96CURRICULM VITAE

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**Gordon A. Sibbald**

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**Profile**

A competent and conscientious Helpdesk and Technical support person with excellent communications skills, used to working in a team whilst very capable of utilising own initiative. Skilled in dealing with problems in a resourceful manner. A person that is very capable, and used to, working in a pressurised environment. PES security cleared for bank.

**Key Skills**

 PC/Server support, Help Desk.

 Pc/Server Deployment

 PC Image builds

 IT equipment deployment and asset register.

 Security clearance for two major banks.

**CAREER BACKGROUND.**

April 2019 – August 2019

Building and deploying Laptops for Scottish Government.

**November 2018 – January** 2019

Installation of Laptops in Sky. Computacenter

**April 2018 – November 2018**

Desktop deployment within TSB Bank, plus installation og IP phones and other IT equipment. Computacenter**.**

**June 2017 – November 2017**

Desktop deployment with Computacenter in major banks across Scotland. Installation of PC’s and IP Telephones.

**May 2012 – June 2017**

 Assorted short term deployments‘, with assorted local councils through out Scotland, building PC from images and SCCM

**January 2012 – May 2012**

 Wiping data from Assorted servers for recycling Company. Assorted PC moves/deployment.

**July 2011 – January 2012.**

 Deployment of server hardware in Royal Bank of Scotland bank data centre. This includes HP, HP Blades and Sun servers, installing Linux and Windows Operating system for testing.

**November 2010 - June 2011**

 Deployment and Helpdesk support Banking systems, for Hays,/Computacenter.

**February 2010 - November 2010**

 Deployment of Desktops for Chevron Aberdeen**.** Assorted short term contracts, Moving IT equipment Data Migration, Imaging, Installation/Decom of Microsoft Servers, Desktop/Server deployment. Last few contracts with Hays.

**January 2010**

 Deployment of Desktops for Edinburgh Schools

**July - December 2009**

 Temporary Mail sorter with Royal Mail

 Migration of Servers from data centre. (RBS)

 Desktop and Server move and re-install for IBM

Deployment of Desktops for Edinburgh Schools

PC Builds for Capito.

**December 2008**

Temporary Mail sorter with Royal Mail

**2001 – 2008 EDS**

**Project Engineer**.

 Helpdesk support when not part of a project.

 PC/Server Image Builds

 Assorted Server and PC Deployments

 NT server installation in Data Centres.

**1994-2001 BP Grangemouth, Contractor**

 Helpdesk Support PC/Network and Windows servers.

 Installation of Call Centre PC’s and Servers.

 PC/Server Image builds.

 Desktop/Server Deployments.

 Network Deployments.

**TRAINING COURSE**

Have been on most Microsoft Server courses.

Transend Network management system.

3Com Corebuilder

Microsoft Advanced NT server. Versions 3.5 and 4.0 MCS.

Novell System Manager

Novell Authorisation

Q**UALIFICATIONS**

4 ‘O’ Levels

Ordinary National Certificate in Computer operations.

**Personal Details and Interests.**

Have a full clean driving licence, enjoy online computer games, have two dogs which require quite a bit of walking time. Any sort of motor racing and digital photography of the racing.