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| **SUKRU DEMIR** | **Address:** 5 Bracklyn Court,  London, N1 7EL | **Mobile:** 07545 764 218  **Email:** sdemir25@gmail.com |

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| **SUMMARY** | Accredited and professional AWS Cloud and Infrastructure Engineer with an extensive knowledge of cloud, security and infrastructure administration, within the IT Industry. |

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| **TECHNICAL SKILLS &**  **KNOWLEDGE** | * Amazon AWS Cloud * Microsoft Azure Cloud * Windows Servers * Linux, Ubuntu Servers * Confluence * TeamCity * Jira * CoreMedia * CloudFlare | * TCP/IP, WAN, LAN, * Active Directory * DNS, DHCP, GPO, IIS * HP, Juniper, FortiClient Switches and Routers * ISCSI, SAN, NAS, HP MSA, QNAP Storage * Mitel IP Phone | * VMware ESXi 6 * vSphere, Hyper-V * MS Exchange * PowerShell |

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| **CERTIFICATIONS** | | |
|  | * MSc in IT | * ITIL V3 Foundation |
|  | * MCP –MCSA – MCSE - MCITP | * CCNA |
|  | * AWS Certified SysOps Administrator - Associate | |
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| **WORK EXPERIENCE**   |  |  | | --- | --- | | **Jun 2018 to**  **Current** | **AWS Cloud Engineer** **Prodigious, Frankfurt**  Working as a team member within a team of AWS DevOps Cloud Engineers and responsible for management, security and availability of an AWS cloud environment.  Core responsibilities and experience: |  * Creating and managing buckets, bucket policies, lifecycles, and versioning on S3 * Managing and configuring AWS VPN and CloudFront * Designing, implementing and management of AWS Organizations, VPCs, Subnets, Security Groups, IAM roles and policies, Auto Scaling, Cloud Formation * Managing and configuring EC2 instances (Windows and Linux) and RDS databases * Implementing and managing Elastic Load Balancer (ELB), SSL Certificates and Route 53 * Managing EBS, snapshots and volumes * Participating in planning, designing and provisioning all the infrastructure resources in AWS cloud environment using CloudFormation * Providing daily monitoring, management, troubleshooting and issue resolution to systems and services hosted on cloud resources, using AWS monitoring and logging services such as [Personal Health Dashboard](https://phd.aws.amazon.com/phd/home), [CloudWatch](https://eu-west-1.console.aws.amazon.com/cloudwatch/home?region=eu-west-1), [CloudTrail](https://eu-west-1.console.aws.amazon.com/cloudtrail/home?region=eu-west-1), [Trusted Advisor](https://console.aws.amazon.com/trustedadvisor/home?region=eu-west-1), [Simple Notification Service](https://eu-west-1.console.aws.amazon.com/sns/home?region=eu-west-1) * Analysing cloud infrastructures and recommending improvements for performance gains and cost efficiencies * Working closely with business units, development and software engineers to design and build applications and services within AWS * Working closely with global IT support teams to resolve or follow up any IT support requests * Working within a project to migrate a cloud environment from Azure to AWS * Working knowledge of Azure Cloud Services |

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| **Apr 2012 to**  **Apr 2018** | **Infrastructure Engineer Chambers and Partners, London**  Responsible for all aspects of the information technology and security, encompassing server side hardware, networking, enterprise software, desktop support and security systems. My role primarily to ensure high availability of critical systems and services company wide for business operations.  Main Responsibilities:   * Experience of designing, implementing and managing of AWS cloud environment such as AWS Subnets, S3, EC2, Cloudwatch * Experience of managing AWS Security Gateways, Load Balancers, Access control, IAM policies, Bucket policies and AWS key management * Management & support of Azure Storage, Virtual Machines, Security Centre and Backups. * Management of IT infrastructure, from system administration of server side, desktop, voice and data network infrastructure to mobile and fixed telephony (Mitel IP Phone system). * Proactive and effective problem management, ensuring that support calls are logged, handled efficiently and a root cause identified allowing for resolution. * Design, implementation, support and troubleshooting of Physical and Virtual Windows Servers. Covering the following technologies, Windows Fail-Over Clustering, Hyper-V, VMware, Active Directory, IIS, exchange server 2010, Antivirus, Backup systems, Blackberry Enterprise server, accounts software such as Sage50 Accounts, Sage Payroll. * Network management and support utilising Juniper ,FortiClient, HP Switches. * Adherence of the ITIL Framework for change to minimise risk and disruption to the business. * Third-party vendors & supplier relationship management for quotes, contracts, licensing & invoices. Responsible for IT budgets, purchasing decisions. Monitoring the ongoing competitiveness of supplied products and services. * Responsible for disaster recovery, closing security loopholes and access levels. * Design, implementation and testing of the Disaster Recovery procedures. * Implemented checks and alerting for key infrastructure components, preventative maintenance work, backup and perform other regular support activities to ensure effectiveness and to provide cover on such tasks when required. |
| **Jun 2009 to Apr 2012** | **IT Support Engineer Chambers and Partners, London**  Responsible for maintaining computer and network systems to ensure that they run smoothly, providing the technical support and advice to desktop users.  Main Responsibilities:   * Installing and configuring computer hardware, software, systems, networks, printers etc. * Planning and undertaking scheduled maintenance upgrades. * Troubleshooting system and network problems and diagnosing and solving hardware or software faults. * Setting and configuring new core servers, ensuring patches and upgrade are applied. |
| **Mar 2008 to Mar 2009** | **Network Engineer Protel Computer, Istanbul**  Responsible for the configuration and maintenance of the networks of a number of SHS’s key clients including: Istanbul Conrad Hotel, Istanbul Hilton, Hilton Parksa, İzmir Hilton, Adana Hilton, Mersin Hilton and Kayseri Hilton.  Main Responsibilities:   * Troubleshooting and supporting Cisco routers (Cisco 1800 Series, 2800 Series) and Cisco, HP switches (Cisco Catalyst 4503, Cisco Catalyst 2960, HP ProCurve 2626, HP ProCurve 265, HP ProCurve 2724). * Configuring, troubleshooting and supporting access points such as Cisco 1200 series,   Colubris Cn 320 access points and Colubris MSC-5200 access Controllers. |
| **Oct 2006 to**  **Feb 2008** | **Helpdesk Assistant Shopping TV, Istanbul**  Providing 1st and 2nd line support users inside the business. |

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| **EDUCATION** |

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| **June 2013** | **Configuring Managing and Troubleshooting Microsoft Exchange Server 2010**  QA Learning, London |
| **May 2009 to**  **Feb 2011** | **MSc Information Technology**  University of East London, London |
| **May 2007 to**  **June 2007** | **Cisco CCNA**  Tufan ILIMAN-Trainer, Istanbul |
| **Sep 2005 to**  **Apr 2007** | **Microsoft Certified System Engineer (MCSE) Course**  Koc System, Istanbul |
| **Sep 2000 to**  **June 2005** | **Business Administration**  Erciyes University, Nevsehir |

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| References are available upon request |
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