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| Objective | Looking for a challenging and rewarding role with an organisation that will utilize my flexible technical, creative skills in a DevOps role with a run to the fire attitude for the organisation, as well as expand my knowledge of new and emerging trends in the IT sector. |
| Skills & Abilities | Adaptable, ability to learn, self-motivating. Recent learning effort is towards Cloud services certification and Python.  Google Qwiklabs courses for GCP Git Jenkins Jira Cloudera Shell Script Python Perl Windows Batch script Powershell Oracle VirtualBox Vagrant Virtual Machine build and preparation.  HTTP Servers BMC Control-M Workload Automation RedHat Certified Technician |
| Experience | COMPAQ/HP/HPE/DXC, UK 2000 to Current  Providing versatile operation services support to contracted customer projects. Responsibilities at different times including: 1st,2nd and 3rd line support for various COTS, bespoke and Open Source applications, user support, vendor interface, on-call, continuous improvements, Dev-Ops, Performance tracking/reporting, QA tasks, Virtualization, IAAS, DXC contracted to Vodafone 2017/11 to Current, UK and Europe   * Took responsibility for Virtualized Hadoop/Cloudera QA test environments from a Pre sales team. Represent and produce the QA test reports daily or on demand for Change Approval Boards. * Working with Dev teams across Europe to improve and resolve problems with indvidual developers Hadoop/Cloudera clusters. * Improved QA test environment reliability by 1000% allowing for a reduction in support staff head count. * Updated and maintained the single automated build and deployment process for OS, Hadoop, Cloudera and dependent package versions, of the build and deploy process to work on Linux Servers, Users Windows and MacOS Laptops. * Extended the viability of the Mac and Windows Laptop environment allowing for transition crossover period while migrating services to cloud. * Working within DevOps squads on the Cloud Migration infrastructure and environment Inspec testing.  DXC contracted to O2 2016 to 2017 Delivery and Support, UK   * Architected and delivered the automation application environment for National Smart Meter Network with standby capabilities. * Worked with application vendor when required to meet customers exacting requirements in a non-ideal environment. * Provided a successful short notice service handover and Knowledge Transfer to permanent support teams with a combination of documentation and working experience.  HP/HPE/DXC contracted to O2 2009 to 2017 Business Intelligence, Czech Republic and UK DevOps   * Improved performance of the files transfer solution by 10,000% * Upgraded the batch schedule application Control-M with minimal down time and zero impact to deliverable’s or SLA’s. Repeated for Dev and Prod sites. * Improved user account life cycle process and license management for 400 users Windows and Linux without resorting to AD. * Provisioned group level access control on Windows Desktop Services servers for the production environment. * Worked with O2 to enhance server capacity ROI, physical and virtual for POC projects and Business applications.   **HP for HP**  2008 Initial build work on IAAS, France and US   * Provide optimized base server Gold build templates for virtualized environments.   **COMPAQ/HP 2000-2008 Contracted to BT**  2000 to 2008 SS7 Network Intelligence Platform support, UK   * Developed and delivered solution to enhance disk based storage capacity for Labs environments to provide a working disk and tape based backup solution utilizing existing hardware and infrastructure. * Automated an incident response application to improve response time and consistency, provided first pass analysis of log files and incident time line creation. |
| Education | **Google qwiklabs**  **BMCs Control-M Workload Automation**  **RedHat Certified Technician**  **FirST Aid at Work - current** |
| Communication | Part of all project work is the knowledge transfer of skills and process to others. This is a constant task when working with remote and off shore based colleagues. Handover of projects and tasks to support teams, business and end, users or other vendors. To the satisfaction of the of the receiving team and service managers. Using a combination of documented and side by side working to provide practical and theoretical understanding. |
| Leadership | Recognized as the SME for several positions for many years:   * O2 BI file transfer solution with +400,000 daily file transactions. * BMCs Control-M Workload Automation deployment and admin. * Vagrant virtual environment build/provisioning tool. * Cloudera automated build and deployment. * SSH Usage.   Scout Leader - Planning and delivering a balanced programs to mixed sex groups. 10-15-year olds. Teaching life skills such as leadership, teamwork problem solving and practical skills, in a safe and engaging environment. |
| References | Available. |
| Secondary skills | Ruby SSH Clients SSH Tunnels Rsync and RRsync AutoIt Anaconda MS Remote Desktop Services Vmware  Slack SS7/IN7 |