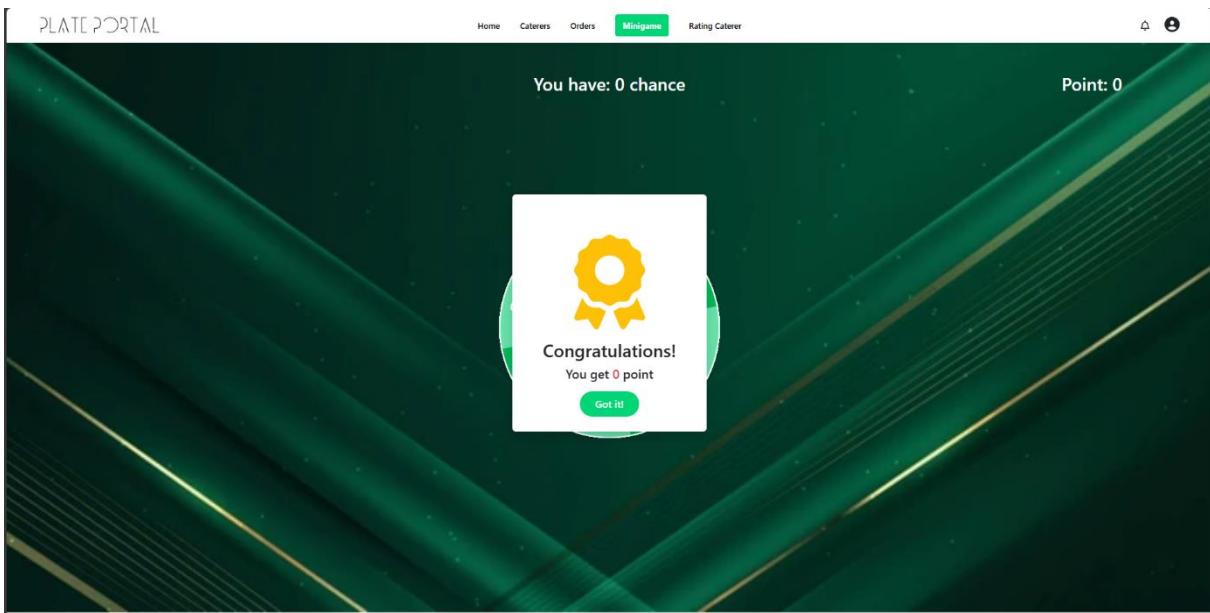
- 5. View statistical report:** This function allows Admin to view caterer rank statistical report after having logged in
Step 1: Choose caterer rank
Step 2: Choose statistical reports

Category	Average	Min	Max
Rank Fee	48.33	15	100
Rank CPO	1	0	2
Rank Max Dish	60	30	100

VI. Play minigame

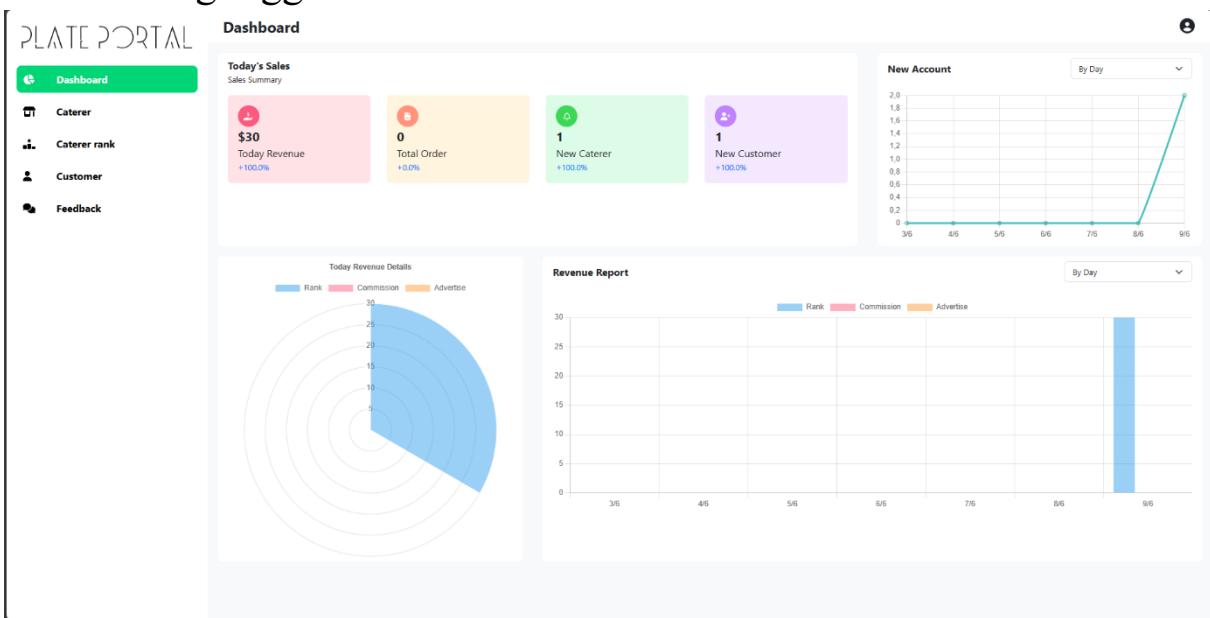
This function allows customers having roll chance to play minigame after having logged in

- Step 1: Press minigame
Step 2: Press go



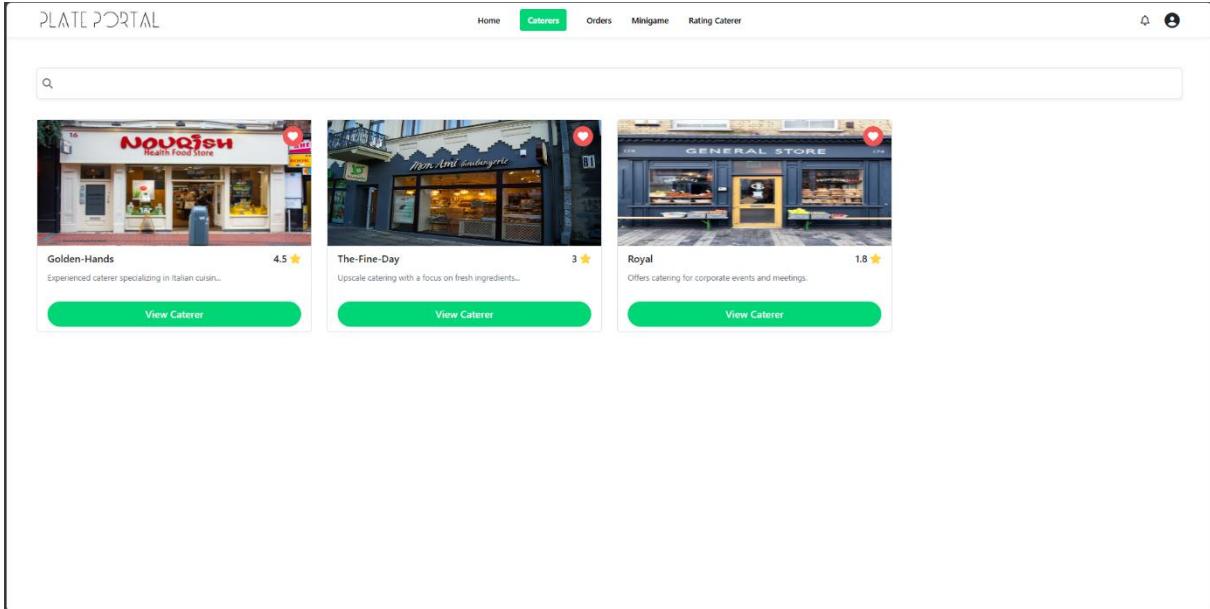
VII. Access admin dashboard

This function allows Admin to access admin dashboard after having logged in



VIII. Manage booking order

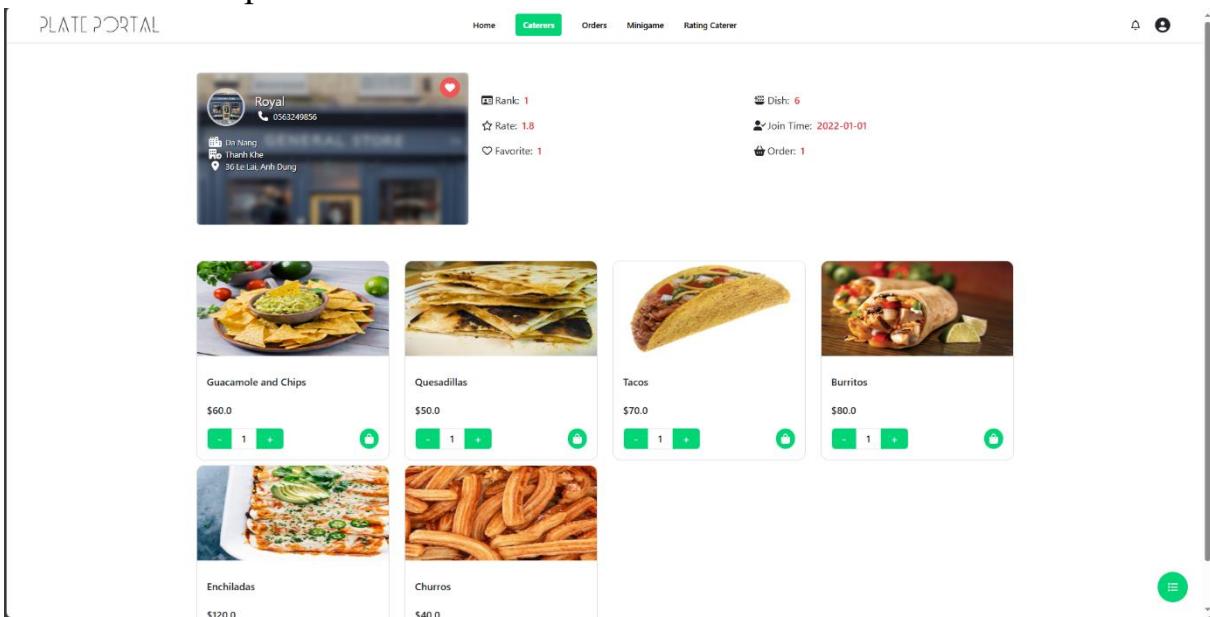
- 1. View list of caterers:** This function allows customers to view list of caterers
Step 1: Press caterers



2. View caterer: This function allows customers to view caterer details with their dishes

Step 1: Press caterers

Step 2: Press view caterer on a caterer



3. Make order: This function allows customers to make orders after having logged in

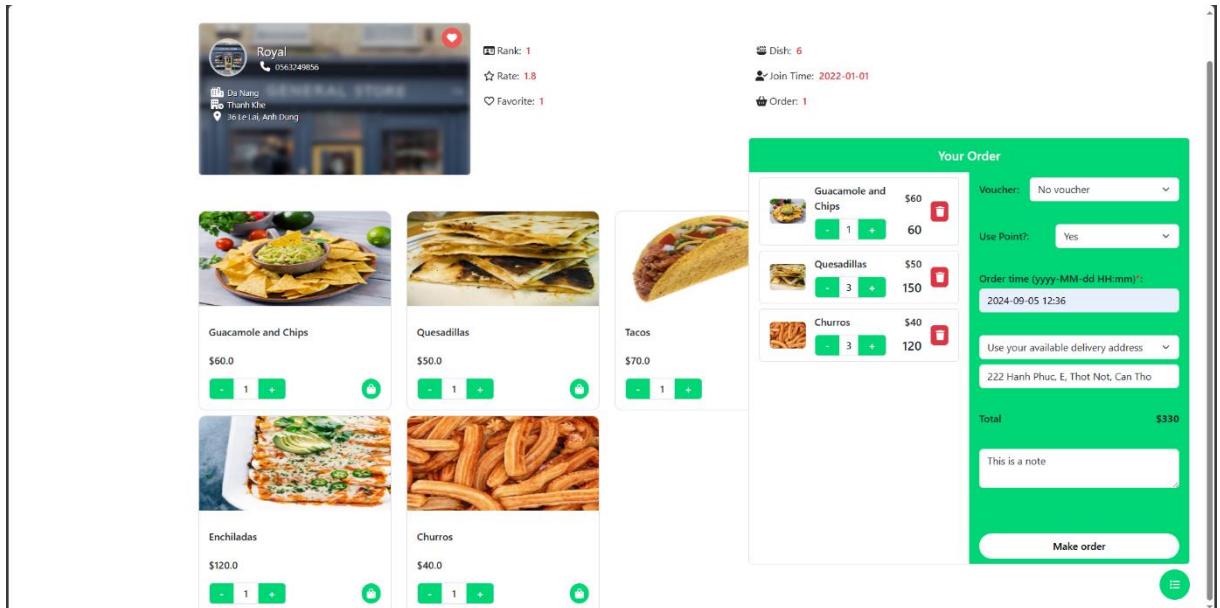
Step 1: Press caterers

Step 2: Press view caterers on a caterer

Step 3: Add dish to order by pressing shopping icon on the dish

Step 4: Press list icon on the bottom right of the page

Step 5: Enter order details then press make order



- 4. View order:** This function allows customers to view their orders after having logged in
Step 1: Press orders

The screenshot shows the "Orders" page of the Plate Portal. At the top, there are tabs for Home, Caterers, Orders (selected), Minigame, and Rating Caterer. A green "New Order" button is in the top right. Below is a table of orders with columns: Caterer, Created Date, Order Date, State, Dishes, Value, Note, and Action. The table contains six entries:

Caterer	Created Date	Order Date	State	Dishes	Value	Note	Action
Golden Hands	2024-06-01	2024-06-30 11:00:00.0	Waiting	Dishes	1790.0		<button>Cancel</button> <button>Pay</button>
Golden Hands	2024-05-15	2024-06-22 18:00:00.0	Accepted	Dishes	500.0		<button>Pay</button> <button>Cancel</button>
Golden Hands	2024-02-25	2024-03-19 17:00:00.0	Finished	Dishes	200.0		<button>Pay</button>
Happy Chew	2024-02-25	2024-03-18 13:00:00.0	Finished	Dishes	360.0		<button>Pay</button>
Royal	2024-02-25	2024-03-19 14:00:00.0	Finished	Dishes	120.0	Be careful	<button>Pay</button>
Royal	2024-06-09	2024-09-05 12:36:00.0	Waiting	Dishes	330.0	This is a note	<button>Cancel</button> <button>Pay</button>

Below the table, it says "Showing 1 to 6 of 6 entries".

- 5. Pay order:** This function allows customers to get caterers' payment information and notify having paid for accepted orders
Step 1: Press orders
Step 2: Press pay on an order
Step 3: Press OK to after having paid to notify the caterer

PLATE PORTAL							
localhost:8080 cho biet							
Payment Information: NC# 4641618612 (Press OK if you have paid)							
OK Hay						+ New Order	
10 ↓ entries per page		Search:					
Caterer	Created Date	Order Date	State	Dishes	Value	Note	Action
Golden Hands	2024-06-01	2024-06-30 11:00:00.0	Waiting	Dishes	1790.0		Cancel Delete
Golden Hands	2024-05-15	2024-06-22 18:00:00.0	Waiting confirm	Dishes	500.0		Cancel Delete
Golden Hands	2024-02-25	2024-03-19 17:00:00.0	Finished	Dishes	200.0		Pay
Happy Chew	2024-02-25	2024-03-18 13:00:00.0	Finished	Dishes	360.0		Pay
Royal	2024-02-25	2024-03-19 14:00:00.0	Finished	Dishes	120.0	Be careful	Pay
Royal	2024-06-09	2024-09-05 12:36:00.0	Accepted	Dishes	330.0	This is a note	Pay Cancel Delete

Showing 1 to 6 of 6 entries

6. Confirm order: This function allows customer to confirm caterers having finished their orders

Step 1: Press orders

Step 2: Press confirm on an order

PLATE PORTAL							
localhost:8080 cho biet							
Payment Information: NC# 4641618612 (Press OK if you have paid)							
OK Hay						+ New Order	
10 ↓ entries per page		Search:					
Caterer	Created Date	Order Date	State	Dishes	Value	Note	Action
Golden Hands	2024-06-01	2024-06-30 11:00:00.0	Waiting	Dishes	1790.0		Cancel Delete
Golden Hands	2024-05-15	2024-06-22 18:00:00.0	Paid	Dishes	500.0		Confirm Delete
Golden Hands	2024-02-25	2024-03-19 17:00:00.0	Finished	Dishes	200.0		Pay
Happy Chew	2024-02-25	2024-03-18 13:00:00.0	Finished	Dishes	360.0		Pay
Royal	2024-02-25	2024-03-19 14:00:00.0	Finished	Dishes	120.0	Be careful	Pay
Royal	2024-06-09	2024-09-05 12:36:00.0	Accepted	Dishes	330.0	This is a note	Pay Cancel Delete

Showing 1 to 6 of 6 entries

7. Cancel order: This function allows customers to cancel orders

Step 1: Press orders

Step 2: Press cancel on an order then press OK

localhost:8080 cho biet

Are you sure you want to cancel this order?

New Order

Search:

Caterer	Created Date	Order Date	State	Dishes	Value	Note	Action
Golden Hands	2024-06-01	2024-06-30 11:00:00.0	Waiting	Dishes	1790.0		<button>Cancel</button> <button>Pay</button>
Golden Hands	2024-05-15	2024-06-22 18:00:00.0	Finished	Dishes	500.0		<button>Pay</button>
Golden Hands	2024-02-25	2024-03-19 17:00:00.0	Finished	Dishes	200.0		<button>Pay</button>
Happy Chew	2024-02-25	2024-03-18 13:00:00.0	Finished	Dishes	360.0		<button>Pay</button>
Royal	2024-02-25	2024-03-19 14:00:00.0	Finished	Dishes	120.0	Be careful	<button>Pay</button>
Royal	2024-06-09	2024-09-05 12:36:00.0	Accepted	Dishes	330.0	This is a note	<button>Pay</button> <button>Cancel</button> <button>Pay</button>

Showing 1 to 6 of 6 entries

IX. Manage caterer

1. **View caterer information:** This function allows Admin to view caterers' information after having logged in

Step 1: Press caterer

Manage Caterer

Manage information Handle reports Statistical reports

Search:

Caterer	Email	Rank	Rank ending date	Rating	Full name	Phone	Address	Create date	Active	Actions
caterer1@gmail.com	\$15.0	17-07-2024	4.5	Golden Hands	0987654321	123 Nguyen Van Linh, Tan Thuan Tay, District 7, Ho Chi Minh City	10-02-2022	Active	<button>Edit</button> <button>Suspend</button>	
caterer2@gmail.com	\$30.0	31-05-2024	4.2	Something Snacky!	0123456789	456 Le Loi, Hoang Van Thu, Hong Bang, Hai Phong	01-01-2022	Suspended	<button>Edit</button> <button>Unsuspend</button>	
caterer3@gmail.com	\$100.0	01-07-2024	3.0	The Fine Day	0156418944	456 Le Loi, Hoang Van Thu, District 7, Ho Chi Minh City	01-01-2022	Active	<button>Edit</button> <button>Suspend</button>	
caterer4@gmail.com	\$15.0	01-05-2024	2.2	Happy Chew	0468531953	10 Nguyen Trai, An Binh, Ha Dong, Ha Noi	01-01-2022	Active	<button>Edit</button> <button>Suspend</button>	
caterer5@gmail.com	\$15.0	01-07-2024	1.8	Royal	0563249856	36 Le Lai, Anh Dung, Thanh Khe, Da Nang	01-01-2022	Active	<button>Edit</button> <button>Suspend</button>	
ndhung9911@gmail.com	\$30.0	09-07-2024		caterer 567	0123456789	Caterer Str., Long Bien, Ha Noi	09-06-2024	Active	<button>Edit</button> <button>Suspend</button>	

Showing 1 to 6 of 6 entries

2. **Find caterer:** This function allows Admin to find caterers after having logged in

Step 1: Press caterer

Step 2: Enter searching keyword in the search box

Manage Caterer								
		Manage information		Handle reports		Statistical reports		
		10 entries per page		Search: nguyen				
Caterer	Email	Rank	Rank ending date	Rating	Full name	Phone	Address	Create date
Caterer rank	caterer1@gmail.com	\$15.0	17-07-2024	4.5	Golden Hands	0987654321	123 Nguyen Van Linh, Tan Thuan Tay, District 7, Ho Chi Minh City	10-02-2022
Customer	caterer4@gmail.com	\$15.0	01-05-2024	2.2	Happy Chew	0468531953	10 Nguyen Trai, An Binh, Ha Dong, Ha Noi	01-01-2022
Feedback								

Showing 1 to 2 of 2 entries (filtered from 6 total entries)

3. Edit caterer: This function allows Admin to edit caterers' information after having logged in

Step 1: Press caterer

Step 2: Press edit on a caterer

Step 3: Enter caterer information then press submit

Manage Caterer								
		Back						
		Email: ndhung9911@gmail.com		Create date: 2024-06-09				
		Rating:		Payment information: BB 23012391209				
		Full name *		Phone *	Point			
		caterer 567		0123456789	0			
		Rank ID *	Rank fee: \$30.0	Rank CPO: \$1.0	Rank max dish: 50			
		Rank starting date: 2024-06-09			Rank ending date *			
		New Profile Image: Chọn tệp Không tệp nào được chọn	Birthday 01/06/2024	Gender Male				
		Address *						
		Caterer Str. Long Bien, Ha Noi						
		Description I am a caterer						
		Active *						
		Active						
Submit								

4. Suspend/Unsuspend caterer: This function allows Admin to suspend/unsuspend caterers after having logged in

Step 1: Press caterer

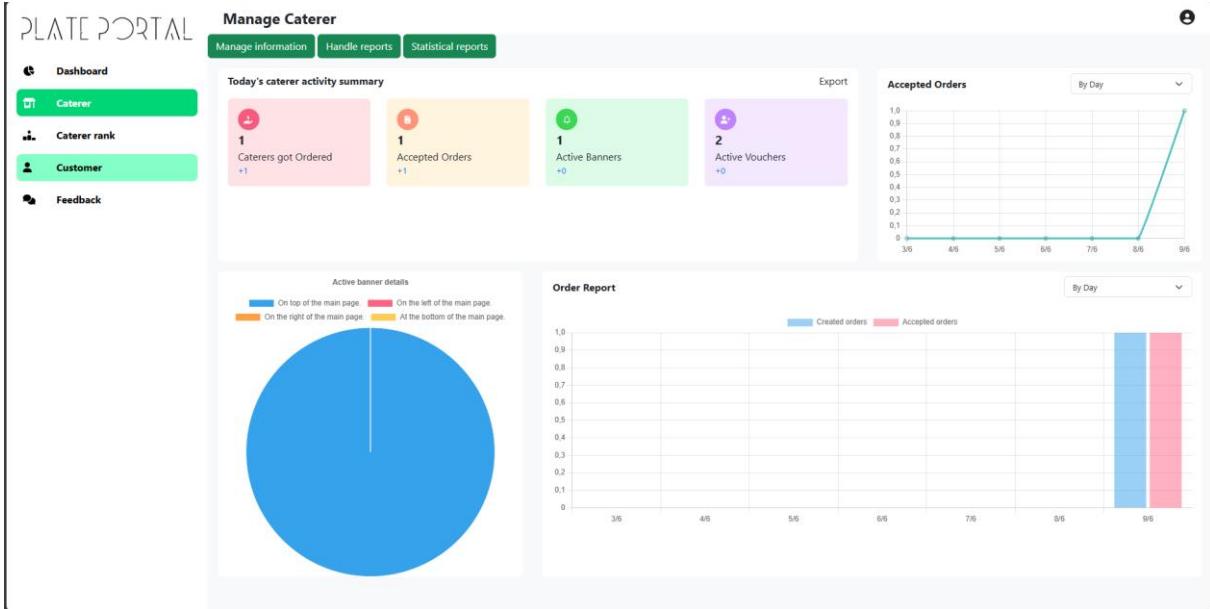
Step 2: Press suspend on an active caterer to suspend, unsuspend on a suspended caterer to unsuspend

Manage Caterer								
		Manage information		Handle reports		Statistical reports		
Caterer		10	v	entries per page	Search:			
Caterer rank	Email	Rank	Rank ending date	Rating	Full name	Phone	Address	Create date
caterer1@gmail.com	\$15.0	17-07-2024	4.5	Golden Hands	0987654321	123 Nguyen Van Linh, Tan Thuan Tay, District 7, Ho Chi Minh City	10-02-2022	Active
caterer2@gmail.com	\$30.0	31-05-2024	4.2	Something Snacky!	0123456789	456 Le Loi, Hoang Van Thu, Hong Bang, Hai Phong	01-01-2022	Suspended
caterer3@gmail.com	\$100.0	01-07-2024	3.0	The Fine Day	0156418944	456 Le Loi, Hoang Van Thu, District 7, Ho Chi Minh City	01-01-2022	Active
caterer4@gmail.com	\$15.0	01-05-2024	2.2	Happy Chew	0468531953	10 Nguyen Trai, An Binh, Ha Dong, Ha Noi	01-01-2022	Active
caterer5@gmail.com	\$15.0	01-07-2024	1.8	Royal	0563249856	36 Le Lai, Anh Dung, Thanh Khe, Da Nang	01-01-2022	Active
ndhung9911@gmail.com	\$100.0	09-07-2024		caterer 777	0123456789	Caterer Str., Long Bien, Ha Noi	09-06-2024	Active

5. Handle caterer reports: This function allows Admin to handle reports sent by customers after having logged in
Step 1: Press caterer
Step 2: Press handle reports
Step 3: Press suspend on a report to suspend the reported caterer, skip to skip the report

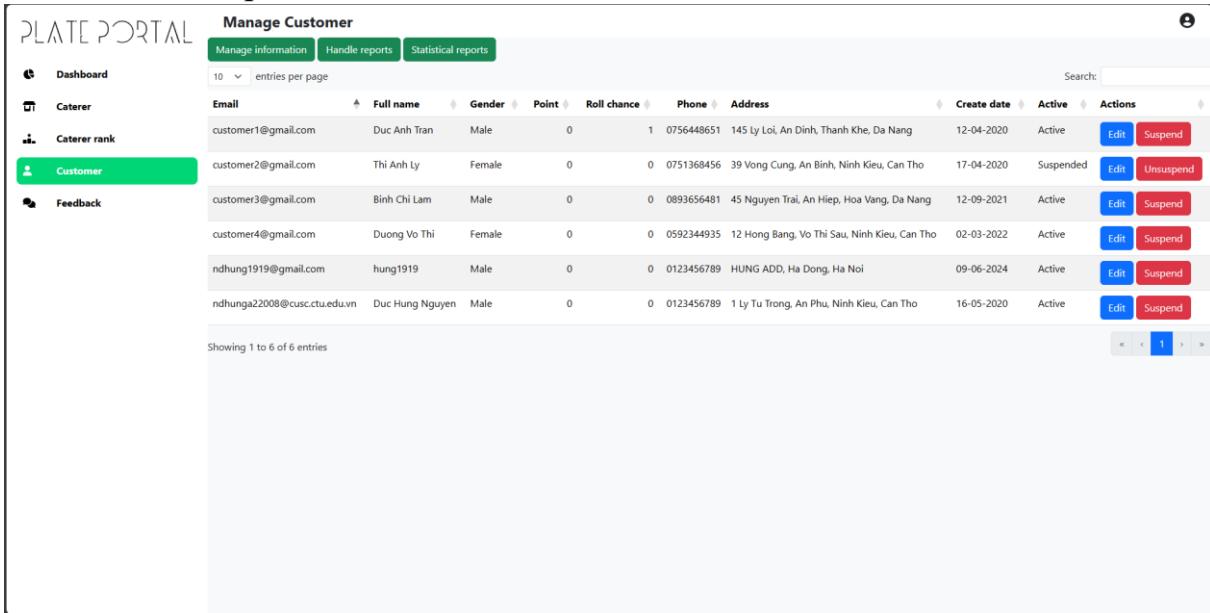
Manage Caterer								
		Manage information		Handle reports		Statistical reports		
Caterer		10	v	entries per page	Search:			
Caterer rank	ID	Reporter	Reportee	Description	Date	Status	Action	
caterer1@gmail.com	2	customer3@gmail.com	caterer2@gmail.com	This caterer don't offer service as stated	20-04-2024	Handled	Suspend	Skip
caterer2@gmail.com	4	customer3@gmail.com	caterer5@gmail.com	This caterer's service is unacceptable	18-05-2024	Unhandled	Suspend	Skip
caterer3@gmail.com	7	customer1@gmail.com	caterer2@gmail.com	Discrimination	25-04-2024	Unhandled	Suspend	Skip

6. See caterer statistical report: This function allows Admin to see caterers' statistical report after having logged in
Step 1: Press caterer
Step 2: Press statistical reports



X. Manage customer

- View customer information:** This function allows Admin to view customers' information after having logged in
 Step 1: Press customer



- Find customer:** This function allows Admin to find customers after having logged in
 Step 1: Press customer
 Step 2: Enter searching keyword in the search box

Manage Customer											
		Manage information		Handle reports		Statistical reports					
		Search: hung									
Caterer	Customer	Email	Full name	Gender	Point	Roll chance	Phone	Address	Create date	Active	Actions
		ndhung1919@gmail.com	hung1919	Male	0	0	0123456789	HUNG ADD, Ha Dong, Ha Noi	09-06-2024	Active	<button>Edit</button> <button>Suspend</button>
		ndhunga2008@cusc.ctu.edu.vn	Duc Hung Nguyen	Male	0	0	0123456789	1 Ly Tu Trong, An Phu, Ninh Kieu, Can Tho	16-05-2020	Active	<button>Edit</button> <button>Suspend</button>

Showing 1 to 2 of 2 entries (filtered from 6 total entries)

- 3. Edit customer:** This function allows Admin to edit customers' information after having logged in
- Step 1: Press customer
Step 2: Press edit on a customer
Step 3: Enter customer information then press submit

Manage Customer											
		Back									
		Email: ndhung1919@gmail.com								Create date: 2024-06-09	
		Full name *								Phone *	
		hung								0123456789	
		Point		Roll chance							
		56		56							
		New Profile Image		Birthday			Gender *				
		Chon tệp banner1.jpg		13/06/2024			Female				
		Address *									
		HUNG ADD									
		Ha Dong, Ha Noi									
		Active *									
		Active									
Submit											

- 4. Suspend/Unsuspend customer:** This function allows Admin to suspend/unsuspend customers after having logged in
- Step 1: Press customer
Step 2: Press suspend on an active customer to suspend, unsuspend on a suspended customer to unsuspend

	Email	Full name	Gender	Point	Roll chance	Phone	Address	Create date	Active	Actions
	customer1@gmail.com	Duc Anh Tran	Male	0	1	0756448651	145 Ly Loi, An Dinh, Thanh Khe, Da Nang	12-04-2020	Active	<button>Edit</button> <button>Suspend</button>
	customer2@gmail.com	Thi Anh Ly	Female	0	0	0751368456	39 Vong Cung, An Binh, Ninh Kieu, Can Tho	17-04-2020	Suspended	<button>Edit</button> <button>Unsuspend</button>
	customer3@gmail.com	Binh Chi Lam	Male	0	0	0893656481	45 Nguyen Trai, An Hiep, Hoa Vang, Da Nang	12-09-2021	Active	<button>Edit</button> <button>Suspend</button>
	customer4@gmail.com	Duong Vo Thi	Female	0	0	0592344935	12 Hong Bang, Vo Thi Sau, Ninh Kieu, Can Tho	02-03-2022	Active	<button>Edit</button> <button>Suspend</button>
	ndhung1919@gmail.com	hung	Female	56	56	0123456789	HUNG ADD, Ha Dong, Ha Noi	09-06-2024	Active	<button>Edit</button> <button>Suspend</button>
	ndhunga22008@cusc.ctu.edu.vn	Duc Hung Nguyen	Male	0	0	0123456789	1 Ly Tu Trong, An Phu, Ninh Kieu, Can Tho	16-05-2020	Active	<button>Edit</button> <button>Suspend</button>

5. Handle customer reports: This function allows Admin to handle reports sent by caterers after having logged in

Step 1: Press customer

Step 2: Press handle reports

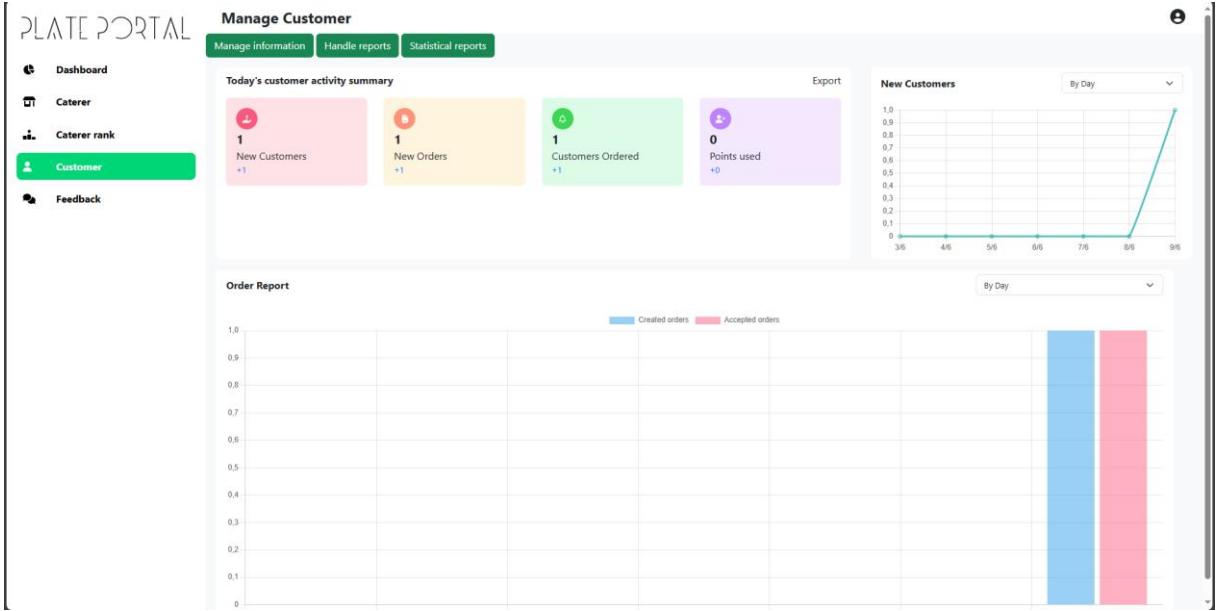
Step 3: Press suspend on a report to suspend the reported customer, skip to skip the report

ID	Reporter	Reportee	Description	Date	Status	Action
1	caterer1@gmail.com	customer2@gmail.com	This customer is a scammer	15-05-2024	Handled	
3	caterer4@gmail.com	customer1@gmail.com	This customer is a spammer	18-05-2024	Unhandled	<button>Suspend</button> <button>Skip</button>
5	caterer1@gmail.com	customer4@gmail.com	Just a report	17-05-2024	Handled	
6	caterer3@gmail.com	customer2@gmail.com	I report him	16-05-2024	Unhandled	<button>Suspend</button> <button>Skip</button>

6. See customer statistical report: This function allows Admin to see customers' statistical report after having logged in

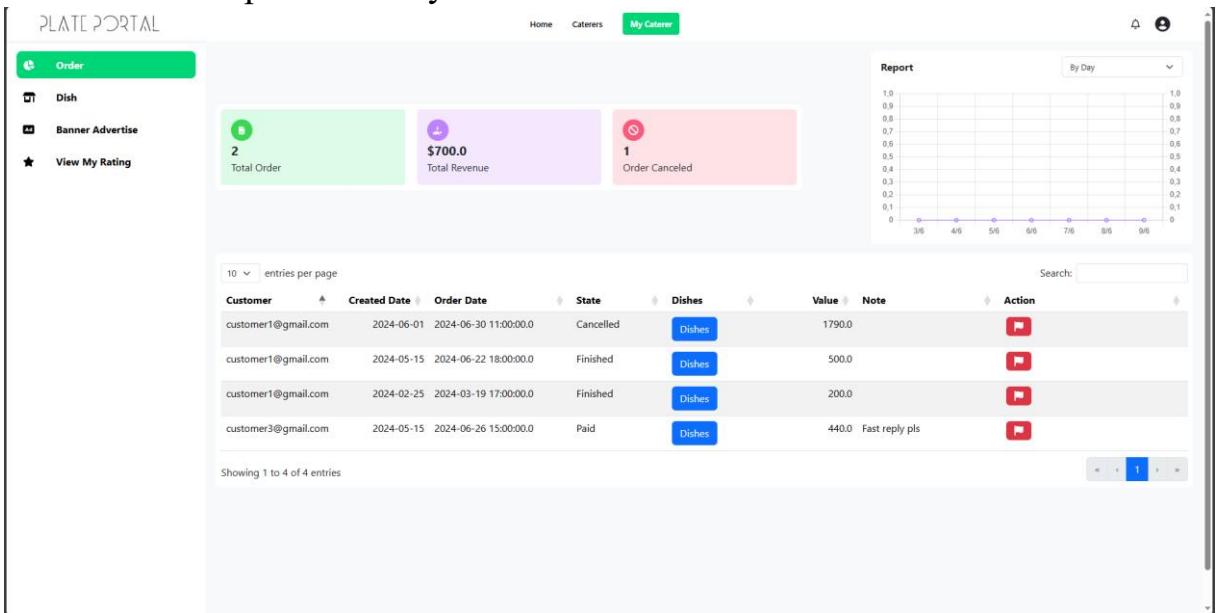
Step 1: Press customer

Step 2: Press statistical reports

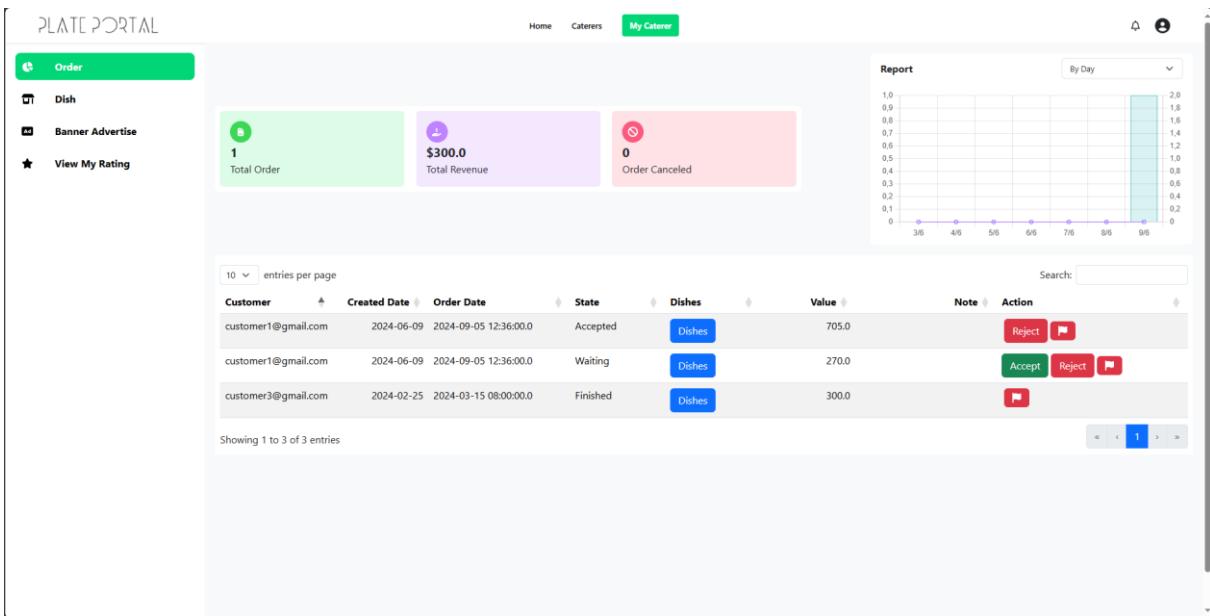


XI. Manage order

1. **View order:** This function allows caterers to view orders after having logged in
Step 1: Press my caterer



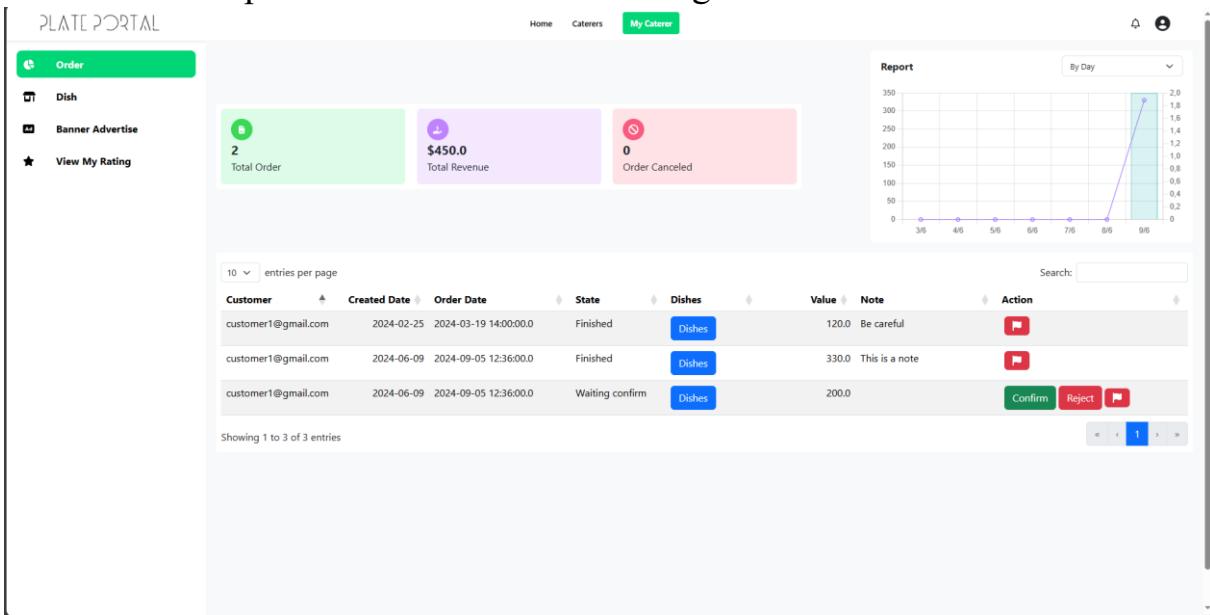
2. **Accept/reject order:** This function allows caterers to accept waiting orders
Step 1: Press my caterer
Step 2: Press accept or reject on a waiting order
Step 3: Conduct payment if needed in case accepting, enter reason in case rejecting



3. Confirm order: This function allows caterers to confirm order having been paid

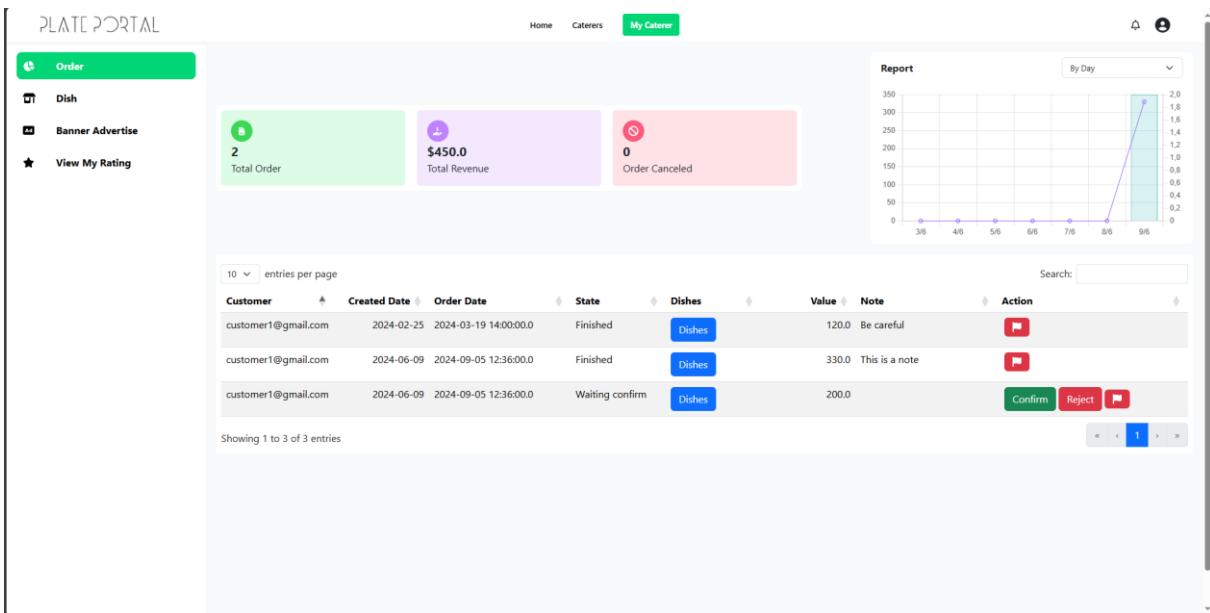
Step 1: Press my caterer

Step 2: Press confirm on a waiting confirm order



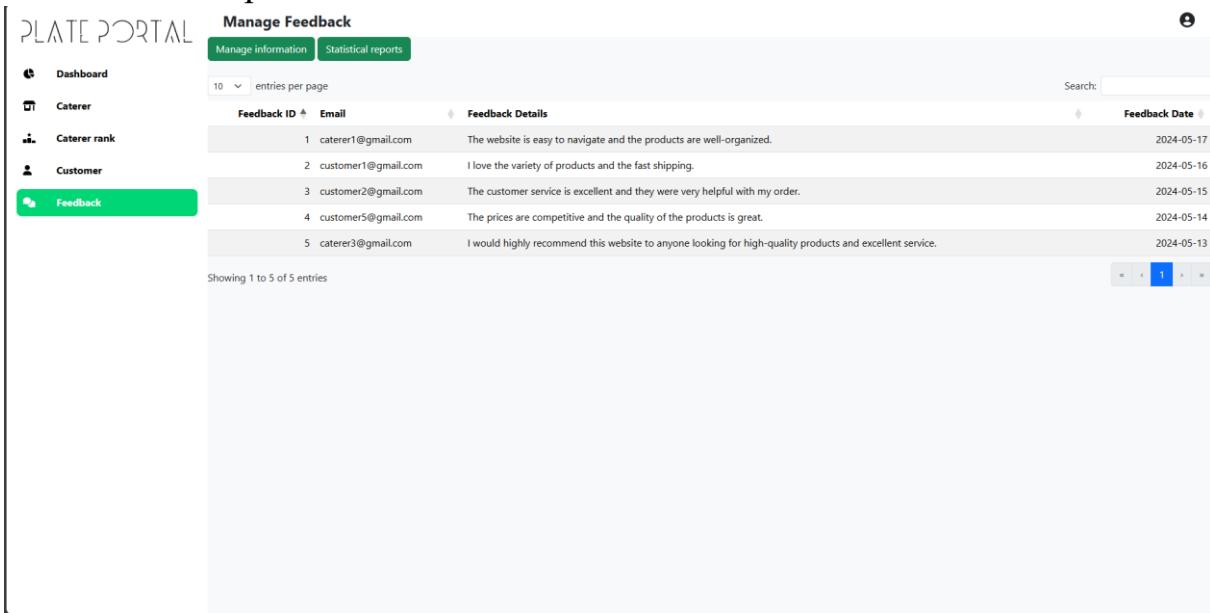
4. View statistical reports: This function allows caterers to view order statistical reports

Step 1: Press my caterer



XII. Manage feedback

1. **View feedback:** This function allows Admin to view feedback after having logged in
- Step 1: Press feedback



2. **Find feedback:** This function allows Admin to find feedback after having logged in
- Step 1: Press feedback
Step 2: Enter searching keyword in the search box

3. View statistical report: This function allows Admin to view feedback statistical report after having logged in
Step 1: Press feedback
Step 2: Press statistical reports

XIII. Rate caterer

This function allows customers to rate caterer for their orders
Step 1: Press rating caterer
Step 2: Press rate on an order
Step 3: Fill in rating form then press submit rating

Rating Form

Order ID:
9

Caterer Email:
caterer5@gmail.com

Caterer Full Name:
Royal

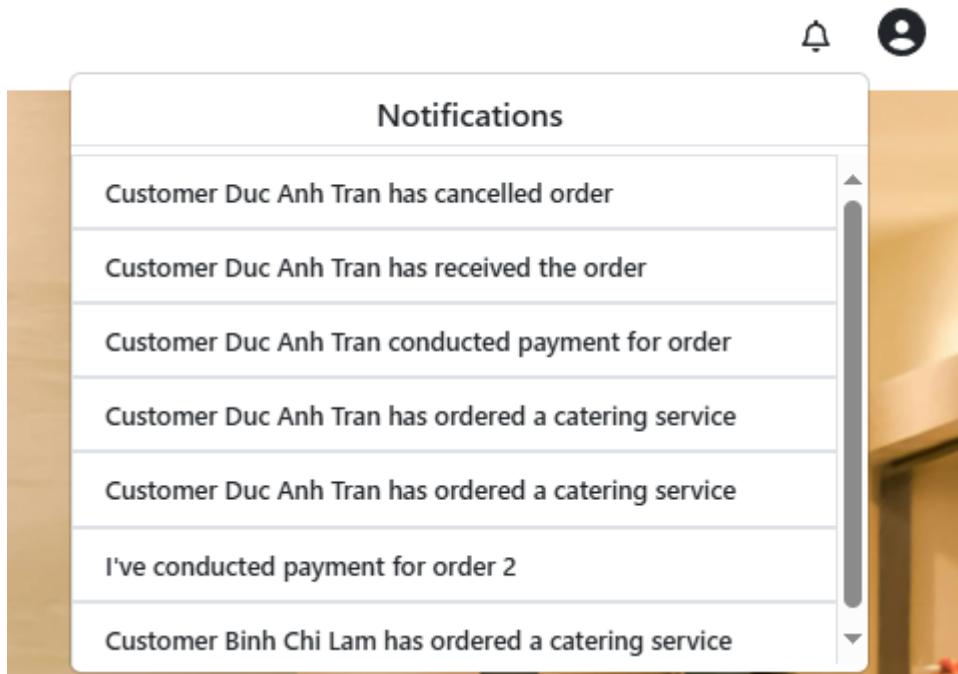
Comments:
nice

★★★★★

XIV. View notifications

This function allows users to view notifications after having logged in

Step 1: Press notification icon on the top right of the page



XV. Manage caterer's dishes

1. View caterer's dishes: This function allows caterers to view their dishes after having logged in

Step 1: Press my caterer

Step 2: Press dish

Image	Name	Description	Price	Order	Quantity	Action
	Guacamole and Chips	Creamy avocado dip with tortilla chips.	60.0	2	3	<button>Edit</button> <button>Delete</button>
	Quesadillas	Tortillas filled with cheese, meat, or vegetables.	50.0	1	3	<button>Edit</button> <button>Delete</button>
	Tacos	Corn tortillas filled with your choice of protein, toppings, and salsa.	70.0	0	0	<button>Edit</button> <button>Delete</button>
	Burritos	Large flour tortillas filled with rice, beans, meat, and vegetables.	80.0	0	0	<button>Edit</button> <button>Delete</button>

- 2. Add caterer's dish:** This function allows caterers to add new dishes after having logged in
- Step 1: Press my caterer
 - Step 2: Press dish
 - Step 3: Press add new dish
 - Step 4: Enter new dish information then press save

Dish Name: test

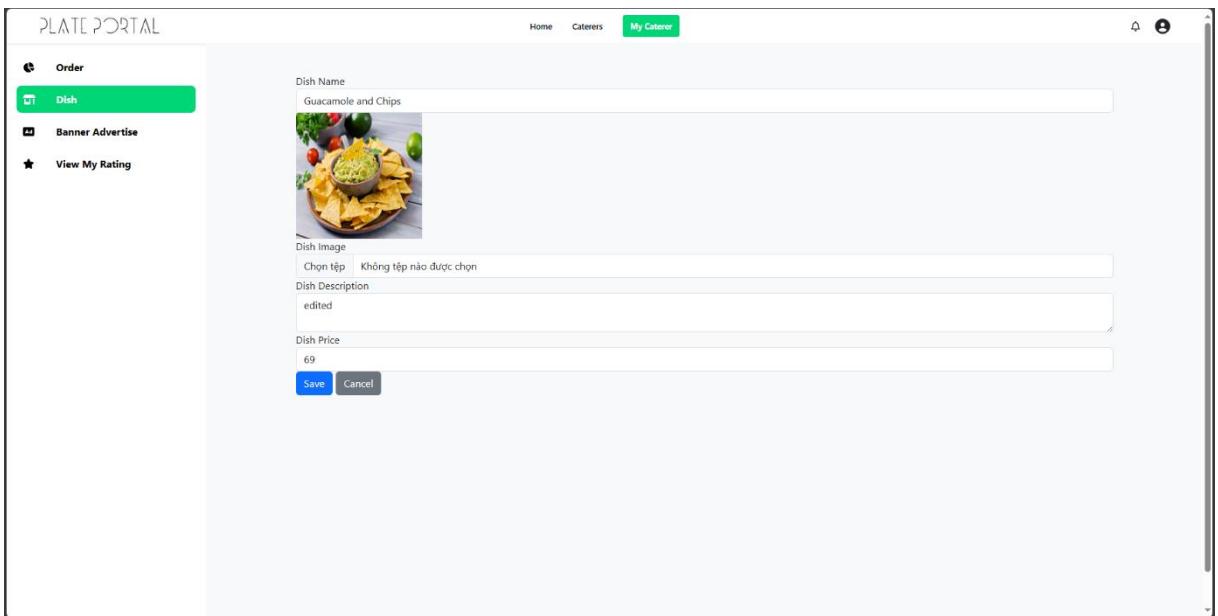
Dish Image: Chọn tệp banner3.jpg

Dish Description: test

Dish Price: 9.6

Save Cancel

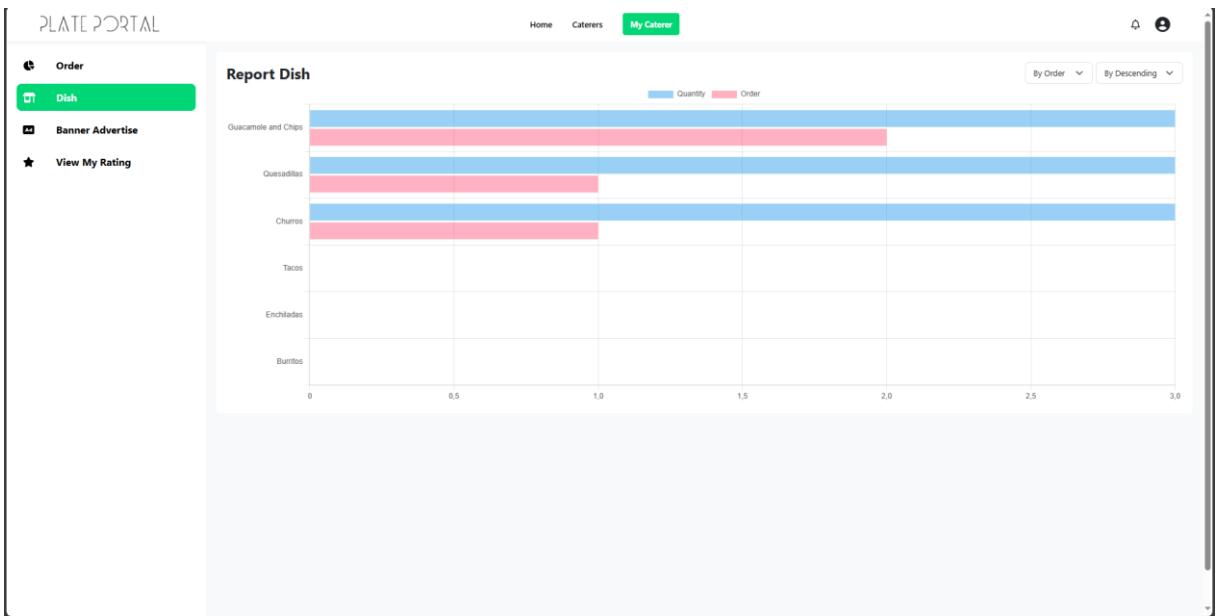
- 3. Update caterer's dishes:** This function allows caterers to update their dishes after having logged in
- Step 1: Press my caterer
 - Step 2: Press dish
 - Step 3: Press edit on a dish



- 4. Delete caterer's dishes:** This function allows caterers to delete their dishes after having logged in
- Step 1: Press my caterer
 - Step 2: Press dish
 - Step 3: Press delete on a dish then press OK

localhost:8080 cho biet Are you sure you want to delete this item?						
Image	Name	Description	Price	Order	Quantity	Action
	Guacamole and Chips	Creamy avocado dip with tortilla chips.	60.0	2	3	<button>Edit</button> <button>Delete</button>
	Quesadillas	Tortillas filled with cheese, meat, or vegetables.	50.0	1	3	<button>Edit</button> <button>Delete</button>
	Tacos	Corn tortillas filled with your choice of protein, toppings, and salsa.	70.0	0	0	<button>Edit</button> <button>Delete</button>
	Burritos	Large flour tortillas filled with rice, beans, meat, and vegetables.	80.0	0	0	<button>Edit</button> <button>Delete</button>

- 5. View report:** This function allows caterers to view their dish statistical report
- Step 1: Press my caterer
 - Step 2: Press dish
 - Step 3: Press statistical reports



XVI. Send feedback

This function allows users to send feedback after having logged in

Step 1: Enter feedback then press submit

Your Feedback

XVII. Manage advertise

1. View advertise: This function allows caterers to view their advertisement banners after having logged in

Step 1: Press my caterer

Step 2: Press banner advertise

The screenshot shows a table with columns: BannerID, Image, Start Date, End Date, and Action. There are three entries:

BannerID	Image	Start Date	End Date	Action
5		01-05-2024	16-05-2024	<button>Edit</button> <button>Delete</button>
9		20-05-2024	04-06-2024	<button>Edit</button> <button>Delete</button>
10		25-05-2024	09-06-2024	<button>Edit</button> <button>Delete</button>

Showing 1 to 3 of 3 entries

2. Add advertise: This function allows caterers to buy advertisement banners after having logged in

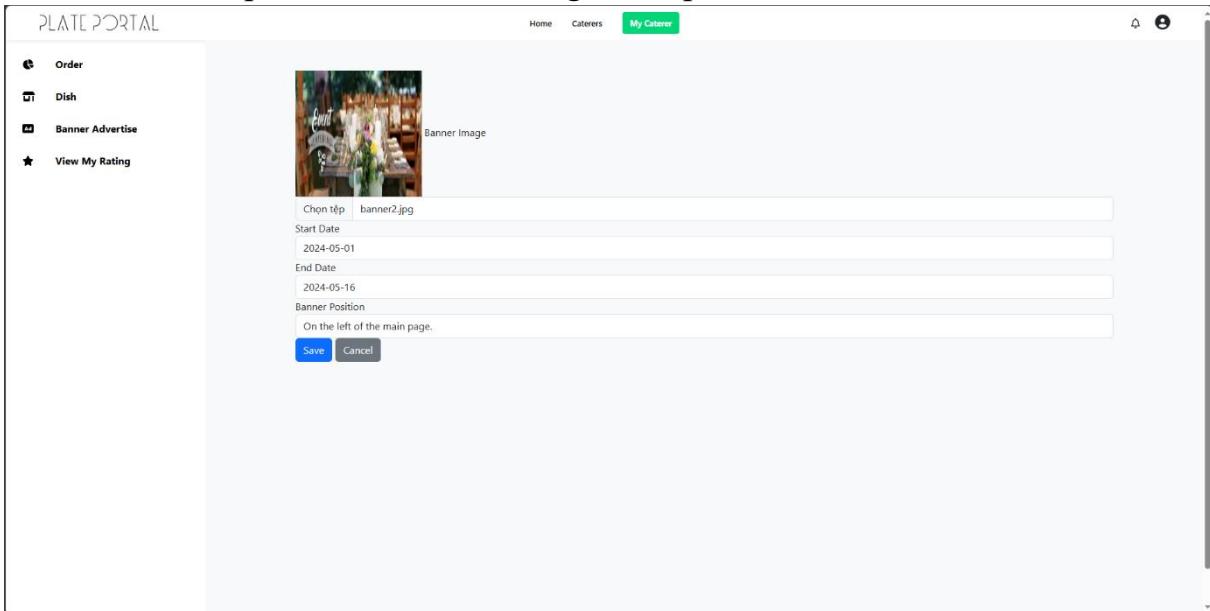
- Step 1: Press my caterer
- Step 2: Press banner advertise
- Step 3: Press buy new banner
- Step 4: Choose desired position then press proceed to payment
- Step 5: Conduct payment
- Step 6: Select an image then press save

The screenshot shows a form for buying a new banner. It includes fields for Banner Image (with a 'Chọn tệp' button) and Save.

3. Edit advertise: This function allows caterers to edit their advertisement banners after having logged in

- Step 1: Press my caterer
- Step 2: Press banner advertise
- Step 3: Press edit on a banner

Step 4: Select a new image then press save



- 4. Delete advertise:** This function allows caterers to delete their expired advertisement banners after having logged in
- Step 1: Press my caterer
 - Step 2: Press banner advertise
 - Step 3: Press delete on an expired banner

Buy new banner					
BannerID	Image	Start Date	End Date	Action	
5		01-05-2024	16-05-2024	<button>Edit</button>	<button>Delete</button>
9		20-05-2024	04-06-2024	<button>Edit</button>	<button>Delete</button>
10		25-05-2024	09-06-2024	<button>Edit</button>	<button>Delete</button>

Showing 1 to 3 of 3 entries

XVIII. View rating:

- This function allows caterers to view rating given by customers after having logged in
- Step 1: Press my caterer
 - Step 2: Press view my rating

The screenshot shows a web-based application interface titled "PLATE PORTAL". On the left, there is a sidebar with icons for "Order", "Dish", "Banner Advertise", and a green button labeled "View My Rating". The main content area has a header "All Ratings" and a "Back to Index" button. A table displays one rating entry:

Order ID	Rate	Comment
7	1.8	Food was cold and arrived incomplete. Disappointed with the service.