**Luis Fernando da Silva**

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**EU Citizen**

**PERSONAL SUMMARY**

*A competent DevOps engineer, looking for a new role where I can work with the latest technology, such as AWS/Google, Kubernetes, terraform. Docker, Ansible, etc. Passionate about learning new technologies, and currently spending a good time on developing my programming skills.*

**SKILLS**

* AWS
* Docker
* Ansible
* Hashicorp Terraform,Nomad, Consul. Packer and Vault
* Jenkins
* Git
* Linux
* Network
* Monitoring
* Bash Scripting
* Python Scripting

**WORK EXPERIENCE**

***Made.com***

DevOps, July 2019 – October 2019

**Duties:**

* AWS Administration: Managing EC2, VPC, S3, RDS, IAM, CloudWatch, etc
* Worked on Projects provisioning with Ansible, Docker, Git, Jenkins and Hashicorp stack (Nomad, Vault and Consul)
* Bash and Python Scripting
* Helped on moving logging to Elasticsearch
* Supporting developers on building their services using Nomad templates, Dockerfiles and required infrastructure on AWS
* Daily standups
* Kanban framework
* Working on tickets managed with Jira

***Firmstep***

DevOps, January 2019 – July 2019

**Duties:**

* AWS Administration: Managing EC2, ELB, ASG, VPC, RDS, CloudWatch, ECS, , ECR, S3, etc
* Docker
* Terraform
* Bash Scripting
* Reviewing Pull Requests on git
* Jenkins

***ABEHR Digital***

Linux SysOps, March 2018 – January 2019

Administering Linux Systems

**Duties:**

* Linux / LAMP stack administration
* Ansible Implementation
* System Monitoring
* Docker Implementation
* Manage AWS (EC2, VPC, IAM, etc)

***GIA (Gordon Ingram Associates)***

Network and Systems Administrator, October 2016 – January 2018

Administering the whole Network, Systems infrastructure and providing 2nd to 3rd line Desktop Support.

**Duties:**

* Managing security with Firewalls on multiple sites with Cisco ASA and Dell Sonicwall
* Managing the whole switches infrastructure of Dell, Cisco and Netgear switches
* Site-to-Site VPN and Remote Access VPN
* Systems and Network Monitoring with Nagios Core
* Office 365 Administrator
* Virtualization Administrator - VMware ESXi 6.5 and vSphere
* Providing 2nd to 3rd line desktop support for Linux, Mac and Windows with Spiceworks

***Actovate Limited - London***

IT Engineer March 2016 – October 2016

Responsible for deployment, support and maintenance of all existing structure. Acting as the first point of contact for all IT & Technical queries.

**Duties:**

* AWS contributor (Managing VPC, EC2 instances, Route 53 and IAM)
* Microsoft Azure (Creating an environment for devs to program on a Windows 10)
* Network Administrator, managing Cisco Switches and Firewalls
* Jira/Confluence Admin (Creating projects, Managing Security and working on Tickets)
* 1/2/3rd line Desktop Support for Windows 7/8/10 and Apple Mac OS
* Responsible for all IT Assets
* Office365, Exchange and SharePoint Administrator
* Develop and reviewing content for the knowledge base.

***Powa Technologies Limited - London***

Senior Technical Support Engineer, Mar 2014 – October 2016

Administering email applications, responsible for supporting the company's clients as part of an IT

Team. Ensuring that all hardware and software is installed, configured and running correctly.

**Duties:**

* Administering Office365 and Exchange Server 2010.
* 2/3rd line Technical Support Engineer/Infrastructure as part of Systems team
* Ensuring that all hardware and software is installed, configured and running correctly.
* Responsible for All Internal IT related tasks as well as identifying the Technology needs of the business.
* Resolving logged support tickets via JIRA and document their outcome to facilitate the resolution of common queries.
* Setting up new users.
* Develop and reviewing content for the knowledge base.
* Migration to Office 365 from Hosted 3rd Party Exchange 2010.
* Jira/Confluence Admin (Creating projects, Managing Security and working on Tickets)
* Windows 7/8, Apple Mac OS and Linux environment.

***Couro Impresso Ltda - São Paulo***

IT Analyst, Apr 2013 – Dec 2013

Responsible for support and maintenance of all existing structure, administering Windows and Linux servers. Acting as the first point of contact for all IT & Technical queries.

**Duties:**

* Acting as the first point of contact for all IT & technical queries.
* Deploying new hardware, server backups & evaluating new software & security risks.
* Windows Server 2008 R2.
* Active Directory.
* File Service and Distributed File Systems (DFS).
* Working within a TCP/IP network environment, including DHCP, DNS and Ethernet.
* Firewall (PFSense).
* Maintaining a wide range of computer hardware and software programs.
* Investigate specialist and complex IT support issues.
* Client support for Microsoft Windows XP, 7 and 8.
* Microsoft Office up to Office 2013.
* Printers.
* Data Cabling & Structured Wiring Systems.

***Netsun Tecnologia e Serviços - São Paulo***

Support Analyst, Jan 2013 – Apr 2013

Reporting directly to the IT Manager and collaborating closely with other IT team members. Responding to queries in a timely and accurate manner and resolving queries to the user’s satisfaction.

**Duties:**

* Monitoring, configuring, managing backups and restore procedures for Routers.
* Firewall deployment and configuration.
* Client support for Microsoft Windows XP, 7 and 8.
* Communicating with third party technical specialists.

***Cury Construtora e Incorporadora S.A - São Paulo***

Network Administrator, Dec 2010 – Oct 2012

Responsible for deployment, support and maintenance of all existing structure.

**Duties**:

* Creating and managing a LAN with Windows platform.
* Windows Server 2008 R2 deployment.
* Windows XP and 7 deployment.
* Active Directory.
* File Service.
* Client support for Microsoft Windows XP and 7.
* Printers.
* Firewall.
* Data Cabling & Structured Wiring Systems.

**PERSONAL SKILLS**

* Ability to work well in a team environment
* Quick Learner and professional
* Dedicated, devoted to aims and objectives
* Efficient, competent, capable and able to get results.
* Able to think outside the box to provide suitable solutions.
* Calm under pressure and able to priorities

**EDUCATION**

### **UMC, University of Mogi das Cruzes – Sao Paulo - Brazil**

**Bachelor's degree in Computer Network**

* Graduated in 2013
* The Top Ranked University in Sao Paulo.
* Achieved Network Manager Certificate
* Studied for 3 years.