# Gergely SZOLLOSI – DevOps Engineer

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## About me

**DevOps** professional with ~8 years experience. Self-motivated team player who enjoys automation and serverless technology (scripting: **Ruby**, **Python**). Skilled in **Cloud** technology: mainly **AWS** (4+ years). Gained knowledge in **continuous integration and delivery (CI/CD) pipelines** as well as configuration management tools (**Puppet**, **Chef**). Primarily supported **Linux** operation systems (**Ubuntu**, **RedHat**); experienced in **Agile**, **Scrum** environments. Has insight into management, administration and IT operation environments.

## Certifications

**AWS SysOps Administrator – Associate** (Expired March 2018)
**AWS Solution Architect – Associate** (Expired June 2017)
**Docker Certified Associate** (Sept. 2019 – Sept. 2021)
**Certified Jenkins Engineer (CJE) 2019**
**Architecting Microsoft Azure Solutions (70-534)**
**PRINCE2® Foundation Examination**
**ServiceNow Certified System Administrator**
**ITIL® Foundation Certificate in ITSM**
**Project Administration in JIRA** (Until December 2019)
**Scrum Master** (Expired March 2019)

## Experience

## Skills / Technologies

### Career break – EXPLORER
February 2019 – August 2019

- Travelling across South East Asia for 6 months.
- Expanding IT knowledge: passed Docker and Jenkins Certification, ongoing progress on AWS Developer Associate as well as learning new technologies (i.e.: Ansible, Terraform)

Strong organization skill
Open-mindedness
Volunteering (OTAs booking, Photography)
Docker, AWS, Jenkins, Linuxacademy.com

### FanDuel – DEVOPS ENGINEER
June 2018 - December 2018 (Contractor - Edinburgh, United Kingdom – 1 extension)

Participating in and resolving various tasks on demand that could be grouped as:
- cost saving and infrastructure cleanup activities
- maintaining infrastructure of and access to RPDM and RPI systems (Redpoint)
- automation tasks and notification system
- resolving basic security problems, potential risks

Entire AWS services (EC2, RDS, Lambda, ElastiCache, IAM, S3, etc.)
Cloudhealth
RPDM/RPI, Powershell
Jenkins, CI/CD
Sparkleformation (Infrastructure as a Code)
REST API

### Accxia – CUSTOMER SUCCESS MANAGER
October 2017 - May 2018 (Fully remote)

Dealing with external customers, changing internal workflows, configuring internal tools (Atlassian) to improve customer experience (i.e.: demo environment; different platform for infra). Introduced various sessions (learning, planning) and restructured internal workflows to boost effectiveness of the team. Onsite customer visits and helped out with consultancy work too.

Management
Changing workflows
JIRA, ServiceDesk, Confluence, Bamboo, etc.
Tempo team management and planning
Redhat

### FanDuel – DEVOPS ENGINEER
October 2016 - September 2017 (Edinburgh, United Kingdom)

Looking after FanDuel AWS Cloud infrastructure using nearly the entire range of AWS services. Managing infrastructure's software with Puppet. Responsible of migrating the whole Redis infrastructure and refactoring Puppet code.

IaC: CloudFormation / Sparkleformation
ElastiCache / Redis
Python scripting, Puppet, Ubuntu administration, Jenkins, GitHub build pipelines, r10k, automation
Graylog, Datadog

### Cloudreach – DEVOPS ENGINEER
February 2015 - September 2016 (Edinburgh, United Kingdom)

Working in Cloud operations (mainly AWS and Azure): resolving infra and operation system level issues for Managed Services Customers (email, phone). Automation (Ruby, Chef) is widely used to manage infrastructure, monitoring, deployment and patching. Delivering regular Service Reviews for customers, providing recommendations based on the analysis of the infrastructure's performance. Developing new IT customer portal (ServiceNow).

AWS, Azure, Google Apps for Enterprise
Splunk, Ruby, Chef, Linux, Windows
MSSQL, Apache, Tomcat, Zenoss, Git
Salesforce, ServiceNow, SLA, ITSM
Incident and Change Management (RFC and P1 report), part of CAB, change and code review (git)

### Adaptavist – APPLICATION SUPPORT ANALYST
November 2012 - June 2014 (London, United Kingdom)

Providing support for technical and non-technical users in regards to Atlassian applications. Fixing plugin bugs, resolving any application faults and performing application upgrades.

Confluence, JIRA, Bamboo
Java EE, Git, Ruby
Ubuntu, Support

### Nokia Siemens Networks – SOFTWARE ENGINEER
February 2011 - September 2012 (Budapest, Hungary)

Delivering solutions in regards to the Mobile Switching Centre's software (codec negotiations, signalling, routing, ...) as a 3rd level support engineer. Analysing logs, reproducing and fixing problems, writing change notes.

MSC, codec negotiation, signaling
Analyzing logs, reproducing issues: Writing module and functional test
Understanding RFC, 3GPP

## Education

University of Pécs – Faculty of Information Technology
**Computer Engineer BSc (2007 - 2012)**
Thesis: Architectural Database on Java EE platform

Budapesti Corvinus University
**Business Administration and Management BA** (2012- )
Have not finished the course due to relocating to abroad