Shivika Upadhyay

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CAREER OBJECTIVE

Highly-motivated and dedicated **Professional** with 2+ years of experience in IT-Finance domain.
Demonstrated team skills and ability to achieve goals with minimal direction.

TECHNICAL SKILL SET

- Database   Oracle
- Platforms   UNIX
- Tools   QTP, QC, Selenium, Bugzilla, Unica Campaign and Marketing Operations
- Area of Interest Software Testing, Data Analytics

EXPERIENCE

IBM INDIA PVT LTD

Pune, Maharashtra, India

Software Test Engineer with USAA   Nov 2015-Sep 2016

The **United Services Automobile Association** (**USAA**) is a US based diversified financial service group of companies.

- **Testing** Credit Card Offers verbiage for production through various channels ensuring 100 % accuracy while proofing and validating them.
- Estimating the efforts required to test Business Requirements and planning phase wise testing schedule
- Analyzing and Understanding of Business Requirements
- Creation of Functional Test Scenarios and Test Scripts for Manual Testing of applications.
- Test Data Creation and Validation based on Test Scenarios.
- Strong **testing and debugging skills**.
- Experience in creating and maintaining **SDLC** documentation for multiple projects
- In depth Knowledge of STLC Domain.
- Sound understanding and Experience in Database testing, End to End testing, Validation testing, ETL testing, UI testing, Compatibility testing, Performance testing, Regression Testing and Sanity testing on different technologies
- Created Reusable Regression Test Suites to add value to the testing services provided to client
- Experience in operating manual testing tools like HPQC 10.
- Knowledge of Automated testing tools like QTP and Selenium.
- **Analyzing** different procedure of testing the various promotions conducted on basis of credit card type.
- Client relationship engagement by conducting daily/weekly calls and discuss about the concerns   and issues to resolve the gaps and risks in the business and maintain the quality.

CONSULTADD SERVICES PVT LTD

Pune, Maharashtra

Software Tester   Feb 2015-Nov 2015
Project Title - EZVSA

EZVSA.com is software system which provides immigration workflow, legal assistance and marketplace to connect foreign nationals with employers, all in single platform.

- Analyzing and Understanding of Business Requirements.
- Creation of Functional Test Scenarios and Test Scripts for Manual Testing of application.Strong **testing and debugging skills**.
- Experience in creating and maintaining **SDLC** documentation for multiple projects.
- Knowledge of Automated testing tools like QTP and Selenium.
- Sound understanding and Experience in Database testing, End to End testing, Validation testing, ETL testing, UI testing, Compatibility testing, Performance testing, Regression Testing and Sanity testing on different technologies.

- Requirement analysis, created QTS, test scenarios, test cases and RTM for the module assigned, Test execution and defect reporting.
- Self, Peer and Quality Analyst Review of Functional Test Scripts
- Used various **SQL Scripts** to validate the test cases.
- Skilled in Analysis, Design and Developing test cases for SQL objects verification and testing.
- Creating and updating tables, views, working with triggers, stored procedures.
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────────────────────────── **Internship Details** ──────────────────────────

Project Title: Orange HRM

Pune, Maharashtra
Aug 2014-Feb 2015

Technology: Manual Testing
Tools: MS Excel, Test link and Bugzilla

Features: Orange HRM is an open source Human Resource management application used in small and medium industries to maintain records of their employees. Since 2006 Orange HRM has been researching and working on a way to produce a cost effective system to re-engineer your HR process.

Roles and Responsibilities:
- Login Module : The module provides users to log in , log out and change password
- Admin Module: The Admin Module should provide full control to the admin for all settings that affect the action of Orange HRM implementation.
- PIM Module: The PIM module should provide all relevant employee related information and should be available to the admin with full control and to the supervisors with restricted access.
- ESS Module: ESS Module should allow users to update vital information like contact details, education, skills, licenses etc.
- Time Module: This module automates project time keeping and attendance tracking. Define customer Projects and Project activities. Submit timesheet to supervisors for weekly activities.Daily attendance tracking(Punch in/Punch out), Attendance summary.
- Leave Module: The Leave Module should automate the HR administrative tasks of recording leave and controlling these against leave policies defined in the HR system.
- Worked on TIME module.
- Requirement analysis, created QTS, test scenarios, test cases and RTM for the module assigned.
- Test execution and defect reporting.
- Documentation and Presentation.

─────────────────────────────── EDUCATION ───────────────────────────────

Bachelor's of Engineering in Computer Science from RGPV University, Bhopal, India.

──────────────────────── PERSONAL INFORMATION ────────────────────────

NATIONALITY: Indian
LANGUAGES KNOWN: English, Hindi
Reason for Employment gap - Maternity Period.