Mr. Afshin (Ash) Afrasiabi

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# PERSONAL PROFILE

I am a hardworking, fast learning individual with the ability to work on my own or in a team. I have good communication skills and I am reliable with the tasks assigned to me. I can organise tasks and prioritise workloads to make sure the work is done. I am an enthusiastic and self-motivated who always strives to achieve a very high standard in whatever is undertaken. I have the ability to motivate others and myself, I have a BA in Electronic and Telecommunication with many years experience in, IT and Telecommunication related jobs like networking , Fibre optic( fusion and OTDR), PCM multiplexing (specially P.D.H.) . Data and voice cable like copper cable and cat5 ( splicing and finding fault with them). I have studied In U.K. for more than 3 years I have excellent training and accredited qualification such as, A+, Server+ Cisco, CCNA, CMS (certification for mature Student ) in computing, ECDL, ECDL advance (still studying), CCNP (still studying).

# • Highly organized and detail-oriented personality.

# • Excellent communication skills, both written and verbal.

# • Energetic and able to prioritize and work effectively under pressure.

# • Skilled in building positive relationships with managers and colleagues.

# • Patient, flexible and diplomatic.

# • Courteous, well-educated, excellent negotiator.

# • Strong analytical abilities and professional office experience.

# • Experienced and successful team-worker, proactively seeks opportunities to serve in leadership roles.

# • Problem-solving. Can do attitude.

# KEY SKILLS AND COMPETENCE

# • Network Operations & Monitoring

# • Network Analysis & Implementation

# • Check Point Firewalls

# • Datacenter Infrastructure Support and Service Delivery

# • Linux-based administration

# • Fault Finding to Component Level – Troubleshooting

# • Customer Liaison

# • Hardware Installations

# • Project collaboration and implementation.

# TECHNICAL SKILLS AND COMPETENCE

# NETWORKING:

# - WAN, LAN, WLAN,

# - Multicast routing.

# - NAT, ACLs, routing protocols OSPF, EIRGP.

# - Ether-Channels, VLAN and inter-VLAN routing, VRF.

# - Configure and troubleshoot network operations in switched and routed network.

# - Create and maintain updated documentation for network.

# - Installing, testing, troubleshooting cables CAT5, CAT6, CAT6A, Fibre, Twinax.

# - Rack/stack equipment - , Cisco, Zexel, HP.

# APPLICATIONS:

# - SolarWinds

# - Office 365

# - Check Point Smart Dashboard

# - Spice

# - Service Now, Remedy, Jira

# - Integrated Lights-out - iLO

# - VMware citix

# HARDWARE:

# - Sun/HP/IBM/Dell Servers & Compatible Intel Pentium based machines

# - HP & IBM Blade servers

# - Cisco Nexus 2K/5K/7K, Catalyst 29XX, 38XX, 45XX, WLCEMPLOYMENT HISTORY:

Perform/Dazn from 16/05/2017 to present N.O.C Engineer

• Administer network upgrades and health checks and manage data backup routines, internet access and security including antivirus and firewall technologies.  
• Respond to assigned technical faults/queries and to own problems and see through to resolution.  
• Respond to faults over the telephone, remote access, email or in person if necessary.  
• Liaise with 3rd party suppliers and resolve faults and given assignments within agreed time scales.  
• Produce regular progress reports for management and assist the I.T. Manager with monthly reports when needed.

Freelance IT support from 17/4/2016 to 17/4/2017 IT consultancy

Helping small business with their IT , (setting up wired and wireless Network and installing physical and virtual server (citrix)

**Hospedia from 16.09.12 to 17.2.2016 Server Repair Engineer**

Building and repairing virtual and physical server mainly HP ML and DL Gen 3 upward, Citrix XenServer, fixing and configuring vending machines, switch and router's configuring RF network such as amplifier ,exterity , Amino , supporting large network (servers and hardware) 150 hospital across the UK

**Hamyar ISP from 12.1.2012 to 12.4.2012 Network Engineer**

Setting up Wireless Broad Band and installing Radio Antenna and CCTV finding fault with DSL network and D-slam device

**Virgin media from 1.6.08 till 1.12.2011 Service Engineer**

Finding fault repairing and installing broad band, set-top box and telephone line setting up wire and wireless LAN

**Citizen Advice Bureau 20.3.08 t0 29.4.08 Network admin**

* Administer network upgrades and health checks and manage data back up routines, internet access and security including antivirus and firewall technologies.
* Respond to assigned technical faults/queries and to own problems and see through to resolution.
* Respond to faults over the telephone, remote access, email or in person if necessary.
* Provide support for Windows 98/2000/XP and Microsoft Office 2000/XP as well as other specialist database driven software.
* Liaise with 3rd party suppliers and resolve faults and given assignments within agreed time scales.
* Produce regular progress reports for management and assist the I.T. Manager with monthly reports when needed.
* Helping to set up the new computer network, backing up the network, server maintenance, user administration (setting up of / removing of accounts etc.)
* Setting up back ups on the server and making sure backups do not fail. Looking after the tapes once backups have been performed

**Alpha omega computer from 19.11.07 till 19.2.08 Network Admin**

* Administer network upgrades and health checks and manage data back up routines, internet access and security including antivirus and firewall technologies.
* Respond to assigned technical faults/queries and to own problems and see through to resolution.
* Respond to faults over the telephone, remote access, email or in person if necessary.
* Provide support for Windows 98/2000/XP and Microsoft Office 2000/XP as well as other specialist database driven software.
* Liaise with 3rd party suppliers and resolve faults and given assignments within agreed time scales.
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**E-plant computer LTD From 10.10.06 – 10.10.07 PC Engineer**

* As hardware and software Engineer doing repair (hardware and software problem and some home networking)
* Installation and technical support of desktop PCs, laptops, printers, Routers, Switches,
* Setting up and configuring PC’s, laptops and software
* Installing new software applications, upgrading and replacing faulty hardware components when required
* Provide Customer service to customers and update their packages if they want to add or take of channels.
* Provide technical support to the digital and broadband service. If required book out a technician to go out on to site

**BT From 06.06 to 09.06 Frame Engineer**

As a frame Engineer (ADSL MIGRATION AND LLU)

* Finding the address of each customer on the Exchange frame , and Migrate them to the Provider which they were suppose to go like Talk Talk , Bulldog,…..
* Check with the ISP to find if it has been migrated accordingly
* Check with B.T to see if the line is working

**Panrix computer LTD From 04.04.05 till 06.05.06 PC Engineer**

As a computer Engineer doing

* repair and maintenance, small networking,
* hardware repair and building a new system (server and stand-alone PC) to customer spec or for mass production ( we won several prise from different magazine and organisation for the best P.C and Server and also the best support )
* Dealing with customer queries and repairing faults

**Advice Bureau Leeds (Chapeltown) 2005 from 02.02.05 – 04.04.06 ICT Technician Citizen**

As I.T support member doing network and system support, finding fault and fixing printer (ink jet, Epson) finding fault and fixing P.C hardware and software

* Administering network access security and providing user IDs, passwords working alongside other Desktop Officer’s to help run a help desk for the whole of the Centre employees. This included first and second line support.
* Setting up and configuring PC’s, laptops and software for employees of Citizen Advice
* Installing new software applications, upgrading and replacing faulty hardware components when required
* Attaching printers to the workstations

**Iran Telephone Company 1991 – 2002 Maintenance Engineer**

**Position:**

* P.C.M. multiplexing (apparatus maintenance) and fibre optic splicing,
* MDF AND another relevant area in the telephone exchange
* Computer Networking up to CCNA level Computer software and hardware maintenance up to A+ and Server + level
* Finding faults with fibre optic Copper cable splicing and fault finding (voice and data).

**EDUCATION AND QUALIFICATIONS**

**2005-2007**

* Server Plus----------------------------------------------------- Leeds College of Technology
* CCNA-------------------------------------------------------------Leeds college of Technology
* CCNP SEMESTER ONE AND Two ----------------------Leeds College of Technology

**2004**

* ESOL First Certificate in English (Grade 8) ------------Bradford College
* Advanced ECDL-----------------------------------------------Park line College Leeds

**2002-2003**

* CMS Computing: Bradford College
* Consisting of: Web Design, Microcomputer, system structure, Study Skills, GCSE MATH

ECDL---------------------------------------------------Bradford College

A+ CISCO-----------------------------------------------Bradford Dixon College

**2002-2005**

Bradford College (CMS COMPUTING, ECDL, AND A+ CISCO)

LEEDS COLLEGE (ECDL ADVANCE AND CCNA CISCO I have studied CCNA in Leeds college of Technology)

**1990 – 1992**

**BA Degree in Electronics and Telecommunications**

* Iranian Telecommunications Training Centre

**PERSONAL DETAILS**

* Full UK Driving Licence
* My interests are reading, sport, and in particular martial arts (I have a black belt 3rd Dan)

# REFERENCES

Reference available on request. Ash Afrasiabi LinkedIn