

Stuart Clark

3rd Line Infrastructure Technician at Gardner Aerospace

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Summary

I am a passionate and driven individual that takes pleasure in the work that I do. I have shown a natural talent when it comes to all things related to computing. I am able to understand and translate between technical and business requirements, leading to faster, smoother and more effective workflows and technical transitions.

I have gained extensive experience in designing, implementing and managing IT infrastructure, enabling me to meet the changing business needs.

Furthermore I am always keen to extent my knowledge to keep up-to-date with current and future technologies.

Work experience

3rd Line Infrastructure Technician

2011 - Now

Gardner Aerospace

- Maintained and developed the company's Information Technology systems to optimise business performance, these systems include but are not limited to :
 - Microsoft Exchange All Versions clustered environment (End-to-end; installation, configuration, maintenance, migration etc.)
 - Hyper V Clusters across various sites (install and configuration)
 - Network configuration (LAN/VLAN)
 - All Microsoft Server & Client OS
 - Varonis
 - Sopho's Enterprise Management
 - SQL Cluster Management
 - Netapp SAN's 7Mode and CDot (Including NetApp integrated software's)
 - VSphere
 - Kemp Technologies
 - Barracuda VPN Firewall
 - Symantec / Veritas Backup Solutions
 - MimeCast
 - SCCM
 - Microsoft Virtual Machine Manager
 - SaaS - Both storage and software as a service
 - Bitlocker with MBAM
 - Websense / ForcePoint
 - Esentire intergration
 - Nessus internal and external penetration testing
 - Various PaaS intergations
 - Direct Access
 - Webmarshal Web Proxy
 - VeeamVBR and VeeamOne
 - Docuware and Kofax Management
 - Offshore Infrastructure Consultancy
 - Infrastructure Migration & Integration
 - Nexthink
 - PKI (Public Key Infrastructure)
 - Meru Enterprise Wireless Solution WPA2 Enterprise
- Project Management implementations as required
- Working to and achieving Cyber Security essentials
- Working to KPI's under support desk environment
- 1st and 2nd line management, delegation and mentoring..
- Responsible for systems related work as part of the Shared Services IT function

Skills

Key strengths



- Extensive experience of Microsoft Server operating systems including 2003, 2008 R2, 2012 R2, 2016

- Exchange Server 2003, 2007, 2010, 2013 2016

- SQL Server 2005, 2008, 2008R2, 2012, 2014

- System Centre 2012R2 Virtual Machine Manager, Configuration Manager

- Windows Domain Services (AD, DNS, DHCP, ADFS, Group Policy)

- Virtualisation and Converged infrastructure

- PowerShell

- Networking

- SAN configuration and maintenance (NetApp And EMC)

- HyperV & VMware

- Firewall technologies

- Disaster recovery and business continuity planning

- Managing 3rd party suppliers

- Extensive knowledge of PC and Server Hardware

- Barracuda VPN and Email Filter Hardware

- Kemp Load Masters And Geo LoadMaster

- ISA 2004 And TMG

- Mdaemon Mail Server

Technical Qualifications

Microsoft MCITP - MCSA - MCTS - MCPS - MCP

Education

Quarrydale School

GCSE 1988 - 1993

Mathematics: B

IT Technician 2nd and 3rd Line 360 Innovations	2010 - 2011	English Lang: B English Literature: B Physics: C Art & Design: A
Duties include the installation, maintenance and administration of IT equipment, I played a key part in the transformation of the IT infrastructure from a Windows 2000 domain to Server 2008/Windows 7, upgrading the email system from Inty exoserver/Office 2004 to Exchange 2010/Microsoft Office 2010 utilizing high availability databases, OWA and active synch, also creating a virtual remediation network for non NAP compliant machines whilst implementing Remote desktop Services for Mobile users and a RODC for one branch Office.		
IT Support CS Services	2008 - 2010	
Regular duties include maintaining all user desktops and Servers across a seven active directory site network topology infrastructure with dynamically changing satellite sites.		
Field Support Technician Paragon Systems Solutions, Nottingham	2004 - 2008	
Working for a Medium IT services business, I am responsible for troubleshooting and resolving technical problems for external customers. In the first instance I try to resolve the issues via the telephone in attempt to diagnose the problem. Often the issues are hardware failure. This involves Site visits. At all times I am aware of providing a professional service and handling the customer efficiently. Role involves-IT hardware/software support and PC installation, PC maintenance and care. Customers were both small businesses and home users.		
Development Technician Simpsons Wright & Lowe	1994 - 2004	
I was responsible for the conception and development of new textile products for high street customers in a team environment working to specific and sometimes harsh deadlines to ensure the product would reach the high street in time for the seasonal fashion trends. General maintenance of IT and mechanical equipment was amongst many of the day to day activities.		

References

Available upon request from my current and past employers.