**Claudiu Dragan**

[**GitHub**](https://github.com/dragancla) **–** [**LinkedIn**](https://www.linkedin.com/in/claudiu-dragan/) **–** [**Website**](https://www.cdragan.com)

**PROFESSIONAL EXPERIENCE**

# Test Automation Engineer with Node.JS

[LeoVegas, STOCKHOLM, SWEDEN](https://en.wikipedia.org/wiki/LeoVegas)

September 2018 – Present

|  |  |
| --- | --- |
| Job domain: | Test Automation for the Platform team |
| Company industry: | Online Casino |
| No. of employees: | >1000 |
| Responsibilities: | * Developing test automation frameworks and tools and showcasing them in workshops; * Maintaining frontend and backend services in our test automation environments; * Configuring and deploying services in Kubernetes via Helm charts; * Configuring and maintaining a remote-accessible on-site device farm; * Ensuring build and deployment pipelines are running and evaluating tests correctly; * Implementing 'Consumer-Driven Contract' testing; * Setting up best practices and newest technologies in test automation; * Ensuring the tests cover the important and relevant aspects of company services and applications. |
|  |  |

# Test Automation Engineer with Python

[Bitdefender, BUCHAREST, ROMANIA](https://en.wikipedia.org/wiki/Bitdefender)

August 2017 – September 2018

|  |  |
| --- | --- |
| Job domain: | Test Automation for the Product team |
| Company industry: | Security Software |
| No. of employees: | >1000 |
| Responsibilities: | * Reviewing and commenting on product specifications and designs; * Creating test plans and test cases; * Performing tests against builds and test procedures; * Designing and implementing automated test suites in Python; * Analyzing various problems which can occur with our products in various market scenarios and identifying the root cause; * Ensuring the product fulfills all target requirements before each release. |

# Premium Services Engineer

[Bitdefender, BUCHAREST, ROMANIA](https://en.wikipedia.org/wiki/Bitdefender)

March 2016 – August 2017

|  |  |
| --- | --- |
| Job domain: | Remote Tech Support |
| Company industry: | Security Software |
| No. of employees: | >1000 |
| Responsibilities: | * Offer Technical Support services to Bitdefender customers via remote assistance (primarily) backed up by phone/chat and email assistance, in order to ensure the Bitdefender business objectives; * Promote Bitdefender services portfolio to customers in order to reach the allocated quota; * Approach and solve requests arrived via the dedicated support channels based on the competencies matrix; * Share technical information about the products with the other teams involved; * Acquire complete information in order to escalate complex issues to the upper tiers; * Build, assimilate, implement, audit and improve working procedures. |

# Team Leader in Microsoft Student Partners

[Microsoft, BUCHAREST, ROMANIA](https://studentpartners.microsoft.com/en-us)

November 2011 – December 2013 (2 years, 1 month)

|  |  |
| --- | --- |
| Job domain: | IT Software |
| Company industry: | IT&C Software |
| No. of employees: | 20 |
| Responsibilities: | * Recruit, coordinate and evaluate of a team of 15+ colleagues; * Supervise projects; * Establish activity plans; * Organize meetings; * Present to large audiences; * Develop working applications and demos in C#; * Teach students a plethora of technologies. |

# Junior Programmer

Axon Service, BUCHAREST, ROMANIA

May 2010 – November 2010 (6 months)

|  |  |
| --- | --- |
| Job domain: | IT Software |
| Company industry: | Consulting |
| No. of employees: | 30 |
| Company description: | SC Axon Service |
| Responsibilities: | * Maintenance over all firm computers, system administration; * Operating system debugging, malware checking, changing of defective hardware; * Installation, configuring and optimizing of company computers' operating systems; |

**STUDIES**

# [“Titu Maiorescu” University](http://www.utm.ro/) September 2014 – July 2016

Diploma / Type of studies: Master’s Degree

Field of studies: InfoSec, Computer Systems Security

City: BUCHAREST

# [Romanian-American University](https://www.rau.ro/) September 2011 – July 2014

Diploma / Type of studies: Bachelor Degree

Field of studies: Cybernetics, Management, Economics

City: BUCHAREST

**ABILITIES**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Reading** | **Writing** | **Speaking** |
| **English** | Expert | Expert | Expert |
| **French** | Beginner | Beginner | Beginner |
| **German**  **Swedish** | Beginner  Beginner | Beginner  Beginner | Beginner  Beginner |

**Foreign languages:**

**Native language: Romanian**

**Programming languages:** Python, JS(Node), Bash and working knowledge of ReactJS, C++, Java, C#, HTML, CSS, PHP

**Test automation:** Selenium, Appium, TestRail, ReportPortal, WebdriverIO, Chai, Mocha, SuperTest, PactJS

**Databases knowledge:** Working knowledge of MySQL, Couchbase, GraphQL, SQL\*Plus and MS Access

**Operating Systems:** Microsoft Operating Systems, Linux, MacOS, Android and iOS

**Work environment:** Agile and Scaled Agile Framework, Scrum, Kanban, JIRA, Confluence, Git, Slack

**Other relevant skills:** GCP, Azure, Kubernetes, Docker, Jenkins, RabbitMQ, GraphiQL, New Relic, ELK, load testing with JMeter and Artillery, CI pipeline management, Selenium grid and Zalenium, Consumer-Driven Contract testing with Pact and Spring, basic knowledge of machine learning (Python with Jupyter), server/network administration, MS Office suite

**Certificates:**

* MTA Exam 89-349: Windows Operating System Fundamentals
* MTA Exam 89-365: Windows Server Administration Fundamentals

**Driving license:** AM and B categories since 2011