

# Claudiu Dragan

[GitHub](#) – [LinkedIn](#) – [Website](#)

## PROFESSIONAL EXPERIENCE



### Test Automation Engineer with Node.JS

[LeoVegas, STOCKHOLM, SWEDEN](#)

September 2018 – Present

Job domain:	Test Automation for the Platform team
Company industry:	Online Casino
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"><li>• Developing test automation frameworks and tools and showcasing them in workshops;</li><li>• Maintaining frontend and backend services in our test automation environments;</li><li>• Configuring and deploying services in Kubernetes via Helm charts;</li><li>• Configuring and maintaining a remote-accessible on-site device farm;</li><li>• Ensuring build and deployment pipelines are running and evaluating tests correctly;</li><li>• Implementing 'Consumer-Driven Contract' testing;</li><li>• Setting up best practices and newest technologies in test automation;</li><li>• Ensuring the tests cover the important and relevant aspects of company services and applications.</li></ul>



### Test Automation Engineer with Python

[Bitdefender, BUCHAREST, ROMANIA](#)

August 2017 – September 2018

Job domain:	Test Automation for the Product team
Company industry:	Security Software
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"><li>• Reviewing and commenting on product specifications and designs;</li><li>• Creating test plans and test cases;</li><li>• Performing tests against builds and test procedures;</li><li>• Designing and implementing automated test suites in Python;</li><li>• Analyzing various problems which can occur with our products in various market scenarios and identifying the root cause;</li><li>• Ensuring the product fulfills all target requirements before each release.</li></ul>



## Premium Services Engineer

[Bitdefender, BUCHAREST, ROMANIA](#)

March 2016 – August 2017

Job domain:	Remote Tech Support
Company industry:	Security Software
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"><li>• Offer Technical Support services to Bitdefender customers via remote assistance (primarily) backed up by phone/chat and email assistance, in order to ensure the Bitdefender business objectives;</li><li>• Promote Bitdefender services portfolio to customers in order to reach the allocated quota;</li><li>• Approach and solve requests arrived via the dedicated support channels based on the competencies matrix;</li><li>• Share technical information about the products with the other teams involved;</li><li>• Acquire complete information in order to escalate complex issues to the upper tiers;</li><li>• Build, assimilate, implement, audit and improve working procedures.</li></ul>



Microsoft

## Team Leader in Microsoft Student Partners

[Microsoft, BUCHAREST, ROMANIA](#)

November 2011 – December 2013 (2 years, 1 month)

Job domain:	IT Software
Company industry:	IT&C Software
No. of employees:	20
Responsibilities:	<ul style="list-style-type: none"><li>• Recruit, coordinate and evaluate of a team of 15+ colleagues;</li><li>• Supervise projects;</li><li>• Establish activity plans;</li><li>• Organize meetings;</li><li>• Present to large audiences;</li><li>• Develop working applications and demos in C#;</li><li>• Teach students a plethora of technologies.</li></ul>

## Junior Programmer

Axon Service, BUCHAREST, ROMANIA

May 2010 – November 2010 (6 months)

Job domain:	IT Software
Company industry:	Consulting
No. of employees:	30
Company description:	SC Axon Service
Responsibilities:	<ul style="list-style-type: none"><li>• Maintenance over all firm computers, system administration;</li><li>• Operating system debugging, malware checking, changing of defective hardware;</li><li>• Installation, configuring and optimizing of company computers' operating systems;</li></ul>

## STUDIES

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### "Titu Maiorescu" University

Diploma / Type of studies:

Field of studies:

City:

September 2014 – July 2016

Master's Degree

InfoSec, Computer Systems Security

BUCHAREST

### Romanian-American University

Diploma / Type of studies:

Field of studies:

City:

September 2011 – July 2014

Bachelor Degree

Cybernetics, Management, Economics

BUCHAREST

## ABILITIES

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### Foreign languages:

	Reading	Writing	Speaking
English	Expert	Expert	Expert
French	Beginner	Beginner	Beginner
German	Beginner	Beginner	Beginner
Swedish	Beginner	Beginner	Beginner

**Native language:** Romanian

**Programming languages:** Python, JS(Node), Bash and working knowledge of ReactJS, C++, Java, C#, HTML, CSS, PHP

**Test automation:** Selenium, Appium, TestRail, ReportPortal, WebdriverIO, Chai, Mocha, SuperTest, PactJS

**Databases knowledge:** Working knowledge of MySQL, Couchbase, GraphQL, SQL\*Plus and MS Access

**Operating Systems:** Microsoft Operating Systems, Linux, MacOS, Android and iOS

**Work environment:** Agile and Scaled Agile Framework, Scrum, Kanban, JIRA, Confluence, Git, Slack

**Other relevant skills:** GCP, Azure, Kubernetes, Docker, Jenkins, RabbitMQ, GraphQL, New Relic, ELK, load testing with JMeter and Artillery, CI pipeline management, Selenium grid and Zalenium, Consumer-Driven Contract testing with Pact and Spring, basic knowledge of machine learning (Python with Jupyter), server/network administration, MS Office suite

### Certificates:

- MTA Exam 89-349: Windows Operating System Fundamentals
- MTA Exam 89-365: Windows Server Administration Fundamentals

**Driving license:** AM and B categories since 2011