**Nibraz Habeeb**

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**Personal Profile**

I am a bright, talented and ambitious IT Engineer with a strong technical background possessing self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies & able to play a key role in meeting requirements and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately. I am passionate about progressing and developing my qualifications to enable me to reach my full potential.

**Work Experience**

October 2018 –Present Nimbus Digital & Technology Innovations Ltd Coventry

Azure Cloud Engineer

Working with private & public sector clients in a large-scale enterprise environment, I have delivered effective solutions for hybrid cloud based infrastructure and cloud based infrastructure for multi million pound investment budget projects.

***Duties:***

* Worked on the Business requirements and developed the solution, Agile Methodology and continuous integration using the SDLC process.
* Working with multiple technical teams, architects, security officers, managers and business users, reviewed and documented workloads, system dependencies and business requirements. Mapped workloads to the capabilities of Microsoft Azure for public, private and hybrid clouds.
* Prepared capacity and architecture plan to create effective Azure Cloud environments.
* Managing and virtualizing infrastructure and improving existing services within cloud and on-prem data centres.
* Working with VMware including P2P, P2V, ESXI’s, Vcenters.
* Building and configuring Windows 2016 severs, file servers, sql servers, domain controllers, terminal servers.
* Configuring the Load Balance Sets Azure Load Balancer, Internal Load Balancer and Traffic Manager and worked on Application Gateway.
* Architecting the IAM scope for B2C and B2B identities using Azure AD.
* Designed user defined Routes with custom route tables for specific cases to force tunneling to the Internet via on - premise network and control, use of virtual appliances in the customers Azure environment.
* Provided high availability for IaaS VMs and PaaS role instances for access from other services in the VNet with Azure Internal Load balancer.
* Azure Services including SaaS, PaaS and IaaS while contributing architecture decisions and tasks for ongoing migration efforts.
* Investigating the diagnostic logs to find unidentified issues and diagnose the root cause of the issue.
* Maintained and managed DNS (Domain Name Service) for AD (Active Directory) enterprise and maintained the users and groups accounts for the enterprise accounts.
* Infrastructure Migrations - Drive Operational efforts to migrate all legacy services to a fully Virtualized Infrastructure.
* Co-ordinate with global identity and access management program involved in hybrid identity project.
* Worked on dynamic group membership rules (rules are based on attributes) to provide access to various applications.
* Designed and configured Azure Virtual Networks (VNets), subnets, Azure network settings, DHCP address blocks, DNS settings, security policies and routing.
* Configured Azure Traffic Manager to build routing for user traffic Infrastructure Migrations: Drive Operational efforts to migrate all legacy services to a fully virtualized Infrastructure.
* Design, Install, Administer and Optimize hybrid cloud components to ensure business continuity (i.e. Azure AD, ADFS, SSO & VPN Gateways).
* Provide consulting and cloud architecture for premier customers and internal projects running on MS Azure platform for high-availability of services, low operational costs.
* Worked on Azure AD connect to sync on-premises AD user data, groups and organizations to Azure AD and troubleshoot Azure services sync with on-premise AD and resync using the Azure tools.
* Utilized Agile Methodologies - Scrum meetings to manage full life-cycle development of the project.
* Configured VMs in Availability Sets using Azure Portal to provide resiliency for IaaS based solution and scale sets using Azure Resource Manager to manage network traffic.
* Hands on experience on Linux Environment.
* Experience with Logic Apps, Qualys, Azure Security Centre, WAF.
* Experienced in PowerShell & ARM templating.

**KEY SKILLS AND COMPETENCIES**

* Delivered large enterprise scale projects for government clients.
* Experienced in Azure Devops(VSTS) Build, Release Pipelines, Backlogs & Repos.
* Ability to Architect fully effective Cloud solutions to meet business needs.
* Experienced in Network, Compute, Storage and Identity.
* Fully experienced with providing LLD & HLD documentation and architecture diagrams for businesses.
* Ability to detail project plan and presentations for approval.
* Leading meetings, planning, organizing and managing resources.

June 2016 –October 2018 Claire’s Accessories Birmingham

Infrastructure Engineer

Designing and delivering high end Infrastructure Projects requested by the business to improve overall services and to create new infrastructure services to support Claire’s Retail Infrastructure across Europe, North America and UK.

***Duties:***

* Delivering Infrastructure Projects improving existing infrastructure and creating new infrastructure services.
* Build & Designed Hybrid Cloud Infrastructure with Microsoft Azure
* Designed & Build Active Directory in Europe, UK&Ireland and centralized into one domain forest.
* Improved existing payroll SQL database and server and rebuild using latest Windows Datacenter OS and centrally managed via vcenter.
* Build and supported Microsoft Sharepoint.
* Budgeting and planning for new services including servers, firewalls, and data centers.
* Created ESXi hosts across Europe, North America and UK consisting of Domain Controllers, File Servers, General Servers and any other business required servers and services.
* Supporting and guiding 2nd line and 1st line team to help resolve major incidents.
* Designed new infrastructure services across Europe, North America and United Kingdom improving current Claire’s infrastructure.
* Managing resources, budgets and project planning,
* Heavily involved with change management and managing any major to moderate changes and keeping stake holders up to date.
* Experience with Fortigates, Forti Authenticator and RSA.
* Experience with Netbackup & Veem
* Managing and planning network policies from testing to production.
* Monitoring network and setting up alerts Email and SMS via PRTG and training Operations to monitor all servers, switches and MPLS and LEVEL3.
* Monitoring traffic via Solarwinds and all connected devices.
* Build and designed Alien Vault and deployed across 4700 registers and over 1000+ servers.
* Working with PCI for each year making sure the business is fully compliant, documenting all internal to external accordingly to PCI requirements and making sure all evidence is recorded, scanned, documented and presented to Auditors.
* Working closely with PCI Auditors and PEN Testers for PCI Compliance.
* Build, designed and deployed Dell Kace K100 and K200 systems to operate with Claire’s Infrastructure.
* Heavily involved with SQL database and Batch scripts.
* Designed over 100’s of batch scripts to move files from corporate network to retail network, designed batch scripts to fetch oracle payment files to move into DFS Account shares for Finance. Designed many scripts to do many tasks and automate processes.
* Created networking policies to support Data Warehouse, Corporate LAN, Retail LAN and various other network designs to secure Claire’s infrastructure.
* Trained 1st Line, 2nd Line and EPOS team to better understand Claire’s Infrastructure.
* Managed the whole of WSUS from Servers to Workstations on a monthly basis and trained Infrastructure team in North America for WSUS in NA region.
* Continuing to develop specialist knowledge through coaching, formal training and project activity
* Working with SSH, Linux and supporting Linux based systems.
* Developing external 3rd party supplier relationships alongside Supplier Relationship Manager to ensure the delivery of a high quality, cost effective service.

**KEY SKILLS AND COMPETENCIES**

* Project & Change Management Experienced.
* Stake Holder Experience.
* Fully experienced in Business Continuity Planning.
* Fully experience with PCI and its requirements including documentation.
* Fully experienced in resolving all PEN test report issues for PCI.
* Budgeting and Planning and Requesting for Proposal (RFP).
* Ability to detail project plan and presentations for approval.
* Leading meetings, planning, organizing and managing resources.

Jan 2014–June 2016 Lloyds Commercial Finance Banbury

Senior Technical Engineer

To support the business operations through the application and consolidation of specialist IT skills and knowledge, providing guidance and to the company IT infrastructure including complex and technical projects as requested by the business in the Banking Industry.

***Duties:***

* Delivering national and local support and maintenance of the IT desktop client infrastructure, providing problem diagnosis and fault resolution in order to ensure that business expectations, objectives are fully met.
* Diagnosis of desktop, application, networking and infrastructure issues.
* Managing and supporting Active Directory, Microsoft Servers, Blackberry Server & VMWare.
* Supporting Endpoint, McAfee, Infrastructure Support, Desktop/Laptop/Telephony Support.
* Managing BT & Vodafone budget & services including Cisco Telephony roll out across Lloyds Banking Group.
* Installing and configuring computer systems using different build technologies (PXE, SM9).
* Working closely with 3rd party suppliers to resolve operational issues
* Worked on MS Exchange, moving databases and troubleshooting.
* Identify opportunities for improvement within working practices and procedures.
* Delivering IT projects according to the business requirements.
* Developing a positive working relationship between the IT department and business, ensuring appropriate advice is available at all times.
* Ensuring full compliance with Group ITEC2, regulatory, Audit and business requirements.
* Preparation and maintenance of technical and procedural documentation that supports the IT desktop infrastructure.
* Continuing to develop specialist knowledge through coaching, formal training and project activity
* Experience of supporting a wide and varied client base.
* Providing 2nd and 3rd line support.
* Experience in SCCM, Active Directory, Windows Servers, VMWare, Citrix, VDI, Thin Clients, Networking (TCP/IP, DHCP, DNS, Port Forwarding/Firewalls), RDP Services & Microsoft Exchange & Linux Servers (RedHat, RHEL).
* Developing external 3rd party supplier relationships alongside Supplier Relationship Manager to ensure the delivery of a high quality, cost effective service.

**KEY SKILLS AND COMPETENCIES**

* Good telephone manner and customer service skills.
* Enthusiastic and able to interact with departments and personnel at all levels.
* Ability to work to rigorous deadline.
* Undertaking and completing projects on own initiative.
* Proficiency in the troubleshooting and resolution of all client queries.
* Ability to convey technical solutions in a clear concise manner.
* Having the ability to listen to, understand and defuse difficult situations.

Jan 2013 – August 2013 Nestlé Gatwick

IT Executive Analyst

Providing technical support to Desktop/Laptop/iPhone/iPad customers in accordance with Service Level Agreements agreed with the Business.

***Duties:***

* Meeting customers face to face and handling & prioritising problems.
* Supporting Citrix, Sharepoint and VMWare.
* Supporting SCCM
* Support of our customers working away from the office using VPN.
* Using remote technologies to support Field Based users.
* Installing and configuring computer systems using different build technologies.
* Undertaking analysis, diagnosis and resolution of client problems via phone, e-mail & face to face contact.
* Administering the IT department’s policies and procedures.
* Installation and support of telecommunication equipment. Maintaining a log of all problems detected and system backups.
* Responsible for maintaining backups and for project work such as new builds.
* Working within a TCP/IP network environment, including DHCP, DNS and Ethernet.
* Involved in the rollout of software updates and patches.
* Investigate specialist and complex IT support issues.
* Troubleshoot and assist end-user with Microsoft Office application 2003, 2007, 2010.
* Assisted users with Outlook/Outlook Web 2003, 2007 and 2010 PST and OST setups.
* Maintaining a wide range of computer hardware and software programs. Identifying & reporting on the budgetary implications of IT projects and upgrades.
* Deploying new hardware, server backups & evaluating new software & security risks.
* In-depth knowledge of Microsoft Windows client operating systems, XP, Vista , Windows 7
* Responsible for supporting: Active Directory, Microsoft Exchange, Blackberry Server, Windows Server, Backup products, Anti-Virus products, DNS/DHCP, TCP/IP, Ethernet, wireless router and Firewall Configurations.
* Was appointed as the project manager during site-wide Laptop upgrade project migrating over 3000 users in less than 6 months. Saved all user data and personal settings; performed build. Ensured full operability and access to authorized programs, systems and network resources.

**KEY SKILLS AND COMPETENCIES**

* Good customer facing, communication and rapport building skills.
* Experience of Windows, VMware system.
* Undertaking and completing projects on own initiative.
* Thorough understanding of computer and networking concepts.
* Physically fit, able to work in confined spaces, crawl and lift heavy objects.
* Able to prioritize in a complex, fast-paced environment.
* Willing to work flexible schedules / shifts.
* Experience of problem resolution & quality assurance procedures.
* Able to communicate complex IT issues to suppliers and non-technical staff.
* Ability to work well in a team environment.
* IT security experience including anti-virus / malware, encryption deployment.

July 2011 – Feb 2012 Lexotec LTD Northampton

IT Field Engineer

Responsible for the installation and maintenance of IT equipment including (but not restricted to) printers, scanners, X-terms and workstations. Supporting customers using remote access technologies and also by visiting client sites.

**Education**

2010-2011 University of Lincoln Lincoln

*Web Technology BSc (Hons)*

2007-2010 University of Northampton Northampton

*Applied Computer Sciences HND, BSc (Hons)TopUp*

**Certificates**

ITIL v3

Microsoft Azure Fundamentals

**Interest & Hobbies**

Playing Guitar & Piano

Travelling

Martial Arts & Bodybuilding

Scuba Diving

Learning about other cultures & discovering new things

**Personal Details**

**Driving License:** Full/Clean

**Health:** Healthy, Non-Smoker

**Nationality:** Dutch

**References**

Available on request.