**Muhammad Iqbal Hussain**   
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**Personal Profile**

With over 20 year’s experience of working in engineering I have built up a wide range of skills in this area of work. I’m an innovative professional who has a committed approach to work with a successful combination of creativity, science, effort and problem solving to get the best result. Possessing high levels of motivation required to meet tight deadlines under pressure. Excellent communication skills with the ability to inspire people from all backgrounds and levels within an organisation. Approachable by nature and constantly willing to accept challenges of complex and detailed projects, coupled with the proven ability to manage individual and team workload. Full understanding of meeting expectations of budget and timeline scales to secure solid business improvement. Never short of great ideas whilst maintaining a high level of service.

**Key Skills**

* Excellent communication skills
* Experienced team worker
* High Level of IT/Computer hardware and software knowledge and skills
* Good analytical skills

**Experience working in IT Support**

Computer literate - Hardware and Software Maintenance   
Excellent knowledge of all Microsoft operating systems Including Microsoft Office Word, Excel, PowerPoint, Access & Outlook

Some TCP/IP - LAN/WLAN Troubleshooting skills

Some experience in configuring Wireless Access Points/Switches/Routers and Wireless/Ethernet Printers

Experience working with Network Security - Secure platforms and Firewalls  
Skills in Automobiles Maintenance (Servicing) Skills in Electronics

**Employment History**

**February 2018 Work Placement – Department of Work and Pensions**

* Assisting Work Coaches with General Administration Work
* Assisting people build their CV’s
* Translator (Bengali).
* Registering new claimants.

**August 2017 Work Placement – Alltruck PLC.**

* General Administration Work
* Updating Truck Rental Database on Excel
* Spare Keys Administration

**June 2015 - May 2017 Workheath Heat Treatment LTD. IT Support/PAT Tester/Part Time Flame Hardening Operative**

* Management of the daily data backup of Desktops and Laptops,

Remotely keeping them updated and secure from vulnerable attacks.

* Configuration and testing of any new hardware and software.
* Analysing and resolving faults, ranging from major system crashes to recovering a forgotten passwords.
* Updating Firmware and Maintaining Printers, Scanners, Fax Machine.
* PAT Testing all Mains Electrical items within the company
* Ensuring hardware is safe and that it complies with health and safety.

**September 2013 – June 2015 Polypipe Civils Ltd.**

* Fabricator & Machine Operator

**May 2012 - August 2013 SPS Technologies. Engineering Machinist**

* Operating of 3 Broaching & Drilling Machines & 1 Thread Rolling Machine

**2011 - 2012 Brush Electrical Machines. Press Break Operative**

* Operating & Setting 150/200 Tonne Manual & Automatic Press Machines

**2009 - 2011 Workheath Heat Treatment LTD. IT Support/PAT Tester**

* (Same as above)

**2008 - March 2009 Brush Electrical Machines, Press Break Operative**

* (Same as above)

**2006 - 2008 Loughborough Students Union, Disc Jockey/Entertainments**

**2004 - 2006 Super Turn UK Ltd, CNC Machine Operative**

* Operating of 3 Hardinge Turning machines. Reading drawings. Inspecting and measuring parts to specification

**1999- 2004 Diam International, Quality Control**

* Auditor

**Education and Additional Training**

**September 2018 - Present Wing Training**

* Diploma in Employment Skills

**1995 -1997 Burleigh Community College**

* Attended Burleigh Community College and gained grade C qualifications and above in English, Maths, Double Science, Humanities and French.

**Hobbies and Interests**

* Listening and creating music
* Editing & streaming video on YouTube
* DJ at local/national venues including weddings and birthday party’s
* Developing my IT skills and working on electronic projects.
* Volunteering at Loughborough Students Union setting up sound/lighting rigs.

**References upon request**