

## Contact

Ellesmere Port, Cheshire  
United Kingdom  
07973 835194 (Work)  
john.boden@live.co.uk

[www.linkedin.com/in/jpboden](http://www.linkedin.com/in/jpboden)  
(LinkedIn)  
[www.jpbitconsultancy.com](http://www.jpbitconsultancy.com)  
(Company)

## Top Skills

Solution Architecture  
Stakeholder Management  
Leadership

## Languages

English

## Certifications

MBCS - Accredited

## Honors-Awards

Brent Award - Great Place to Work,  
Grow and Develop

## Publications

Beyond Chips: A Collection of  
Chocolate Recipes from IBMers  
Around the World

# John Boden MBCS

Information Technology Consultant  
Chester, United Kingdom

## Summary

I am a successful leader. I have a proven track record in the public and private sectors, providing effective solutions using various methods including business and technology for multi-national companies and the UK government. Known for my innovation and business acumen, I achieve business results on a global scale by leading technical teams and working with senior leaders, management and directors towards delivering goals and objectives.

### Key Achievements:

Within Capita CM I have been pivotal in the development of ideas and architectural proposals for clients such as Transport for London, Boots, John Lewis Partnerships, Sheffield City Council and Wickes. This included developing formal high level impact designs and RFP responses which demonstrated the end to end proposals through to high level design. At the same time working with the sales teams, I have been consistently engaged with the clients to ensure stakeholders remain involved and changes or ideas are incorporated where possible into proposals.

Recognition from the Lloyds Banking Group for my contributions in the Industrialised Design Program (IDP). This programme is currently rolling out a Software Configuration Management (SCM) and SDLC using IBM Rational.

Developed the server system solution to ensure move to 2 EMEA regional IBM data centres, for which I personally designed and won approval from the bid architect in the use of Advanced IBM technology for a major storage solution. Overall result IBM won AstraZeneca \$1 billion contract.

Led my team to develop an innovative storage solution optimisation that resulted in IBM winning the London Road Charging System bid. This went live in London in November 2009. Also, praised by CEO

Sam Palmisano and IBM UK GM for being at the cutting edge of innovation.

Accredited Professional Member of the British Computer Society since 2008

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## Experience

### Aviva

Consultant DCT Solutions Architect

November 2018 - Present

Sheffield, United Kingdom

As part of the Data Centre Transition Project I am responsible for leading discovery and architectural mapping of selected applications across the global Aviva estate for ready for migration to the new supplier. This also involved managing and reporting work loads across a number of other architects as well as providing a single point escalation to project managers, IT colleges, business stakeholders and platform owners during the scheduled migrations. I also developed advanced reporting and dashboards to help executive leaders gain better visibility of the work architecture is managing along various suppliers.

### JPB IT Consultancy Limited

Managing Director

August 2014 - Present

JPB IT Consultancy Limited plans to become a preferred provider of IT services and consulting to businesses across the UK and European Union. The company's overall strategy will be based on a continuing consistent process of setting objectives, measuring results, and providing feedback to facilitate further growth and repeat business.

JPB IT Consultancy Limited is a company, with principal offices located in Cheshire, United Kingdom. The company's management is highly experienced and qualified: John Boden who will lead the company has accumulated over twenty years of experience in the Information Technology Sectors. Along with this he has over 10 years of cross industry experience including but not limited to banking, finance, insurance, pharmaceutical, manufacturing and retail.

### Aviva

Consultant Solutions Architect

September 2017 - November 2018 (1 year 3 months)

York, United Kingdom

I am responsible for the overall architecture and technical design of solutions and projects across the Aviva business. This has included UK general insurance, personal lines, protection projects.

As the solutions architects I currently interact with Project Managers, Business Analysts, Technical Subject Matter Experts, Business Operations, external financial business partners, 3rd party service providers and the wider internal Business partners, stakeholders and sponsor to align the requirements of the project to systems, services and designs.

Since September 2017 I have been responsible for the approach, solution and design of the Creditor Project. This has involved me performing an extensive legacy platform re-discover using documentation which was over 10 years old alongside trying to understand the multiple manual legacy business processes which have substituted or underpin systems processes for a significant number of years.

In March 2018 I took over responsible for the approach, solution and design of the Broker Home Project. This has involved picking up new picking up new requirements and designs for the development of legacy platforms working alongside 3rd party broker software houses. Along side this I have been leading the business in the completion of impact assessments to ensure compliance with both data protection and regulatory compliance.

I also provide consultancy to the Community Action Team to help improve the work place and employee engagement with business leaders. To date I have managed to secure funding and manage initiatives totalling over £120k with demonstrable results.

Coventry Building Society

Consultant Solutions Architect

April 2016 - June 2017 (1 year 3 months)

Coventry, United Kingdom

I was responsible for leading the overall architecture and technical design of selected projects across the annual project portfolio.

As a lead solutions architects I interacted with Project Managers, Business Analysts, Technical Subject Matter Experts and Business Departments to

align the requirements of a project to system and technical requirements and design. I was also responsible for the production of the solution outlines (HLD), solution options documentation (SOD) and Technical Architecture Document as part of the Project Delivery Framework. In addition to this I contributed to architectural standards and road maps to help shape the future of IT technology and architecture within the business.

I was also responsible and accountable for the end-to-end solutions design on there allocated projects or programmes, assisting the technical SME team members on the project, ensuring the use of standard templates and the quality of deliverables across the project and an escalation point for design issues.

In August 2016 I took responsibility for the creation, management and reporting of technical debt and project business risk process within the CBS IT portfolio projects. My work, along with other CBS colleague contributions were recognised by senior IT leaders and the Chief Information Officer (CIO).

Project Summary includes;

04/2016 SAS Grid and IFRS9 data modelling Project

05/2016 QRM System Refresh Project

06/2016 Electronic Security Systems Migration Project

07/2016 IBM SAN Storage Refresh Project

07/2016 Oracle Upgrade Feasibility Project

07/2016 & 04/2017 Social Media Management

10/2016 UK HM Immigration Act 2016 (update)

11/2016 Project TATE / FCA Guidance - Capitalisation of Shortfall Payments  
FG17/4 (GC16/6)

## Shop Direct

Consultant Solutions Architect

July 2015 - February 2016 (8 months)

Liverpool, United Kingdom

I am responsible for the overall technical design of projects across the Shop Direct Group project portfolio.

As a solutions architects I interact with Project Managers, Business Analysts, Enterprise Architects, Technical Subject Matter Experts and Business Teams to align the requirements of a project to system and technical requirements and design. I am responsible for the production of the Technical Blueprint and

Technical Architecture Document as part of the Project Delivery Framework, ensuring alignment with the Enterprise Architecture direction and road maps.

I am also responsible and accountable for the end-to-end solutions design on their allocated projects or programmes, assisting the technical team members on the project, ensuring the use of standard templates and the quality of deliverables across the project and an escalation point for design issues.

Project Summary Includes;

09/2015 - Royal Mail Local Collect Integration (Logistics Project)

11/2015 - IT Security Transformation (New Vendor for Anti-Virus, Malware and E-Mail Protection)

Asda

Consultant Solutions Architect

November 2014 - July 2015 (9 months)

Leeds, United Kingdom

As a consultant solutions architect I worked across all five areas supporting design, delivery, portfolio & planning management, Strategy & Architecture and Service.

Working in a dynamic retail environment, my role is to solve business problems through the design of technical solutions. I have accountability and responsibility for the end to end solution and work as part of a wider project team to deliver business outcomes.

11/2014 - HR Share Services (Oracle Service Cloud / RightNow) - Lead Solution Architect

01/2015 - HR Optimisation (IBM DataPower) - UK Integration Lead

04/2015 - Space Optimisation (JDA) - Lead Solution Architect

Capita Customer Management

Solutions Architect

March 2014 - August 2014 (6 months)

Solution Architect within Capita Customer Management (CCM) providing a wide range of technical knowledge to help drive technology strategy for the organisation and customers.

I am responsible for designing end to end solutions and taking ownership for overall designs in conjunction with wider Architecture and Delivery teams. I am

also responsible for understanding internal and external customer needs and producing quality designs that are both technically and commercially aligned to business and sales strategy. This includes researching software and hardware products or services, and finding best solutions and prices to meet business requirements whilst at the same time acting as trusted advisor to key strategic clients in order to provide consultancy that will shape value add IT solutions

## Tata Consultancy Services

### Solutions Architect

September 2012 - January 2014 (1 year 5 months)

Solution Architect currently working at the Lloyds Banking Group (Scottish Widows) specialising in the development of solutions and architecture across the insurance portfolio.

During 2012 I worked with client services to develop tactical solutions and process to improve business and retain customers. These have ranged from data extracts, analysis and reporting to contact enablement and interactive web chat using 3rd party business solutions.

In 2013 I worked with Pension Investments to look at changing applications and systems to align with the PS12/3 report and additional rules from the regulator FCA / PRA (previously FSA). This involved leading significant architectural changes to applications and data to enable old commission based and new advisor based charging fund investments to be managed.

I lead the architectural solution on a telephony infrastructure project looking at providing a interactive voice services along with a new call routing strategy to Lloyds Banking insurance customers. Into 2014 this involved a significant amount of work guiding business stakeholders, project managers and programme leads to understanding complex communication technology in a understandable and none technical way. This has included demonstrating what it does for the Lloyds Banking customer experience. I worked on the architecture and helped to lead and guide application and infrastructure teams towards a integrated and deliverable solution.

I also provided consultancy and support into a centre of excellence as a champion for a new SDLC (development lifecycle) supporting the methods, processes and tooling using IBM Rational software.

## The Co-operative Banking Group

## Solutions Architect

June 2010 - September 2012 (2 years 4 months)

I am responsible for Solutions Architecture under the guidance or leadership of a domain / lead architect. Undertaking the detailed requirements analysis, design and development of a end to end architecture.

Since June 2010 I have been involved fully in a RFP tender for a new system management tool set and continue to help shape and guide the solution and architecture from new business requirements within the banking transformation programme.

From the end of 2010 and into 2011 I have been responsible for the architecture and design of a new application development toolset and draft life cycle. This has been a significant project which has involved close relationships with vendors, business partners and the wider business and IT within CFS. This is continuing to develop throughout this year and help to support the banking transformation programme.

Recently I have taken on shared governance responsibility for the architecture and solutions of the new IP telephony system. This has involved learning and understanding the architecture to ensure the project can deliver fully to the business requirements.

## IBM

### Associate IT Architect

January 2000 - June 2010 (10 years 6 months)

Technical Solution Architect specialising in the development of solutions for customers across EMEA for both contract growth and new bid engagements up to \$1.3 billion dollars.

Involved in the Request for Service (contract growth) improvement programme and have transformed several multinational and blue chip accounts to using a new business process.

In 2006, I transferred to the large growth team and continue to improve my technical knowledge on larger projects including open system solutions and cost modelling at IP, down select and BAFO.

Also been involved in solving a number of SO account issues and have presented to a number of key IBM executives on major account issues which lead to successful resolution.

Since July 2006 I have been involved in the design and architecture of new bid engagements in the ranging from \$300k to \$1.3bn in a number of different industry sectors for both systems and storage. In 2007 I was appointed as the SSO new business Subject Matter Expert (SME) for storage.

## IBM

### IT Specialist

March 2002 - October 2003 (1 year 8 months)

Servicing Royal & Sun account, IT Specialist in the solution design, project management and implementation of small medium projects for the customer across EMEA.

This is including input into transformation and contract growth.

## RSA Group

### Project Consultant

January 2000 - March 2002 (2 years 3 months)

Specialist in the design and implementation projects for the business across EMEA. Key technology skills included both Intel and mid-range platforms, Microsoft, HP UX operating systems, LAN / WAN technologies and strategy (IP, DNS, DHCP, VLAN).

## S R GENT PLC

### Technical Development Analyst

August 1998 - December 1999 (1 year 5 months)

Barnsley, United Kingdom

Specialist in research and development, design and implementation of new technologies into the business worldwide. Major achievement was the implementation of a VPN link from the UK to the Asia saving the company over £100K.

## Arthur Andersons

### Contractor

July 1998 - August 1998 (2 months)

Technical Support and deployment for internal application for client / customer billing. With additional input into day to day support issues as needed.

## Symphony Group PLC

### Network and Communications Engineer

March 1996 - June 1998 (2 years 4 months)



Specialist in research and development, design of new technologies into the business. Along with this I was also required to support the business with day to day support for technical problems including minor database support. Major achievement was the complete redesign of the company network from 10Mb coax to high speed switched 100Mb / FDDI LAN technology.

#### Trinity and All Saints University College

##### Computer Technician

February 1995 - March 1996 (1 year 2 months)

Specialist in the support of staff, students and University systems across a campus location. I also provided additional support for IT services supported centrally from Leeds University. During closed periods / holidays I was also charged with the duty of looking after conferences and delegate IT requirements.

#### Next Group PLC

##### Network Print Operator

September 1994 - January 1995 (5 months)

Operational print and distribution support for production paper work need by local warehouses for the distribution of goods. Along with this I also provided backup technical support for user support / problems.

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## Education

#### Allerton Grange High School, Leeds

GCSE, Education · (1986 - 1989)