**NATHANIEL CAMPBELL-ONYEME**

**Cloud Implementation Engineer**

**Campbellnathaniel@yahoo.com**

**07757958799**

A highly professional Infrastructure specialist with exceptional systems management, technical analysis, IT support and infrastructure maintenance skills. An individual with excellent interpersonal and service delivery competencies. Organized and deadline driven with complete focus on service provision.

**PROJECTS**

* Business acquisition and Domain migration/consolidation.
* Office365 migration – Exchange Online with Hybrid AD using AAD
* MDM - Microsoft Intune roll-out with enhance security
* Teams, SharePoint and OneDrive roll out
* MFA configuration on Office365 and Azure VMs
* SSO configuration for 3rd party application – Box, Dropbox

**Area of Expertise & Professional Skills**

**Microsoft**

* Up to 3 years’ experience of working with Windows Server 2012R2/2016, Managing
  + - Active Directory, creating and managing Group Policies, File and Print Services, NFS,
    - Configuring Certificate Server (CA), DNS, DHCP, WSUS Server, WSUS, NPS RADIUS Server, Remote Desktop Services
* Migration of AD account and computers, Exchange, File server to the cloud.
* Experience of PowerShell scripting
* Experience of rolling out windows 7/10 on 500 desktops using MDT 2012
* Hands on experience of deploying OS, software & windows updates.

**Cloud Technologies**

* Administering Office365 and AAD (Azure Active Directory) including mail flow, Data loss prevention, eDiscovery, email filtering and threat management.
* Implementation of Single Sign-On on Hybrid environment
* Prepping and Migrating mailboxes from Exchange 2013 to Office365  Implementation of Skype for Business in the cloud.
* Implementation of 2FA on Azure AD
* Microsoft Intune rollout (MDM)
* Mimecast for journals and Exchange Services include Archiving and spam prevention.

**Virtualization Technologies**

* Hands on experience with VMware 5.5 and 6.5
* Deploying VMs for production and test environment using template and freshly built vanilla VMs.
* Experience in migrating VMs using VMotion and backing up VMware infrastructure.

**Networking**

* Hands on Experience of Configuring VLAN and Port Security on Layer 2 and Layer 3 Cisco Switches
* Good knowledge and understanding of TCP/IP and routing protocols like OSPF, EIGRP,
  + - BGP and RIPv2
* Network and Application policies and rules
* Knowledge of configuring basic Security Policies on Firewalls such as Palo Alto, Fortinet and Cisco ASA
* Perform Firmware update on firewall and router/access point - Aruba AP and Evoko.
* Monitoring tools e.g. PRTG, Event Logs Analyzer, Wireshark

**Backup**

* Hands on experience of Synology backup/replicator and Symantec Backup Exec 2012/2014, Veeam Backup & Replication
* Experience of creating backup strategies, disaster recovery plans



**Professional Experience**

**GroupNexus formerly Ranger Services**

**Cloud Implementation Engineer (Contract)**

**April 2019 till date**

* Responsible for the design, architecture, implementation and support of Office365 including Teams, SharePoint, Intune and OneDrive for Business
* Data migration into blob and file storages.
* Deployment of resources use ARM Templates.
* Managing identity and access including 3rd party access (IAM)
* Managing cost by using built in tools and experience.
* Working with DevOps and SQL team to meet project milestones and troubleshot BAU systems.
* BAU support for infrastructure, access management and patching

**Macom Consulting Ltd** – **Oil and Gas sector**

**Systems Engineer (FTC)**

**June 2018 – April 2019**

* Maintaining, installing and troubleshooting of IT infrastructure for various VIP clients such as VMs, firewalls, O365 – mail flow, Data loss prevention, eDiscovery, email filtering and threat management i.e. Mimecast and LastPass
* Creating, managing and securing VMs on Virtual environment – VMware 5.5
* Configuring HA and redundancy on VM hosts.
* Actively monitors failure, performance and capacity trends and proposes adjustments to maintain successful IT services.
* Implementing storage replica, Data Deduplication to offsite datacentre.
* Creating and managing firewall policies on Fortinet Web Application Firewall and Cisco ASA
* Mobile Management and Security using Intune MDM solutions.
* Providing support in the following areas; Application and client software, desktop, database, physical storage and processing capacity, operating system, document printing infrastructure and virtualization layer.
* Implementation of 2FA and SSO via Azure AD and 3rd party software – DUO
* Administrating 3rd party software such as Geoscience, Kingdom, M-Files, Box, Petrel and more.
* Review and updates system documentation and support procedures.
* Adherence of SLA's and the regular reporting KPI's and ensure all services are appropriately documented
* Win10 rollout using MDT 2012
* Evaluate and recommend new and emerging technologies

**Globeleq Advisors**

**2nd/3rd Line Support**

**July 2017 – June 2018**

* Active Directory Domain consolidation including migrating users & servers from multiple subdomains to a single user/resource domain
* Applying windows updates and patches using WSUS
* Managing Anti-spam policies, Mailbox replication/Sync and Email archiving  Prepare and migrate users & workstation to new domain.
* Involved in the migration of Lync 2013 to Skype for Business
* Administration of Skype for business, Exchange online and O365
* Administering and maintaining Firewall policies on Palo Alto Next- Gen Firewall
* Configuration of servers for remote management
* Completing customer change requests, including impact and risk analysis. Implementing out of hours where required.
* Implementation of Single Sign-on on Azure AD and Dropbox
* Administrate and manager Dropbox for Business
* Create and Deploy Windows 10 images using WDS
* Configure print pooling and follow me print using Equitrac
* Administering/manage Group Policy Objects – GPOs
* Administer/manage Anti-virus and 3rd party software such as CAD and Homer software.  Other responsibilities include remote support, password reset amongst others.

**Ocubis Ltd**

**1st/2nd Line Support**

**January 2017 till July 2017**

* Migrate user’s mailboxes to Office365
* Administration of the organization's systems/applications e.g. Active Directory, Exchange, CCUM and PhonEx.
* Network monitoring using Traffic Analyzer and Server management using Server manager.
* Active Directory Domain consolidation including migrating users & servers from multiple subdomains to a single user/resource domain
* Configure port security and create VLAN for new offices on Cisco switches
* Administration of Cisco Unified Communication Manager 10.0
* Managing Anti-spam policies, Mailbox replication/Sync and Email archiving
* AV and VC management
* Decommissioning legacy windows server.
* Upgrading Windows Servers 2008 to Windows Server 2012 R2
* Win10 rollout.

**Almond Media Ltd**

**1st Support Engineer**

**September 2015 to November 2016**

* Providing service desk support to End User’s Windows 7 and 10 desktop.
* Accurate ticket logging of all IT incidents and service requests whilst managing individual ticket queue within the Service Management solution (Service Now)
* Maintain & update internal documentation.
* Roll Back and Recovery of computer.
* Hardware support – printer, mobile device, desktop and laptops
* Troubleshooting Microsoft Office (MS Word, Excel and PowerPoint)  Password reset and account setup.
* Wi-Fi Troubleshooting
* Call logging and escalation for all kind of IT related issues

**Education**

LLB Law – 2014 – University of East London

**Professional Certifications**

AWS Solution Architect Associate – Studying

AWS Cloud Practitioner

CompTIA A+

CompTIA Network+

PRINCE2 Foundation

Wireshark Training

Windows Server 2012