



Summary

I am a technical leader with more than 19 years of experience in Tech. Starting my career as a self-taught software and system engineer, I have always had a passion for engineering and especially for scalability.

My experience includes supporting individuals grow beyond their perceived potential, creating world class global software and system engineering teams, helping organisations evolve and building scalable services that fulfill their needed purpose.

I am open to any stack that is Linux-focused, but some of the specific technologies I have hands on experience include Kubernetes, Docker, AWS, GitLab, ELK, Prometheus, Grafana, Python, LAMP, Jenkins etc.

Experience

Facebook UK

Mar 2017 -

Production Engineering Manager @ Collaboration Engineering

Present

- Supporting a team of 6 Production Engineers
- Leading cross-team development of internal platform for smart office devices. Involves expanding to new use-cases, creating roadmaps, monitoring delivery progress and continually working with hardware engineers and internal stakeholders to balance features and stability. Defining platform SLAs/SLOs and ensuring they are met.
- Supporting development of scalable internal video conferencing

Oracle UK

Nov 2016 -

Senior IT Manager @ OPC Control Plane SRE

Feb 2017

- Built and lead global team of 14 engineers, spread across 2 continents, 3 countries and 5 cities
- Lead the development of OPC Internal Compute Toolchain that underpinned the majority of production OPC PaaS services
- Lead production and customer facing Enterprise Manager and Telemetry SRE teams
- Defined scope for PCI Cloud implementation

Oracle UK

Nov 2014 -

Senior IT Manager @ OPC Toolchain SRE

Nov 2016

- Built and lead a world-class SRE organisation of ~40 engineers, spread across 3 continents, 5 countries and 7 cities
- Architected and prototyped the Internal Compute Toolchain for the delivery of all new customer facing Compute-based cloud applications, using Open Source tools and services
- Supported the development of the largest generic use logging and metrics infrastructure within the company for production workloads
- Lead the EMEA SRE team for Compute, Oracle's proprietary IaaS for most Cloud customer facing application

Oracle UK

May 2013 -

IT Manager @ OPC PaaS DevOps

Nov 2014

- Supported a distributed team of ~5 engineers, spread in 2 UK locations
- Lead the UK DevOps team for Global OPC PaaS
- Developed automation for deploying customer facing PaaS applications

Oracle UK

Sep 2012 -

Principal System Administrator @ RightNow Cloud Operations

Apr 2013

- Member of a global team, ~5 at UK and ~5 at US
- EMEA project manager and technical reviewer for all Operations-related EMEA projects

- Acting escalation point in manager's absence
- Technical escalation point during the 1st Operations shift
- Global expert in infrastructure monitoring
- EMEA expert in storage systems and general infrastructure architecture
- Python development for infrastructure automation and monitoring
- Operations incident queue contributor

Oracle UK

Senior System Administrator @ RightNow Cloud Operations

Mar 2012 -
Sep 2012

- Member of a global team, ~5 at UK and ~5 at US
- Technical escalation point during the 1st Operations shift
- Member of Operations shift rotation
- Operations incident queue contributor
- EMEA expert in storage systems and general infrastructure architecture
- Active contributor in infrastructure support automation toolset codebase
- Python development for infrastructure automation and monitoring

RightNow UK

Linux Systems Administrator @ Cloud Operations

Nov 2010 -
Feb 2012

- Member of a global team, ~5 at UK and ~5 at US
- Member of Operations shift rotation
- Operations incident queue contributor
- Python development for infrastructure automation and monitoring

Thessaloniki Port Authority GR

Systems Administrator @ IT Department

Apr 2002 -
Oct 2010

- Final technical escalation point for all general IT infrastructure related issues
- Lead network administrator on Cisco infrastructure
- Database administrator on Oracle, MSSQL and MySQL based technologies
- Design, implementation and support of all IT related infrastructure
- Datacenter maintenance
- Documentation of existing systems
- Internal toolset owner for automation of infrastructure support
- Helpdesk lead, responsible for assigning and following up on tickets
- Main technical point of contact for all IT support vendors, such as Microsoft, Dell, HP, Symantec, Oracle, NetApp, Cisco
- Web developer for internal applications on LAMP+AJAX technologies

Hellenic American Union GR

Technical trainer

Sep 2007 -
Jul 2010

- CCNA part time instructor @ Cisco Networking Academy Program

Formal Qualifications

- [BSc in Computing and IT by Open University](#)
- [AWS Certified Cloud Practitioner \(CLF\)](#)
- [Redhat Certified Engineer\(RHCE\) / Linux Professional Institute Certification - Level 2\(LPIC-2\)](#)
- [Cisco Certified Network Associate\(CCNA\) / Cisco Certified Academy Instructor for CCNA\(CCAI-CCNA\)](#)
- [Oracle Certified Professional, MySQL 5.0 Database Administrator](#)
- [Microsoft Certified Professional\(MCP\)](#)
- [ITIL® Foundation Certificate in IT Service Management](#)