**Shabab Yousaf**

**(10/02/1980)**

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Solution Architect & Infrastructure Consultant/SME – VMware & Microsoft Virtualisation & Cloud

Skills

* Over 15 years Architecture/Technical lead experience.
* Virtual & physical infrastructure design, implementation.
* VDI design, install & optimization
* VMware Horizon View and Horizon Air DAAS consult design.
* vSGA & vDGA graphics configuration in VMware View for Shared Graphics
* vSphere 4.1 to 6.0 u1 design, implementation & management.
* vCenter Server 6.0 design, implementation & management.
* vCenter 5.0 to 5.5 u1a upgrade + 5.5 to 6.0
* ESXi & vCenter 4.1 to 6.0 u1 upgrade
* VMware AppVolumes, UEM and ThinApp design and consult
* IaaS, PaaS and DaaS experience
* Office 365 design/Implementation
* vCloud Director 1.5 install & upgrade to 5.1
* vCloud vDC Configuration
* VMware Site Recovery Manager install, configuration & DR testing
* AppSense Suite SME (EM & AM) & Administration & implementation
* Teradici PCoIP technology as well as host card for CAD/CAE
* Domain Migration (NT4 to 2003, 2003 to 2008).
* Active directory design
* AWS Cloud Design and Consult
* Virtual Networking
* 3PAR Storage Admin & configuration.
* iSCSI SAN Installation.
* Global Wintel Domain Support.
* SQL 2005 and 2008 R2 install & configuration
* Expertise in providing technical support & Application Packaging in Windows NT/NT4/9x/2000/XP/Vista & Windows 7/8/10 also various other bespoke software applications.
* Active Directory and Microsoft Server 2003 - 2016 consult config and implementation.
* Server Administrator, vSphere VMware View & Virtualisation SME (AppV & Thinapp)
* SCCM Administration Configuration & Implementation
* Maintenance, upgrades and installation of Software/Hardware.
* Integration with all Vendors of technologies and Technical contact to provide optimum vendor standards
* Establish genuine rapport with users & providing clear and concise information. Utilise comprehensive product knowledge, familiarity with diverse cultures and personalities, and enthusiastic personality to quickly map out client needs and diagnose issues and to recommend appropriate solutions.
* Confident, articulate, and excellent communication, interpersonal and planning skills.
* Combine patience, determination, and persistence to solve client issues and ensure 100% satisfaction

Career History:

**Siemens Gamesa Renewable Energy - Denmark**

Dec 2018 – Present

Solution Architect/Consultant

Collaborating within the Infrastructure and EUC area, design and consultation on VMware Horizon 7 On-Premise Active - Actice Datacenter.

* Hands -on with QOS and identifying gaps in the design and implementation of infrastructure and monitoring including VRops 7
* Applying best practice and working closley to vendor standards
* VSan and extreme IO storage
* 3D Optomisation including Reconfigure of the server clusters including AppVolumes and secondary Datacenter.

**John Lewis Partnership**

Jan 2018 – Nov -2018

Solution Architect Cloud Technologies

Working and collaborating within the Infrastructure and EUC area, design and consultation on several projects at vendor standards.

Complete VMware Horizon 7 on-premise environment design HLD/LLD through to implementation migrating from Citrix 6.5

* VDI (Citrix and VMware)
* VMware AppVolumes Complete Design/build/test
* VMware UEM design + Build
* Operating System elements Build/Provisioning/Security/Group Policy integration
* Active Directory and MFa Identity (i.e. Ping) authentication
* Persona-led services provisioning
* BYOD
* Google Apps
* MDM/EMM (consisting of Airwatch and SCCM)

**Capgemini UK**

July 2016 – Nov 2017

Solution Architect Project Delivery / VDI Architect

Worked on several EUC and infrastructure projects, HLD and LLD design and consultation for Capgemini’s public sector customers providing Architectural direction and technical management for multiple platforms.

Projects and Technologies:–

VMware- Horizon Air DaaS design and consult- New customer VDI client /environment off premise solution. LLD from customer’s specification and requirements.

Microsoft Azure + O365 and SCCM – Alternative cloud distribution point including Branch cache - design and migration

SCCM WOL solution from legacy standalone WOL.

Microsoft App–V consult/plan including detail document flows and design with migration plan from versions 4.6- 5.2 for over 400 bespoke applications for Windows 10 version 1511 and 1703.

Design/Consult legacy HP Secure print solution

Introduce a Secure Private Business Store for Public sector client on Windows 10 – Design and Consult on legacy platform.

MS Office 2013 to O365 MS Office click to run project

Bitlocker consult with complete MBAM integration for Remote device security with report for removal of legacy EFS and SHA-1 to SHA-2 upgrade

DNS/DHCP scope tuning to assist future client growth

AWS Cloud design and consult for external off premise systems

**IBM UK LTD**

Jan 2016 – June 2016

Solution/Technical Architect and E2E Lead

Working on behalf of IBM on a customer site (Shop Direct UK) for a complete Server and VDI refresh project from Win 2000 – Win7. Including upgrade of ESXI servers and Vcenter Servers with VMware Horizon View 6. Implementation of Office 365 with the environment hosted on external IBM hosted Cloud over the WAN with MS Server 2012 and VMware Horizon View technologies. Clients ranging from UK onshore to Offshore in South Africa via PCoIP with Optimised WAN and MPLS with QOS configured on a per site basis.

Duties included

* Technical integrator between a range of individual technical contributors: VDI Farm, Network and Data Transfer Admins
* Engaging all Client Application owners and testers and provide Technical Solutions for integration
* Complete Technical design documentation (Environment spec + Solution Design) in accordance to customer requirements for the different towers of the business
* Senior technical leadership/debug leader covering Windows based environment and applications in a VDI/Networked environment
* Consultation Design and Implementation of VMware ESXI 5.5, VCenter Server 5.5 and Horizon View 6.2.2
* Configuration and implementation of entire solution including Management consoles by Teradici for Zero Client configuration and optimisations
* Optimisations to Clients and server environment including network QOS for PCoIP
* Overall VMware Technical SME for engineers and Farm admins including Apps, Server design, client configuration and interpreting design documents to the engineers and administrators.

**Consultancy projects**

**CDW**

Jan 2018

Infrastructure health check

Overall infrastructure Health Check and Consultation and environment health check

Optimisation and upgrade recommendations

VMware View environment

**ParentPay LTD**

Dec 2015 to Jan 2016

Cloud Architect and Consultant

* Consultation Design and Implementation of VMware ESXI 6.0, VCenter Server 6.0 and Horizon View 6.2.0, Complete End to End solution including client Optimisations.
* Physically relocated 2 ESXI Hosts from Data Centre.
* Build of Wyse management deployment tool for Deployment of Wyse Thin Clients
* All Virtual Servers Built to Microsoft Windows 2012 standard and End user Clients built to latest build of Windows 10 pro Enterprise with latest build including client optimisations for VDI
* Client Application configuration for Office 365 and Cisco VPN and other ParentPay Applications

**Tata Consultancy Services / Jaguar Landrover LTD**

June 2010 – August 2015

Solutions Architect/ Infrastructure Consultant & Virtualisation SME

Cumulus Project (Any Device Anywhere)

Design and Implement JLR Cloud with Virtual Workstations and VDI desktops from design through to POT and Prod. Technologies implemented such as VMware View for desktop and Teradici Host card and PCoIP protocol. AppSense Technology (policy, Persona & Application management)

• Development of Horizon View 6 & VMware App Volumes.

• Design & implementation of Horizon View 5.4 & Horizon Workspace 2.1.

• Design & implementation of vSphere 5.5 and migration from ESX 3.5

• Design & implementation of vCenter 5.0 to 5.1 u1a upgrade

• VMware SRM 5.1.1 install & configuration for DR testing.

• Design & implementation of AppSense Suite (EM & AM) & Administration.

• Teradici Workstation Host Card Install design and management for CAD/CAE virtualization with VMware including optimization of PCoIP.

Technical Consultant and Virtualisation SME

Worked on Several Projects

* Google Mobile Devices Implementation & Administration of Mobile Gmail into JLR & mobile device deployment
* IE6 > IE8 Rollout, Package Configurations, Test and implementation of IE8 upgrade over 300 IE6 websites of the entire JLR estate including all 12 languages and regions as well as packaging and testing IE6 Virtual
* Office 2003 > Office 2010 Rollout, Package Configurations, Test and implementation of Office 2010 package to entire JLR estate Inc all 12 languages and regions inc Office 2003 Virtual apps

**Fordway Optimised Infrastructure**

January 2010 – June 2010

Warwickshire County Council

Migration Project

Team Leader\Migration specialist

Migrating users and machine from Novel to Microsoft Active directory (AD) domain.

* Migration of machines and laptops for entire Warwickshire council sites
* Supporting users with all system related issues and all applications
* Site Administration, making sure all site deployment requirements and schedules are met
* Removal of iprint and Zenworks and upgrade to SCCM

**BT Global Field Services**

September 2007 – August 2009

Transformation Sandwell Project (Vista Deployment)

Sandwell Council

Team Leader\Senior Systems Engineer

* Leading a team to build and deploy Vista machines and laptops for Sandwell council sites
* Active directory administration for users and computers and GPO
* Microsoft Exchange administration for day to day outlook issues
* Administration and distribution of applications via SoftGrid and SMS servers
* Supporting users with all system related issues and all applications
* Site Administration, making sure all site deployment requirements and schedules are met
* Organizing appropriate schedule for deployment and to generate a deployment report.

**ComputaCenter**

Hatfield Avenue, Hatfield, Hertfordshire

June 2004 – September 2007 (2 Phases)

Team Leader\Systems Engineer

* Worked as a contractor on behalf of Computacenter.
* Lead teams of up to 30+ engineers on various sites.
* Involved with major installation assignments with Sainsbury’s, Vodafone and Severn Trent Water HBOS.
* Worked on several short- and long-term projects.
* PC decommissioning and installation on company sites.
* Installing EPOS tills.
* Customer service and support experience (1st, 2nd, 3rd line)
* Network installs (Cisco router configuration LAN).
* XP rollouts (applying image via Ghost server).
* Quality Assurance testing Microsoft Windows 2000, Microsoft Office 2000, Lotus Notes and Anti-Virus software.

Projects: -

BT WebTop deployed pilot machines and laptops nationwide

Lloyds TSB NT4E eradication project as Team Leader/Senior Engineer.

HBOS Nationwide, Platform Transformation Program Project Senior Engineer Laptop Deployments

NTL Nottingham, Major network install, XP rollout via Ghost Server.

3M Loughborough, Laptop/ P.C install XP rollout, server backup and restore.

Abbey Milton Keynes XP rollout.

HSBC Nationwide, Network upgrade (Cisco Equipment), XP rollout and rebuild, 2nd line support.

H.S.E Birmingham, decommissioning and installing new systems and software.

Seven Trent Midlands, new installs XP and Image Server installs.

Vodafone Birmingham, XP rollout, 2nd line support and remote assistance.

Sainsbury’s Birmingham, Installing EPOS tills, 3rd line support.

Worked on several short-term projects with Computacenter:

T-Mobile Call centre service desk work, remote access and 2nd line support

TDG network installs and floor walking (support)

Aidcomp systems 1st and 2nd line support roles since June 2003

**EDS**

DWP Project

July 2006 – May 2007

Team Leader and Systems Administrator on Department Of work and Pensions project.

Consisting of Jobcentre Plus sites, Pension sites, Debt centres and call centres.

To support and lead a team consisting of Engineers and Technical Porters. Configuring machines onto the customer’s network. To ensure that internal records and any processes are updated in a timely and accurate fashion. Installation and configuration Of Hardware to a provided Schedule. Collection of asset details, updating spreadsheets, reporting progress and resolving issues as required. To work as part of a team assisting others where necessary.

* Team Leader role on Department for Works and Pensions and Jobcentre sites.
* Leading a team of up to fifteen engineers, dependant on the number of PCs to be deployed.
* Asset management, asset sheets processing, processing drop-sheets, updating data online.
* XP/2000 Desktop and Laptop Rollout/Migration.
* Windows NT4 to Windows Server 2003 migration.
* Building and upgrading servers and Desktops.
* Test, configure and support hardware on desktop/laptops.
* Liaising with the Regional Delivery Manager, ensuring all phases of the deployment are completed successfully.

**Education:**

2001- 2004 University of Coventry

BSc (Hons) Network Computing

1997- 2000 St Philips Sixth Form College, Birmingham

GCSE: 6 passes including Mathematics, English & Science

G.N.V.Q: Information Technology

As Level Mathematics

**Other Previous Qualifications and Skills:**

# Cisco Certified Network Associate (CCNA) Qualification

Currently completing MCSE & VMware VCP

Computing: Managing Windows 9x/NT/2000/XP/Vista/W7 and Novell Operating Systems, setting up user accounts and security. Building user-specific computer systems, complete hardware and software installation. Knowledge of common fault finding using a layered technology approach. Apply and implement of GPO technology, familiar with all Microsoft software applications Packaging and distribution including MSI technology. SCCM and application Virtualisation (App-V and ThinApp). Variety of server management skills inc VMware Server Virtualisation Technology and VMware View for VDI. Experience in developing renewal processes, developing management metrics and to deliver renewal targets, managed a group of engineers carrying out rollouts and Hardware support and break fix, also have experience in various storage management tools (Tivoli), active directory admin, and design and management experience from various projects.

Familiar with various Cisco Router configuration commands. Designing and implementing complete LAN networks, from cable management to hardware setup and software installation.

Have the ability to adhere and understand any type of in-house software program.

Languages: Fluent in Urdu, Punjabi, Hindi & Arabic.

Typing: Fast, concise, 35 words per minute.

Driving: Full, current UK driver’s license.

**Hobbies/Interests and Activities:**

My passion and interest is traveling. I have been fortunate enough to visit many fantastic places including Turkey, Italy, Cyprus, Maldives and The United Arab Emirates. I hope to explore the U.S.A or Canada sometime soon.

I have recently taken up Swimming and enjoy various other sports including squash and working out.

Reference:

References available on request.