## Customers

Government, pharmaceutical, oil, education and others: stakeholder management - all organizational levels - helping realise new value, business and transformation.

## Enterprise

Broad knowledge of Enterprise Systems and Information Technology in general: lateral and critical thinker, developing and managing requirements, risk mitigation, unblocking progress.

## Generalist - an enthusiast in most business and technology areas

Years of hands-on support and system implementation - work is a hobby if it includes developing POC’s in Bootstrap/JQuery and work with AWS, Puppet, Vagrant, Docker, Linux and other technologies as well as TOGAF and working with business users and customers.

## Compliance, documentation and communications

12+ years experience working in regulatory compliant environments.   
Good communications & excellent documentation skills.

**Cloud (PaaS/SaaS/Hybrid) and automation**

Hands-on experience of public and private cloud and related concepts, open source and COTS and a broad knowledge lending to identifying solutions to complex problems.

## IoT (Internet of Things) low and high level architecture

Qualified in electronics, actively maintaining IoT knowledge and experience in development of devices at the microchip level. Includes full life cycle development of Electric Vehicle charging points and, more recently, IoT device for remote access management.

**Culture**

A keen traveller, Kevin has worked for extended periods in Europe, India, USA, and the Middle East, embraces change and new technologies, offshoring and handover.

## References

Available (on offer) from current employer and previous engagements

LinkedIn recommendations: <http://uk.linkedin.com/pub/kevin-yeandel/27/3a8/b59/>

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| Solution/Technology Architect, WUU2 Limited (contractor: multiple clients - mostly government/education) East London Authority, 8 months, Information Management and ICT Strategy | | | **Oct 2013 to date** |
| * Develop blueprint and deliver the signed-off corporate strategy for London Super Cloud * Review/challenge options/design for new Chrome/Windows 10 managed desktop (and approve) * Chair working groups with senior managers and report to the executive board (Customer Information Board) * Represent council for suppliers and auditors; challenge supplier (costs and projects) * Quality review project requests, challenge cost, confirm deliverables and approve invoice payment * Achieved 20% effort towards supplier disentanglement in first 6 months * Review/challenge monthly PI & KPI and risk register; Develop the risk log at programme level * Developed POC application for alcohol and landlord licensing (LAMP/Bootstrap) to challenge supplier cost * Identified weakness and harden security; manage incidents; manage site (external audit) & PSN accreditation * 30% improvement in measured/audited security from previous year * Ensure ICT delivered to directorates, address concerns with suppliers (e.g. Capita Housing) to improve service delivery and mitigate risk; work with schools re. ICT/Internet * Oversight of core applications (burning platforms); capture and ensure risk is managed * Develop corporate policies for information management (archiving) * Liaise with corporate communications; provide inputs to ICO reporting/incidents and FOI requests   Salford City Council, Swinton. EDRMS/Case Management/Captiva (previous client), 3 months   * Develop architecture approach (TOGAF); feed business case and project charters; create document set * Baseline current domains for CMS migration to cloud; readiness assessments * Establish draft HLBR for new service offering; create candidate target architectures, gap analysis * Draft migration approach and scalable target architectures for on-premise VMware based cloud * Provide basic Oracle and Linux training, develop automation scripts (Puppet) * Developed POC mobile app (iOS) for evidence capture   BPP Universities, London & Manchester (Technical Architect)*bespoke 40-day engagement*   * Create solution blueprint and journeys for new content management solution; * Supplier selection: identify candidate COTS for cloud solution; test against HLBR using scenario’s * Develop physical and logical artefacts, UML (process diagrams/use case), scorecards and matrices * Iteration planning - develop journey documentation towards target architecture * Input to or take ownership of other documents (Constraints, RACI, org charts, stakeholder map etc.) * Develop Data Strategy to migrate current taxonomy to structured, linked data & POC tools   Private Security Firm, London, 2 month engagement   * Develop IoT device: develop, test, package & deliver remote exit/entry management (embedded Linux) device (Bootstrap/LAMP/Python/JQuery);   Government, London, 3 month engagement   * Documentum System: development of automation scripts & system management * Set up Continuous Integration environment (Jenkins, Maven, Git) | | | |
| Cambridge Assessment, Cambridge, 4 months   * Validate & mature documentation; Create RACI, SIT & Smoke Tests; develop reports and Capability Maturity Models; create DR and HA test and other artefact’s; identify risk, score-boarding and supplier selection * Improve communication: develop initiative to use Wiki and SharePoint * Lead SharePoint consolidation initiative (SharePoint 2003 to 2013) * Roadmap iterations to improve service capability & stability of content management systems * Interview datacentre staff, create skills matrix and training materials; mentor junior members * Scorecard vendor/products; contract development; Installation qualifications: Documentum, SharePoint OpenText | | | |
| Infosys UK Limited (contractor to permanent) | Sep 2012 to Oct 2013 | | |
| *Architect/Delivery Management – AstraZeneca Migration GEL -> FirstDocs Documentum 6.7/ xPlore, ADTS*   * Manage technical challenges; handle local exceptions relating to migration of ‘bespoke’ to SaaS * Liaise with work-stream stakeholders re. Change and deliverables; Un-obstruct and time-manage offshore team * Support ‘offshore’ in relation to Documentum products, ETL/file conversion/migration and technical challenges * Create documentation relating to migration activities and planning | | | |
| * Validate test scripts to migrate AIX and HPuX based Documentum systems from IBM to HCL * Provide support to offshore team for Documentum legacy environments * Travelled to India with business stakeholders to develop understandings, solve issues and secure confidence * Fix migration issues and generate troubleshooting documentation for the offshore Documentum Technical Team | | | |
| GE Healthcare, UK (contract, multiple extensions) | | **Oct 2011 to Mar 2013** | |

*Validation Consultant – Documentum (6.7) - DCM, ADTS, xPlore, RH 5.6, Oracle 11g, MS PowerShell*

* Develop Operational Qualifications (IQ) for 21 CFR Part 11 compliance on Red Hat and Windows
* Install HA Compliance Management system; PowerShell, Bash and JavaScript for automation
* Develop Disaster Recovery strategy, backup/restore test & orchestration; component, system and integration test
* Prepare for offshoring

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| European Chemicals Agency, Finland (contract, multiple extensions) | **Mar 2010 to Oct 2011** |

*Consultant/Architect (Case Management) – Documentum (6.5 to 6.7) – xCP 1.5 (support)*

* Develop/manage requirements; re-architect initial implementation of CMS, consult in solution design
* Mature/develop documentation and operating procedures and orchestrate Disaster Recovery
* Develop blueprint for SharePoint integration
* Support, upgrades, cloning, scripting, deployments, regression testing, manage on boarding support and handover

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| EMC (Qatari Diar - Qatar Homes, contract) | **Jan 2010 to Mar 2010** |

*Consultant* representing EMC on site pre/during go-live *(Red Hat/Oracle/Documentum 6.5)*

* Define n-tier support model for new client and identify risk, develop change management strategy
* Mentor stakeholders, build confidence
* Finalise user acceptance testing, work with the business users and EMC partner and local consultancy

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| Salford City Council, Manchester, UK (contract) | **Jul 2009 to Dec 2009** |

*Documentum Consultant / Trainer (Virtualized VMware Windows-based Documentum System)*

* High Availability planning/implementation, backup solution and resilience; risk analysis; UML/FRS
* Develop courseware

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| ifullPower Limited (part/fulltime) | **Aug 2008 to Nov 2009** |

*Project Manage and deliver (POC) EV charging points, EA Technology Ltd (Chester), Manchester Business School*

* Develop business plan, technical architecture, technical design, content for patent; identify suppliers
* Front-ends: (i) Microchip MiWi™ PIC/microcode/embedded C (ii) payment system in Adobe Flex/ActionScript/HTML
* Back-end (LAMP)/Perl/cloud (AWS & S3/CLI), develop and integrate payment & SMS services
* Present (with MBS) to investors (Tesco, Ecotricity et al)

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| IBM Sweden/AstraZeneca UK (contract) | **Nov 2007 to Feb 2009** |

*IBM “Build Lead” and migration specialist on behalf of EMC - Virtualized AIX Regulatory System with HA and DR*

* Develop the document set for Documentum compliancy (URS, Architecture FRS, SD … delivery report)
* Storage and operations planning; shell scripting
* Migration from Solaris to AIX of many Documentum systems

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| Boehringer Ingelheim, Germany (contract) | **Mar 2007 to Nov 2007** |

*Documentum DBA & CYA – regulated and non-regulated systems.* *(HPuX/Oracle/Documentum)*

* Technical support of SmartRecovery / CYA Hotbackup (and end-user object recovery)
* Maintain docs/test scripts: Infrastructure, strategy definition, operational and change management

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| AGA McCabe Business Services Ltd (SST Documentum Partner), Holland and UK | **Jul 2006 to Mar 2007** |

*Senior Consultant - for EMC clients & Business/Project Managers*

* Architecture review and solution design, system health checks, audits, CMS consolidation,   
  planning (SharePoint 2003-2008); PM cover and project support/pre-sales; working closely with CYA as reseller
* Build systems/install and configure vendor applications/COTS on AIX and DB2, Solaris, Oracle and Windows

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| AstraZeneca, UK (LDMS, contract) | **Mar 2006 to Jul 2006** |

*Documentum 3rd line Support LDMS (Validated Systems); Repeat visit*

* Third line support for content server and various web applications serving documentation and renditions
* Implementing change and execution of IQOQ of hw/sw; Unix shell scripting and script generation

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| Accenture, (Newcastle Delivery Centre, contract, multiple extensions) | **Jul 2005 to Mar 2006** |

*Lead Documentum Consultant for £38m Government project. 6 Month extended contract (Solaris/Oracle/Documentum)*

* Migration of Documentum builds and custom OC4J applications & KT post-graduates
* Working with the Deployment Team and developing automation scripts; Unix shell scripting
* Documentation and provide internal training & workshops

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| AstraZeneca, UK (2 separate contracts) | **Jun 2002 to Jul 2005** |

*Applications Manager, Technical Architect - Product Knowledge Transfer (PKT) Department serving 8,000+ users*

* Develop and manage requirements and change through automation; source and implement BI solution
* TA for (i) Platform migration of Azgard (see “Azgard” below) to PKT platform

(ii) Externalisation (Appgate); Liaise with & site-visit external customers

*Solutions Architect/DBA (Unix, W2K and Documentum with RightSite) Delivered Azgard Web CMS*

**Current Experience**

* ICT Strategy and supplier management;

**Main strengths**

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| Ideas person (solution finder) Problem solver/versatility | Architecture and design  Excellent customer facing skills | Automation  Negotiation/conflict resolution |

**Qualifications**

* MOD Apprenticeship (electronics); BTEC Electronics, BTEC Computer Studies
* LAMDA & ESB Intl (Distinctions from both in communication skills)
* Currently: Degree (BSc) in Psychology and Counselling, 4th year

**Business/technical courses**

* TOGAF 9.1 Practitioner, PRINCE 2 Practitioner, IOS Development (Swift)
* Presentation skills, Marketing, Team Building, and Object Orientated Programming
* Advanced Workflow, SOA
* Quality Management Training (QMS – AZ, IBM, Novartis); Validated Systems
* AWS Certified Solutions Architect Associate (2015)
* Knowledge of ITIL and CMMI

**Memberships**

* IASA, BPS, SOCITM, ISFL (Information Security for London)

**Standards**

* ISO 20000, 27002, 38500, FDA Title 21 CFR Part 11