**SEAN SAVOURY**   
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A professional IT Consultant who utilises excellent interpersonal skills. Can be relied upon for effective organisation and time management. Whether working as part of a team or independently, consistently delivers high standards for both customer and organisation needs. Determined and driven, always looking for opportunities to develop.

**Key Skills**

* Documentation – Change Control, Project Planning, User Manuals, Service Level Agreements and Site Scopes/Audits.
* Disaster Recovery Planning - Including Ransomware Attack Mitigation
* Server, Network and Infrastructure Maintenance
* Office 365 Implementations and Exchange Online Transitions
* Oracle and SQL Server – Experience in working with both RDBMS systems including SQL script writing.
* Apache Web Server Setup
* Linux Experience
* Veeam
* VMWare
* Rackspace hosted environments

**Career History**

**April July 2019 – Present** Nasstar Group PLC

Position: 2nd Line Support Engineer

Nasstar are one of the country’s leading MSP’s and host all manner of hosted systems for their client base from Citrix through to Office 365.

They also support a multitude of clients from large to small across the UK, EU and the US.

I work currently on the Gold Standard Dedicated Support Service Desk and support a prestigious solicitors across the UK, Paris and Washington DC.

**April 2018 – June 2019** APT Solutions Ltd

Position: IT Consultant

APT provide and membership software to not-for-profit organisations such as The OU, Unite The Union etc. This runs against Unidata system and many other software’s in between which is developed solely in house. My responsibility is for the whole IT department here in the UK and Australia.

My duties include(d):

Site Support  
Web Server Setup

Virtual Server Infrastructure

RackSpace Liaising

General Support

**December 2013 – April 2018** County IT Services Ltd

Position: Senior IT Consultant

I started County IT Services with my business partner in December 2013 and we have quickly grown to a well-respected IT Support Services provider. I have been solely responsible for the technical team and the capture of contracted customers to the business including clients from my previous employer.

My duties include(d):

Site Support  
Datto Implementations  
Business Development Meetings  
Sage Payroll  
Sage 50 Accounts  
 **February 2012 – December 2013** Arcsus IT Solutions Ltd   
Position: Senior IT Consultant  
  
At Arcsus IT Solutions I was tasked with maintaining a multi-site corporate network. The network was in the final stages of planning before centralisation to a data centre. Secondary to my main position I was responsible for a team of 3 varying from apprentices with very little experience to Engineers with just over 3 years’ experience. I was solely responsible for the implementation of a cloud backup system that Arcsus could offer to its customers.

**March 2008 - June 2009** City College Manchester

Position: OLASS Senior ICT Analyst – East Midlands

Responsible for the completion of the ICT Refresh Project in 9 prisons around the East Midlands with a budget of over £700,000 and supporting these sites on a day to day basis. One of my main duties was to ensure that the project was within the defined scope by the Ministry of Justice and aligned with the Prison Governor’s needs.

**May 1999 – March 2008** WYG International

Position: Oracle Database Administrator

9 years’ experience of a multi-site international corporate network where I was solely responsible for maintaining the company’s MIS system called Agresso running against an Oracle Database.

Main areas of responsibility were:

Oracle 8i/9i/10g Database Administration

Dbvisit implementation

Agresso Business World Server Setup

Active Directory and Group Policy

Citrix Metaframe 1.8 Administration

Citrix Presentation Server 4.0 Setup and Administration

Instagate Firewall/Router

Category 5 Network Cabling

**Academic Qualifications and Training**

1997 – GCSEs Grade C-D including English Language, Science and Mathematics

Text Processing 1 Part 1- Distinction   
Text Processing 1 Part 2- Pass   
Text Processing 2 Part 1- Pass

MCP (Microsoft Exam 70-210)   
Microsoft Course 2151 (Windows 2000 Professional)

Microsoft Course 2152B (Windows 2000 Server)

Microsoft Windows 2003 Server (several)  
Oracle 9i Database Administration

Oracle 9i Backup and Recovery

SQL within Agresso

Agresso 5.5 SP1 Server Installation and Maintenance

ECDL (European Computer Driving License)