**Personal Details**

**Name** Charles Bagworth **Mobile Number** 07984 316020

#### **Address** 42 Broadlands **E-mail** [charlesbagworth@hotmail.com](mailto:charlesbagworth@hotmail.com)

Broadmeadows

#### Alfreton Full clean driving license, SC Cleared

#### Derbyshire

#### DE55 3NW

#### 

**Computing Skills**



Implementing and Supporting Microsoft Windows XP Professional **070-270**

Maintaining a Microsoft Windows Server 2003 Environment **070-290**

Implementing and Maintaining a Microsoft Windows Server 2003 Network Infrastructure **070-291**

Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure **070-293**

Planning, Implementing and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure **070-294**

Designing Security for a Microsoft Windows Server 2003 Network **070-298**

Implementing Microsoft Internet Security and Acceleration Server 2004 **070-351**

Administering Windows Server 2012 **70-411**

##### **Recent Software Experience Previous Experience**

Windows XP, 7, 8,10 Exchange 2007, 2010, 2013, 2016 SCCM

Microsoft Office 2010, 2013, 2016 SBS 2003, 2008, 2011 Ubuntu

Server 2008 + R2, 2012 + R2, 2016 SQL 2005, 2008, 2012, 2014, 2016 Centos

VMWare vCloud Director Trend Micro products Red Hat

VMWare ESXi 5.1, 5.5, 6, 6.5, 6.7 Hyper –V 2012 and 2016 with SCVMM Backup Exec

Veeam Shadow Protect Microsoft Visual Studio

Nagios Naverisk PF Sense

**Recent Hardware Experience**

HP Proliant DL and ML range HP MSA’s HP Switches

Dell Servers Fujitsu Servers EMC SAN

Cisco Switches Draytek Routers Ubiquiti Wireless devices

Ruckus Wireless devices Netapp Devices QNAP and Synology Nas’

###### **Academic Studies**

BSc Computer Science Staffordshire University Sept 2002 – June 2004 Pass

HND Computing Science Coventry University Sept 2000 – June 2002 Pass

2 A’ levels in Geology and Performing Arts 9 G.C.S.E’s including English, Math’s and Science

RM Core Server Installation Engineer May 2011

Skill at Arms Instructors Course May 2011

RM CC4 Technician June 2011

Multiple Dell Certifications Oct 2014

HP ATP Server Solutions V2 Jan 2015

HP ATP FlexNetwork Solutions V3 Apr 2016

Trend Deep Security Training Nov 2016

**Work History**

**Proact UK Ltd (June 2016 – Feb 2017 & March 2017 to Present)**

Managed Cloud Services Senior Consultant

Duties 4th line support for managed cloud customers, troubleshooting issues with client’s deployments. Managing Netapp storage devices spread over multiple continents. Administering VMWare deployments over multiple datacentres globally. Maintaining Hyper-V clusters for different customers utilising different technologies. Providing backup support for Veeam for our customers. Day to day management of the businesses VMWare and vCloud deployment.

**CB IT Consultancy (Alfreton) Ltd (July 2016 to Present)**

Managing Director

This is a IT consulting business, which includes repairing pc’s, setting up networks, servers, installing software and fixing hardware and software problems. We also have support contracts for SME’s in the Midlands, supporting their IT infrastructure including PC’s, Servers, Printers and Backup devices. Design, Installation and Support of Server 2012 R2 and 2016 for varying sizes of small businesses. (This business is served by staff that I employ and oversee).

**Millgate Computer Systems Ltd (Aug 2014 to June 2016)**

Senior Systems Engineer

Duties 3rd line support to multiple customers throughout the UK. Hardware and software support consisting of Windows and Linux Servers, Virtualisation using VMware and Hyper-V Installation and support for all size businesses from basic single server installations to multiple host/site installations. Designing scope of works for installations which includes specification of hardware and software requirements. Configuration of systems including domain migration or new domain setup, RDS systems, onsite and hosted exchange solutions. Fibre channel and iSCSI SAN installation and maintenance, network installation including vlans. Being escalation point for 1st and 2nd line support. Interviewing of potential new 2nd and 3rd line engineers. Installation and maintenance of VOIP telephony systems.

**Peak Support (Sept 2013 to Aug 2014)**

Systems Engineer

Duties 1st to 3rd line support to multiple customers through the UK. Hardware and software support consisting of Windows and Linux Servers and Hyper V setup’s, support for all hardware including PC’s, Laptops, Tills, Printers. Server 2003, 2008 + R2, 2012 + R2, SBS 2003, 2008, 2011, Exchange 2007, 2010 and 2013, VPN’s, Terminal Servers, Domain setup and support, NAS devices.

**Addooco IT Ltd (July 2011 to Sept 2013)**

Senior IT Technician

Duties 1st to 3rd line support to multiple customers through the UK and International remote offices. Hardware and software support consisting of Windows and Linux Servers, VMware and Hyper V setup’s, support for all hardware including PC’s, Laptops, Tills, PDA’s, Printers, Phones and Mobiles. Complex Network’s with VLans and wireless configuration using 802.1x. Server 2003, 2008, 2012 SBS 2003, 2008, 2011, Exchange 2007, 2010 and 2013, VPN’s, Terminal Servers, Domain setup and support, SAN and NAS devices, backup software. CCTV installation. VOIP systems.

**Custom Built PC (Feb 2008 to June 2011)**

IT Consultant, Owner of Custom Built PC

This is a mobile PC repair and sales and consulting business, which includes repairing pc’s, setting up networks, servers, installing software and fixing hardware and software problems. I also have support contracts for SME’s in the Midlands, supporting their IT infrastructure including PC’s, Servers, Printers and Backup devices. Design, Installation and Support of SBS 2003 and 2008 for varying sizes of small businesses.

**RDS Global (March 2010 to August 2010) Contract work**

Network Engineer

Duties 3rd line support for the motor trade, based in Derby but covering all of the UK. Hardware and software support consisting of Windows and Linux Servers, both physical and virtual, PC’s, Laptops, Blackberry’s, Printers, Network Devices, Terminal Servers, Domain Controllers, Exchange 2007 and 2010, Active directory, Custom devices for inter-site connectivity. Sans and NAS devices

**Anglia Support Partnership (January 2010 to March 2010) Contract work**

Technical Specialist

Duties 3rd and 4th line support for the NHS based in Huntingdon. Hardware and software support consisting of Desktop PC’s, Laptops, Blackberry’s, Printers, Network devices, Physical and Virtual Servers, Terminal Services, Citrix, Active Directory, Exchange. Main project was evaluation and deployment of Microsoft SCCM (System Centre Configuration Manager).

**Electronet UK Contracting for RM (July 2009 to August 2009 and October Half Term) Contract work**

Desktop Engineer

Duties Assisting the lead engineer on a hardware and software rollout for the BSF project in Sunderland. Installing Dell Servers, EMC San, Smart Cache, Tape library, Software rollout, Printer configuration and desktop configuration, some networking involved but this was covered by a different contract. Problem solving and organisation skills were essential.

**Hobbies and Interests**

**Music**: - I have played for a number of classical bands including school and town bands, the Staffordshire Youth Wind Orchestra, a brass quintet and the English Symphony Orchestra. I currently play for Tibshelf band.

**Sport**: - I play hockey for Mansfield hockey club, I previously played for the Staffordshire University Hockey Team.

**ACF: -** I joined the Army Cadet Force as an adult instructor in March 2005, and since then I joined the Corps of drums, I transferred to D company attached to the Corps of Drums in Leek, I looked after a number of cadets both on parade nights and during weekend camps. I learnt a number of skills during my time with the ACF including my first aid at work certificate, Obstacle course supervisor’s course, expedition supervisor’s course, range courses for conducting shooting, among other regular training.

**Education: -** I am the Vice Chair of Governors and the Chair of the Resource Management committee at my son’s school.

###### **References**

Available on request