**Adekunle Ajiboye**

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**Education and Qualifications**

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| 2002 - Date | **CCNA Data Centre**; **CCNA Voice**; **CCNA Security; CCNA R&S, CCNP R&S [ongoing]**  **Juniper**: **JNCIS-M/T**; **JNCIS-FWV**; **JNCIA-ER**  **Check Point: CCSA** |
|  | **BCS:** Foundation Certificate in Business Analysis |
| 1993 - 1999 | Bachelor’s Degree  **BEng. (Honours) in Electrical & Electronics Engineering** |
| **Skills** | Voice Solution Design and Architecture, Cisco Hosted Collaboration Solution, IP Telephony, VoIP, Unified Communications & Voicemail systems, Cisco Unified Call Manager, Presales, Systems analysis and testing, LAN & WAN, Project Management, Change management, SLA management, Customer relations, Client Requirements analysis, Product Management  *Others include:*  Self-motivated, Good communication skills across all levels (oral, written and presentation), Effective team player and leadership skills, Ardent learner, Good interpersonal skills, Effective time management and prioritizing. |

**Career Summary**

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| Feb. 2019 –To date | **Goldman Sachs, UK**  Global banking institution  ***Voice Network Design***   * Migrating voice services between data centre infrastructures * Installation, configuration, integration, Sonus Session Border Controllers * Troubleshooting and resolving CLI presentation issues * Configuration, and administration of Cisco Unified Communications Manager (Call Manager) * Design, configuration, implementation and support of Unified Communications and network infrastructure * Configuring and integrating Cisco voice gateways * Troubleshooting SIP connectivity issues * Configuring Extension Mobility profiles |
| Jan 2019 – Feb 2019 | **Citizens Advice Bureau, Reading**  Independent **Charity**  ***Network Security Consultant***   * Network security posture assessment * Windows AD domain administration * Configured and administered remote access VPNs * Cisco ASA Firewall configuration and administration |
| Aug. 2018 –Dec. 2018 | **HSBC Bank UK**  Global banking institution  ***Voice Network Design and Test Consultant***   * Migrating voice services and legacy PBX infrastructure to unified communications platforms * Installation, configuration, integration, upgrades and administration of Oracle Session Border Controllers (SBC): 3800, 4600 and 6300 on both live and lab environments * Troubleshooting and resolving CLI presentation issues * Installation configuration, and administration of Cisco Unified Communications Manager (Call Manager) * Installation configuration, and administration of Cisco Unified CM Session Manager Edition (SME) * Design, configuration, implementation and support of Unified Communications and network infrastructure * Integrating Cisco voice and fax gateways * Building SIP trunks, writing Header Manipulation Rules (HMRs) and troubleshooting SIP connectivity issues * Voice network and services solution design and consultancy * Writing voice solution LLDs and HLDs * Writing interoperability and acceptance test documents * Implementing compliance solutions for Jabber IM capture * Design and configuration of application load balancing using F5 load balancers * Voice services and platforms interoperability and acceptance testing * Defining the scope and test procedure for performing interoperability and acceptance testing   Experience in using various tools such as Prognosis |

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| Sep. 2016 – May 2018 | **Vodafone UK**  Global telecommunications and solutions delivery  ***Network Design and Test Consultant***   * Installation, configuration, integration and administration of Oracle Session Border Controllers (SBC): 4500, 6300, 9200 SBCs on both live and lab environments * Troubleshooting and resolving CLI presentation issues * Installation and administration of Cisco Unified Communications Manager (Call Manager) * Design, configuration, implementation and support of Unified Communications and network infrastructure * Integrating Cisco CUCM, Cisco CUBE, Sonus SBC, Avaya PBX, Mitel PBX, Genband C20, Q20 etc. with Oracle SBCs * Building SIP trunks, writing Header Manipulation Rules (HMRs) and troubleshooting SIP connectivity issues * Analysing Call Detail Records (CDRs), call logs and other system logs * Integrating Skype for Business (SfB) with Sonus and Oracle SBCs * Voice solution design and consultancy * Migrating legacy PBX infrastructure to unified communications platforms * Customer requirements gathering, project scoping, planning and implementation * PCI DSS solution implementation and testing * Training of Vodafone colleagues on SIP and Session Border Controller * Network design, and implementation for Nokia OSP 5.3 Intelligent Network (IN) Platform * Installation, integration and acceptance testing for Nokia OSP platforms * Windows servers 2012/2016 and RHEL server installation and administration * MySQL database design, software installation and administration * IP Network design, configuration and administration * Windows Active Directory Domain and Group Policy administration * VMware ESXi platform installation and administration * Configuration and administration of Cisco ASA with FirePOWER services, and vASA firewalls |

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| Nov. 2015 – Aug. 2016 | **Oracle Communications**  Global telecommunications and solutions delivery  ***Voice Network Consultant***   * Gathering User and network requirements * Designing voice network solutions to meet user, network and project requirements * Installation, configuration, integration and administration of Oracle Session Border Controllers (SBC): 4500, 6300, 9200 SBCs * Building SIP trunks, writing Header Manipulation Rules (HMRs) and troubleshooting SIP connectivity issues * Installation and administration of Cisco Unified Communications Manager (Call Manager) * Integrating Cisco CUCM, Cisco UCCE, Cisco CUBE, Avaya PBX, Mitel PBX, Genesys PBX, Genband C20, Q20 etc. with Oracle SBCs * Voice solution design and consultancy * PCI DSS solution design and implementation |
| Feb. 2009 – Oct. 2015 | **Vodafone UK**  Global telecommunications and solutions delivery  ***Fixed Network Specialist***   * Experience in gathering project and user requirements * Experience in translating requirements into voice solutions * Designing voice solution to meet user and organisational requirements * Working with product and service design team throughout the product life cycle from product requirement gathering, solution design, testing & verification, product lunch and after-sales support * Voice network troubleshooting: soft switches, SIP Trunks, PBXs, Voice quality analysis and solving complex Voice issues * Experience with Cisco Collaboration Solution and Unified Communication built around CUCM hosted solution * Integration of PBXs, SBCs, soft-switches, voice and video network infrastructure * Voice solutions design using Cisco unified communication products * Installing, configuring and administering Cisco CUCM, CUCxN, CUPS, etc. * Cisco HCS UC Design Engineering * Troubleshooting networking issues: routing protocols, NAT, switches, routers, firewalls, etc. * Experience on Cisco Call Manager Technologies on HCS platform * Windows Severs, RHEL Servers installation and support * Windows Active Directory, SQL Server support * VMWare ESXi platform installation and administration * Cisco ASA and Check Point Firewalls configuration and administration   *Significant achievements:*   * Delivery of projects within agreed milestones. * Played key role in design and install of Vodafone HCS platform * Timely and successful execution of change requests. * Instrumental to re-engineering of a number of support processes that helped improved faults mean-time-to-resolution and helped improved customers trust in the company's ability to provide and support voice solution for the company's customers, thereby improving overall customer satisfaction * Design, verification, testing and support of various M2M applications |
| Dec. 2007 – Feb 2009 | **Hiteishee Limited, UK**  Solution Integrator & Managed IT Services  ***Senior Network Security Engineer***   * Security Solution design to support various customer voice and IP network infrastructure * Product portfolio development for Routing, Switching and Network Security * Products and Services life-cycle management for Hiteishee product portfolio and customer services * Windows Desktops and Servers installation and support * Customer solution and network design, installation and support * Implementation of security policies to protect internal networks against unauthorized access * Configuration and support of site-to-site and Remote Site VPNs built around Cisco ASA and PIX firewalls * Integration and support of Cisco firewalls with various vendor AAA servers for authentication of Remote Access VPN users * Installation, integration and support of Cisco PIX, Cisco ASA, Juniper Netscreen Firewalls and Websense Express Appliance * 2nd Line Support for Cisco, Juniper, HP, 3Com and Websense products   *Significant achievements:*   * Helped Sales team won more business opportunities for the company through network re-engineering and optimisation of existing customers networks * Improved Security policies of a number of the company’s customers that lead to more business opportunities for the company |
| 2006–2007 | **LM Ericsson**  Leading Telecoms Vendor  ***Senior GPRS (GSM/WCDMA) Support Engineer/Service Delivery Engineer***   * Administering Cisco Catalyst 6500 and 7600 series FWSM * Installation and support of F5 BIG-IP load balancers * Network Design, dimensioning, installation and support for IP backbone used for mobile network called Ericsson Mobile-Packet Backbone Network (M-PBN) * Mobile Packet Backbone Network node integration, verification and testing * Integrating Ericsson SGSNs and CGSNs with BSCs and RNCs * Integrating Ericsson Charging System (CS) with PS and CS Core Network using Ericsson IP network known as M-PBN * Produce customer solution High-Level Design (HLD), Low-Level Design (LLD) and Local Work Instruction (LWI) documents * Working with Ericsson Account teams for winning new sales for Ericsson * IP network (M-PBN) * Configuring, administering and Implementing software/hardware upgrades for CGSN, GGSN, SGSN and M-PBN nodes (such as Juniper Netscreen Firewalls, Extreme Networks switches (Summit & Alpine switches), Funk SteelBelted RADIUS, F5 Load balancers, Juniper M routers, Ericsson IPWorks DNS server and BIND DNS servers) * Installation, configuration and upgrades of Cisco routers and Cisco switches * Installation, integration, operation and maintenance of Ericsson SGSN, GGSN, CGSN and M-PBN nodes * Installation, Configuration and Administration of Juniper Netscreen 204, 208, 500 GPRS, ISG 1000 and 2000, Extreme Networks Summit switches, Juniper M10, M20, M120, J2320, J2350, and J4350   *Significant achievements:*   * Delivery of several complex GSN and Ericsson Service Layer solution projects within agreed milestones * Proffered solution to continued network failure on a major Ericsson client network that brought about more business for Ericsson |
| 2003–2006 | **LM Ericsson**  Leading Telecoms Vendor  ***Datacom Product Manager***   * Developed Product and Service roadmaps/strategy for Ericsson Core Network and Service Layer (Value-Added Services) for a number of Ericsson customers * Network Designing and dimensioning for PS Core Network and M-PBN nodes * Conducted product presentations, sales workshop and seminars for both internal and external key management personnel and customers cross West Africa on new GPRS Support Node (GSN) and Mobile Packet Backbone Network (M-PBN) products, solution and network node features * Worked alongside Key Account Managers, Sales Managers and Project Managers on post-sales issues as single point of contact to advise and consult on technical issues with respect to product areas * Worked closely with Project Implementation Managers to ensure delivered solution is in line with customer expectations * Managed Ericsson Customer expectations for delivered solutions throughout the Scoping and project initiation phases * Managed product life cycle of Ericsson M-PBN nodes (IP backbone networks for GPRS, WCDMA, MSS, GSM, 3G and CDMA networks) * Prepared Solution Design, Solution Descriptions, and Solution Implementation documents * Prepared Bill of Quantity (BoQ) and Reference Pricing for M-PBN nodes * Configuration and administration of the M-PBN nodes – Routers, Switches, Firewall, and Load balancers * Identified customer needs and collect user requirements * Responded to customers’ requests for information or solution (Respond to RFI, RFQ and RFPs)   *Significant achievements:*   * Drove the sale of Multimedia Messaging Service (MMS) to the first Ericsson customer that bought and installed the service in Nigeria. * Won many other product sales for Ericsson across West Africa by successfully selling Ericsson MMS, GSN, M-PBN to Ericsson customers across West Africa * Accelerated multi-country deployment of Ericsson GSN and MMS solution for Ericsson’s major customer in Ivory Coast |
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| 2001–2003 | **World Mission Agency (inc.)**  An Affiliate of Living Faith Church Worldwide  ***Systems & VSAT Installation/Support Engineer***   * Designed LAN for each of the office locations and WAN inter-connecting all regional offices and the Headquarters * Lead a team of 5 Engineers that installed and supported the LAN and WAN network * Lead a team of Engineers that installed and administered all PCs and Servers (Mail, DNS, Proxy) used at the headquarter office * 2.4 GHz & 5 GHz Microwave Radio installation and support * VSAT installation and maintenance   *Significant achievements:*   * Accelerated the deployment of online/Internet media streaming for World Mission Agency that had been hampered by lack of skills in design and implementation of video streaming via the Internet * Optimised the WAN connectivity of the organisation that was crawling at the time by redesigning the WAN and installed efficient infrastructure that improved network performance by 75% |

**Interests**

Mentoring, indoor games, travelling, meeting and interacting with people

**Languages**

English language (fluent)

**References**

Available on request