**Curriculum Vitae**

**Personal Details**

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***Full UK Driving Licence***

**Profile**

I am a highly motivated computer professional of graduate calibre, enthusiastic, articulate and highly numerate, proactive and flexible, an excellent communicator, and a proven achiever. A combination of my technical training, courses attended, and experience gained over the years plus my ability to work on my own initiative, notwithstanding, my capability to mould myself to be part of a team have provided me with the skills to enjoy the challenge of being a valuable asset to your company.

**Education**

* BPP University College,Waterloo; Higher Education Certificate in Legal Studies 2012-2014
* BPP Business School, Bank; Pathway to Legal Studies 2011-2012
* Centre for Training and Development, Hoxton; Pastoral Care 2009
* Mind In Haringey, Patients Council Volunteer, skills in Advocacy 2007
* NEWI-North East Wales Institute of Higher Education ; Computing 2001
* NEWI, Cisco Certified Network Associate; CCNA 2001
* West Cheshire College, Chester; IT Applications 1999-2000
* Micap- Coral Technology Institute, Ontario. 1997-1998

Certification A+, Computer Hardware Technician

**Work place Training**

I have IBM in house training in the effective running, troubleshooting, maintaince and repair of NCR atms to bring them back into service. I was examined for this and i passed the exams to become a second line engineer in NCR atms. Also, i have first line engineer training in Wincor machines also October 2018

**Skills**

I am a proficient IT Support Technician within adobe photoshop, flash, macromedia dreamweaver, borland turbo C++, C#, webpage design, internet+ e- commerce, installation, configuration, troubleshooting, network security, monitoring, load balancing, site surveys, performance optimization, implementation and administration of Windows 97,98,2000,7 and 10, Professional, ME,XP, office 2000,officeXP; MS Exchange, Active Directories,. Moreover, Networking, Routing Theory and Router Technologies, Advanced Routing and Switching,   
Content: OSI, IGRP, BGP/EGP, ES-IS, IS-IS, HDLC PPP, X.25, SMDS, FDDI, ATM, Frame Relay, SONET, ISDN, ADSL;LAN and WAN Technology, Internet Technology, TCP/IP, ISDN, ADSL, Hubs, Switches, Routers and Gateways: DNS,WNS, DHCP. More over, I am very conversant with NCR and Wincor ATMs and component electromechanical parts for every visit checks at clients sites and pods. Second line engineering training and experience in the all component parts of the ATM.

Further, I have very good interpersonal skills in addition to my ability to communicate clearly and effectively on paper or face-to-face or over the telephone plus a good commercial and sociological awareness. I am able to work with others form a consensus and reach the best possible outcome in transactions, mediations or arbitrations. I have very good legal research skills in addition to my thorough, meticulous and accurate approach to work.

**Work Experience**

* **2nd line ATM Engineer, Manpower experis&Proservia October-May 2019**

Employed at IBM as a2nd Line engineer for major financial institutions in the UK, diagnosing, maintenance, repair, parts swap outs and cleaning of NCR atms to component level. Installing and repairs on the component parts of the atm like card readers, journal printers, PC cores, inmterlocking systems, receipt printers and pick module and lvdt assembly. I also worked on Wincor machines sometimes carrying out 2nd line engineering support whenever the need arose during busy schedules where there was no available wincor 2nd line engineer available immediately.

* **1st line ATM Engineer, Manpower experis&Proservia August -Sept 2018**

Employed at IBM as a 1st line engineer for the major banks and retailers in UK, troubleshooting and running every visit checks on NCR and Wincor ATMs to bring ATM back in full service and operation with no faults, collaborating remotely with senior Engineer and dispatch where the need arises to request for further checks for resolve by 2nd line engineers.

* **ATM Engineer, APM Resources Sept2017-Oct 2017**

I was employed to upgrade ATM cash machines to windows 7, its maintenance and smooth running to put it back in service for Barclays and Wincor.

* **Commisioned Pastoral Assistant, Stepney** 2009-2011

I volunteered as a Pastoral Assistant through St Thomas’ Church, Finsbury Park supporting the elderly and vulnerable within the Islington area. I also did visits with the chaplains to the prisons and hospitals like Holloway HMP and University College of London Hospitals offering pastoral support.

* **Repair & Commissioning Engineer, IBM UK, Uxbridge** Sept. 2008- Feb. 2009

Employed to develop, build and commission IT infrastructure for IBM client chain, repairing, reconditioning to new standard, upgrade and mentainance of IT equipments such as PCs, laptops, printers, scanners, cash draws and other electronic point of sale systems and other office machines.

* **Network & EPOS Engineer, Douglas Morgan Ltd.,** Jan 2007- Sept 2008

Employed as a field epos and network engineer visiting client sites on various

NCR rollouts, replacing, upgrading and repairing chip and pin machines, point

Of sale equipments, printers, scanners and cash registers. Some software and

Hardware upgrades and mentenance involved.

* **EPOS Engineer, IDPP, Starbucks IT, London** Sept-Nov 2006

Responsible for the upgrade and technical support of all credit card and chip and pin machines and tills in all starbucks branches nationwide rollout. Some motherboard swapouts involved.

* **Field Engineer, Generic Software Solutions, Milton Keynes** Aug-Sept.‘06

As a field engineer I was employed to carry out full installations and upgrades of all IT and point Of Sale equipments on client sites and back office. Later on employed as a workshop engineer, troubleshooting and mentenance of all IT infrastructure within the Cable and Wireless- Notts client lists.

* **Field Engineer, Baron McCann IT & Networking Group, Derby**

19thMar-8thAug, 2005

Employed as a field engineer I was responsible for the build of entire till

System, including IT infrastructure. Some Wifi installationincluded.

* **IBM - A-Novo Field Engineer, A Novo UK-Stirlingshire, c/o IBM UK Ltd.**

24th Jan-5th Mar 05

* **Installation Engineer, Ingenico Fortronic Ltd., Dumpfries**

Sept-Oct 2004

** Field Service Engineer, Agora Solutions Ltd, Redditch, Worcester**

Mar2004-Sept2004

Duties included the installation of entire adsl infrastructure and OS upgrades. Some switching and cabling(CAT5) and software upgrades. Insatallation of BEX system and ALBOS systems at Travelcare group of companies and the Agora Amusements group.

 **Network Engineer, Ashland Communications Equipment,Worcester**

Aug 2003-Feb 2004

 **Interviewer, Market Research Service UK, IPSOS UK...** 2004-date

 **EPOS and Desktop Technician,Quay Services, Chester**. 2002 -2003

 **Security switchboard controller, Elite Security, Preston** 2001-2002

** Production Worker, Elonex Computers, London** 1995-1997