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| **John Maugham** | 16 Loughrigg Avenue, Royton, Oldham,  Lancashire OL26XA ▪ 07793 976765  jdmaugham@msn.com ▪ LinkedIn |

**Project Manager**

*5+ years success leading project management and refit initiatives for high growth companies*

Performance-oriented delivery expert who thrives in overcoming problems, project managing delivering quality, for increased profit and cost savings. Adept at leading strategy and driving implementation plans as well as existing and new customer development. Effective leadership qualities that provide innovation and performance through mentorship, coaching and technical support. Adept at building robust stakeholder, contractor and vendor partnerships and engagement. Prince2 Practitioner, SMSTS Certified. MAPM

**Highlights of Expertise**

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| * Multi-site Project Management * Operational Planning * Stakeholder Engagement * Contractor and Vendor Relationships * Full Cycle Project Management * Prince2 Practitioner * MAPM | * Budget Administration * Profit and Loss Accountability * Teamwork, Accountability, Leadership * Performance Management * Continuous Improvement * SMSTS Certified * CSCS |

**Career Experience**

JD Project Services LTD

*Providing full-scale project management and location planning services within the retail sector.*

**PROJECT MANAGER** (2016 to Present)

Offer support to Three Mobile to deliver numerous projects spanning end-to-end estate wide rollouts, delivery of ad hoc equipment, furniture and till system rollout projects, tendering for estate-wide smart meter roll out, and executive of new stores, closures, relocations, and refits.

EE – Was involved in a short term Project, Location Planning for Argos sites and mobile units.

Key Achievement:

* Successfully implemented the state-wide rollout of 340 stores and delivered refits in over 140 stores and furniture replacement in over 120 stores.

Turner and Townsend Nationwide

*Provided comprehensive expert services to help in a retailer-competitor merging process.*

**PROJECT MANAGER** (July 2015-December 2015)

Developed a robust strategy outlining feasibility delivery surveys of 220 location nationwide. Designed document template to assist in the delivery of weekly progress reports to clients. Initiated and facilitated video calls to clients on a weekly basis to update on project progress.

Three Nationwide

*Oversaw the full delivery of the Company’s refits program and all aspects of refits, relocation's, new stores and store closures.*

**REFITS DELIVERY/ PROJECT MANAGER** (January 2013-June 2015)

Ensured success in programmes by setting up stores for closure during refit and closely working with key stakeholders, Project Managers and Contractors to manage the programme budget and achieve all the KPIs. Provided leadership and oversight to the retail team to increase the efficiency of store operations, including establishing supplier and contractor relationships to deliver quality refits.

* Instrumental in the creative design and build of the stores, guiding the step-by-step processes to achieve timely completion.
* Attributable to the successful refit of 240 stores as well as the flagship store in Manchester and on London Oxford Street.
* Provided input and guidance to the Designers and Architects on bespoke furniture drawings and creations.

Three Manchester

*Provided superior leadership to the stores’ team successfully exceeding delivery in three different stores in Manchester; set and break record of KPIs in the Manchester store.*

**STORE MANAGER** (June 2006 to December 2012)

Led implementation of strategy and delivery of KPIs through coaching and nurturing high-performance teams to meet and exceed customer expectations.

* Repeatedly achieved first position in performance including 100% operational compliance (audit) in flagship store and 100% customer satisfaction score.
* Enabled a number of team members to achieve promotions from Associates to Store Manager levels leveraging transferable leadership skills and mentorship.
* Excelled and graduated in a nine-month Retail Academy Program for high performers.

**Education & Credentials**

Prince2 Practitioner (Current)

MAPM

SMSTS Certified

Asbestos Awareness

CSCS Card Holder

GCSE

*Grange Secondary School, Oldham*

Grades B-C in 7 GCSE's