

Pradeep Parmar

Visionary IT Director with International experience

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Summary

Internationally experienced IT Leader with strong technical skills and commercial acumen. Proven track record of adding business value & managing change through efficient use of technology. Expert in cloud transformation and cost optimisation.

Exceptionally strong strategy, technology selection, vendor management, business case development, team and project management skills, with 15+ years front line experience of delivering global Infrastructure, Microsoft Office 365, Windows Azure, EMC Document management and ERP implementations.

Persuasive and tenacious change manager, with broad portfolio of business & IT service transformations, IT strategies and roadmaps leveraging cloud services.

Experience

IT Manager (Europe and Africa) at Halliburton

December 2014 - December 2016 (2 years 1 month)

Defined and executed strategies to support growth, improvement of operations and cost optimisation requirements during business downturn from low oil prices. Managed Data Centres, infrastructure, applications, projects and support services for 14 business lines with 9780 end users. Led 7 Direct reports and an indirect team of 42. Managed \$7.6m budget and controlled actual spend +/- 2%.

Defined strategy to prepare businesses for rapid divestiture with transition of commodity services to Office 365 Email, Lync, Share point services and SAP ERP to Windows Azure cloud.

Implemented global Follow-me-Print Service integrated with Access control system. Provided capability to securely print to any printer anywhere by swiping access card. Enabled granular visibility into printing costs by country, by department and by user. Replaced 88 disparate contracts saving \$198k per annum.

Digitized paper based processes into ERP integrated e-workflows accessible from smart devices. Enabled real time visibility into progress of jobs, improved work efficiency 25% with projected savings of \$1.8m.

IT Director at Red Sea Housing Services

November 2013 - December 2014 (1 year 2 months)

A leader in design, production, installation and management of Industrial office and accommodation solutions with manufacturing plants in the UAE, Saudi Arabia and Ghana.

Defined cloud strategy to modernise 18 year old technology.

- # Built cyber secure network with Next Generation Firewalls allowing only business applications to run on the network and send alerts for breaches

- # Implemented Office 365 services with zero business disruption:

 - o Replaced 5 separate domains with an integrated Global Active Directory

 - o Migrated legacy email to Exchange online

 - o Moved end users from using shared drives and folders to a corporate intranet on Share Point structured by department and business unit for full collaboration.

- # Led consolidation of disparate server rooms into a Software Defined Data Centre with VMWare virtualization, Veeam backup, Cloud DR and outsourced monitoring services with agreed SLA's.

Regional IT Director at SEPCOIII Corporation

June 2012 - November 2013 (1 year 6 months)

An \$8bn Chinese corporation and leader in the Engineering & Construction of power plants.

SEPCOIII was opening new regional HQ in Dubai to manage construction projects and further international expansion. #

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- # Built centrally monitored and managed network with Check Point Next Generation Firewalls, Cisco and Meraki devices providing Cyber secure connectivity across all project sites.

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- # Implemented Office 365; Migrated Notes email (in Chinese) and Gmail to Exchange online, provided collaboration capability on Lync, Migrated File servers at project sites and offices to Share Point intranet and Applications to Azure Cloud. Enabled personnel to work from anywhere via any device.

- # Document control department was using Excel based processes to track review of engineering drawings and contracts with project owners, design engineers and 40+ subcontractors. Defined strategy and deployed EMC Documentum cloud solution in 7 months with agile methodology.

Enterprise Infrastructure Architect & IT Director (EMEA) at The AES Corporation

December 2002 - May 2012 (9 years 6 months)

US based Fortune 200 global power company with Gas, Coal, Hydro-electric, Wind and Solar Electricity businesses in 23 countries.

Defined and executed strategy to build IT capability for managing international expansion and operation.
Hired and mentored a team of 65 to deliver IT services to 16,000 employees. Managed a budget of \$18m.

Led design, technology, vendor selection and project execution to replace disparate systems with a converged IT Landscape providing networks, AD, email, information storage, telephony, video conferencing infrastructure and application services from global data centres.

Defined global standards and negotiated global agreements for connectivity, hardware, software licensing and outsourced support services.

Developed Standard Operating Procedures (SOP's) to manage Data Centre operations. Implemented HP Service manager for global incident, event, change, release management and support services.

In 2003 AES had to restate earnings on NYSE due to errors with manual reconciliation of financial information from disparate in-country systems. Planned and executed SAP ERP implementation replacing legacy systems. Enabled global visibility into location of critical spare parts, major spends and facilitated global sourcing agreements.

Led design, implementation and management of IT including due diligence, transition and integration for M&A of businesses in EMEA.

Led cyber security awareness programme to educate end users. Implemented firewall infrastructure for secure transfer of operational data. Achieved NERC Critical Infrastructure Protection compliance for power generation businesses.

Designed solution to collect information from Wind & Solar power stations into a Central Control and Engineering hub. Enabled Data Analytics with Energy price and weather forecasts to schedule maintenance with minimal revenue loss.

IT Operations Manager at AES NewEnergy Ltd

January 2001 - December 2002 (2 years)

Appointed to lead IT for new Retail Energy initiative to enter the commercial trading market. Amassed Utility industry, Trading markets and Back-office requirements.

Delivered e-commerce platform with integrated Great Plains Finance, PowerTrade, PowerQuote Retail trading platforms and EDI links to National grid, Logica settlements and Metering data systems. Provided customer set up, credit check, quote generation, invoicing and back office capabilities.

IT & Instrumentation Manager, Medway Power Station at The AES Corporation

September 1994 - January 2001 (6 years 5 months)

Joined US based AES as Plant Engineer, at the onset of their 1st International project, the construction of a 660 MW CCGT Power Plant in Kent.

Developed the 1st Energy Trading system with secure EDI connectivity to all UK power stations, National Grid and Logica settlement systems for AES to participate in the deregulated power market.

Implemented WAN, LAN, Server, Storage, Backup, Email, File, Print, Antivirus Infrastructure and SUN Finance, Maximo ERP - purchasing, inventory, contracts and warehouse management modules.

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Integrated SUN Finance, Maximo and OsiSoft PI systems to provide dashboard view of plant Operations, Finance and Inventory information in real time.

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Led EPC contract, Design book reviews, installation and commissioning of DCS, PLC and Instrumentation systems for greenfield power projects.

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Designed and executed in-house DCS, Instrumentation configuration works to add Cooling Tower Hybridization, Black Start and Flexible operations capability to Medway power station.

Volunteer Experience

Volunteer at WWF-India

November 1990 - Present

Publications

Office365 for Energy business

Microsoft May 13, 2013

Authors: Pradeep Parmar

Cost effective and scalable platform for Globally expanding businesses

Document management for Construction projects

September 2013

Authors: Pradeep Parmar

Fast track implementation of Documentum for Power plant construction projects

Languages

Hindi

(Full professional proficiency)

Gujarati

(Full professional proficiency)

English

(Full professional proficiency)

Skills & Expertise

Program Management

Strategic Planning

Management

Cross-functional Team Leadership

Leadership

Integration

Process Engineering

Project Management

Change Management

Team Leadership

Six Sigma

Risk Management

Contract Management

Process Improvement

Energy

Power Plants

Negotiation

ERP

Governance

ITIL

Data Center

Project Planning

Commissioning

Start-ups

Strategy

Budgets

Business Process

SAP

Outsourcing

CRM

IT Strategy

SharePoint

Stakeholder Management

Cloud Computing

Infrastructure

IT Management

Business Process Improvement

Information Technology

Enterprise Software

IT Service Management

Project Portfolio Management

Business Planning

Virtualization

Vendor Management

MS Project

IT Operations

Procurement

PMP

PMO

Disaster Recovery

Projects

Cartagena

March 1999 to August 2003

Members: Pradeep Parmar, Antonio de Lara, Jacob Susman, Gerrit Nicholas, David Long, Bela Viertl, Colin Martin, Jacek Savisky, Enriqueta Caballero, Maria del Mar Blaya

Desarrollo del Ciclo Combinado de 1200 MW de AES Energía Cartagena

Microsoft Office 365 cloud services for Communications, Collaboration and Information management

July 2012 to August 2013

Members: Pradeep Parmar, Faisal Zafar

A platform empowering people to conduct business from anywhere via any device!!!

EMC Documentum cloud services implementation for Power plant construction project

March 2013 to August 2013

Members: Pradeep Parmar, Bianca Dragan, Ovidiu Moldovan, Ghenadie Starsii, Peter Christensen

Fast track implementation of EMC Documentum cloud services to provide Document management services urgently needed for Power plant construction project

Education

University of Virginia Darden School of Business

Emerging Leaders Programme, Organizational Leadership, 2007 - 2007

Bhavans School of Management and Communications

Diploma in Business Management, Management and Operations, 1988 - 1989

Grade: First Class

BVM Engineering college, SP University

BE Electronics, Electronics Engineering, 1982 - 1986

Grade: First Class with Distinction

Sainik School Balachadi

1975 - 1982

Interests

Adventure activities, Wildlife conservation, Digital photography and Gourmet cooking

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15 people have recommended Pradeep

"I had the pleasure to work with Pradeep during my time with Halliburton as a Sourcing Manager, collaborating with him on many cost savings initiatives. Pradeep brings transformational leadership and in 2 year's time, has managed not only to implement highly efficient technologies, which optimized the whole structure in the company, but also to bring the IT costs significantly down. Extremely consistent in all he does, Pradeep manages to achieve his goals, by using his amazing soft skills, intelligence, and broad knowledge. I would recommend Pradeep to any company, which needs better IT structure and technology improvements. "

— **Anna Peneva**, *Regional Sourcing Manager, Halliburton*, worked with Pradeep at Halliburton

"I worked directly under Pradeep while with Halliburton, he is detail-oriented, results focused and has very good grip managing the dispersed IT team in Europe, Scandinavia & Sub-Sahara Africa. He is just an amiable person I like to work with."

— **Lukman Dosunmu**, *IT Manager - West, Central & East Africa , Halliburton*, reported to Pradeep at Halliburton

"I have had the privilege of working with Pradeep for 2 years when he was leading the IT Operations for Halliburton's Europe/Africa region. Pradeep is a thorough professional, a gentleman and a joy working with. He is someone who values values and one could be rest assured that he will give more than 100% at everything. As a pragmatist, he has the ability to grasp ideas in a holistic manner and still pay attention to minor details. Pradeep is highly personable and a thorough team player – two qualities that define him completely. I recommend Pradeep for an IT Management position at any organization that chooses to benefit from his soft skills. Ujjal Chatterjee"

— **Ujjal Chatterjee**, *Manager / IT Finance & Projects, Halliburton*, worked directly with Pradeep at Halliburton

"Pradeep is one of a new breed of IT leader – one who really gets how to use technology and the IT function to help grow and transform businesses. He is able to combine a deep knowledge of what's possible, with an understanding of service and Cloud based solutions, to rapidly and cost effectively build out an enterprise."

— **Alastair Kidd**, was a consultant or contractor to Pradeep at SEPCOIII Corporation

"Pradeep, comes with extensive experience of IT Operations Management. I was fortunate to have him as one of our clients. It was very nice to work with him and together we were able to deliver huge value to the Business. I would always recommend Pradeep in the role of IT Director for any large scale operation."

— **Faisal Zafar**, was a consultant or contractor to Pradeep at SEPCOIII Corporation

"I hired Pradeep as MIS Director to internationalize IT and support rapid expansion in Middle East and North Africa. He defined a Cloud services IT strategy and delivered cost effective, multilanguage capable, scalable Communications, Collaboration and Document management capabilities for the regional office and projects in Saudi Arabia, Iraq and Morocco with Office 365 and Documentum platforms. Pradeep's excellent leadership abilities combined with his deep technical knowledge and adaptive personality, enables him to execute strategies extremely well. I strongly recommend Pradeep to any organization looking to build or enhance their IT landscape."

— **Antoun Merhy**, was Pradeep's client

"Pradeep worked with me at AES Electric Ltd for more than seven years until I left the company in March 2012. Pradeep was the Regional Director of Information Technology whilst I was the Regional Operations Director. Our remit covered the business operations in the Europe, Middle East, Africa and Asia group. We worked together on technical infrastructure improvements in all of the group's plants and offices including some major improvements to the group's head office in London. Additionally, we worked together on the successful implementation of SAP throughout the group's businesses and the business process redesign that then had to be completed to secure the full benefit of the investment. Pradeep is a capable, competent and personable individual. He is highly self-motivated and well capable of achieving any goal he sets his mind towards. "

— **Chris Hunt**, *Regional Director of Operations, AES Electric Ltd*, worked directly with Pradeep at The AES Corporation

"Pradeep was the IT Director for EMEA region and my colleague at AES Corporation in London. We collaborated on implementation, driving adoption and value realization initiatives for ERP and Finance in the region. His understanding of the business vision, inspirational leadership and innovative ideas to accomplish the objectives brought the best out of the Technical team and all stakeholders. I highly commend and recommend him as someone who truly fosters IT as a Business partner."

— **Diana Dimitrova**, worked with Pradeep at The AES Corporation

""Pradeep was hired at Medway Power Station in 1994 as a Plant Engineer. His strong Instrumentation and Controls background positioned Pradeep to be a good candidate to be the Control System Engineer. Pradeep was given the responsibility to oversee the commissioning of the Bailey Distributed Control System (DCS), along with other field instrumentation systems. He was able to handle this, along with picking up the

responsibility of maintaining the local IT Systems. Pradeep was also involved with installing the first email system within the AES Corporation. The system that was installed was FirstClass email. Pradeep went on to support various construction projects with their DCS installations, along with other instrumentation and enterprise IT systems in AES. I highly recommend Pradeep's abilities.""

— **Bill Rady**, managed Pradeep at The AES Corporation

"Pradeep has exceptional technical skills combined with a creative approach to business problems; good customer service, positive attitude, great team player, reliable, hard working."

— **Imrich Gombar**, worked directly with Pradeep at The AES Corporation

"Pradeep is an energetic and dedicated worker who is very interested in bringing value to the business through technology. He is an extremely hard worker with significant global experience working with different cultures and across time zones. I depended upon him to be my technical representative in Europe and Asia for all infrastructure projects in our power plants and offices. His knowledge of plant operations and the local business environment was a great asset to me. I would recommend him for any position commensurate with his industry knowledge, level, and skill set."

— **Scott Goodhart**, managed Pradeep at The AES Corporation

"During the time I worked with Pradeep Parmar at the AES corporation, he distinguished himself by demonstrating his keen business acumen and leadership while serving as the primary point of contact for our UK based operations. Pradeep successfully led the IT support team in Service Desk support for our regional UK office as well as the data center operations in Camden. He also took the lead in the integration of several business application such as SAP and was instrumental in the implementation and adoption of ITIL standards as it related to Change Control, Incident Management and Problem Management. It was a pleasure working with Pradeep as my go to person for all things involved in the support of our UK based operations. I would highly recommend Pradeep to any organization that would be considering him. Due to his many strengths, he would prove to be a valuable asset."

— **Lamont Kennedy**, managed Pradeep at The AES Corporation

"Pradeep was for all intents and purposes the CIO for AES NewEnergy in the UK. He supported a very complex retail electricity business that depended heavily on IT, not only as critical requirement but also a market differentiator. Pradeep demonstrated tremendous technical skills, a strong commitment to his job and great interpersonal skills. Words do not describe the respect I have for Pradeep both professionally and personally."

— **Lawrence J. Peterson MSPM, PMP**, managed Pradeep at AES NewEnergy Ltd

"Pradeep helped enormously on the Cartagena project - carrying out the EPC design book review, specifying the DCS, Instrumentation and setting out the IT systems strategy."

— **Colin Martin**, worked directly with Pradeep at The AES Corporation

"I worked closely with Pradeep between 1994 and 1997, and again in 2001/2. It is my opinion that Pradeep was, and continues to be, extremely capable in, and knowledgeable about, all matters associated with IT implementation and maintenance/support for power plant and power retail sales entities, and has transferable skills in this regard. Pradeep displays a high degree of integrity in what he does, and is in possession of a true "can-do" attitude"

— **Stelios Vassileou**, worked with Pradeep at The AES Corporation

[Contact Pradeep on LinkedIn](#)