Tendai Tunduwani

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**Professional Summary**

Skilled Junior Network Engineer, familiar with Cisco networking equipment, i.e. Routers, Switches etc. In addition, possess excellent team working skills developed through six years' experience in a logistical role in the British Army. Have good analytical and problem-solving skills. Worked in a laboratory environment at Cisco. Now seeking a role in network engineering, to progress and further develop my career.

**TECHNICAL SKILLS**

**Internetworks:**

Cisco routers (ASR 1K, 7600,3900,3800,3700,2900,1900,1841 series)

Cisco Catalyst & Blade switches (Cisco Nexus 5K, 3K, 1K, 6500, 4500, 3850, 3750, 3550, 2960, 2950 series)

**LAN Technologies**:

Ethernet, Fast Ethernet, Gigabit Ethernet (10G/40G Ethernet).

**Cabling:**

Copper, Fibre optics

**WAN Technologies**:

PPP, HDLC,PPPoE

**Protocols:**

TCP/IP, OSI,

Layer three routing protocols (RIPv2, OSPF, EIGRP, HSRP, VRRP, Layer two protocols (STP, VLANS, VTP, Etherchannel)

**Security:**

ACL, IPsec, Cisco ASA (55xx) firewalls,

**Troubleshooting:**

Documenting networks connectivity, Physical devices connections and layers (L1-L4) connectivity, routing protocols (RIPv2, EIGRP, and OSPF), Catalyst/ IOS switches, spanning tree issues, VLANS.

**Certifications**

1. CCNA Routing and Switching - October 2018

**Work History**

Junior Network Engineer, **07/2017 to 06/2019**

Cisco Systems, Inc. **– Reading**

* Worked in a Laboratory environment, as part of a network engineering team.
* Analysed and solved most network problems, including hardware failures and software issues.
* Monitored and responded to online portal, Toolbox for Cisco Systems, Inc. GLS lab services, were customers logged queries regarding their network connectivity issues.
* Responded to customers’ requests via telephone and email.

Junior Ranks Soldier, **03/2007 to 12/2013**

British Army – **Royal Military Academy Sandhurst**

* Delivered logistical services within a specified timeframe under pressure, both in the UK and abroad.
* Worked directly with aligned Forces to achieve peace during my time on a tour of duty.
* Lead a small group of soldiers during military training activities in the UK.

Quality Control Clerk**, 04/2000 to 12/2006**

Fidelity Printers and Refiners **– Harare, Zimbabwe**

* Inspected highly classified documents for high quality as per government and international standards.
* Achieved targets through working efficiently with customers in a minerals processing department.
* Securely stored secretive documents.

**Education**

MSc Computer Networking and Cyber Security (Part-time Studies – Ongoing) Jan 2018 – Dec 2019.

London Metropolitan University

* Switched Networks (CCNP Switches)
* Network Routing Protocols (CCNP Routing)
* Network Troubleshooting (CCNP Troubleshooting)
* Hardening Network Infrastructure
* Cyber Security management
* Security Auditing and Penetration testing

BEng (Honours) Telecommunications and Network Engineering (1st Class) – July 2017.

London Metropolitan University

* CCNA, CCNA Security, Networking Concepts, Network Operating Systems, Network Security and Network Planning and Simulation
* Communication Engineering, Electronics Systems, Mobile Communication Systems, Signals and Systems, Calculus, Microwave and Optical Fibre Communication and Traffic engineering.
* Dissertation: Designing a Compact Low-Pass Microwave Filter for S-Band VHF Satellite Transponders

**Access to Higher Education, December 2013 -** Distance Learning Centre **– United Kingdom**

* Completed all modules of Access to HE Diploma and obtained grades ranging from Pass to Distinctions

**General Certificate of Secondary Education (GCSEs), December 1996**

* Six GCSEs including Maths and English

**Skills**

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| * Contributed in decision making regarding the Lab refabricating and the equipment layout process. * Created and filed sensitive information documents, demonstrating my ability to safeguard important company records. * Successfully completed the European Computer Driving Licence (ECDL), which covered Microsoft Word processing, Spreadsheet, Internet and Email, Presentations and Internet security for IT users. * Organised workload for a small group of soldiers in the British Army, achieving set targets at all times. * Conveyed information and instructions from seniors to my colleagues during operational tours with the British Army. | * Led a small group of eight soldiers in preparation for and during my tour of duty, monitoring progress, supporting the team, decision making and problem solving. * Worked with other Success Coaches at university to deliver successful sessions for the new students. * Acted as a mentor to first year students in my Success Coach role and enhanced my listening and leadership skills. * As a Student Representative, acted as a point of contact for students' enquiries and contributed towards improving the students' experience. * Successfully proposed the need to change the starting times for lectures to consider parent students who usually struggled to arrive on time for lessons due to childcare needs. |

**REFERENCES WILL BE MADE AVAILABLE ON DEMAND**