

## **Mohamed Ahmed Abd El-Fattah**

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**Date of Birth : 25/9/1977**

**Marital status : Married**



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**Objective:** *Ambitious to pursue a challenging and rewarding position in the field of information technologies.*

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### **QUALIFICATIONS:**

- Excellent communication skills with people of various cultures and Backgrounds.
- 14 years Experience in the information technology field..

### **EDUCATION:**

- ❑ ***Bachelor of Business Administration, Helwan University.***  
*Foreign trade department “good+ “(Graduated 1999)*

### **Studied :**

- ❑ Managing ***Ms Windows Server*** environment.
- ❑ Maintaining ***Ms Windows Server*** environment.
- ❑ Implementing a ***Ms Server*** Network Infrastructure: Network Hosts.
- ❑ Implementing, Managing, and Maintaining a ***MS Server*** Network Infrastructure Network Services .
- ❑ Planning, Implementing, and Maintaining a ***MS Server*** Active Directory Infrastructure.
- ❑ *Implementing and Managing* ***ISA*** Server.
- ❑ ***CCNA R&S***
- ❑ ***CiTRiX*** Presentation Server Administration
- ❑ Planning, Implementing, and Maintaining ***SIP Server*** D-LINK (Voice Over IP )
- ❑ Planning, Implementing, and Maintaining ***FXO*** Gateway D-LINK ( Voice Over IP )
- ❑ Configuring , and Maintaining ***Juniper*** Networks ***Netscreen & Ssg*** Firewalls
- ❑ Configure and maintaining ***Sophos*** firewall
- ❑ ***ITIL*** v3: Service Management Foundation

### **Another Courses :**

- *Awake your Power and create your Future (Dr: Ibrahim El Feke). At Canadian Center*
- *Successful Relationship (Dr: Ibrahim El Feke). At Canadian Center*

## **PROFESSIONAL SKILLS :**

### **LANGUAGE:**

| English        |           | French         |       |
|----------------|-----------|----------------|-------|
| <b>Speak:</b>  | Very good | <b>Speak:</b>  | Basic |
| <b>Listen:</b> | Very good | <b>Listen:</b> | Basic |
| <b>Read:</b>   | Very good | <b>Read:</b>   | Basic |
| <b>Write:</b>  | Very good | <b>Write:</b>  | Basic |

## **EMPLOYMENT HISTORY:**

□ from 1/ 2006 until 9/2019:

*System and network administrator for Modern Chemical Industries Co. M.C.I*  
*[www.mcipaints.com](http://www.mcipaints.com)*

### **Duties:**

- Managing ADs, ERP , File server - Servers, Pcs - Manage Routers ( Leased Lines (VPN ) ,firewalls) and Managed switches
- Administrative & technical staff. Strengthening the IT infrastructure through to implementing new technologies. Responsible for hardware and software installation, maintenance and repair. Performing routine audits of systems and software.
- Manage the IT budgets and expenditure on hardware and software. Developing & maintaining the company IT systems, software and databases. Recommending and implementing improvements and efficiencies.
- Having excellent time management, confidentiality & communication skills. Having strong IT, commercial, planning and budgeting skills. Management of server software and associated backup routines. To evaluate, test, advise, train and support I.T. related projects.
- Procurement of IT hardware, software and maintenance products & services. Responsible for the recruitment and training of new staff.
- Disaster recovery. Maintaining documentation of changes regarding users, functions & systems.
- Managing the internal & hosted network infrastructure including: firewalls, servers, switches and telephony.

## The following are some examples of tasks

### A : system

### B: Disaster Recovery

### C: Network

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#### A :System :

- Configure the Administrative tools for Windows Server's Domain Controller Active Directory , DNS, DHCP, WINS, IIS, RAS .....).
- *Implementing and Managing Mail Server*
- *Implementing and Managing ISA Server.*
- *Configure and Managing ERP System (M3) Lawson.*
- *Implementing and Managing Protraction Services END Point.*
- *Implementing and Managing CiTRiX Server*
- *Monitoring Server Performance.*
- *Respond to requests for help and information.*

#### B :Disaster Recovery

Configure the MS Storage Server2008 R2 launch pad

- Configure the Administrative Acronis Recovery and Todo Recovery for PCs, MS SQL Server ,and other Servers .
- *Managing Disaster Recovery (Backup VIA NAS – Raid X) for System and DB.*
- *Managing Data Storage (NAS).*
- *-Manage File Servers And synchronizes.*

#### C: Network :

- Managing **Cisco switches** ( Vlans – VTP servers & Client..... )
- Managing **Cisco Routers** (Configuring Static & Dynamic Routing - Configuring Access list.....etc).
- Manage Leased line VPN , APN ,Lased line Backup By 3G Solution with a provider ( Cisco Routers )
- Managing **Juniper Net screen and Sophos Firewall** Router (Firewall Policies - Services – Routing- VPN Backup ...monitor..... ).
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- *Planning, Implementing and Maintaining SIP Server (Voice Over IP)*
- *Planning, Implementing, and Maintaining FXO Gateway ( Voice Over IP )*
- *Managing DVR system (CCTV )*

□ From July 2003 Assistant of IT Manager (Full Time) In Cairo Consult for Real Estate

#### Job Descriptions:

- *Maintain, troubleshoot and administer all the uses of local area networks (LAN).*
- *Evaluate and install computer hardware & Software (OS), networking software.*
- *Managing User. Computer and Groups Accounts.*
- *Managing Access to Resources.*

- *Implementing and Managing Printing.*
- *Monitoring Server Performance.*
- *Managing Disks and Data Storage.*
- *Managing Disaster Recovery (Backup – Raid5 –Mirror).*
- *Maintaining Software by Using Software Update Services.*
- *Configure the Group Policies for Active Directory's OU to administrate all users' permissions, policies & Users Rights for accessing the Domain Controller.*
- *Configure & administer the File Server's permissions for users.*
- *Respond to requests for help and information.*
- *Support for (Msword – MsExcel – MsPower Point).*

☐ From February 2000 to July 2003      *Technical Support (Full Time)*  
*Heliopolis for Investments*

**Job Descriptions**

- *Technical Support for Computers and network.*
- *Responsible of Central Reservation*
- *Help Desk.*

☐ From July 1998 to September 1998:      *Training in the cargo ( Egypt Air )*

**Special skills:**

- Dealing with computer problems
- Good learner
- Working in team

**Hobbies:**

- 1- Read in Economics & politics
- 2- Study

**THANK YOU**

***Mohamed Ahmed Abd El-Fattah***