Augustine Asare

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Professional summary

Scrum Master/DevOps lead with over 5 years of experience with both traditional and agile project management methodologies. In-depth business knowledge gained by working on projects in varied industries such as Utilities, Retail and Public Service. Proven client engagement skills acquired over the years of collaborating closely with clients at various onshore locations. Diversified skills set covering Jira, DevOps and Cloud infrastructure management technologies.

**Skills**

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| * *Conflict Resolution* | * *Removing Impediments* |
| * *Servant Leadership* | * *Meeting Facilitation* |
| * *Communication* | * *Azure DevOps* |
| * *Agile Coaching* | * *Jira* |
| * *Requirement Gathering* | * *Change Management* |

**Experience**

Scrum Master/**DevOps Lead**  Jan. 2016 to Present.

*Elsevier – Greater London, England*

*Following DevOps practice throughout the organization to shorten cycle time by working in small batches using more automation, hardening release pipeline, and deploying more frequently.*

* Coaches and Mentors cross functional team of 9 resources to deliver quality products leading to over £600,000 in revenue for the year 2016/2018
* Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings and software demonstrations.
* Track and manage product backlog, burn-down metrics, velocity and task break-down.
* Removes team impediments daily to allow the team to deliver the sprint goals and deliverables.
* Heads implementation of end-to-end automated build and deployment pipeline across environments, in line with continuous integration/deployment philosophy.
* Collaborate with members of the Product, Business and Engineering Teams to develop and maintain Product Backlogs.
* Prepare release plans and co-ordinate release activities.

Agile Coach/**Scrum Master** Feb. 2014 to Jan. 2016

*ASOS - Head Office Camden, London – Greater London, England*

*Responsible for leading multiple project teams in the delivery of strategic level projects, typically with budgets over £500,000 and high visibility to senior leadership*.

* Guided and coached both traditional and agile project teams through the Software Development Life cycle (SDLC), complex release schedules, and with Project Management methodology best practices.
* Applied Kanban principles as a scrum master that resulted in reduction of Cycle time by 20% thus increasing team's throughput in less than 8 weeks.
* Enabled improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction. Customer provided satisfactory feedback.
* Communicated necessary information with project teams, stakeholders, sponsors, legal counsel, and 3rd party vendors to meet deadlines, control scope, and manage project risks. Communications have included presentations to groups over 200 attendees.

**Junior Project Manager** July 2012 to Feb. 2014

***Huckletree - Greater*** *London, England*

*Built and maintained complex project plans, tightly controlling project scope, budget, and schedule*.

* Created, defined, and documented processes for customer on-boarding, third party integrations, and hardware asset management
* Supported customer implementations with training, troubleshooting, and transition to production level operational support.
* On-boarded new tenants: Assembled deployment teams, determined cross-team responsibilities, and managed process to production deployment.
* Established strong working relationships with partners, clients and team members globally.

**Education**

MBA: Project Management Jan. 2013

South Wales University Vale of Glamorgan

**Personal Information**

Prince2 Practitioner.

Professional Scrum Master. (PSM1)

**Additional information**

* Open to Relocation