

Curriculum Vitae

Personal:

Name: Jitka Holanová
Mobile: +44 7521 266 086
E-mail: jitka.holanova@gmail.com

Work Experience:

03/2019 – now *DevOps Engineer, Blackford Analysis*

- Projects: Implemented monitoring system (Zabbix), created VPN endpoint used to connect to multiple clients (StrongSwan), created asset management database (neo4j).
- Responsible for administration of various resources, including Jenkins, ESXi servers, Windows Server (2012, 2016), Linux (Ubuntu, CentOS), Zabbix, StrongSwan, Google Cloud resources, often using Ansible and Docker. Acting as technical support for Software Engineers, acting as sole infrastructure administrator (excluding on-site networking). Member of Information Security Committee.

07/2014 – 09/2018 *System Analyst, Moneta Money Bank (former GE Money Bank)*

- Projects: Fully prepared switch to open-source monitoring system (Zabbix) in environment of 1000+ servers. Created initial analysis and project plan for OCR processing of written documents for electronic processing and storage.
- Administration of monitoring systems (HP OMi, BSM), analysis and administration of monitoring for Windows and Linux, development, testing, and implementation of new monitoring policies for Linux.

01/2012 – 06/2014 *IT Analyst, GE Money Bank*

- Projects: Implementation of new technology in electronic signature, creating of tool for asset management of servers holding information used by variety of other proprietary systems.
- Responsible for multiple internal systems (testing env) - problem analysis and solution, deployment of new SW versions, administration of application servers (WAS, Apache, IIS7), HSM administration, development of small internal tools (Perl, Shell, PHP, PL/SQL).

10/2011 – 12/2011 *SMC Service Desk Operator*
 Telefonica O2

- Single Point of Contact for Europe (ITIL), initial problem analysis, ticket processing in Remedy, communication with customers and supplier of services in English language.

04/2011 – 10/2011 *Sales manager, JYSK CZ*

09/2008 – 04/2011 *Shift manager, McDonald's CZ*

Education:

09/2014 – 11/2015 CTU, Faculty of Information Technology, Software Engineering, 1y
09/2004 – 05/2008 Gymnazium J.K.Tyla, Hradec Králové, Mathematics major

Courses:

02/2017	Zabbix Specialist – Zabbix administrator course
09/2013 – 06/2014	GEMU – GE Money University, complex softskill course on leadership and project management.
03/2012	Administration of Websphere Application Server V7 on LINUX (WA570GCZ)

PC Skills:

- General overview of infrastructure architecture in enterprise environments, Jenkins, Ansible, Git, Linux and Windows Server administration, StrongSwan, Scripting (Bash, Perl, PL/SQL, Python), monitoring systems (Zabbix, HP OMi, BSM), Google Cloud, Docker, virtualization (ESXi, Google Cloud).

Other:

Languages:	Czech – native speaker English – fluent
Drivers Licence:	09/2007, clean category B European Driving Licence