

Claudiu Dragan

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PROFESSIONAL EXPERIENCE

Test Automation Engineer with JavaScript

LeoVegas, STOCKHOLM

September 2018 – Present

Job domain:	Test Automation
Company industry:	Online Casino
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none">• Setting up best practices and newest technologies in test automation;• Upgrading and expanding the automated test suite;• Automated load testing & reporting;• Maintaining test automation process through CI/CD;• Support test automation frameworks;• Ensuring build and deployment pipelines are running and evaluating tests correctly;• Ensuring the tests cover the important and relevant aspects of company services and applications.

Test Automation Engineer with Python

Bitdefender, BUCHAREST

August 2017 – September 2018

Job domain:	Test Automation
Company industry:	Security Software
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none">• Reviewing and commenting on product specifications and designs;• Creating test plans and test cases;• Performing tests against builds and test procedures;• Designing and implementing automated test suites in Python;• Analyzing various problems which can occur with our products in various market scenarios and identifying the root cause;• Ensuring the product fulfills all target requirements before each release.

Premium Services Engineer

Bitdefender, BUCHAREST

March 2016 – August 2017

Job domain:	Remote Tech Support
Company industry:	Security Software
No. of employees:	>1000

- Responsibilities:
- Offer Technical Support services to Bitdefender customers via remote assistance (primarily) backed up by phone/chat and email assistance, in order to ensure the Bitdefender business objectives;
 - Promote Bitdefender services portfolio to customers in order to reach the allocated quota;
 - Approach and solve requests arrived via the dedicated support channels based on the competencies matrix;
 - Share technical information about the products with the other teams involved;
 - Acquire complete information in order to escalate complex issues to the upper tiers;
 - Build, assimilate, implement, audit and improve working procedures.

Team Leader in Microsoft Student Partners

Microsoft, BUCHAREST

November 2011 – December 2013 (2 years, 1 month)

- Job domain: IT Software
Company industry: IT&C Software
No. of employees: 20
Responsibilities:
- Recruit, coordinate and evaluate of a team of 15+ colleagues;
 - Supervise projects;
 - Establish activity plans;
 - Organize meetings;
 - Present to large audiences;
 - Develop working applications and demos in C#;
 - Teach students a plethora of technologies.

Junior Programmer

SC Axon Service, BUCHAREST

May 2010 – November 2010 (6 months)

- Job domain: IT Software
Company industry: Consulting
No. of employees: 30
Company description: SC Axon Service
Responsibilities:
- Maintenance over all firm computers;
 - Operating system debugging, malware checking, changing of defective hardware;
 - Installation, configuring and optimizing of company computers' operating systems;
 - Systems administration.

STUDIES

Titu Maiorescu University

September 2014 – July 2016

Diploma (type of studies):

Master's Degree

Field of studies:

Cybernetics, Management, Economics

City:

BUCHAREST

Romanian-American University September 2011 – July 2014

Diploma (type of studies):

Bachelor Degree

Field of studies:

InfoSec, Computer Systems Security

City:

BUCHAREST

ABILITIES

Foreign languages:

	Reading	Writing	Speaking
English	Expert	Expert	Expert
French	Beginner	Beginner	Beginner
German	Beginner	Beginner	Beginner
Swedish	Beginner	Beginner	Beginner

Native language: Romanian

Programming knowledge: Python, NodeJS and working knowledge of C++, Java, C#

Web development: Working knowledge of JavaScript (React), HTML, CSS, PHP

Test automation: Selenium, Appium, ReportPortal, WebdriverIO, Chai, Mocha, TestRail, Visual Regression

Databases knowledge: Working knowledge of Couchbase, MySQL, SQL*Plus and MS Access

Operating Systems: Microsoft Operating Systems, Unix Operating Systems, MacOS, Android iOS

Work environment: Agile and Scaled Agile Framework, Scrum, Kanban, JIRA, Confluence, Git, Slack, VSCode

Other relevant skills: Kubernetes, GCP, Docker, Jenkins, JMeter, RabbitMQ, GraphQL, ELK, Basic Knowledge of Machine Learning (Python with Jupyter), Server/Network Administration, Office Suite

Certificates:

- MTA Exam 89-349: Windows Operating System Fundamentals
- MTA Exam 89-365: Windows Server Administration Fundamentals

Driving license: AM and B categories since 2011