LAMI JAGUN

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**Objective**

I am seeking a position that will fully utilise my advanced degree education, training and professional experience as a Cloud, Infrastructure and Virtualisation Engineer, in the consulting and networking world. Strong proficiency in design, configuration, implementation, migration and supporting IT infrastructure across physical and virtual environments.

**Technical Skills**

**Operating System:** Windows 2008/2012/2016, Windows 7/8.1/10, Linux Amazon/CentOS/Ubuntu/Red Hat

**Cloud Platforms:** AWS, Azure, OpenStack, Google CloudPlatform, Citrix Cloud

**Hypervisors**: VMware ESXi/VSphere, Microsoft Hyper-V/SCVMM, Citrix XenServer

**Hardware**: Blade servers (Dell, HP, IBM, Cisco UCS), Dell EqualLogic, APC UPS, Laptops/desktops, Riverbed, Palo Alto, Routers and switches

**Technologies**: PowerShell, SCVMM, SCCM, SCSM, APP-V, Group Policy, DFS Namespace/Replication, Clustering, Failover, O365, SQL, Remote Desktop Services, WSUS, MDT 2013, XenApp, XenDesktop, PVS, Edgesight, Director, AppDNA, Appsense, VMware, Solarwinds, Splunk, Nagios, New Relic, MS Office/Visio/Project

**Networking**: AD, DNS, DHCP, IP Subnetting Scheme, VPN, VLAN, LAN, WAN, TCP/IP, Security group, ACL

**Education**

January 2009 – August 2010 **MSc in Computer Networking (School of Engineering), University of Greenwich, Medway Campus, Kent, United Kingdom**

**Technical Certifications and Training**

* Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure in view
* AWS SysOps Administrator – Associate Level
* VMware Certified Professional (VCP 5.0, 5.5)
* Citrix (Citrix Certified Associate, Citrix Certified Professional – Virtualisation)
* Microsoft Certified Solutions Associate (MCSA) [Windows 7, Windows Server 2008, 2012]
* Microsoft Certified IT Professional (MCITP) [Enterprise Desktop Administrator 7, Server Administrator 2008]
* Microsoft Certified Technology Specialist (MCTS) [SCCM 2012, SCOM, Hyper-V, SCVMM, Server Virtualisation]
* ITIL Version 3 Foundation
* Cisco Certified Network Associate (CCNA)

**Professional Experience**

October 2017 – till date **Hampshire County Council, Winchester**

**Infrastructure Platform Consultant (Azure)**

* Enterprise Mobility & Security (EMS) Intune Configuration & implementation and other services - Azure Information Protection, MFA, Conditional Access, Compliance &Configuration policies, Profiles (SCEP, Device Restriction, Endpoint Protection, Trusted Certificates etc).
* Migration of end users from SCCM Hybrid to Intune Standalone.
* Managed all Windows 10 Corporate devices using SCCM Hybrid including software deployment, Configuration Baseline, OS deployment before switching MDM authority to Intune standalone.
* Configured and set up NDES/SCEP certificate enrolment/IIS using Windows Server 2016.
* On-premises AD/Azure AD, ADFS Management, O365 Administration (Exchange, Skype etc) and business Support
* Deployment of Private Store apps, MSI, packaged scripts etc. Published apps on Company Portal for end user access
* Creation of provisioning packages to resolve Windows 10 OS issues.
* HLD/LLD Technical Documentation. Documented/configured deployment rings for Servicing Channels. Intune Data Warehouse/Power BI reporting for troubleshooting

July 2017 – September 2017 **Saint Gobain, Loughborough**

**Technical Consultant - Virtualisation**

* Managed Azure regions & multi-vendor hypervisors (VMWare and Hyper-V) across multi-domain Windows/Linux environment; virtual infrastructure maintenance and support for hypervisors, cluster of servers and 9000 machines.
* Assisted with the deployment of O365 to approximately 12,000 users to various machines using SCCM 2012R2; this included setup/maintenance of ADFS servers and Azure AD Connect (DirSync) for synchronisation between on-premises directory and the Azure AD tenant of O365 subscription.
* Deployment of Azure ARM Templates and automated task using PowerShell in the creation of azure services including Resource Group, Load balancing, Autoscale, virtual machines, traffic manager, storage, SQL database, Application insights, virtual network, CDN etc
* Migration of on-premises vms (Windows or Linux) to Azure using ASR. Migration of IIS web sites and database on local/remote servers to Azure using Webapp Migration tool.
* BAU and Server Support for XenApp 6.5/XenDesktop 7.5, PVS 7, Storefront 3.0, Delivery Services Console/Citrix Studio, Citrix policies etc. Delivered/published applications and managed VDI desktops to users across the business
* Extensive use of AD, DNS, DHCP, DFS and Group Policy Objects for multiple sites and servers
* Support, Configuration & Maintenance of Existing Dell Servers & SAN Storage across various sites
* App testing, Installation & documentation and BAU Application Support
* Server Build (Win 2012R2, 2016), Monitoring, Update, Migration, Enterprise Support for legacy systems and Monitored backups using VERITAS Netbackup, and Veeam for backups and restores.

June 2012 – June 2017 **RSM UK (Formerly RSM Tenon), Nottingham**

**Infrastructure Support**

* Involved in the management of Citrix infrastructure solutions, design and implementation of Citrix XenDesktop 7.6
* Deployed published applications, Windows 7/10 VDI desktops and Windows 2012R2 RDS via MCS and PVS 7.1, built on VMware 5.5, designed to support 5000 users. VMs built using SCCM 2012, MDT 2013
* Creation of multiple delivery groups for corresponding departments within organisations.
* Co-ordination and documentation of User Acceptance Testing of packaged applications for Windows 7 & 64bit environment. Migration of users from Windows XP/2003/2008R2 Server to Windows 7/Server 2012R2
* Design and Implementation of AppV 5 Infrastructure. Migration from 4.x to AppV 5 (Prep Prod & Live)
* Created and Managed Virtual Machines and Templates. Configuration of ESXi Clusters for HA & DRS, Resource Pool, vMotion, vshield, Update Manager on vSphere 5.5. Performed Snapshots, Cloning, Cold/Hot Migrations
* PVS Versioning and Microsoft DFS-R implementation for easy management and resilience.
* Technical Documentation (High Level Design documentation, Project Plans, Implementation workflow)

September 2011 – June 2012 **RSM Tenon, London**

**IT Engineer (Migration)**

* Operations support. build, configure, and test ESXi hosts, Virtual Center Servers, VUM servers and general maintenance of virtual environment including hosts and virtual machines
* Wintel servers (P2V/V2V/New Build) via PlateSpin, and VMware Converters.
* Installation and configuration of server roles and features including DNS, DHCP, DFS, ADFS, Group Policy
* On-premises installation of Dell PowerEdge Servers with VMware ESX 4.1 Type 1 Hypervisor installation and configuration. Setup iDRAC, RAID Controller and configuration of VMware’s Management network.
* Maintenance and troubleshooting of Citrix Application & Desktop Server spread across two data centres for production, Test and Disaster Recovery (DR) environment.
* Active Directory, Windows 2003 & 2008 Server and VMWare ESX 4.1 Administration

May 2011 – July 2011 **Iondalegroup, Essex**

**Windows Specialist**

* Provided technical support queries professionally and efficiently, maintaining a high degree of customer service and ensured that all SLA’s are met. I took ownership of user problems, performed a technical diagnosis and fixed issues either remotely or on-site. I also documented all calls on the call logging system.
* Supported, monitored, tested and troubleshot hardware and software problems. Installed new software releases, system upgrades, evaluated and installed patches and resolved software related problems.
* Managed additional Microsoft services such as WSUS, RDS, DHCP, DNS, DFS, Print and Document Services
* Implemented, configured and supported the Microsoft Systems Centre Technologies including System Centre Virtual Machine Manager (SCVMM), and System Centre Operations Manager (SCOM)
* Virtualisation technologies including Hyper-V and Virtual Machine Manager. Built, configured and deployed VMs and its templates. I completed Physical-to-Virtual (P2V), Virtual-to-Virtual (V2V) and Virtual-to-Physical (V2P) migration of 2003 and 2008 servers.
* Setup, configuration and support of Dell PowerEdge, IBM xSeries, HP Proliant and HP Integrity servers

April 2008 – January 2009 **Techteam Global, Brussels, Belgium**

**Technical Support Engineer (US Essilor Project)**

* Delivered support for Essilor users’ in USA, Canada, Mexico and Brazil by answering technical queries.
* Troubleshot and resolved alerts according to procedure displayed on the CA Unicenter Autosys screen. Alerts included Biztalk, Oracle, SAS, optifacts, router failures, Linux/Windows Server malfunction/crash, etc
* Manual checks to ensure production servers (SAS OLAP, Optifacts, Oracle, PkMS, AS/400) were up and running
* Monitored Production servers and its applications
* Analysed and resolved faults, ranging from software application failure to hardware and peripheral equipment malfunction.
* Configured and troubleshot Windows Mobile devices and Blackberry devices
* Monitored, diagnosed and resolved network usage and issues with Solarwinds software.
* Supported and maintained Essilor’s global Active Directory environment using Windows Server 2003.
* Added, removed or updated user account information, resetting passwords etc. using Microsoft Server 2003.
* Troubleshot and resolved clients’ Outlook 2003. Configured Outlook/blackberry with Exchange Server
* Remotely applied operating system updates, patches, and configuration changes using DameWare NT utilities.
* Proactively identified and successfully troubleshot technical issues in a timely manner in accordance with procedures and project Service Level Agreement (SLA).

October 2005 – March 2008 **Bells University of Technology, Otta, Nigeria**

**Systems Engineer**

* Provided support for hardware and software applications and effected upgrades when applicable. The campus had over 400 workstations including servers and Laptops.

September 2004 – September 2005 **Armed Forces Command and Staff College, Jaji, Nigeria**

**Systems Administrator**

* Supported various different desktop operating systems including NT, Windows 98, 2000 and XP

January 2003 – June 2003 **Lagos Building Investment Company, Ikeja, Nigeria**

**Intern**

* Ensured that the network was up and running within the bank’s headquarters and its various branches. Performed hands-on administration, monitoring, and troubleshooting of Local Area Network.

**References**

Available on request