

MOHAMMED MUBDIR AL-JUBOORI



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| PROFESSIONAL SUMMARY

Motivated to have a new Challenge with new technologies as have a solid experience of 8 years with IP and Transmission technology and focusing on customer satisfactions.

| PROFILE

I am an enthusiastic, hardworking, committed, organized, ambitious, creative and fast learner that can work equally welling a team or under my own initiative. My high motivated character ensures that I have determination to succeed in anything that I put my mind to. Furthermore, the calm and logical approach that I apply to life gives me the ability to thrive under pressure and overcome any obstacles that may be in my way. I would describe myself as easy going, friendly, punctual, polite and flexible individual who possesses excellent communication skills and the ability to get on well with people at all levels

| WORK HISTORY

Nokia - Broadband Connectivity Solution Engineer

09/2012 to 06/2019

- Troubleshooting and resolving all Nokia transmission equipment in customer network for Care project.
- Network implementation and integration of all new Nokia transmission equipment for NI project.
- Implement all change requests to the network with planned work window.
- Providing details and answers for all customer queries.
- Creating technical tickets in Nokia Case Handling Tool (NCT).
- Attending customer meetings for both Care and NI projects
- On-call duties for customer emergencies and incidents.
- Reporting the performance of all the transmission network on daily/weekly basis.
- Troubleshooting for Cisco and Tellabs IP switches for the customer network.

| SKILLS

- Field experience: Installation, commissioning and integration of Nokia transmission equipment : SRT-1F, MPR9500(Wavence), Flexipacket Hub800, Flexipacket Multi Radio, Flexipacket First Mile200, E-band Radio, Netviewer server, Flexi Hopper and FlexiHybrid.
- Customer Communications, relationship building, presenting, team work, problem solving skills.
- Working on Nokia Monitoring systems : SAM (Service Aware Manager, Netviewer and NetAct).
- Working on Transmission planning.
- Vendor Monitoring systems : SCOM (System Center Operation Manager) , Ericsson SOEM, Cisco Prime, McAfee Epo.
- Working on Cisco and Tellabs switches.
- Knowledge of all CCNA topics such as OSI model, Switching, Routing, WAN, LAN, VPN, BGP, EIGRP.
- CCTV installation and configurations
- Knowledge of NEC MW products
- Understanding Core network and E2E Mobile network infrastructure.
- Understanding of 2G and 3G networks.
- Basic information about Linux/Unix.
- Field experience of server's installation(windows and Linux).
- Knowledge of Panasonic telecom products and Hyper-V hosting
- Working on Microsoft tools (Outlook, Exchange, Excel, Word).
- Working on Windows server 2008, 2012, Windows XP, 7 and 10.
- Basic information about programming languages: C, C++, Basic, Visual Basic.

- Working closely with OSS team to integrate IP products to the NetAct OSS systems

Nokia Siemens Networks - Network Implementation Engineer

02/2011 - 09/2012

- Implementing NSN SRT-1F transmission backbone product for the whole customer backbone links.
- installing 1.8, 2.4 and 3M antennas and Wave-guides for 7 and 8 GHz frequency Bands for these links as well as the IF cables for NEC.
- Integrating the SRT-1F product to customer network with different capacities.

| EDUCATION

College Of Engineering - University Of Baghdad

Baghdad • 2010

Electronics and Communication Engineering

| CERTIFICATIONS

- CCNA200-125 (Cisco Certified Network Associated) April-2019(CSCO13431220)
- Technical training on Microwave Packet Radio (MPR9500) from 29/08 to 10/09 2016 in Milan-Italy
- Training on Flexi Trunk Microwave from 5-8/05/2014 in Dubai-UAE
- Training on Netviewer Server from 9-14/04/2014 in Beirut-Lebanon
- Training on Flexipacket Microwave from 19-28/02/2013 in Erbil-Iraq
- Training on Flexipacket Hub800 with R&D team from 10-20/12/2012 in Shanghai-China.
- Attending 60 hours CCNA course from 01-25/04/2017 in Erbil-Iraq.
- Attending Nokia (NSP1) IP certification online course from 11-14/06/2019