

ADAM ROBERT SAND

ADDRESS:
M21, MANCHESTER, UNITED KINGDOM
PHONE:
+44 (0) 7591 833 500
EMAIL:
adam.r.sand27@gmail.com

PROFESSIONAL SUMMARY

IT TECHNICIAN

WORK EXPERIENCE

100 Percent Group Ltd / Harvey McQueen Ltd - IT technician 10.2019 - 10.2019

Responsibilities:

- routers configuration
- audio devices setup

MITIE GROUP - Helpdesk Planner 06.2019 - 06.2019

Responsibilities:

- liaising online with field engineers
- keeping current CRM system up to date with the changes made

SELECTA UK LTD - Project Administrator 10.2018 - 05.2019

Responsibilities:

- admin to facilitate the setup of telemetry boxes across the whole company estate
- running and filing reports to support the technical manager in maximizing engineering efficiencies
- liaising directly with field engineers via the phone responsible for setting up machines into the companies new cloud based system as well as keeping current CRM system up to date with the changes made

RECRUITMENT AGENCIES - Temporary IT Works 10.2016 - 10.2018

Responsibilities:

- flashing devices, systems and applications reinstallations, devices connections, etc

SANDCOM108 - IT Service - Self-Employed 08.2000 - 10.2016

Responsibilities:

- systems and applications installations, reinstallations and configuration, hardware replacement, fans cleaning, data recovery, virus and ransomware removal, boot records recovery, building computers, remote help and systems problem solving, etc

MILITARY SERVICE 04.1992 - 10.2000

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EDUCATION

C.O.E. - Centre of Education (IT technician)

High School

Vital School of Profession by the Schools of Mechanic

ADDITIONAL SKILLS

Microsoft Windows (from XP - 10),

Microsoft Office,

Microsoft Servers (ACTIVE DIRECTORY, DHCP, DNS, REMOTE DESKTOP, GP,...),

Excellent computer hardware and software knowledge,

Problem-solving skills,

Clean driving license and own car,

Languages: Polish, Italian, English

Non-smoker.

INTERESTS AND HOBBY

New technologies,

Multimedia,

Photography.