

Martin Johnson

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Systems Administrator with over 30 years IT experience, with a well rounded background in all aspects of Systems Management and IT processes having worked in varied environments and sectors, from telecoms, manufacturing, finance and banking.

Now working as a cloud (AWS) engineer, building and deploying business solutions in the banking sector.

Key Skills

- Worked in national and international companies in manufacturing and financial sectors
 - Managed Enterprise support teams
 - Extensive background in System Administration, storage and networking
 - Large experience of system builds, upgrades, patching and decommissioning
 - Customer facing support experience in varied environments
 - Excellent documentation skills
 - Extensive background in service delivery, ITIL and security procedures
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| <ul style="list-style-type: none">• Amazon AWS• Ansible, Ansible Tower• Troposphere• Sceptre• Jenkins• GitHub / GitLab• Docker• hp OpenVMS• OpenVMS clustering• DCL and shell scripting• RedHat linux• Windows Server, 365• Remote Management Tools | <ul style="list-style-type: none">• ITIL qualified• Apigee Edge• Oracle WebLogic• Oracle Rdb/SQL & MySQL• HTML, PHP, Perl, Python, httpd, CSS• Javascript• Tomcat• Adobe Flash ACA• JIRA / Confluence• Disaster Recovery |
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Experience

Tesco Bank

Jan 2018 - present

Supported the Insurance continuous delivery solution post Insurance migration before moving into an Amazon AWS cloud engineering role. Supporting the project teams to build, deploy and support on-prem and new applications into the cloud space within the bank.

Oct 2014 - Jan 2018

Moved to a permanent role to support and manage the OpenVMS estate across data centres hosting the Motor & Home Insurance applications. During 2016 evidenced a need to move to higher specification servers and undertook a hardware refresh working closely with the project delivery team. Completed ahead of schedule with no unplanned interruption to service. At the end of 2017 I worked closely with the software vendors and internal project teams to migrate from the OpenVMS platform to an AWS hosted cloud solution.

July 2012 - Oct 2014

Contract position supporting the hp OpenVMS Motor & Home Insurance systems.

Barclays Bank

Nov 2010 - Nov 2011

Project to implement new Barclays global security policy. Tasks included interpreting company policy to enable the designing and presenting of new process policies to the platform team, as well as assisting with their implementation. Additional work was carried out to implement password vault retention and central account administration using IBM Tivoli Identity Manager.

Royal Bank of Scotland

Dec 2005 - Aug 2009

Project to address security adherence issues on the OpenVMS platform. Completed ahead of schedule and provided a feature-rich solution to the customer base. Worked closely with audit teams. Tasks addressed included writing policy standards, documentation, implementing segregation of duties, security reporting interfaces, and user account access controls. Additionally, provided back-fill to team and worked on role-based account controls (RBAC) to internal customer.

Contract extended to provide back-end support to OpenVMS enterprise team for the RBS financial trading, banking and insurance systems, taking day to day support calls and providing resolution. Also provided a full on-line documentation set for security audit controls implemented during previous contract.

A further extension for 9 months as part of the ABN integration team to ensure take-on and integration of ABN systems adhered to and were compliant with RBS standards. Working closely with all platform teams and Service Integration management. This included delivery of ITIL based processes that complied with bank's own operational models.

Elsevier Science

May 2005 - Dec 2005

Member of the Business Systems OpenVMS team. Key roles include the support and administration of their varied OpenVMS publishing and budgetary services.

Mercer HR (UK)

Apr 2001 – Aug 2004

Enterprise systems group team leader. Systems included OpenVMS, HP-UX, and SCO-Unix hosting the pension administration and payroll applications.

Ericsson EML (UK)

Sep 1997 – Apr 2004

Team Leader to the Enterprise Systems group. Responsible in supporting the shop-floor manufacturing systems (shop-floor testing and build-to-order application suites). The plant operated on a 24/7 basis necessitating out of hours cover. Primarily OpenVMS based but included HP-UX systems.

Computer Applications Limited

Mar 1990 – Sep 1997

Initially working in the external client support team, later becoming Support Manager. Responsible for the customer installation, configuration, and support of OpenVMS, VAX, and PDP systems across the UK and Ireland that hosted the in-house developed applications.

Graham Builders Merchants

Jul 1988 – Mar 1990

Performing local and remote system management functions of branch sites located across UK. Honeywell TPS6 GCOS systems hosting bespoke in-house developed stock, purchase and point of sale applications.