

# Claudiu Dragan

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## PROFESSIONAL EXPERIENCE



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### Software Development Engineer in Test with Node.JS

[LeoVegas, STOCKHOLM, SWEDEN](#)

September 2018 – Present

Job domain:	Test Automation for the Platform team
Company industry:	Online Casino
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"><li>• Developing test automation frameworks and tools and showcasing them in workshops;</li><li>• Building, deploying and maintaining test automation environments;</li><li>• Automated load testing &amp; reporting;</li><li>• Maintaining test automation process through CI/CD;</li><li>• Ensuring build and deployment pipelines are running and evaluating tests correctly;</li><li>• Setting up best practices and newest technologies in test automation;</li><li>• Ensuring the tests cover the important and relevant aspects of company services and applications.</li></ul>

### Test Automation Engineer with Python

[Bitdefender, BUCHAREST, ROMANIA](#)

August 2017 – September 2018

Job domain:	Test Automation for the Product team
Company industry:	Security Software
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"><li>• Reviewing and commenting on product specifications and designs;</li><li>• Creating test plans and test cases;</li><li>• Performing tests against builds and test procedures;</li><li>• Designing and implementing automated test suites in Python;</li><li>• Analyzing various problems which can occur with our products in various market scenarios and identifying the root cause;</li><li>• Ensuring the product fulfills all target requirements before each release.</li></ul>

### Premium Services Engineer

[Bitdefender, BUCHAREST, ROMANIA](#)

March 2016 – August 2017

Job domain:	Remote Tech Support
Company industry:	Security Software

No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"> <li>• Offer Technical Support services to Bitdefender customers via remote assistance (primarily) backed up by phone/chat and email assistance, in order to ensure the Bitdefender business objectives;</li> <li>• Promote Bitdefender services portfolio to customers in order to reach the allocated quota;</li> <li>• Approach and solve requests arrived via the dedicated support channels based on the competencies matrix;</li> <li>• Share technical information about the products with the other teams involved;</li> <li>• Acquire complete information in order to escalate complex issues to the upper tiers;</li> <li>• Build, assimilate, implement, audit and improve working procedures.</li> </ul>

## Team Leader in Microsoft Student Partners

[Microsoft, BUCHAREST, ROMANIA](#)

November 2011 – December 2013 (2 years, 1 month)

Job domain:	IT Software
Company industry:	IT&C Software
No. of employees:	20
Responsibilities:	<ul style="list-style-type: none"> <li>• Recruit, coordinate and evaluate of a team of 15+ colleagues;</li> <li>• Supervise projects;</li> <li>• Establish activity plans;</li> <li>• Organize meetings;</li> <li>• Present to large audiences;</li> <li>• Develop working applications and demos in C#;</li> <li>• Teach students a plethora of technologies.</li> </ul>

## Junior Programmer

Axon Service, BUCHAREST, ROMANIA

May 2010 – November 2010 (6 months)

Job domain:	IT Software
Company industry:	Consulting
No. of employees:	30
Company description:	SC Axon Service
Responsibilities:	<ul style="list-style-type: none"> <li>• Maintenance over all firm computers;</li> <li>• Operating system debugging, malware checking, changing of defective hardware;</li> <li>• Installation, configuring and optimizing of company computers' operating systems;</li> <li>• Systems administration.</li> </ul>

## STUDIES

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### [“Titu Maiorescu” University](#)

September 2014 – July 2016

Diploma / Type of studies:

Master’s Degree

Field of studies:

Cybernetics, Management, Economics

City:

BUCHAREST

### [Romanian-American University](#)

September 2011 – July 2014

Diploma / Type of studies:

Bachelor Degree

Field of studies:

InfoSec, Computer Systems Security

City:

BUCHAREST

## ABILITIES

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### Foreign languages:

	Reading	Writing	Speaking
English	Expert	Expert	Expert
French	Beginner	Beginner	Beginner
German	Beginner	Beginner	Beginner
Swedish	Beginner	Beginner	Beginner

Native language: Romanian

**General development:** Python, NodeJS and working knowledge of C++, Java, C#

**Web development:** Working knowledge of ReactJS, HTML, CSS, PHP

**Test automation:** Selenium, Appium, TestRail, ReportPortal, WebdriverIO, Chai, Mocha, SuperTest

**Databases knowledge:** Working knowledge of Couchbase, GraphQL, MySQL, SQL\*Plus and MS Access

**Operating Systems:** Microsoft Operating Systems, Linux, MacOS, Android and iOS

**Work environment:** Agile and Scaled Agile Framework, Scrum, Kanban, JIRA, Confluence, Git, Slack

**Other relevant skills:** GCP, Azure, Kubernetes, Docker, Jenkins, JMeter, RabbitMQ, GraphiQL, New Relic, ELK, basic knowledge of machine learning (Python with Jupyter), server/network administration, MS Office suite

### Certificates:

- MTA Exam 89-349: Windows Operating System Fundamentals
- MTA Exam 89-365: Windows Server Administration Fundamentals

**Driving license:** AM and B categories since 2011