Shahid Iqbal

Senior Network Engineer

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**Profile:**

*A Multi-skilled IT professional with all-around supervisory and technical experience. Strong hands-on technical knowledge along with Cisco certifications. Extensive practical knowledge, diagnosing complex problems and consistently delivering solutions. Ability to work on own initiative and self-motivated. A Friendly and approachable individual with excellent customer relation skills.*

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| **Key Skills** | **Professional Certifications** | |
| **Networking :**   * Cisco Firewalls (ASA55xx), ASA Context Firewalls * VPN Technologies (SSL VPNs and Remote Access VPNs, DMVPN) * Cisco Identity Service Engine (ISE), ACS Servers * 802.1x/MAB Authentication * Cisco Switching & Routing * FHRP (HSRP, VRRP, GLBP) * Routing Protocols (EIGRP, OSPF) * Switching Protocols (STP, VTP, VLANs, Trunking, Etherchannels ) * Network performance monitoring tool SolarWinds, PRTG * Knowledge of FortiGate, Palo Alto Firewalls & Checkpoint Firewall * Knowledge of F5 BIG-IP * Knowledge of Cisco & Extreme Wireless Networks * HP switches and Aruba ClearPass Manager * Web Content filtering ( Websense, Cisco Web Service Appliance), * Basic knowledge of Cisco ACI and Nexus switches | | * **CCIE Security (written)** * **CCNP Security** * **CCNP R&S**   **(Switching)**   * **CCNA Security** * **CCNA R&S** |
| **Servers & Applications:**   * Windows Server 2012/2008/2003 administration * System Centre 2012 (CM, VM) * Microsoft Exchange server 2010 * Lotus Domino 6.5 Administration * HP SAN storage configuration and management * DHCP, DNS , FTP Server configuration * Symantec Endpoint Protection Server administration. * ARCServe Replication, D2D and Tape backup administration, * Basic Linux experience – Debian/Ubuntu | |  |
| **Virtualisation Technologies:**   * Microsoft Hyper-V, * VMware VSphere (ESXi) | |  |
| **Languages**   * Knowledge Java, PHP, Python, VBScript | |  |

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| **Professional Experience** |  |
| **Senior Network Engineer** CSI Ltd (Birmingham) | (Nov. 2018 – Since) |
| * Planning Network design to meet Customers requirement and delivering project. * Created detailed technical documentations for network solutions. * Coordinated with other teams for successful DR strategies. * Involving Data centres migration project. * Setup and configure Cisco Firewalls. * Managing Multi-Tenants Data centre environments * Managing ASA and Checkpoint firewalls * Assisted in BAU Level 2 and 3rd line support issues and troubleshooting * Building Site2Site VPNs and Troubleshooting |  |
| **Senior Network Engineer** Debenhams Plc. | (Apr. 2018 – Nov. 2018) |
| * Maintaining and Troubleshooting Aruba Clear Pass Policy Manager * Configured and maintain Aruba and Extreme Wireless networks. * Troubleshooting and configuration of Layer 2 802.1x and MAB authentication * Successfully configured and Implemented Wireless Layer 2 Authentication on EAP-TLS for Android Devices. * Cisco ASA firewall Transparent firewall access and Palo Alto policy management * Setup and configured DMVPN for backup 4G routers, * Implement and configured QoS for store networks. * Management of Application Servers and associated backup routines. * Maintaining 2nd and 3rd level support for incidents raised in SALSA |  |
| **Network Engineer** Bakkavor Meals London (Bakkavor Group) | (Nov. 2015- Dec. 2017) |
| * Managing the internal & hosted network infrastructure including ASA firewalls, Routers and Switches * Maintained Cisco ASA firewall rules changes and update documentation * Setup and configured VPN tunnels , SSL and IPsec VPNs clients * Management of Application Servers and associated backup routines. * Maintaining Call tracking and agreed with SLA management * Assisted in BAU Level 2 and 3rd line support issues and troubleshooting * To evaluate, test, advise, train and support IT related projects. * Developing & maintaining the company IT systems, software and databases * Maintain up to detailed documentation on systems and network diagrams * Strengthening the IT infrastructure through to implementing new technologies. * Responsible for hardware and software installation, maintenance and repairs. * Liaise with multiple vendors and third-party supports. * Managed the IT budgets and expenditure on hardware and software. * Procurement of IT hardware, software, and maintenance products & services. * Recommending, implementing improvements and efficiencies. |  |
| **Network Security Engineer** NHS (Homerton Hospital Trust) | (Aug. 2015 – Nov. 2015) |
| * Managed and configured Cisco 3750/3850 and 6500 VSS switches * Maintained and configured ASA firewall rules. * Managed FortiGate Firewall rules changes and providing support * Cisco SSL/IPSec VPN configuration and troubleshooting. * Network configuration and management on Cisco ACS and ISE * Managed Cisco Wireless Lan Controllers and Cisco Prime * Provided BAU on-going level 2/3rd line support on agreed SLAs * Managing final configuration documentation |  |
| **Network and System Engineer** Bakkavor Meals London (Bakkavor Group) | (Aug. 2010- Mar. 2015) |
| **Network extension and upgrade**   * Deployed and configured Cisco 2960/3750-x switches * Upgrade Site Links with Cisco 2900 series Routers and deployed EIGRP routing protocol * Setup and configured ASA firewall and IPsec tunnel configuration * Setup and configured Web/URL filtering by Websense Solution * Provided hardware redundancy with HSRP, * Installed and Configured on HP proactive switches   **Windows infrastructure upgrade and migration**   * Upgraded all Windows 2003 physical servers to Windows 2012 servers in Hyper-V Environment. * Designed and Implemented HP SAN storage system. * Installed and configured System Centre 2012 (configuration manager) * Built Windows 7 images and deployed in SCCM2012. * Designed and implemented DR and backup policy for multiple sites. * Coordinated with consultants and ensured that project objectives were met. * Problem resolving about VPN technologies specifically IPSEC, SSL VPN, Site to Site VPN and Remote Access VPN, Cisco Routers and Switches. * Creating and managing VMs with SCVMM * Assisted various technical groups and resolved all issues that occurred in the Network and other systems. * Recommend changes in network and its security issues when requires. * In- depth Windows Server troubleshooting and Configuration * Managing Active Directory, Group Policy and use VB scripts for challenging tasks * Support, configuration, management of the network clients and security solutions * Maintaining Call tracking and SLA management in Essential Help Desk (EHD) software |  |
| **Network Support Technician** Victoria College | (July. 2006-Aug. 2008) |
| * Configuration and management of network devices * Microsoft 2003 Active Directory and group policy management * Basic administration, Level 1 and 2nd line support, development and maintenance of the network infrastructure and users * PC image deployment, maintained and applied security, O/S patches and Security enhancements on servers and PCs |  |
| * **Network Administrator** The National Housing Project Islamabad (Pakistan) | (May. 2002-Jan. 2005) |
| * Administered Windows 2000/NT environment with 500+ workstations and 3 dial-up locations * Maintained the availability of company computer resources including servers, workstations, laptops and printers management |  |
| **Education** |  |
| MSc. in Network Principles & Practice University of Hertfordshire(UK)  Bachelor in Science (BSc.) University of the Punjab (Pak) | (2008-2009)  (1995-1997) |
| **Additional Information** |  |
| Social Activities: Playing tennis, Swimming, Gym, socialising with family and friends |  |
| Driving Licence : Yes |  |
| Nationality: British |  |
| References: Available upon request |  |