

# Claudiu Dragan

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## PROFESSIONAL EXPERIENCE

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### Test Automation & DevOps Engineer

DraganWorks, STOCKHOLM

October 2023 – Present

Job domain:	Test Automation & DevOps
Company industry:	Tech consulting
No. of employees:	1
Responsibilities:	In October 2023 I have started my own company and I've been working as a contract consultant ever since.

### Test Automation & DevOps Consultant

Hallon, STOCKHOLM

October 2022 – July 2023

Job domain:	Test Automation & DevOps
Company industry:	Telecommunications
No. of employees:	>50
Tech stack:	JavaScript, TypeScript, Bash, Python, YAML, Cypress, Jest, Azure DevOps, GitHub, Kubernetes, Microsoft Azure
Responsibilities:	<ul style="list-style-type: none"><li>• Build the test automation framework with Cypress;</li><li>• Dockerizing the test automation framework and creating test pipelines in Azure DevOps;</li><li>• Create reporters that post results via webhooks to Slack and build status checks;</li><li>• Create and deploy testing tools and dashboards via Azure Container Apps;</li><li>• Infrastructure support for testing locally and in the build pipelines;</li><li>• Set up Azure Container Apps infrastructure;</li><li>• Optimizations and maintenance of web build and deploy pipelines;</li><li>• Creation of build and release pipelines for Apple Testflight and Google Console;</li><li>• Maintenance and upgrade of Kubernetes cluster and associated node pools;</li><li>• Upgrading and deploying services to Kubernetes;</li><li>• Set up monitoring and alerts with Prometheus, Grafana and Application Insights.</li></ul>

## Test Automation & DevOps Consultant

CurbFood, STOCKHOLM

May 2022 – August 2022

Job domain:	Test Automation & DevOps
Company industry:	Dark kitchen
No. of employees:	>100
Tech stack:	JavaScript, TypeScript, YAML, Playwright, Jest, GitHub, Kubernetes, GCP
Responsibilities:	<ul style="list-style-type: none"><li>• Build the test automation framework with Playwright;</li><li>• API testing with Jest, SuperTest and Postman;</li><li>• Build and deploy test infrastructure with Cloud Build and Cloud Run;</li><li>• Dockerizing the test automation framework and creating test pipelines in GCP;</li><li>• Create reporters that post results via webhooks to Slack and build status checks.</li></ul>

## Test Automation & DevOps Consultant

Sinch, STOCKHOLM

September 2021 – May 2022

Job domain:	Test Automation & DevOps
Company industry:	Telecommunications
No. of employees:	>1000
Tech stack:	Python, jMeter, GitLab CI, Kubernetes, Flux
Responsibilities:	<ul style="list-style-type: none"><li>• SMS and SMTP protocol testing;</li><li>• Setting up best practices test automation processes;</li><li>• Upgrading and expanding the automated test frameworks;</li><li>• Automating load testing &amp; reporting;</li><li>• Maintaining test automation processes through CI/CD.</li></ul>

## Test Automation & DevOps Consultant

Klarna, STOCKHOLM

March 2021 – September 2021

Job domain:	Test Automation & DevOps
Company industry:	Online bank
No. of employees:	>3000
Tech stack:	JavaScript, Groovy, Bash, Cypress, WebdriverIO, Appium, BrowserStack, Jenkins, BitBucket, Kubernetes, AWS
Responsibilities:	<ul style="list-style-type: none"><li>• Upgrading and expanding the automated test frameworks: WebdriverIO and Cypress;</li><li>• Jenkins pipeline features and maintenance;</li><li>• React component testing and native app testing;</li><li>• Tooling support for testing isolated features/packages;</li><li>• Adaptive testing support, only run tests related to specific code changes.</li></ul>

## Test Automation & DevOps Engineer

Regent, STOCKHOLM

March 2021 – October 2023

Job domain: Test Automation & DevOps  
Company industry: Tech consulting  
No. of employees: >100  
Responsibilities: I was employed as a consultant at Regent AB where I had 4 clients, listed above.

## Test Automation & DevOps Engineer

LeoVegas, STOCKHOLM

September 2018 – March 2021

Job domain: Test Automation  
Company industry: Online Casino  
No. of employees: >500  
Tech stack: JavaScript, Groovy, Bash, Java, YAML, WebDriverIO, Appium, Artillery, SuperTest, Pact, New Relic, ELK, DataDog, Jenkins, GitHub, Kubernetes, GCP  
Responsibilities:

- Setting up best practices and newest technologies in test automation;
- Upgrading and expanding the automated test frameworks: WebDriverIO, SuperTest and Pact;
- Configuring and maintaining an on-site mixed-device farm;
- Automating load testing & reporting with jMeter and Artillery;
- Maintaining test automation tools and environments through CI/CD in Jenkins and Kubernetes;
- Teaching test automation procedures and best practices within the company.

## Test Automation Engineer

Bitdefender, BUCHAREST

August 2017 – September 2018

Job domain: Test Automation  
Company industry: Security Software  
No. of employees: >1000  
Tech stack: Proprietary Python framework, Bamboo, BitBucket  
Responsibilities:

- Reviewing and commenting on product specifications and designs;
- Creating test plans and test cases;
- Performing tests against builds and test procedures;
- Designing and implementing automated test suites in Python;
- Analyzing various problems which can occur with our products in various market scenarios and identifying the root cause;
- Ensuring the product fulfills all target requirements before each release.

## Premium Services Engineer

Bitdefender, BUCHAREST

March 2016 – August 2017

Job domain:	Remote Tech Support
Company industry:	Security Software
No. of employees:	>1000
Responsibilities:	<ul style="list-style-type: none"><li>• Offer Technical Support services to Bitdefender customers via remote assistance (primarily) backed up by phone/chat and email assistance, in order to ensure the Bitdefender business objectives;</li><li>• Promote Bitdefender services portfolio to customers in order to reach the allocated quota;</li><li>• Approach and solve requests arrived via the dedicated support channels based on the competencies matrix;</li><li>• Share technical information about the products with the other teams involved;</li><li>• Acquire complete information in order to escalate complex issues to the upper tiers;</li><li>• Build, assimilate, implement, audit and improve working procedures.</li></ul>

## Team Leader in Microsoft Student Partners

Microsoft, BUCHAREST

November 2011 – December 2013 (2 years, 1 month)

Job domain:	IT Software
Company industry:	IT&C Software
No. of employees:	20
Responsibilities:	<ul style="list-style-type: none"><li>• Recruit, coordinate and evaluate of a team of 15+ colleagues;</li><li>• Supervise projects;</li><li>• Establish activity plans;</li><li>• Organize meetings;</li><li>• Present to large audiences;</li><li>• Develop working applications and demos in C#;</li><li>• Teach students a plethora of Microsoft technologies.</li></ul>

## Junior Programmer

SC Axon Service, BUCHAREST

May 2010 – November 2010 (6 months)

Job domain:	IT Software
Company industry:	Consulting
No. of employees:	30
Company description:	SC Axon Service
Responsibilities:	<ul style="list-style-type: none"><li>• Maintenance over all firm computers;</li><li>• Operating system debugging, malware checking, changing of defective hardware;</li><li>• Installation, configuring and optimizing of company computers' operating systems;</li><li>• Systems administration.</li></ul>

## STUDIES

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### **Titu Maiorescu University**

September 2014 – July 2016

Diploma (type of studies):

Master's Degree

Field of studies:

Cybernetics, Management, Economics

City:

BUCHAREST

### **Romanian-American University**

September 2011 – July 2014

Diploma (type of studies):

Bachelor's Degree

Field of studies:

InfoSec, Computer Systems Security

City:

BUCHAREST

## SKILLS

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**Programming languages:** Python, NodeJS and working knowledge of C++, Java, C#

**Web development:** Working knowledge of JavaScript (React), HTML, CSS, PHP

**Test automation:** Selenium, Appium, ReportPortal, WebdriverIO, Chai, Mocha, TestRail, Visual Regression

**Databases knowledge:** Working knowledge of Couchbase, MySQL, SQL\*Plus and MS Access

**Operating Systems:** Microsoft Operating Systems, Unix Operating Systems, MacOS, Android and iOS

**Work environment:** Agile and Scaled Agile Framework, Scrum, Kanban, JIRA, Confluence, Git, Slack, VSCode

**Other relevant skills:** Kubernetes, GCP, Docker, Jenkins, JMeter, RabbitMQ, GraphiQL, ELK, Basic Knowledge of Machine Learning (Python with Jupyter), Server/Network Administration, Office Suite

#### **Foreign languages:**

	<b>Reading</b>	<b>Writing</b>	<b>Speaking</b>
<b>English</b>	Expert	Expert	Expert
<b>French</b>	Beginner	Beginner	Beginner
<b>German</b>	Beginner	Beginner	Beginner
<b>Swedish</b>	Beginner	Beginner	Beginner

**Native language:** Romanian

#### **Certificates:**

- MTA Exam 89-349: Windows Operating System Fundamentals
- MTA Exam 89-365: Windows Server Administration Fundamentals

**Driving license:** AM and B categories since 2011