**Curriculum Vitae**

**Constantino B. Chishimba**

*Derby DE73, cchishimba@yahoo.com, 07867728116.*

**Key Qualifications:**

**BSc (Hons) Computing & IT at 2:2 Graduate, (**2018- University of Derby-UK)

**UAD Computing & Information Technologies** from University of Derby-UK awarded 19/9/2017.

**Microsoft Certified Professional (MCP**), **Accredited Platform Specialist (APS)** on HP Compaq Servers, Laptops and Desktops. **Diploma in Electronics Technology** obtained from Copperbelt University with a wide knowledge and experience in PC hardware and Microsoft Software repairs. Experienced in MS Windows Servers, desktop, Laptops operating systems and third-party products.Good interpersonal skills and Customer relationship.

**EDUCATION BACKGROUND**

* **BSc (Hons) Computing & IT at 2:2 Graduate awarded 9/9/2018,** University of Derby-UK)
* **University Advanced Diploma Computing & IT awarded 19/9/2017** (University of Derby-UK)
* **CCNA** (Instructor led hands-on training at ITNET Academy-Birmingham UK-16/02/09-

21/02/09)

* **CD800 hardware & Software Training**-DRS Data Centre -Milton Keynes (10/06/06-21/06/06)
* **Microsoft Certified Professional-MCP**-2004 (South Africa**)**
* **Accredited Platform Specialist (APS**) HP Compaq Server, Laptops and Desktops – 2001(Zimbabwe)
* **Diploma in Electronics Technology**, Copperbelt University, Kitwe, Zambia – (1993-1996).
* **GCSE ‘O’ Level Grade 12 certificate**, Kabundi Secondary, Chingola, Zambia – 1990

**Employment History**

**Barron McCann Ltd (IT Services & Networking) 06/01/2015 to present**

**Workshop Bench Engineer**

**SKILLS AND EXPERIENCE**

My Experience and Skills are as follows:

* Have a positive attitude and have strong analytical skills to break and fix Servers.
* Self-starter and able to work independently without supervision and within a team environment.
* Have an ability to develop effective working relationships with end users and stakeholders.
* Have working experience with Hardware RAID (e.g. IBM ServeRAID, HP SmartArray, Dell PERC).
* Have working experience with IBM DSA, Dell DSET, HP Firmware updates
* Have working experience with SQL databases (Microsoft SQL, MySQL and Oracle).
* Have Debian/Ubuntu linux/ Windows OS knowledge.
* Have working knowledge of Norton Ghost remote software installation.
* Have working knowledge of Microsoft Windows server software configurations
* Have working experience on LANDESK Management Software.
* Have experience with IGEL Universal Management Suite 5(UMC5)
* Have working experience with Remote Access Cards (e.g. IBM AMM, HP iLo, Dell iDRAC).
* Have working experience with IBM Blade Centre.
* Have working experience with HP BL\DL\ML Proliant server series.
* Have working experience with Dell PowerEdge series.
* Have working experience on break and fix on All-in One PCs.
* Have working experience on Cisco routers, switches configurations and hardware repair.
* Have working experience on EPOS equipment and accessories
* Have working experience on PC & Server Computer Systems utilising RAID arrays
* Have experience in repairing all IT Hardware and Software on (Servers, Laptops, PC, Printers, Switches, Router and Desktops).
* Have experience on repair of Electronic Point of Sale (EPOS) base units and associated peripherals i.e. customer display, etc.
* Have experience on repair of Thermal and impact receipt printers.
* Have working experience of Multi-function Colour and monochrome Laser printers.
* Have working experience of LCD Monitors and POS display with touch screen and digitiser technology.
* Have working experience on repair of Laptop and PC computers-By providing extended warranty support on IT assets beyond the lifetime supported by the Original Equipment Manufacturers i.e.:HP, Dell, Cisco, Brother, Fujitsu, Toshiba Tec, NCR, Wincor, Nixdorf, Lexmark and Digipos are a selection of companies whose equipment we support.
* Have working experience on repair of Uninterruptible Power Supplies (UPS.

**King’s College NHS Trust 01/10/13 to 30/11/14 Dental CSSD Technician**

-Carrying out cleaning, packaging and sterilization of all Theatre instruments.

**BMI Decontamination Ltd-Maidstone 30/12/12-3/6/13 Sterile Services Team Leader** Responsibilities:

-Leading a shift comprising eight members, tasked to complete targets of a day.

-Carrying out cleaning, packaging and sterilization of all Hospital Instrumentation**.**

**-**Liaising with different hospitals under service contracts with respect to surgical instruments reprocessing.

**BMI Decontamination-Radlett 2/3/11-28/12/12 CSSD Technician**

Responsibilities

-Carrying out cleaning, packaging and sterilization of all Theatre instruments.

**Sussex Orthopaedic NHS Treatment Centre-CARE UK** 29/07/09 to 26/02/11 **CSSD Technician** Responsibilities

-Carrying out cleaning, packaging and sterilization of all Theatre instruments.

**Senior Computer Technician - Examinations Council of Zambia- (01/09/05-23/11/2008)**

Responsibilities

* Administration, installation, configuration and troubleshooting of:

Windows 2000/2003 Servers operating systems,

ISA 2000/2004/ 2006 server,

MS SQL 2000 server,

MS Exchange 2000/2003 Server.

* Proactive maintenance of Windows 2000/2003, ISA 2004, MS SQL 2000 Server, and MS Exchange 2000/2003,
* Capable of using CA ARC serve and VERITAS backup Software.
* Use of Norton Anti-virus Enterprise edition to ensure that all computers were virus free
* Troubleshooting and resolving LAN, CISCO routers, switches and ISA 2004/2006 firewall. Liaising with Internet Service Providers (ISP) to resolve Internet connectivity.
* Installation and Upgrading of PC hardware and Software. Supervise vendors on contractual work and give specifications to Procurement Unit of the Council on any new equipment to be purchased.
* Installation and Repair of all computers, printers and laptops of the Council and liaise with Warranty Centres for parts replacement.
* Installation of new software and hardware for the Council. Repair and maintenance of Busters, CD800 Optical Mark Readers, Tallyman Genicom printers.

**Field Engineer – Authorised Support and Consultancy Services-ASC (June 2003-Aug 2005)**

Carrying-out **1st Line Support** issues on client’s sites: -

* Deployment, Installation and configuration of Windows 2000/2003 based Networks.
* Installation and configuration of Active Directory, DHCP, DNS, File/Printing sharing) firewalls (ISA 2000 Server).
* Administration of Windows 2000/2003 based Networks. Create user IP address, passwords and home directories, maintains security access rights. Perform administrative tasks in the absence of Administrators on Client sites. Manage and troubleshoot MS Outlook and Microsoft Exchange 2000 and 2003.
* Troubleshooting and repair of all hardware and software related issues concerning warranty on HP Compaq Laptops, Desktops and Servers.
* Cabling, Installation and configuration of LAN/WAN networks.
* Schedule VERITAS daily backup to ensure smooth recovery in case of a disaster.
* Ensuring that the Operating System had the latest updates, applying patches and service packs (Microsoft Windows and Microsoft Office) on all client computers including the server.
* Check available space on drives (Particularly drive C and the mail database drives)
* Ensuring that server level application filters are enabled, check or delete bad mail folder contents, check any connectivity problems and check mail queues.
* Check for servicing of equipments and carry out servicing of equipments for clients.
* Capable of working with Microsoft Windows 2000/2003 Server, MS Exchange Servers 2000/2003, MS SQL 2000 Server.

Small Business Server 2000/2003, Veritas Backup Software and Symantec Norton Antivirus.

**PROJECTS UNDERTAKEN-Authorized Support and Consultancy Services Ltd.**

* **ANTI-CORRUPTION COMMISSION ZAMBIA-2005**
* Cabling and Installation of Local Area Network points and configuration of Windows 2003 Server, ISA 2004 server, MS Exchange 2003 Server and configuration of Outlook on user computers.
* **ZAMBIA ELECTRICITY SUPPLY CORPERATION (ZESCO)-2005**
* Installation of Rack Mountable Sun system servers and Robotic storage at Zesco Head Office for billing system and Rolling out 100 computers**.**
* **ZAMBIA REVENUE AUTHORITY (ZRA-ITAS PROJECT)- 2004**
* -Installation of Windows 2000 Advanced Server, Norton Antivirus, Windows 2000 service pack 4 on 7 servers, installation of 10 KVA Smart UPS and setting up computers for Chipata, Kasama,Mansa,Mongu,Solwezi,Ndola and Kabwe on ZRA network.

**ZAMBIA REVENUE AUTHORITY (ZRA-HEAD OFFICE)**

**PROLIANT DL 700 SERIES INSTALLATION** Installation of 2 Rack mountable Proliant DL 760 Servers.

* **SPAR SUPERMARKET-ARCADES (LUSAKA)**
* Installation of 30 network points Local Area Network at Spar Supermarket and 10KVA Smart UPS installation.
* **ZAMBIAN PRESIDENTIAL STATE HOUSE**
* Installation of Local Area Network at State House and deployment and installation of Norton Antivirus on 48 computers, Windows 2000 Small Business Server.
* **PMECP**
* Installation of Local Area Network at Ministry of Education in Kasama and Vsat installation to link to Ministry of Finance and Planning Accounts department in Lusaka..

**APPLIED TECHNOLOGIES LIMITED JANUARY 2000-JUNE 2003**

CUSTOMER SUPPORT ENGINEER

* Installation of Local and Wide Area Networking and installation of Windows 2000 based Networks
* Carrying out repair of all Compaq computers and printers for the clients
* Repair of Printers and Uninterruptible Power Supply Units
* Periodical maintenance of computers and printers
* Repair of Video Display Units (Monitors).
* Installation of Compaq ProLiant Servers
* Carrying out Network feasibility studies and design networking infrastructure
* Internet configuration and setup.

**AMB INFORMATION SYSTEMS OCTOBER 1997-DEC 1999**

PC TECHNICIAN

* Installation and repair of computers, printers and power supply units
* Periodical Maintenance of computers and printers
* Installation of Networks LAN
* Internet configuration.
* Repair of Monitors
* Installation, troubleshooting and repair of Windows 95, 98 Operating Systems.

**REFERENCE.**

Available on request