**Mr Sirwan Jaf**

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## PERSONAL

I am an IT Infrastructure System/Network Engineer who considers myself a person of integrity, easy to deal with, great team spirit and with a constant desire to learn and grow. I like to constantly invest in my training, which allows me to achieve professional and personal fulfillment. I am an extremely responsible, perfectionist and dedicated person.

**EMPLOYMENT HISTORY**

**Cerner corporation London June 2015 – Present**

**SR Network Engineer**

* Taking ownership of multiple projects and improving network infrastructure, in over 25 sites/offices within Europe. This included designing of L2/L3 and floor/head count of the building.
* Configuring and installing Cisco routers & Switch Palo Alto Firewall/Aruba Wireless controller
* Proactive management of incidents such as; when WLAN /LAN is down, MPLS Circuit issue.
* Providing technical support & maintenance for entire European and Middle east head office networks.
* Monitoring entire corporate network using SolarWinds & Cisco Prime to ensure the performance are at optimal levels during operational hours and out of office hours.
* Supporting Data Centers including configuration and migration from Cisco 6509 switch to Nexus 6000k Switch’s.
* Working on Installing HP7000 Chassis and migrating from 3020 Switch to B22 FEX to supporting the new design.
* Taking ownership of Replacing over 25 ISR cisco router in head offices.
* knowledge of installing BIG F5 Load balance and Cisco IWAN suite.
* Working on Routing Protocol such: Eigrp/BGP and implement BFD to reduce failover time between Sites.
* Working closely with Architecture to implement new Network Design for new sites

**Theo Paphitis Retail Group London October 2012 – May 2015**

**System\Infrastructure Engineering**

* Solving incidents such as replacing chip & pin; reimaging Tills in retail store.
* Improving existing Network Infrastructure by implementing VLAN and Port channel links between different office floors.
* Recommending / evaluating new technologies such as Load balance (KEMP) for the web sites.
* Providing technical support & maintenance for chain of stores & offices network.
* Performing installations, configurations, setting up of Windows 2008, 2012 Servers OS, Windows XP migration to Windows 7 and 8.
* Using PRTG to monitor performance levels are optimal.
* Support in creating new VM's within Web Site Farm.
* Creating new users in Active Directory and MS exchange.
* Ownership of the installation of enterprise SEP anti-virus software, migration of physical server to virtual P2V.
* Stress testing new devices before implementing.
* Physical installation of payment tills, and designing layout to have better cabling network infrastructure
* Configuring and installing open source telephony system for IT department and supporting Mital System for the Call center.

**NBC Universal – Olympics park London** **July 2012 - Sept 2012**

**Production and Technical Personnel**

* Physical installation of network devices.
* Upgrade Cisco switch software.
* Customer facing technical support to 500+ users across 5 sites, including executives (CEO, CFO).
* Creating associate usernames in Active directory and MS exchange 2010.
* Updating, assigning and taking calls in the NBC logging/helpdesk system.
* Liaise and support Production Engineering and On-Air Support
* Maintain company network, VOIP phone, server and Printers
* Documenting all technical issues. Highlighting the steps taken to solve problems.

**Technoland Computer Repair London** **2011 - 2012**

**IT Technician**

* Troubleshoot Laptop, PC and repair
* Work closely with other member to maintain workload
* PC/ laptop Hardware and software troubleshooting and recommend third parties tools
* Taking client calls and log\advice best technology options
* Upgrading, installation Hardware\Software
* Support Client data recovery and virus\spam removal
* Network and wireless setup.
* Stock take and maintain the stock inventory

### **EDUCATION**

**Cisco CCNP August 2019**

**Cisco CCNA August 2016**

**Cisco CCENT July 2015**

**University of Westminster, London 2005 – 2009**

BSc Software Engineering (with foundation) 2:1 with Honors

**Nottingdale Technology Centre, London 2002 – 2004**

NVQ level 1,2,3 (equivalent to two A levels)

Information Technology, Microsoft office 2000 and 2003, window 2000 and window xp English and Math’s module, Hardware and software troubleshooting

Passed all modules

### **INTERESTS**

* Travelling & enjoy meeting people of different backgrounds as well as spending time with friends and maintaining social life
* Playing football and various other sport

***References available on request***

MySQL / Apache / Graduate Software Engineer / Java / internetworking / CISCO / I.T. Support / Helpdesk / 1st Line Support / 2nd line Support / Desktop Support / CCNA / IT Support Engineer / Field Engineer / IT Technician / ICT Technician / Analyst / Administrator / Junior Graduate / Entry Level / Samba / Network Engineer / Network Admin / Junior Network Admin / Slough / Berkshire / Maidenhead / Staines / High Wycombe / Windsor / Greater London / West London / East London / North London / Harrow / Wembley / Reading / Middlesex / Uxbridge / Amersham / City / Watford / East London / Central London / Westminster /