# VALENTIN-IOAN ZEGHERU

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### **Summary**

- IT Support Technician highly skilled at software installation, upgrades. Specialises in virus removals and performance tweaks.
- Dedicated IT professional highly effective at maintaining and installing software for laptop and desktop computers. Seeks a role offering opportunities for long term professional growth and development.
- Technical Customer Service Specialist with the capacity to quickly learn and synthesise new networking technologies.
- Energetic IT Technician who provides the experience and critical thinking necessary to successfully facilitate client relations.

### **Skills**

- Anti-virus solutions
- Internet setup and repair
- Routing protocols knowledge
- Anti-virus software
- Skilled in TCP/IP
- System upgrades
- CISCO router management
- IP Forwarding proficient

- Fast learner
- Skilled multi-tasker
- Excellent communication skills
- Focused
- Innovative thinker
- Patient
- Analytical thinker
- Deadline-driven

# **Work History**

FC Associate level 1,- 08/2018 to Present

**Amazon -** MAN3 Unit E1, Logistics North, Hulton Heys Way, MAN3, Bolton Description of the job:

- Stow.
- Pack singles.
- AFE pack.
- Damage land stow.
- Vendor returns.
- First AID certification, valid until August 2021.

## Warehouse Operative, 04/2016 to 07/2018

Clipper Logistics – 1-4 Priestley Road, Wardley Industrial Estate, M28 2LY

Love Knitting Warehouse operative description :

- Picking.
- Packing.
- Royal mail sortation.
- P. I.
- · Put away.
- Fire Marshal duties.
- Stock transfer.
- Forklift driving license, valid until July 2021.

### Warehouse Operative, 06/2015 to 02/2016

Missguided - 8 Centenary Park, Coronet Way Salford, Manchester, M50 1RE

- Sorted cargo before loading and unloading.
- Cleaned and maintained the warehouse in compliance with OSHA safety standards.
- Reported all equipment failures and malfunctions to supervisor.
- Picked up incoming stock and delivered materials to designated locations.

- Stacked and stored pallets at the end of the shift to keep warehouse clean and organised.
- Used item numbers to properly stock warehouse.

#### **IT Support Technician**, 06/2011 to 10/2014

S.C. NICAM IMPEX S.R.L. – Craitelor No 17, Targoviste, Romania, 130136

- Installed operating systems on 8 company computers.
- Set up equipment for new employees, including installing cables.
- Resolved virus and malware issues with a 90% success rate.
- Set up and configured software on company equipment.
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- Restored data, operating systems, files, documents and drivers.
- Trained both internal and off-site users in repairing and resolving recurring issues.
- Resolved computer software, printing, installation, word processing, email and operating systems issues.
- Installed system software, including Microstation Powerdraft, Microsoft Office Suite.

#### **PC Operator**, 03/2011 to 04/2011

S.C. TOPOS S.R.L. – Str. Ion Ghica Bl. 5A, Ap.1, Targoviste, ROMANIA

Cadastral measurements

#### IT Technician, 05/2006 to 11/2010

Gbite Telecom Solution - Moreni, County Dambovita, Romania

- Solved the failures notified by the subscribers in the shortest time possible.
- Checked the optimal operating parameters for failures prevention.
- Conducted research to address customer concerns.
- Identified and solved technical issues with a variety of diagnostic tools.
- Demonstrated professionalism and courtesy with customers at all times.
- Resolved customer issues in a clear, courteous and straightforward manner.
- Implemented networks in collaboration with project engineers.
- Upgraded and expanded network systems and their components.

#### Winder, 01/2001 to 10/2001

S.C. UPET S.A. – str Arsenalului, No 14, Targoviste, Romania

Manufacturing, installing and fixing coils.

#### **Education**

Bachelor's Degree: Faculty of Electrical Engineering, Electronics and Information Technology; Specialization Telecommunications., 2009

VALAHIA University - Unirii Avenue, No 18 - 24, Postal code 130082, Târgoviște, România.

Fundamental subjects: Mathematics, Physics, Mechanics, Chemistry, Basic of Electronics

Profile Courses: Electronic Devices and Circuits, Digital Integrated Circuits, Analogous Integrated Circuits, Information Transmission Theory;

Signals, Circuits and Systems Specialization Courses: Analogous and Digital Communication Techniques, PABX Switching Systems, Data Communications.

## Certification

09/02/2012 Cisco CCNA Course (Finished first three modules) - on-going process

# **Additional information**

Nationality: Romanian

Spoken languages: Romanian - mother tongue

English - Medium written and spoken

Driving license: B Category (Full UK Driving License)