**Elias Ahmar**

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| **PROFILE:** |
| Broad range of experience in networking & systems administration combined with a degree in Business Computing Solutions with Networking (First Class); Highly successful in planning, implementing and performing complex troubleshooting to different systems environments (Windows, Linux and Mac); Highly motivated and dedicated; Flexible attitude to work; Strong organisational skills to achieve deadlines; Can work independently or as part of a team; Get on well with people at all levels, easily making good working relationships; Adaptable and quick to learn new skills. |

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| |  |  | | --- | --- | | **EMPLOYMENT:** | | | 07/2019 – Present | **Concept Information Technology Ltd**  IT Field Engineer | |  | * Complete installation of new routers & switches (Cisco Meraki) and access points via different VLANs. Reconfigure all IT equipment and testing they are successfully connected. Providing complex troubleshooting (hardware and software) and liaising with external service providers. | | 10/2017 – 07/2019 | **CAP – Non-profit Organisation**  IT Specialist | | * Installing equipment ranging from basic network cabling to switching, routing equipment, firewalls and servers. Providing 3rd line support where more in-depth assistance is required. Producing documentation for on-going support requirements. Monitoring system and data backups are successful and tested. Following agreed security guidelines for all work conducted and Liaising with external suppliers. | | 02/2015 –09/2017 | **GPC Computer Software Ltd**  IT Field Engineer | | * Supporting a range of technologies including; Desktop & Laptop users, computers hardware & software, Printers, IP telephony, Fixing broadband issues, Networking; connecting different sites via VPN tunnels, dealing with different types of routers; BT, Virgin Media, Technicolor, Draytek. Dealing with managed and unmanaged switches and implementing a structured Cabling. | | 02/2009 – 08/2010 | **Tasdid for e-services**  Network Administrator | | * Planning and implementing the network infrastructure; monitoring an e-payment system; performing (remote and on-site) complex troubleshooting. | | 01/2007 – 01/2009 | **Dourret Alsham Association**  Network Administrator | | * Implementing and maintaining the network infrastructure and client deployment; Configuring and implementing internet security and Microsoft exchange system. | | 01/2005 – 12/2006 | **3S**  Technical Support | | * Performing complex troubleshooting (Software and Hardware); maintaining network environment; deploying different operating systems. |   **Key Skills:**   * Mac OS X / Jamf * Linux Ubuntu * Microsoft Windows XP/7/8/10 * Microsoft Office 2007/2010/2013 * Microsoft Exchange Server 2010/2013 * Microsoft Windows Server 2003/2008/2012 * Group Policy, Active Directory, DNS, DHCP * Networking (Wired & Wireless); Cisco, Juniper, HP & Draytek equipment * Network Monitoring: SpiceWorks & PRTG * Web Content Filtering: Sophos & Cisco Umbrella * LAN, WAN, VPN, NAT, QoS, Firewall rules   **EDUCATION AND QUALIFICATIONS:** | |
| 2013 - 2014 | **Bradford College University Centre**   * BSc (Hons) – Business Computing Solutions with Networking (1st class) |
| 2013 | **Pearson VUE**   * Cisco Certified Network Assistance **(CCNA)** |
| 2010 - 2013 | **Bradford College University Centre**   * FDSc Networking and Infrastructure Technology (1st class) |
| 2007 - 2008 | **Prometric**   * Microsoft Certified System Engineer **(MCSE 2003)**   MCP transcript Access:  <https://mcp.microsoft.com/authenticate/validatemcp.aspx>  Transcript ID: 804463  Access Code: eliasahmar |
| 2005 | **New Horizons Computer learning Centre**   * Comptia A+ * Comptia Network+ |
| 2002 - 2004 | **Diploma in Electrical Engineering** |

**Additional Information:**Full, Clean UK driving license.

**INTERESTS:**I enjoy reading, playing sports and designing websites