**Daniel Asante**

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**Personal Statement**

I cultivated my strong passion for IT during my previous employment; resourcefully installing and replacing hardware, troubleshooting and removing computer viruses, updating software and teaching members of my local community how to use Windows operating system.  I have worked on most hardware including desktops, laptops, Android, iOS mobile phones and HPE ProLiant Server.

With over two years of commercial experience providing a variety of IT services to customers, I have developed both my technical knowledge and skills to an extremely high standard.

As a highly motivated individual, with good communication, technical and interpersonal skills, I am a self-starter who can build and develop successful working relationships and take great pride in maintaining a high professional standard in all my work.

I am now seeking a new challenging opportunity, with increased responsibility within an IT company that provides a clear career path with prospects of continuing my development and training.

**Certifications**

* CompTia A+
* AgilePM® Practitioner
* PRINCE2 Practitioner
* CCNA (work in progress)
* MCSA Windows Server (work in progress)
* ITIL Foundation (work in progress)

**Technical Knowledge**

* Good understanding of Cisco routing & Switching
* Good understanding of Routing Protocols
* Good understanding of Ethernet LANS/WANS
* Good understanding of IPV4/IPV6 Addressing and Subnetting
* Good understanding of ITIL Services Management framework.
* Good understanding of Ubuntu Desktop and Web Server
* Good understanding of Microsoft Hyper-V.
* Good understanding of Microsoft Server 2008 – 16
* Good understanding of Active Directory
* Good understanding of Group Policy
* Good understanding of ISS
* Good understanding of Microsoft Exchange Server
* Good understanding of DHCP
* Good understanding of DNS
* Proficient in Windows 7, 10
* Proficient in MS office 365
* Basic Knowledge of AWS (amazon Web Services)
* Basic understanding of Microsoft Azure

**CAREER HISTORY**

**Heuy Hutch Ltd, London June 2018 - July 2019**

**Junior IT Support Engineer**

**Duties:**

* Installing and administering Windows Server 2008 – 2016.
* Installing Active Directory, DNS Server, ISS, File and Storage Services.
* Administering AD (adding users and computers and Group Policy).
* Creating scripts for PowerShell and CMD applet.
* Installing Windows 7/8/10 and associated peripherals.
* Troubleshooting Windows 7/8/10, Server 2016 operating System.
* Installing Microsoft Hyper-V Virtual Machine.
* Installing operating systems on Hyper-V Virtual Machines.
* Installing Windows Server 2016 on Microsoft Hyper-V and HPE ProLiant Server.
* Installing and administering Microsoft Exchange 2013/2016
* Installing and administering Microsoft Office 360
* Troubleshooting, repairing and replacing hardware on Laptops, Desktops, Servers and Mobile Devices.
* Troubleshooting network connectivity issues.

**Invest in Ghana, London Jan 2015 - Jan 2018**

**DIRECTOR**

**Duties:**

* Liaising as a financial consultant, providing information to Ghana based companies to obtain funding from predominately UK based private equity firms.
* Company valuations
* Introducing UK based companies to potential Ghanaian investments.

**Ohene Communications Centre, London Nov 2009 - Dec 2014**

**DIRECTOR**

**Duties:**

* Provider of a wide range of communication services to the public.
* Computer repairs, hardware and software.
* Installing and updating Windows software and backup services
* Anti-virus installation on laptops and desktops.
* Diagnosing and resolving technical issues.
* Installing authorised software to desktops and laptops
* Replacing hardware on desktops and laptops such as memory, hard drive, sound and graphic cards.
* Weekly workshop for those with difficulties in computer literacy.

**Idea Global Limited, London July 2007 - July 2009**

**ECONOMIC RESEARCH ASSISTANT**

**Duties:**

* Editing stories on financial markets for company products
* Analysing key indicators and events relevant to the company
* Collecting and updating economic calendars from EU and USA economies
* Using Bloomberg and Reuters for analytic research
* Distribution of company products via email

**EDUCATION**

**Southampton Solent University October 2003 – June 2007**

BA Business Studies

**Christ the King Sixth Form College, London September 2000 – July 2003**

2 AS-levels Advance Business Studies

**St Joseph’s Academy Secondary School, London September 1995 – July 2000**

9 GSCEs

**Personal Information**

Date of Birth: 1st January 1984

Nationality: British

Driving Licence: Full, clean

**REFERENCES** – Available on request