

# Mark Gardner

Head of IT & Systems at Vanderlande

mark.gardner@passingit.com

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## Experience

### **Head of IT & Systems at Vanderlande**

July 2012 - Present (4 years 9 months)

### **Interim Head of Technical Services at Vue Entertainment**

January 2012 - July 2012 (7 months)

### **IT Director / Group Head of Business and Information Services at Habitat**

August 2010 - January 2012 (1 year 6 months)

### **Director / Owner at PassingIT**

March 2008 - January 2012 (3 years 11 months)

### **Interim Head of Social Care ICT at London Borough of Tower Hamlets**

September 2009 - April 2010 (8 months)

### **Global Head of Infrastructure at BSI**

July 2005 - October 2008 (3 years 4 months)

### **European Technical Services Manager at CHEP**

March 1995 - July 2005 (10 years 5 months)

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## Skills & Expertise

**Change Management**

**IT Strategy**

**IT Management**

**Program Management**

**IT Operations**

**IT Service Management**

**Service Management**

**Business Transformation**

**ERP**

**SAP**

**Leadership**

**Governance**

**ITIL**

**Operations Management**

**Stakeholder Management**  
**Infrastructure**  
**Security**  
**Retail**  
**Relationship Mgmt**  
**Leadership Management**  
**IT Business Strategy**  
**Business Strategy**  
**Outsourcing**  
**PRINCE2**  
**Information Technology**  
**Service Delivery**  
**Project Delivery**  
**Project Portfolio Management**  
**Business Process**  
**Integration**  
**Vendor Management**  
**Disaster Recovery**  
**Management**  
**Project Management**  
**Strategy**  
**Business Process Improvement**  
**Team Management**  
**Enterprise Resource Planning (ERP)**

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## Education

**West Glamorgan Institute**  
1987 - 1990  
**St Joseph's sixth form**

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## Certifications

**CISSP**  
(ISC)<sup>2</sup>  
**Fellow CITP**  
BCS, The Chartered Institute for IT

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## Organizations

**BCS**

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## 6 people have recommended Mark

"Mark was a key member of the senior management team at Habitat. He provided excellent strategic support in new system initiatives and was able to adopt a flexible approach in difficult trading environment. I would be happy to work in the same management group as Mark in the future."

— **Grahame Burton**, worked directly with Mark at Habitat

"Mark worked as Interim Manager for the Social Care IT Team at a difficult time when we were in middle of a big new system implementation. He slipped into the role immediately, established very rapidly what the priorities were and directed the team to meet those priorities. The overall performance of the team increased many fold under his management and we were all sad to see him move on when a permanent appointment was made."

— **Deborah Cohen**, was Mark's client

"Mark is a well seasoned IT professional and has worked with me at several large multinational organisations. Mark's work is next to none. Both his technical and managerial abilities are excellent. Mark enabled both BSI and CHEP to align IT to their business requirements globally always delivering fit for purpose solutions. His supplier negotiation skills are also superb. I will recommend Mark to any organisation."

— **Filipe Ferreira**, managed Mark at BSI

"Throughout my association with Mark, his depth of his technical acumen and innovative approach to problem resolution has been impressive. Those skills and his cheerful tenacity greatly eased implementation issues, operational improvements, and system modifications. Mark is both a great planner as well as project manager, and has marvelous customer skills. It was my pleasure to work with him."

— **Chase Chastain**, managed Mark indirectly at CHEP

"Mark was a key member of my staff and was critical to our success. His technical knowledge of every area of infrastructure was unmatched and allowed us to make intelligent strategic decisions. Mark was very good at dealing with his team members and negotiating with vendors. Even though he doesn't work for CHEP any more, I still seek his advice on many products that we are considering deploying."

— **Brandon Kent**, managed Mark at CHEP

"Mark is a true professional. Always acting with integrity and showing 100% commitment to doing his job correctly and the ability to manage teams, either directly or indirectly, with courtesy and respect to ensure that all targets meet with the desired results."

— **Julie Holloway**, worked directly with Mark at CHEP

[Contact Mark on LinkedIn](#)