

CURRICULUM VITAE of ARUWAJI FEHINTI DAVID**PERSONAL DETAILS**

Date of Birth: 19 December 1979
ID Number: 7912196061187
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**OBJECTIVES**

I am looking for a technical implementation role, where I can use my **11years** of experience to facilitate projects, perform problem analysis and apply solutions to enhance achievement of expected outcome.

TERTIARY EDUCATION:

Institution	Qualifications	Date of completion
TIC University:	BTH Degree	Completed
ISSDSA:	Risk Management	2013
NIIT:	MCSE (security), MCSA, MCTS. A+ and Network+	Certified
Self- Studies:	SAP, ITIL	2010
Educampus:	Certificate in Project Management	2009

SECONDARY EDUCATION:

School	Grade	Date of Completion
Senior Secondary School Certificate SAQA		1996

RELEVANT EXPERIENCE**WORK EXPERIENCE**

Job Title	Employer	Period
Customer Engineer	BCX (African Arete division)	July 2016- till date

2ND Line support, all desktop related support, SCCM support, SAP user support, standby support, MDT , A V Audio visual support, Windows deployment, Citrix XenApp support, telephonic support, winshuttle application support, office365, VIP support

Quality Assurance Coordinator ISSDSA

Nov 2014- Jun 2016

Assisted to build up the vision from the startup, I completed the project of accreditation, initiated a sustainability process, and I developed marketing strategy and sales. Maintain quality system and processes to ensure standards are met, Formulate and/ or update; implement and enforce quality SOPs and Policies, Lead and develop staff to a high level of competency and performance

Customer Engineer

Business Connexion

Apr 2010- Nov 2014

2ND Line customer support, all desktop related support, BES service support and SCCM support SAP user support, standby support, MDT deployment, Citrix XenApp support, Blackberry enterprise activation, telephonic support, Winshuttle application support, Office365 support, VIP Support and preventative maintenance. Supporting shared services projects. Deployment of windows image on the client machines. Installation of special applications required, preventative maintenances of windows server patch room and cisco networking devices. Blackberry enterprise activation. Assisting user both underground and open surface mine, SAP user support.

Course Facilitator

Konani Training Institute

Jan-Mar 2010

Freelancing, Facilitating IT course to learners on Network+ and Microsoft office package and giving timely report to the coordinator.

Facilitator

GijimaAst (TOTAL OIL & GAS Division)

April 2008- May 2009

Involved in deployment and training of blue cube software and ISIS Namos point of sale retail Software, conducting onsite training for the Staff, Dealers, and the management stakeholders, also trained the staff on compliance with the system, Telephonic and Remedy support.

Training Administrator

Educampus College

Sept 2007 – April 2008

I was providing high level of administration service and effectively liaison with delegates, leaners and Facilitators.

**Sales Consultant
2007**

Majesty Store

July 2007-Sept

I was dealing with potential customers and attending to end user customers, also handling matters of stock out range, quality and customer preferences before ordering new stock.

Skills Acquired:

Excellent knowledge of MS word, Excel, PowerPoint, Outlook, ability to install, repair a computer

system, Knowledge of Windows Server 2003 and 2008 Server, Management and maintenance of Active Directory,

Leadership skill, presentation Skill, knowledge and experience in project management, report written, good verbal and communication skills, problem solving and decision making, data analysis and modeling, marketing, sales and maintenances strategies.

PROFESSIONAL BODY MEMBERSHIP:

MEMBER OF IITPSA

MEMEBR OF CAC WORLDWIDE

MEMBER OF FFMN INTERNATIONAL

REFERENCES:

- | | | |
|--------------------|---------------------|--------------|
| • Sindile Khumalo | Director (ISSDSA) | +27110298410 |
| • Teresa Schutte | Senior Manager | +27827822687 |
| • Stephan Duplesis | Integration Manager | +27659991238 |