

**Brael Zeka**

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**Personal Profile**

Certified in CompTIA A+ for both exams 220-901 and 220-902 (self-studied), and Network+. Working towards CompTIA Security+, with a view to gain more IT certifications. Passionate about all things IT, highly motivated, and driven to succeed. Loves a good challenge; and thrives in fast-moving, ever-changing working environment. Quick-learner, reliable, self-motivated person with commitment and desire to succeed. Looking to start my professional career and work with a reputable, authentic and diverse organization to make the most of the skills already learnt while studying, but also builds on practical skills.

**Skills and Attributes**

* Excellent Level of Workmanship
* Can-do attitude
* Great interpersonal and communication skills and ability to convey complex IT ideas to non-technical persons
* Excellent problem solving, logical thinking and analytical skills
* Able to operate in a fast-moving and demanding environment
* Results oriented and driven by goal achievement with a strong focus on high quality service performance
* Ability to work without supervision
* Ability to be productive under pressure and meet deadlines
* Team Player
* Reliable and Responsible
* Flexible and Adaptable
* Eye for details
* Troubleshooting skills for frequent IT Support cases (both hardware and software)
* Knowledge of common hardware components: motherboards, processors, peripherals, and their configuration
* Knowledge in networking technologies and system administration
* Knowledge of Microsoft Windows (file systems, processes, administration etc), Mac and Linux
* Knowledge in Microsoft applications (Office, Skype etc)
* Base knowledge in database concepts
* Base knowledge system security best practices, cloud computing, mobile computing and virtualization
* Base knowledge of markup programming languages: HTML, CSS etc

# Education and Training

# OCR (Oxford Cambridge and RSA) Level 2 Extended Certificate in IT User Skills (ITQ) 05/2019

# OCR (Oxford Cambridge and RSA) Level 1 Certificate in IT User Skills (ITQ) 03/2019

# CompTIA Network+ 02/2019

# CompTIA IT Operations Specialist (stackable certification) 02/2019

# CompTIA A+ (Exam 220-901 and 220-902) 12/2018

# CompTIA Fundamentals 11/2018

# Bachelor Degree in Information Technology

# (University of Natural Science, Tirana, Albania – taken some courses) 10/2014