Gareth Sayer

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**Infrastructure Engineer**

Accomplished Professional Infrastructure Engineer with a proven track record of providing specialist technical support with extensive experience of helping clients resolve complex technical issues. Possessing excellent client facing skills, natural problem solving and analytical ability and able to contribute to the development of best practice, procedures and policies.

Keen to leverage exceptional expertise and experience in a challenging new role.

**Areas of expertise**

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| --- | --- |
| * Hyper-V * VMware * Active Directory * Azure AD / Iaas / PaaS / SaaS * SQL 2014 / 2016 * ADFS * Server 2008 / 2012 / 2019 * PowerShell * Office 365 admin * Office 365 rollout * Azure Backup * Server and SQL Clustering | * Exchange 2013 / 2016 / Online * SharePoint SharePoint 2013 / Online * Citrix XenApp / XenDesktop * Citrix Edgesight * Microsoft Azure Backup Server * Microsoft SCCM / SCOM * Sophos Endpoint / Web Gateway * Cisco * IIS * Office 2016 * Intune/Autopilot * Hybrid Exchange |

**Professional Experience**

**NAHT – Senior Infrastructure Engineer**

Haywards Heath, West Sussex, 2012 – Present

Provide key leadership and direction for technical and infrastructure projects, driving technology improvements and updates to ensure optimal function of business-critical systems. Plan and implement technology builds, rollouts including Windows 10 via SCCM / Microsoft Intune & Autopilot to 600 users over 3 geographic locations with custom packaged applications. This included configuration of Autopilot to identify devices, packaging applications, security groups to determine rollout of apps and Azure AD admin of accounts.  
Installations, migrations, updates, and maintenance schedules. Build and maintain infrastructure systems and networks, perform routine user-equipment maintenance, and lead Service Desk team. Projects include Domain Controller migration to 2012 and 2016, SAN implementation, Citrix farm implementation, VMware to Hyper-V migration, Azure backups via MABS on prem as well as cloud to cloud, Azure migrations and builds, hardware / software rollouts, Office 365 rollout

* Hyper-V cluster build and VM creation/migrations
* Azure AD sync hybrid, Azure VM build, web apps and backups / monitoring
* Converted all physical servers to VMware
* Thoroughly restructured systems, rebuilding and configuring hardware for VMware to Microsoft Hyper-V migration
* Deployed Office 365 E3, MFA, ensuring system security across multiple locations and numerous remote users
* Built SharePoint 2013 and online based intranet
* Implemented Azure Cloud Backup
* Built / deployed Citrix XenApp farm
* Windows 7 & 10 rollout via SCCM - Intune & Autopilot

**Southdown Housing – Senior Infrastructure Engineer**

Lewes, East Sussex, 2008-2012

Ensured the successful operation and continued stability of critical organisational VMware infrastructure. Directed Service Desk activities, addressing 2nd line issue escalations as server technical lead. Drove rollout, configuration, maintenance, and update schedules across geographic AD sites, ADFS, SharePoint, Exchange 2010/2013 servers, and proprietary SQL databases; developed and controlled disaster recovery programmes and SharePoint sites.

* Converted entire physical platform to VMware
* Built and deployed Citrix Xenapp 4.5/6.5 farm
* 2008 to 2012 server migration, driving successful rollout to all business technology users
* Built and deployed Windows 7 / 10 rollout with SCCM

**Prior experience**1993-2008

Prior experience as a contract Infrastructure Support Specialist, providing support, configuration, and maintenance for critical technologies across numerous client companies including Anglian Water, Thales Aerospace, East Sussex County Council, General Dynamics UK, HSBC Bank, FutureMedia, Parexel MMS Europe, Premier Computing, Worthing and Southlands Hospitals, and Seaford Head Community College.

**Technical Proficiencies**

MCSE – SharePoint 2013, MCSA – Server 2012, MCITP – Enterprise Admin 2012, MCITP – Server 2008 / 2012, MCTS – Server 2008 / 2012, VCP – VMware 4.1 – 5.1, M20462 – SQL Databases, Hyper-V, SQL Clustering, Office 365, Azure AD, Intune/Autopilot, Hybrid Exchange on premise/Exchange online, SharePoint Online, Citrix XenApp, Citrix Edgesight, Microsoft Azure Backup Server, Microsoft SCCM / SCOM, Exchange 2010, Exchange 2013, Exchange Online, Sophos Endpoint/Web Gateway, IIS, Office 2016, Ayaya IP500,