**Name: Deyan Stoyanov**

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**Mobile No:** 07547782601 **E-mail:** [drstoyanov87@gmail.com](mailto:drstoyanov87@gmail.com)

**Nationality:** Bulgarian **Right to Work in UK:Yes**

**Notice Period:** 1 week **Security Clearance / Developed Vetting:** Yes

**Personal Profile**

I am an Engineering professional with a Bachelor Engineering Degree in Communication Technology. Ideally would like a position as IT Infrastructure Engineer/Analyst I can pursue my passion for technology. I have extensive knowledge in networking and computer hardware and software. Having currently completed courses to increase my ability and understanding of the IT Industry, I have also worked as part of a team and understand the importance of teamwork and straight forward communication. Being able to build entire networks from scratch I am able to multi task and do well in a customer orientated environment enabling me to priorities well and work through problems effectively. My practical experience also extends to Microsoft Windows OS[Windows 95-Windows 10 & Windows Server 2012R2/2016 with Desktop Experience], VMWare vSphere 5.5,HyperV,DHCP,DNS,Cisco Routers/Switches/Firewalls, Microsoft Azure environment for a short time, Microsoft Office suite(95-2019) such as Word, Excel, PowerPoint, Outlook and Cisco Packet Tracer 6.0.1. I also do extremely well with diagnostics, configuration, installation, support and troubleshooting.

**Employment History**

**Company:** C2O CLOTHING **Location:** Greater Manchester,Trafford Park

**Company Description:** Creation of personalised clothing that inspires and unites business,teams,charities and group of all sizes

**Job Title:** 1st+2nd Line Support **Reporting To:** Manager

**From:** 06/2019 **To:** 07/2019

**Sites:** 1 **Users:** 60

**Department:** IT **Team Size:** 2

**Duties:**

• Escalating IT issues to the IT manager where necessa

• Supporting using ticket system Jira

• Diagnosing and resolving technical issues

• Undertaking small- to medium-sized IT projects as instructed by the IT manager

• Providing desktop and server support

• Supporting and maintaining Server/Desktops

• Setting up and configuring new laptops, tablets and desktops

• Installing authorised software to laptops and desktops

• Ensuring security and upgrades are applied to desktops and laptops and kept up to date

• Antivirus installation to all desktops and laptops

• Fault finding to laptops and desktops

• Reporting faults and maintaining logs on servers, desktops and laptops

• Completing internal user moves including phones

• Patching of network and phones

• Making of Cat 5 e network cables were necessary

• Ensuring all logs for equipment and users are maintained

• Setting up and configuring new core servers

• Installing authorised software to core servers

• Ensuring patches and upgrades are applied to core servers

• Fault finding to core servers

• Creating purchase requisitions for IT hardware/software

• Ensuring licensing for all software purchased is recorded and maintained

• Setting up new users and disabling expired accounts in accordance with HR requirements

**Company:** Restore PLC **Location:** Greater Manchester,Salford

**Company Description:** Aim-listed support services company focused on providing services to offices and workplaces in the private and public sectors

**Job Title:** Data entry & Processing **Reporting To:** Manager

**From:** 10/2018 **To:** 11/2018

**Sites:** 1 **Users: n/a**

**Department:** IT **Team Size:** 8

**Duties:**

• Entering customer and account data from source documents within time limits

* Compiling, verifying accuracy and sorting information to prepare source data for computer entry
* Reviewing data for deficiencies or errors, correcting any incompatibilities and checking output

**Technical Skill-Set**

* Virtualized Microsoft Windows 7 via Citrix
* Microsoft Excel 2010

**REASON FOR LEAVING:** The project is done

**Company:** Cerco ITLtd. **Location:** Crewe

**Job Title:** IT Field Engineer **Reporting To:** Manager

**From:** 12/2016 **To:** 12/2016

**Sites:** 1 **Users:** Nodes

**Department:** IT **Team Size:** 10

**Duties:**

* Computer Systems & Network Support course Practical experience of installation, repair and maintenance on a wide range of software and hardware products

**Technical Skill-Set**

**Fundamental Concepts**

* PC Operating Systems, PC Hardware, Device Resources, BIOS/CMOS. Number systems.

**Operating Systems**

* Installation & Configuration, Troubleshooting, Command Line Commands, Performed on a variety of Microsoft Windows platforms.

**Networks**

* Topologies & Protocols, Security, Resource Sharing, Network Administration, Peer-to-Peer & Client/Server, TCP/IP Networking, Networking Services, Configuration and Troubleshooting. Wi-Fi installation, use and testing. Domain Membership & Policies

**PC Hardware**

* Motherboards, CPUs, Memory, Device Installation, Upgrading and Configuring, Diagnostics. Troubleshooting. Biometric recognition devices. Laptop Maintenance

**Communications**

* Standards, Ports and Modem Configurations, Dial-up Networking & xDSL, Remote Desktop, Intranet/Internet, Routers/Gateways, Troubleshooting.

**Printer Technology**

* Laser/Matrix/Inkjet Printer Principles, Removal and Replacement Procedures, Local and Network Printers, Troubleshooting.

**REASON FOR LEAVING:** The Exam is passed with an Excellent Score for half of the duration of the exam.

**Company:** Techno Systems Ltd. **Location:** Varna,Bulgaria

**Job Title:** Computer Technician **Reporting To:** Manager

**From:** 02/2013 **To:** 01/2014

**Sites:** 20 **Users:** 100+

**Department:** IT **Team Size:** 3

**Duties:**

* Installing hardware and software systems
* Assembling computer components and parts.
* Manually setting up computer systems and hardware, and install or re-install software programs for computer users.
* Working with other computer technicians to resolve computer-related problems.
* Reading and reviewing manuals and benchmarks for choosing the best computer configuration functionality/price, based on various factors
* Testing functionality and assess problems by operating computer systems.
* Troubleshooting computer systems problems.
* Offering technical support on-site or via phone or email

**REASON FOR LEAVING:**

**Company: Dave Ltd.** **Location:** Varna, Bulgaria

**Job Title: Electrical Engineer/Technician Reporting To:** Manager of the Project

**From:** 01/2008 **To:** 12/2009

**Sites:** 1 **Users: 53**

**Department:** Electrical/IT **Team Size:** 5

**Duties:**

* Installation of power circuits, switches, internet cables, IP cameras and equipment, Satellites
* Installation of Switchboards and Lightning Fixtures
* Co-ordination of specialists such as the bricklayers, plasterers and glaziers
* Ensure efficient processes where adhered to ensure a smooth working process

**Projects:**

* Full Electrical Installation of a new building including CCTV and Satellite Internet

**REASON FOR LEAVING:** Project Finished

**Education**

* Bachelor Engineering Degree in Communication Technology / Varna Bulgaria
* IV Language School “Frederic JoliotCurie” / Varna, Bulgaria

**Professional Certifications & Training**

|  |  |  |
| --- | --- | --- |
| 2017 Cisco Networking Academy | CCNP | In Progress |
|  | Introduction to IoT | Completed |
| 2015-2016 ITonlinelearning.com | CompTIA A+: 220-801 & 220-802  & 220-902 |  |
|  | CompTIA N+ | Completed |
| Microsoft Windows 7 | Completed |
| Microsoft Windows 8 | Completed |
| Microsoft Windows 10 | Completed |
| ITIL Foundations V3 | Completed |
| VMWare vSphere VCP 5.5 | Completed |
| MSCA: Windows Server 2012  1.Installing and Configuring  2.Administering  3.Configuring Advanced Windows Server 2012 Services | Completed |
|  | Server Virtualization with  Windows Server Hyper-V and  System Center | Completed |

**Additional Skills**

* Communication Skills
* Time Management
* Analytics
* Virtualization Tools
* Flexibility
* IT Optimization
* IT Support
* Logical Thinking
* Organization
* Self-Motivated
* Testing
* Configuration Management