

James Russell Stirling
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PROFILE

I am a confident and well-rounded IT professional. IT has been a part of my life since I received my first computer and I have mostly tutored myself. Working at Millennium, Emis, Goldfield Computing Limited and Direct Data Systems has helped me develop and gain the necessary experience to further my career. I am a very approachable and professional individual and have always enjoyed being part of a team although; I am equally at ease working on my own. I am a keen learner and I am keen to develop and grow within other companies.

EMPLOYMENT EXPERIENCE

Third Lind Systems Engineer, Direct Data Systems

2013 - Present Day

- Support and maintain internal and in house systems and servers
- First point of action for clients whether that be remotely or onsite.
- Support and maintain 30+ servers & backup systems. Monitoring them all daily and troubleshooting any problems that may occur.
- Assist other team members in technical related matters on customers sites & systems.

Systems Engineer, Goldfield Computing Limited

2007- 2013

- Support and maintain 30 servers. Monitoring them all daily and troubleshooting any problems that may occur.
- First point of action for clients whether that be remotely or onsite.
- Repair customer's hardware as and when needed, which on average is 10 a week.
- I go out on site as and when needed, to install servers (SBS 2011).

Support Consultant, Emis Limited

2006-2007

- Responsible for supporting the users of the LV and PCs System.
- Administrating and supporting the Windows Server NT to Win2003, to secure a good level of performance for the Emis systems
- Communicating with clients advising verbally, computing skills to solve their technical problems within the system.
- Communicating with engineers to help with the ongoing support of the users within the Emis systems.

Technical Support Assistant, Millenium Direct

2002-2006

- Responsible for the company-s information technology.
- Responsible for the day to day running of the department including server and desktop management.
- Responsible for the Purchasing of IT equipment.

Skills

Operating Systems- 98SE, 2000, XP Pro, Vista, Windows 7, Windows Server 2000, Windows Server 2003, Windows Server 2003 R2, Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, Windows 2012 R2 , Windows Server 2016, Windows Server 2019 Macintosh-Apple.

James Stirling

Server Software- Active Directory Users & Computers, Exchange 5.5 to Exchange 2019, ISA Server Firewall 2004, HyperV DNS, DHCP, Group Policy, VPN\RAS, IIS6.0 - IIS7 WSUS Server.

Microsoft Business Applications- Microsoft Outlook 97 - 2000 - XP - 2003 - 2007 – 2010, Microsoft Word 97 - 2000 - XP - 2003 - 2007 – 2010, Microsoft Excel 97 - 2000 - XP - 2003 - 2007 – 2010, Microsoft FrontPage 97 - 2000 - XP - 2003 - 2007 – 2010, Microsoft Publisher 2000 - XP - 2003 - 2007 – 2010, Microsoft PowerPoint 97 - 2000 - XP - 2003 - 2007 – 2010, Microsoft Visio 2000 - 2003 - 2007 – 2010.

Programming- Visual Basic- 6.0, Visual Basic Applications, VB Scripting Visual Basic .NET.

Security Products- McAfee Protection Pilot McAfee SaaS, Bit Defender Management Server Exchange and File, Sophos Business Edition, Kaspersky Business Edition, Bitlocker, Sonicwall.

Backup Solutions- Remote Backup Systems, Vembu - StoreGrid, Backup. Barracuda Online Backup, Backup Software Versions 9.0 -10.0, NT-Backup, Windows Server, Veritas

Third Party Software- Sage Line 50 Versions, ACT By Sage Version 5.5 - 2009, 2010, 2011, Blackberry Systems BIS - BES, Alchemy Telephone System -Manager GFI Anti Spam, GFI Web Monitor.

Technical- In depth technical knowledge of supporting and administrating Windows Server 2000 - 2019 Exchange 5.5 - 2019 MS firewall via ISA 2004, Terminal services.- Network administration also included RAS/VPN, network hubs, routers, antivirus and security etc.

I have excellent experience in the installation, training and support of desktop environments including Windows 98 to Windows 10 and MS Office 2000 - 2019

I am also a skilled programmer in Visual Basic 6.0 Programming skills include VB6 for both internal and external applications & Visual Basic.Net.

Education

Shipley College- NVQ Installing and Supporting IT Systems, Create Software Components using visual basic 6.0 Pass- Distinction, Develop software using visual basic (MC) Pass- Distinction.

Rastrick High School- 2 Merit / 2 Pass GNVQ.

Hobbies/Interests

In my spare time I enjoy socializing. I am a keen mountain biker and own 2 bikes which range from a full suspension and also a hard tail. I enjoy playing squash and I am a member of the squash league at my local sports center.

References

Excellent references are available upon request.