

Summary

- > An experienced and versatile Microsoft Specialist with a track record of success design and integrate business processes and data flows between CRM applications and other applications
- > Developed application solutions to meet a client's requirements using the Microsoft Dynamics CRM Customisation Tool, Workflow Tool, or SDK
- > Designed SOA solutions for .Net. Transformed system architecture from SQL Server based to Windows Azure driven.
- > Designing and implementing IT solutions that are reliable, scalable and delivered in line with industry standard and Producing good quality forecasts of delivery dates and providing options for project sponsors
- > Served as agile process facilitator (SCRUM master) to assist multiple teams in maximising work efficiency through agile games and processes.
- > Involved in transferring pay as you go Azure Subscription to EA level licences with Microsoft.
- > Defined project scopes and objectives; developed detailed strategic work plans and schedules
- > Researching the new technologies and new standards for software development team.
- > Led software engineers, system engineers, and analysts in order to ensure adherence to quality standards
- > Demonstrated ability to develop, motivate, organise, train, and retain personnel

Technical Skills

CRM	Microsoft CRM 2011, Dynamics CRM 2016
.NET Technology	MVC, C#.NET, VB.NET, ASP.Net, WCF, WEB API
Web Technology	Knockout.js, AJAX, JSON, JQUERY XML, XSLT, JavaScript, CSS, EXT.JS, Bootstrap, Font Awesome
Databases / Tools	MS SQL Server, MS Access, SQL Query Analyzer, Oracle.
Designing Tools	Microsoft Visio
Languages	VB.NET, C#, SQL(T-SQL) , Java, C, C++
Other tools	Crystal Reports, SQL Server Reporting Services, SSIS/AS/RS.
Web Servers	Microsoft IIS

Education

Managing the Company of the Future (Online)

London Business School & University of London, United Kingdom
| Feb 2017- March 2017

MS Computer Science

Staffordshire University, United Kingdom | Jan 2006- Sep 2007

B.Tech Computer Science & Engineering

MG University, India | Jul 2001- Jul 2005

Pre-Degree Maths, Chemistry, Physics, English

Kerala University, India | Jun 1999- Jun 2001

CERTIFICATIONS

- > Microsoft CRM 2016 customisation and configuration (MCP)
- > Microsoft Certified Technological Specialist (MCTS).
- > Agile PM® Practitioner.
- > Architecture and design of distributed enterprise systems.
- > SQL Server performance and tuning.

Experience

Solutions Architect

Peninsula uk

Manchester, United Kingdom

Feb 2018

- > Managing a team of senior developers, Senior sql developers and responsible for the monthly 1-1, performance reviews, holiday approval and personal development
- > Designed and integrated business processes using service bus
- > Driving product innovation from the software field, communicating as a subject matter expert for Azure, Service bus and
- > Architecting cutting edge green field project involving Salesforce, Dimension accounting package, Web development.
- > Researching the new technologies and new standards for software development team.
- > Advising on the technical delivery of custom development and integration elements of software delivery
- > Advising the wider IT team to deliver high quality IT solutions for business problems and key man behind the agile working methods
- > Coaching and mentoring developers, testers, analysts and other technical staffs.

Solutions Architect

Ombudsman Services

Kingdom

Warrington, United

July 2016 - Feb 2018

- > Designed and integrated business processes and data flows between CRM applications and other applications
- > Developed application solutions to meet a client's requirements using the Microsoft Dynamics CRM customisation Tool, Workflow Tool, or SDK
- > Created plugins, workflows, web resources and integrating existing services and systems into the CRM architecture
- > Driving product innovation from the software field, communicating as a subject matter expert for CRM/WEB/DATA/ applications and act as an ambassador of Technical Innovation at Ombudsman services.
- > Architecting cutting edge green field project involving CRM 2016, Sage, Web development, MI reports and point of Contacts for service desk, system engineers, software developers and BI analysts.
- > Researching the new technologies and new standards for software development team.
- > Advising on the technical delivery of custom development and integration elements of a Microsoft Dynamics CRM implementation
- > Advising the wider IT team to deliver high quality IT solutions for business problems and key man behind the agile working methods
- > Coaching and mentoring developers, testers, analysts and other technical staffs.

Senior Developer

HSCIC

London, United Kingdom

July 2015 - July 2016

- > Designed architecture and documented the first API in api.nhs.uk to expose the transparency indicators and organisation information through the NHS API layer.
- > Involved in leading the development of bespoke application to support product delivery team and developing a range of software applications for the website with an emphasis on quality and excellence.
- > Manage the benefits, risks and dependencies of key issues within specific work streams.
- > Managed direct and indirect resources to achieve goals.
- > Manage and deliver projects and work packages vital to the operation and development of product delivery team within agreed time scales to specified quality criteria.
- > Manage and be accountable for the output and workloads of team members and supervise day to day operations of team member.

Lead Application Developer

Capita PLC

London, United Kingdom

Sep 2014 - July 2015

- > Designing, planning, estimating and implementation of the system based on the requirement specification from Clients and Business Analysts.
- > Responsible for writing the functional specification for the application.
- > Designed and Implemented the User Interface using Knockout.js, MVC 4.0 and Web API Controllers.
- > Created different modules include Clients, Properties and valuations.
- > Implemented AJAX, Knockout.js, JQUERY, JSON, bootstrap, font awesome, data tables on the partial views and views.
- > Involved in the Design and creation of Reports using Microsoft Report builder.
- > Leading and mentoring the developers.

Application Developer

Counterpoint Systems

London, United Kingdom

July 2013 - AUG 2014

- > Created a JavaScript Library Plugin for ANNOTORIUS.JS (mark-up tool) to accommodate the project need using Knockout.JS JQUERY and JAVASCRIPT.
- > Designed and implemented the widgets and forms using Ext.JS and API Controllers.
- > Designing, planning, estimating and implementation of the system based on the Job specification from Clients and Business Analysts.
- > Designed and implemented the widgets and forms using Ext.js and API Controllers.
- > Implemented AJAX, JQUERY, JSON, bootstrap, font awesome on the partial views/Widgets and strongly typed views.
- > Mentor the developers.

Software Developer

Exponential-e Ltd

London, United Kingdom

Feb 2011 - Jul 2013

- > Designing, planning, estimating and implementation of the system based on the requirement from product team
- > Created the business logic of the system

- > Researching the new technologies and new standards for product management team.
- > Designed and Implement the security side of the system. Applied role based security in presentation layer (controller) as well the service layer.
- > Implemented AJAX, JQUERY, and JSON on some of the partial views and strongly typed views.
- > Involved in the support of business oriented stored procedures to be called from the Data Access Layer(DAL)
- > Written Java script for managing the various needs at page level
- > Created different CSS class based on the need of the applications.
- > Written WCF services for communication from the presentation layer to the business logic.
- > Mentor the developers.

Software Developer

Calrom Ltd

Manchester, United Kingdom

Sep 2008 - Feb 2011

- > Implemented logging, validation, exception handling on the Web User Controls and various pages using VB.NET controls.
- > Developed various Web User control and used on various pages using VB.Net and asp.net based on the requirement of the system.
- > Developed Business logic for the Trading UI Components.
- > Involved in developing the show sector availability module and display booking module.
- > Implementing the passenger details and APIS modules.
- > Implemented AJAX on some of the Web User Control and pages.
- > Involved in the support of business oriented stored procedures to be called from the Data Access Layer(DAL)
- > Written Java script for managing the various needs at page level
- > Created different CSS class based on the need of the applications.

SDLC Philosophy

A software development team's success is only validated through the efficiency in software delivery regardless how good are individual team members.

Most Proud and Strengths

Leadership Confidence and Adaptability I had - to take a sinking project into a successful one.

Actively involved in the application process and selection of external vendor for software development

Delivery focussed and improving the individuals- Managing the On time delivery of My NHS project.

Leadership

Quick Learner

Adaptability

Software Architecture

Agile

Software Delivery