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| Mathew Wade  Professional Services Consultant |  | 6 Rock House Way  Ossett  WAKEFIELD  WF5 0BG  Tel: 07585 621 478  mathew.wade@me.com |

# SUMMARY

I am an experienced Professional Services Consultant with 25 years of varied IT experience. I have delivered high budget, short time lined projects impacting millions of customers. I’ve managed multi-disciplined teams, both on-shore and off-shore, engaged with stakeholders from all levels of a business including non-technical and C-level personnel. Previously I have presented solution tenders to clients, provided architectural overviews and diagrams of programs flows, UI layouts and system topologies. I have a commercial C# .NET background and full stack web programming experience; I have used multiple 4GL programming tools and written numerous cross-platform interfaces interrogating MSSQL and Oracle databases presenting data in a readable and analytical format. Additionally, I have been responsible for writing and maintaining Non Functional (NFR), Functional (FS) and Technical Specification (TS) documents. More recently I have Azure experience building a custom IaaS platform for the migration of a full end to end processing system from data ingestion to PDF output and storage with MI overview.

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| CORE STRENGTHS | TECHNICAL SKILLS |
| * Product Design, Scope and Management * Tactical Planning, Delivery and Support * CAB Planning and Support * Stakeholder Management * Establishing Key Priorities * Test Cases and Test Execution * Process Performance and Improvements * Risk Management * Performance Reporting * Problem Solving | * Pitney Bowes EngageOne Suite including:   + Designer, Content Author, Vault, Sagent Dataflow and eMessaging * Shell scripting on Windows Server (.cmd/.bat) and Unix AIX (.sh) * Visual Studio 2015/2017 for C# .NET 4.6.1 and Microsoft SQL Server * Perl, Python, JavaScript, HTML5, CSS3, Bootstrap and jQuery * Azure, VMWare * Familiar with Xamarin and Swift 3 * Familiar with Adobe CC Software (Illustrator, Photoshop, InDesign) * JIRA, Trello and some exposure to other Atlassian products |

# PROFESSIONAL EXPERIENCE

## Technical Analyst Developer, Royal Bank of Scotland, Derby, UK

### Jul 2018 – Present

I was engaged to assist with multiple projects and BAU activities. Whilst here, I assisted with the delivery of a new Mortgage system by building multiple document templates for the banks multiple brands. Additionally I was also requested to assist with an End of Life project by migrating current programs from an old UNIX system to a newer Linux based system which also included a new workflow centre. In addition to this, I was also helping with Business As Usual activities such as HTML template changes and wording changes to existing documents.

## Senior Developer, Lloyds Banking Group, Brighton/Halifax, UK

### Mar 2018 – May 2018

My engagement here was to assist the existing development team with applications in the BAU area due to the increased workload caused by a consolidation project and aggressive GDPR requirements. My role here was to support the team and perform analysis and development to a full SDLC process in both Agile and Waterfall approaches. This role was performed concurrently with the npower role below.

## Solutions Architect, nPower, Leeds/Solihul UK

### Sept 2014 – Jul 2018

As the Solution Architect for the output management system (OMS), I was responsible for eliciting client requirements and turning them into a deliverable project by one of 4 SDLC approaches of Agile, Waterfall, Spiral and in some cases RAD. I delivered a green field project of a new billing document by engaging with the client to help build their requirements (BRD), advising on system limitations and work arounds (NFR). I also engaged with the data team to have the data from the source system delivered into my system in the most efficient format possible. After building the document framework myself, I then handed over the rest of the requirements to the offshore team to continue with development and enhancements. The project was a multimillion pound investment affecting all of npower’s 6 million plus end customers. I was also complicit in delivering many ad-hoc projects as a result of my analysis of the system performance, advising on process improvements, system enhancements and developing new tools to help with problem solving both reactive and proactive.

## Professional Services Consultant, Pitney Bowes Software, Watford/National, UK

### Apr 2011 – Mar 2014

My time at PBS helped me hone my analyst skills due to the varied clients I was responsible for. Spanning the whole EMEA geography, I worked across multiple industries from Glasgow to Abu Dhabi. Whilst specific projects cannot be discussed due to ongoing NDA’s, a brief overview of my time here was:

* Assisting clients with building applications
* Process improvements after analysing system performance
* Advising best practice development techniques
* Writing scripts to help analyse problems and then solve them

## Systems Architect, Thomas Cook / Accenture, Bradford, UK

### Oct 2001 – Apr 2011

My career at Thomas Cook started as a junior systems guardian looking after the mainframe and mid-range systems. I was often creating helpful software utilities to help with the work and was noticed by the Application Development Lead. I was offered a position within their documentation team which is where I continued my career. I was TUPE’d across to Accenture during my time here and TUPE’d back again when the Business Services team took control of the documentation function. A summary of my objectives whilst here was:

* Elicit client requirements for changes
* Schedule resources and prioritise projects
* Manage 4 members of staff, 2 developers and 2 technical staff
* Join escalation meetings to provide authority and CAB meetings
* Maintain server integrity
* Develop custom tools to assist with problem diagnosis
* Monitor incidents and escalate as required

# PERSONAL INFORMATION

Outside of a professional environment I like to cook, especially themed evenings such as Mexican or Tapas and my Yorkshire puddings are legendary not to mention my pies. Our family enjoys travelling, the US and Portugal are our favourites closely followed by Spain where I’m learning to speak the language a little. We have even appeared on Channel 4’s Sun, Sea & Selling Houses ([S01E11](http://bit.ly/32e6K2u))! When not on a plane, we like to travel to the coast and the Dales (usually the long way around) and go walking.

I have also written a novel which has been published on [Amazon](https://amzn.to/2LH1deZ) and currently still on sale! It’s a teen sci-fi dystopian thriller, a bit like Divergent, The Hunger Games, Maze Runner etc. Another hobby of mine is tinkering with new technology and software such as Swift 3 and Xamarin. I have many ideas for releasing my own apps!

We also enjoy going to the cinema and a good spot of American TV shows such as The Walking Dead, GoT and many more! Both my wife and I are proud parents of twin boys who arrived in May 2010.

Date of birth: **23-02-1978 (41)**

Nationality: **British, English**

Marital Statius: **Married**

Driving Licence: **Full, 0 Points**

Dependents: **2 (9),(9)**

DBS: **Expires December 2019, No entries**

Bitly:  **Sun, Sea & Selling Houses –** [**http://bit.ly/32e6K2u**](http://bit.ly/32e6K2u)

**The Alpha Emblem: Origin -** [**https://amzn.to/2LH1deZ**](https://amzn.to/2LH1deZ)

GitHub: [**http://bit.ly/2XKhWVt**](http://bit.ly/2XKhWVt)