**Daniel White Bsc MIET**

61 St.Augustines Crescent, Chesterfield, Derbyshire, S40 2SD [danathome12@hotmail.co.uk](mailto:danathome12@hotmail.co.uk) 07582466600

**Personal Statement**

A clear, logical and motivated mind. Excellent interpersonal skills and strong technical acumen. Eagar to develop on IT Professional skills gained through previous experience of IT study and IT industry exposure.

**Key Skills**

* Windows server 2003, 2008 R2 and 2012 R2 administration.
* Windows Vista, Windows 7, 8.1 and Windows 10 end user support and remote assistance.
* On-call remote support.
* Novell netware and border manager.
* Managing 3rd party suppliers for service implementation.
* Network printer troubleshooting.
* Microsoft Office 2010, 2013 and Office 365.
* ITIL based ticketing system to enhance system delivery.
* Infrastructure monitoring tools (Nagios and Solarwinds).
* Implementation of remote desktop software onto hand held devices.

**Employment history**

**Meter Provida Ltd April 2018 - Current**

At Meter Provida my role covers many aspects within I.T. at both Markham Vale and Staveley, including new user setups on Active directory. Administration of the Exchange online email system and distribution of Office 365 including licensing. Project work has included print server migration along with decommissioning of an on-site domain controller to allow more active use of the virtualized infrastructure.

Other duties covered backup which consisted of Veeam replication between both sites. This was the primary source for file and server backups, this was further aided by a tape setup that was implemented running Symantec backup exec this was used as a disaster recovery function in the worst case scenario.

I also monitored the CCTV at both sites and the corresponding linked alarm.

**Robson Handling Technology**

**IT Support Technician December 2016 – April 2018**

During my role at Robson Handling Technology my duties included providing support across the 3 businesses within the Robson Group. Providing desk side support to over 120 users, this includes both hardware and software support including the Robson bespoke purchasing system. My role has also included project work, migrating users to a windows domain from a Novell NetWare network.

I have also supported a server estate that is hosted on a VMware with a mixture of Windows server 2008 R2 machines and Windows server 2012 R2. Support also covers maintenance of an AutoCAD server and licensing. I also cover the Kaspersky internet security deployment throughout the network this covers both sites Sheffield and Rotherham via a VPN.

**ENSEK Ltd**

**IT Infrastructure Engineer June 2016 – November 2016**

The position varied between on-site support for users on Windows 10 workstations and projects. These projects involved cloud migration of on-site infrastructure, the migration of Exchange server 2013 to Exchange online via cutover method. Active Directory was also setup for Federation services between on premises and the cloud with the vision of future cloud only deployment.

Physical to virtual migration of Windows server 2012 R2 servers to ensure that legacy infrastructure could either be replaced or permanently virtualised on Hyper-V was also part of my role.

My maintenance duties included upgrading and patching of an XTM 525 WatchGuard VPN firewall. Company Zyxel Wi-fi hotspots requiring regular patching and performance monitoring using web interface and mobile site surveying tools. VoIP was a major part of my role therefore monitoring of the 3CX phone system and adding softphone groups were a major part of this role.

**Prime Print Group Ltd April 2015 – December 2015**

**IT Support Technician**

My duties included deploying a ticket based support portal, used for internal and external clients to log support issues for resolution via the technical and studio departments and Windows Azure. The Windows Azure service was my main workflow using virtualized instances of Windows server 2012 R2 in preparation for a private cloud environment.

Client support within my role covered printers and on-site user support across both Prime Print Group sites.

**Education and Qualifications**

**2011 – 2015 BSc (Hons) Applied Computing with Networks**

**Sheffield Hallam University.**

Overall: 2:2

**2009 – 2011 Chesterfield College.**

BTEC National Diploma for IT Practitioners (18 Units: 6 Distinctions, 12 Passes), Functional Skills English level 2

Overall: MMM grade.

**2008 – 2009 Wigan & Leigh College.**

BTEC General Diploma for IT Practitioners (7 units: 3 distinctions, 1 merit, 3 passes)

Overall: Merit grade.

**2003 – 2008 St. Mary’s Catholic High School, Astley**

9 GCSE’s: at grades C – F.

**Interests**

My interests include playing the guitar - both electric and acoustic. I am also keen on sports, and enjoy going to the gym and keeping fit. As a spectator, I follow rugby league and support Leigh Centurions Rugby League Club.