

Daniel Lawson

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Driving Licence • Own Car

Date of Birth 15th september 1997

Personal statement

I would like to apply for this position as I am a big lover of technology and always have been. Learning about Computer hardware is something I enjoy, in particular configuring systems. I enjoy helping others with issues and any problems they face. I am interested in learning about ICT problems and hardware problems. I know this would be a great role for me to learn about IT related issues and customer problems. I think it will give me vital experience needed and I am keen to put to practice what I have learnt.

- I have a keen interest in PC hardware learning about multiple computer hardware such as The CPU and Gpu of a system. The performance they can achieve with high loads of stress. Such as gaming/video editing. Learning about the hardware market and what price/performance types of hardware can achieve.
- Installed multiple windows packages and upgraded them on desktops for myself and friends, also at college.
- Willing to learn new skills I am keen to learn about different methods so that I can achieve a goal.
- Able to communicate well worked with customers face to face in a busy bar on long shifts.
- Have used office 365 in college and at home, for projects and pieces of work I have produced.
- Have good written and verbal communication skills.
- Enjoy diagnosing PC related issues and investigating how I can resolve those issues and learning for the future.
- I am able to implement hardware as I have good knowledge of PC components and

configuring system, monitors, peripherals etc.

Education

Tameside collage

(2014-2018)

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- Btec: Level 3 Extended Diploma in IT and Software Development (MMM) BTEC Award Level 2 PP GCSE English Grade C Maths Functional skills Level 2

Werneth school

(2009-2014)

6 GCSE's
Grade: A-G)

Work Experience

Hare and Hounds GreenKing Bar Staff

September 2018- February 2019

Duties include:

- Serving customers in a polite and professional manner.
- Replenishing and restocking the bar, always ensuring high level of stock management efficiency.
- Helping train new team members in key areas.
- Demonstrating a knowledge of key health and safety standards used within the industry.
- Taking orders at the bar ensuring correct orders are taken to the kitchen.
- Working with other members of staff in a team to ensure customers are taken care of.

Festival work

- Worked in a fast past environment serving food and drink.
- Worked long hours on festivals such as balloon fest, Sherwsbury food and drink.
- Ensuring food is prepared correctly and served on time.

Halfords Customer service

September 2019-December 2019

Duties include:

- Bringing out stock too the busy shop floor while working under pressure.
- Serving customers understanding their needs and how you can resolve their problem.
- Repairing bikes/building bikes for large orders for customers
- Maintaining the warehouse in the back of the shop cleaning, sorting items ready to be brought on the shop floor.
- Booking in fittings for customers on their vehicle into the computer/Serving customers on the till.

Hobbies & Interests

My main hobby and interest are working with computers. I enjoy learning about the computer hardware solving faults within a computer and fixing them. I have built 3 computers for myself and family. I really enjoy PC gaming and learning about the different hardware components required to run demanding games.

I also enjoy going to the gym and staying dedicated. I feel that the gym is a good way to keep active and stick to a routine in keeping yourself dedicated.

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References

References are available on request.

