|  |
| --- |
| ***JEAN-MARCEL BANHI*** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | ***Professional Summary***  A Bilingual (French/ English) IT consultant with over 15 years of commercial experience combined with strong hands-on skills gained through technical support for a wide range of Microsoft products within well-established companies such as Microsoft, British Telecom, British Petroleum, SSE, HP, Merryll Lynch, Yahoo, RBS, The London Olympics, The City Of London Corporation and more.  ***Work History***  Bpifrance Bank - Office 365 Infrastructure Consultant  *11/2017 - Curent*   * Support Bpifrance Bank's in the implementation and upgrading of SCCM Current Branch with INTUNE mobile device management within a Microsoft Azure EMS environment * Deploy SCCM Co-Management environment to leverage INTUNE features such as Factory reset, Selective Wipe, Compliance Policies, Resource access as well as Windows Updates policies * Administer Microsoft INTUNE Infra including creating Windows Automatic Enrollment Setup (Mobility (MDM and MAM))Apple and Android Enrollment Setup Android, Certificate Connectors Setup, Device cleanup rules Enrollment Restriction Rules Setup, As well as Windows AutoPilot * Administer Microsoft SCCM CB environment, including creating or editing Update Groups, Cloud DP, SCUP Collections, Windows and 3rd party Clients and Servers patches management as well as general troubleshooting, log analysis, upgrade and recommendations on current infrastructure. * Configure to automate Windows 10 devices provisioning and enrolment service. * Creating and managing application integrations for identify and access management. * Creating Conditional Access policies, configuring, resetting and resolving the MFA issues. * Leading readiness workshops to ensure client estate is ready for rolling out Windows 10 in the co-managed environment   Microsoft - Microsoft Office FrastTrack Manager (French /English)  *10/2016 - 10/2017*   * Responsible for managing a portfolio of Microsoft customers such as BNP Paribas, TD Bank, Air France, UEFA through the key phases (Envision, Onboard and Drive Value) of a Successful Adoption of Office 365 solution * Guide customers in the implementation of EMS+3/+5 stack * Guide and upport MS customers through Microsoft INTUNE Enabling phase including Intune and Azure AD Identity configuration, Intune subscription, defining IT admin roles, and creating user and device groups, Setting up Intune roles (Help desk operator, admins, etc.) * Configure and setup Microsoft Intune for Windows Autopilot, including Configure Azure AD dynamic groups, create and assign devices to Windows Autopilot profiles, customize the Out-of-box-experience (OOBE) to comply with organization's requirements. configuring MDM Auto-enrollment in Azure AD and Intune. * Configuring MDM management policies and services such as App deployment for each supported platform through web links, MSI and/or deep links. * Enrolling devices of each supported platform to your Intune or Configuration Manager with Microsoft Intune service. * Responsible for driving office 365 customers through the key steps the Onboarding and Migration process such as Initiate, Assess, Remediate, Enable and Data Migration * Guiding Microsoft customers through the implementation and configuration of Office 365 workloads including Exchange Online, Skype for Business, OneDrive including Microsoft Intune * Guiding customer’s through the Enabling phase of Azure AD Premium - with Azure AD Connect and AD FS, including activating Azure AD Premium tenant, configuring firewall ports, onfiguring DNS for eligible services, validating connectivity toAzure AD Premium services.   British Petroleum - Microsoft SCCM Consultant  London, UK  *10/2016 - 12/2016*   * Design & support distributed global SCCM infrastructure and lead/assist with deployment and troubleshooting of the environment * Responsible for troubleshooting SCCM 2012 server issues and SCCM 2012 operational issues, including disaster recovery, server performance, SMS site health, and software deployments * Administration and architecture of the SCCM 2012 Hierarchy of Primary Site Servers and Distribution Points Environment * Support, site roles, site component configuration: including CAS, Primary and Secondary sites, Distribution Points, Pull Distribution Points, discovery, boundaries, Application Catalog, and client policy * Produce and distribute end-user reports or provide RO access to subscribe to reports   Dajaso - Senior Windows Systems Administrator  *07/2015 - 01/2016*   * Responsible for server design, installation, maintenance and upgrades for Windows systems as defined by project and application requirements. * Responsible for designing and deploying the company’s Active Directory infrastructure windows server 2012R environment * Performing general system administration duties in a Windows Active Directory environment, including Organisation Unit (OUs) users accounts, group policies and network shares * Administration of MS Infrastructure Services such as Wins, DNS, DHCP, AD replication, DFRS. * Perform network troubleshooting to isolate and diagnose common network problems including TCP/IP, DHCP and DNS * Responsible for ensuring the backup of the windows server infrastructure, including monitoring executing, restoring failed jobs. * Project planning assistance, developing project plans for the implementation of technologies and systems.   Agilisys *(Acquired City Of London)*- 3rd Line Windows Infrastructure Support  *06/2014 - 02/2015*   * Provided 3rd level infrastructure support, and responsible for the maintenance and troubleshooting of SCCM servers and clients’ infrastructure, (including site server role, management points, distribution points, boundaries as well as System components) * Administered SCCM for client/agents installation, software distribution, creation of advertisement and collection, as well as hardware/ software inventory and software metering. * Participated in the corporation’s Windows 7 to windows 8 migrations using SCCM, Microsoft Deployment Toolkit (MDT), and User State Migration Tool (USMT) * Responsible managing the SCCM and WSUS Patching environment, including scheduling, testing, and deploying Security and Critical updates via SCCM or WSUS and troubleshooting failed updates. * Managed DMZ network servers patching with the Microsoft Security updates and other third party application updates using System Center Updates Publisher (SCUP) integration with SCCM * Deployed and managed SCCM Forefront Endpoint Protection including creating FEP Antimalware policies and ensuring the signatures and clients Definitions Updates are up to date * Creating SCCM OSD Task Sequence to deploy Windows 7 and 8.1 master Image including Hardware Drivers for Various Workstation Models, Managed Operating system deployment * Administration, monitoring and optimization of the global Windows (2003 / 2008 R2 / 2012R) AD and related Server Infrastructure.   City Of London Corporation - 3rd Line Windows Infrastructure Support  *06/2012 - 06/2014*   * Provide 3rd level support of SCCM infrastructures, including troubleshooting of SCCM sites severs, and clients related issues * Create, manage and administer SCCM OSD (Operating System Deployment) deployment process using MDT, WAIK/ ADK toolset. Managing Task Sequences as well PXE booting environment for SCCM imaging * Create and administer advertisements, programs, collections, and custom reports in SCCM. Troubleshoot failed SCCM deployments and SCCM health issues. * Administer and support SCCM/ WSUS Patching environment, including approving, testing, and deploying Security and Critical updates via WSUS in SCCM and troubleshooting failed updates. * Responsible for monitoring maintaining and troubleshooting the Active Directory environment including Domain Controllers issues   Oct 11- Fev 12: London Olympics Games - Windows Infra Specialist  Apr 11- Jul 11: Microsoft **-** Windows Systems Analyst    Nov 10- Apr 11: NHS (Contract) – SCCM Engineer  Feb 10- Jul 10: SunGard - Server Support Engineer  Apr 09- 0ct 09: Scottish & Southern Energy (SSE) - Wintel Support  Apr 08- Apr 09: SUN Microsystems /BT - Wintel Engineer  Dec 07- Apr 08: Worked Consecutively at Merrill Lynch, Yahoo and RBS  Dec 06- Dec 07: Sensient - Windows Systems Administrator  Mar 06- Dec 06: Jobpartners - Windows Systems Administrator  Feb 05- Feb 06: Computer Sciences Corporation - 2nd Line Support  Feb 03- Jan 05: Quintin Kynaston School, London - Technical Support  **Languages** English (fluent), French (mother tongue)  **Interests** Gym Fitness, travelling, skiing, socializing and current affairs reading |  |  | jmb-and-co@hotmail.com 07471336308 6 Egremont House, London SE13 7NE  ***Skills***  **CLOUD SERVICES:**  Microsoft Azure, SaaS, PaaS,and IaaS  Office 365 workloads (Exchange online, Skype for business, Sharepoint, OneDrive for Business, Power Bi, Yammer, MS Teams, AAD (Azure Active Directory, OfficeProPlus), EMS Itune, AADP, ADFS  MDM,MAM, Enterprise Mobility + Security E3/E5  **Windows INFRASTRUCTURE:**  Windows Server 2003 and 2008/2012 R2/ 2016  Active Director, Group Policy, DHCP, DNS, MBAM/Bitlocker,SCCM 2007/2012 R2 / Current Branch 1511; WSUS; SCOM;/ vSphere, AppZero Application migration tool, ADK, DISM, MDT, WDS, SCUP (System Center Updates Publisher) Sysprep, App-V, MSI, Desired Configuration Management (DCM), UMST) SCOM 2012, Management Packs, SCCM reporting, SQL queries,  **DESKTOP CLIENTS:** Windows XP/ Win 7/8 and windows 10, Laptops, Desktops and mobiles devices  **CUSTOMISATION AUTOMATION TOOLS**  Batch files, VBScript, PowerShell, Task Sequences, SysPrep, DISM, Answer Files, MS Office Customizations tools  **CHANGE CONTROL MANAGEMENT:**  Microsoft FTOP,ITIL framework, CMDB, Incidents, Problems and Work Orders, A testing  ITIL framework, CMDB, Incidents,CIs, Problems and Work Orders,  ***Education***  University Felix Houphouet Boigny  Abidjan, Abidjan  BSc Computing Degree  ***Certifications***  SCCM2007 / SCCM 2012 / SCOM 2012 /CCNA /MCSA /MCSE O365 /ITIL foundation |  |
|  |  |  |  |  |  |

.