**Stephen McGuigan**

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I am a confident, highly motivated person with over 15 years of experience in the IT industry. During this time, I have gained a huge breadth and depth of skills during that time.

As a technical expert in several areas including Cloud Systems across multiple platforms, such as on-premise servers, Azure and AWS. I have extensive experience in operating systems deployment including manageability and security. I have a proven track record in transformation projects for large scale enterprise customers for both client and server estates, delivering financial and technology benefits, such as lowering capital outlay and enhancing RPO & RTO including on-premise technologies and moving elements to the cloud.

My focus is currently Microsoft centric, however I work in a team that is vendor agnostic and believe in finding the right technology for the desired outcome. I am considered by my management team, colleagues and clients to be a technical evangelist and the go-to person for many solutions. Being part of a governance team, I am often an internal escalation route across the Delivery teams across the UK & Ireland including from the wider Capita.

In my current role, I regularly develop and present technical solutions to a range of issues customers face, including pre-sales engagements. These solutions are presented at various levels from board and CXO to deep dive technical workshops. This includes adapting Jargon, presentation styles and language to meet the audience.

Being a senior consultant and a qualified Azure Cloud architect has exposed me to many technologies such as Azure, Office 365, System Centre and on premises technologies such as Hyper-V, Exchange, SharePoint, SQL and Remote Desktop/VDI. All designs and implementations are measured by the National Cyber Security Service guidelines and best practices. I regularly design and implement enterprise grade solutions for customers up to 100k seats.

# Selected Achievements

* I am currently responsible for the cyber security strategy within Capita for both for internal and external customers. I have been responsible for writing the policies, processes and procedure documentation and am charged with owning it going forward.
* I lead the Capita Managed IT Solutions Microsoft Partnership and have achieved 6 Gold competencies including Cloud Platform (Azure) Cloud Productivity (Office 365), Server Infrastructure and Windows and Devices within the last 12 months. This has resulted in over £50,000 of subsidies being paid to the company and 10% of all Microsoft Azure customer billing as an incentive.
* I regularly deliver demonstrations and presentations to customers at varying levels of technical knowledge, from board level to deep dive technical teams. This includes the building of business cases for customers and the complete journey to identify, design and achieve their stated goals.

# Career

## November 2011 To Present – Senior Technical Consultant/Cloud Architect, Capita

Having been promoted to a Cloud Architect, one of 4 within the Cloud Team in Capita, I am responsible for the technical design and implementation of Cloud First projects for Capita’s customers. I am currently responsible for:

* Designing and Governing customer solutions with a Cloud First mentality. The governing element includes ensuring that the deployment meets the Functional and Business requirements of the customers request.
* Providing design documentation which has enough detail to be followed and become Build documentation including significant PowerShell scripting.
* I am responsible for designing, writing and maintaining the Cloud Team’s Cyber security whitepaper including keeping up to date with security threats and recommendations from NIST, NCSC, GCHQ, CIS and the appropriate vendors.

In my previous role as a Senior Technical Consultant, I was responsible for technical design and implementation of a large number of projects. Within the last 3 years I have been technical lead on projects and have deep knowledge of the following technologies:

* Designed and implemented Microsoft Azure Cloud implementations including Azure Active Directory, Infrastructure as a service, Azure SQL, Azure Networking including ExpressRoute, Azure Site recovery and Office 365.
* Microsoft System Centre 2007/2012/CB (SCCM/SCVMM/SCOM/DPM/SCORCH/SCSM).
* Exchange 2010/2013/2016 (and previous) and Lync 2010/2013/Skype for Business.
* Virtualisation including Hyper-V and VMWare and Cloud technologies including the Azure Pack/Stack and Microsoft Azure.
* Forefront Threat Management Gateway (TMG), Unified Access Gateway (UAG) and Forefront Identity Manager (FIM).
* Desktop Application Delivery and Rollouts including Office 365, App-V and SCCM/Altiris deployment.
* Microsoft 365 and Endpoint Management + Security including Conditional access and Azure Application Proxy.
* Microsoft SQL (all versions) including Database and Reporting Services.
* Symantec Enterprise Vault.
* Various Antivirus including Symantec, MacAfee, SCEP, Sophos.
* SAN technologies including HP, EMC and Dell EqualLogic.

I currently work with a range of customers from large enterprise (over 40,000 seats) to small business across most sectors including central government, local government, health (including NHS), education, financial and commercial. I am generally involved from the pre sales engagement, in preparing cost models and engagement responses to delivery and sign-off.

## August 2009 To November 2011 – Technical Architect, Bodycote

* Responsible for a server estate of over 250 servers over 4 continents.
* Achieved 99.995% uptime over all services in 2010.
* Upgraded client environment of over 3500 machines from XP to Windows Vista.
* Managed a range of physical and virtual servers over VMware and Hyper-V (R2),
* Technical Lead on several very large projects at once including Active directory consolidation, MPLS consolidation, Microsoft Lync deployment, Remote Desktop Farm designs and mail migrations.
* Change Manager, responsible for all Global IT (ITIL) change boards.

## October 2002 To August 2009 – Technical Architect, XP Computer Systems

* XP Computer Systems was an IT outsourcing organisation with over 80 customers, from SME with 5 workstations to organisations with over 5000.
* Worked up from trainee engineer to management. Increased our customer base from 15 to 150 customers. Mostly due to word of mouth and good performance.
* I was heavily involved in web portal development and desktop application development, including HTML / C# / VB.Net / SQL and Portal Development.

# Professional Development & Vocational Qualifications

## Academic Qualifications

* B.Sc. Computer Science.

## Microsoft Qualifications

* Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure Charter Member
* Microsoft Specialist: Architecting Microsoft Azure Solutions, SCCM and Hyper-V
* Microsoft Certified Solutions Expert: Server Infrastructure
* Microsoft Certified IT Professional: Lync Server Administrator 2010
* Microsoft Certified Technology Specialist: Windows Server 2008 R2, Server Virtualization
* I am also qualified to be a Microsoft Certified Trainer (MCT)

## Vocational and Professional Qualifications

* CompTIA A+/N+/S+
* Completed an Introductory Diploma in Management at the University of Paisley (ILM Level 3) and Officer Training at RAF Cranwell (ILM Level 5)

# IT Skills

On top of the skills I have used in the past year of projects with Capita; I am highly skilled in other technologies such as:

* Hardware maintenance (Cisco, Dell and HP).
* Skilled with most Operating Systems, including early Dos/Windows as far back as Dos 6.2 and Windows 3.1 up to Windows 10 and Server 2019.
* PowerShell scripting.
* Project management experience including PRINCE2, PMP and ITIL using both AGILE and Waterfall methodologies.
* Application Packaging in both Wise Package Studio and Microsoft App-V (up to 5.1) and the use of the Application Compatibility Toolkit.
* Proficient in the Internet Explorer Enterprise Site Discovery Toolkit for Internet Explorer compatibility.
* Highly experienced in Networking including switching, routing and WAN topologies.
* Microsoft Multi Tennant and “Infrastructure as a service” technologies such as Windows Azure Pack/Stack and the partner hosting packs.

# Personal Information

Date of Birth: 09 August 1980

Nationality: British

Driving Licence: Full, Clean, car owner

Interests: Gym, football, films and travelling.

Security Status: Previously held SC Clearance. (Currently being renewed)