

FUNCTIONAL SPECS

SITE FEATURES

Branding:

- The CCC website will follow the branding standards written in the CCC branding page.
- The images and photographs will be of the highest standard and presented as the closest representation of products.

Technical:

- The CCC website will be written using valid ZHTML and CSS. Javascript, PHP and MySQL will also be implemented where applicable.
- The website will be able to be viewed in most browsers available, including: Firefox 2 and 3, Safari 2 and 3, IE 7 and 8 only.

SPECIFIC FEATURES

Informational:

- History and general information
- News and upcoming events

Contact information:

- Phone number
- Address
- Return process

Customer Tools:

- Product Search
- Wish List
- Customer Login
- Shopping Cart
- Tracking
- Account Summary and Details

Product Features:

- Customer Service Tools:
- The images and photographs will be of the highest standard and presented as the closest representation of products.
- Size and Color of products
- Types of wood used
- Weight of the products
- Client reviews

Customer Service Features:

- FAQ and HELP
- Support
- Shipping and Tracking
- Returns