**Jason Temple**

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**Professional Profile**

A commercially driven and accomplished Solutions Architect and Consultant with astute project management abilities. Competent in leading client and vendor engagements within multiple business sectors including the financial market. Well versed in managing multiple and fast paced advanced technical projects running in unison across the UK. Has established an unfailing reputation amongst peers as being self-motivated and diligent with a credible working ethic. Able to easily prioritise and work efficiently with a natural ability for problem resolution using creativity and innovation. Possess a vast array of experience across multiple business areas and is highly skilled across all technical disciplines.

**Key Skills**

**Project Management:** Has an in-depth understanding of the fullproject lifecycle process, delivering on time and within budget

**Team Leadership:** Recruits and builds teams, establishing and nurturing a solid team spirit using a positive and proactive approach to performance management, evaluation, mentoring, training and development

**Problem Resolution:** Competent in identifying and resolving external and internal issues and reducing the risk of re-occurrence

**Key Stakeholder Engagement:** Cultivates the relationship with direct customers and internal stakeholders to ensure business targets are either met or exceeded

**Tactical and Strategy Planning:** Possesses an in-depth understanding of the business demands and objectives; introduces processes and performance improvements and recognises opportunities for training and development

**Business Acumen:** Well versed in managing budgets, providing forecasting and assessing business requirements to establish a technical and governed solution

**Analytical:** Demonstrates solid analytical and numerical skills, able to analyse data and can evaluate and process information in a timely manner

**Organisational:** Able to work to strict timeframes, working in a calm and methodical manner

**Legislation Compliance:** Adheres to all company compliance in accordance with statutory and legal provisions, including PCI DSS, ISO 27001, data security and integrity and the Data Protection Act

**IT Skills**

* Cisco ASA, Juniper NetScreen, Check Point, Fortigate, WatchGuard Firewalls
* Cisco including ACI, HP, Brocade switches & routers
* Citrix NetScaler, SSL Offload, Load balancers and StealthWatch
* NetApp FAS, EMC, IBM, Nimble, NexSAN Storage systems & storage switches (fibre and iSCSI)
* VMWare vSphere Clusters, HA, DRS and SRM, Zerto
* Windows Server Application/Web, SharePoint Servers, Large Web Applications with load balancing, Hyper-V, AD, DHCP, DNS, Clusters, IIS, MSSQL, SharePoint, Project Server, ISA, Terminal Services/RDS, Exchange Server and WSUS
* Solarwinds NPM, NTA, NCM, Manage Engine OpManager, Netflow Analyser and Splunk
* CommVault, ASigra, NetBackup, BackupExec and ArcServer
* Symantec & McAfee Anti-Virus, Stealth Watch and Netflow analyser
* ITIL, Change Management, Risk Management and Problem Management
* Puppet, Chef and Linux
* Openstack deployment and configuration

**Career Profile**

**TSYS Total System Services October 2018 – Present**

## Infrastructure Architect

*Part of the Global Architecture and Design team. Producing product and infrastructure designs and data flow diagrams within Credit card Issuing and merchant services. PCI Compliance.*

* Producing full design and design notes. Sizing and costing project deliveries.
* Creating Global Technical Configuration Standards.
* Technical lead for project deliveries

**Experian Plc June 2017 -October 2018**

## Network and Infrastructure Consultant - Contractor

*Contracted as a security consultant and engineer to upgrade firewalls, VPN firewall and TLS Cipher security across all UKI and EMEA products*

* Designing, planning and implementation of new firewalls to move all VPN connected customers higher security IKE/IPSec Connectivity
* Implementation and planning of large scale TLS and Cipher changes to all Experian products and services
* Design and planning of WAN and VPN elements of EMEA Datacentre relocations.

## iomart July 2016 – June 2017

## Solutions Architect -Contractor

* Designing and planning Disaster Recovery and Business Continuity solutions for customers
* Managing and owning full project lifecycles.
* Costing multiple and entire project deliveries while retaining commercial value and profit
* Pricing and Presenting proposals to new customers
* Leading customer engagements and running pre-sales workshops
* Mentoring and delivering training to technical and non-technical teams
* Installing, Managing and Configuring Zerto, Cisco ASA’s, VMWare vSphere, Asigra, Cisco switching

**Experian Plc January 2016 – May 2016**

## Lead Network Security Consultant - Contractor

*Contracted as a security consultant and engineer to upgrade the web application and mainframe security systems*

* Designing, planning and implementation of Certificate and Protocol upgrades across multiple high profile Experian Services aligning to PCI DSS.
* Upgraded all customer and public facing Experian Services to new encryption technologies utilising Citrix Netscalers, Cisco ASA’s, CheckPoint and Juniper Netscreen firewalls.
* Successfully delivered the re-implantation of thousands of Server Certificates to a very tight deadline, decommissioning hundreds of SSLv3 protocols on production services and on mass changes to cipher suites.
* Engaged with all major high street banks, insurance and telecommunication providers to upgrade IBM mainframe secure+ connectivity

## Oriium Consulting Limited April 2014 – December 2015

## Solutions Architect and Senior Consultant, Mixed Technologies

*Technical pre-sales consultant designing technical solutions based on customer requirements and business best practices*

* Collaborating with clients to produce ‘high and low level’ designs, Statement of Works, implementation planning and project management
* Designed and deployed multiple storage solutions using Nimble CS Series, NetApp FAS2xxx/Exxx and Nexsan E-Series, Utilising both iSCSI or FC storage fabrics
* Solution design and delivery of several network infrastructure engagements utilising Brocade VDX, HP 54xx zl, Cisco 3850/Nexus, Cisco ASA 55xx and Watchguard’s
* Completed several vSphere ‘green-field’ installations, upgrades and expansions.
* Ran a customer engagement to Migrate from NetApp to Nimble CS storage while upgrading all VMware vSphere/SRM software and hardware components
* Designed and implemented large scale back-up solutions using CommVault or ArcServe for multiple NHS Trusts, manufacturers and software providers
* Re-designed and built networks for major food distributors and media organisations

## Experian Decision Analytics August 2010 - April 2014

## Infrastructure and Network Consultant - Contractor

*A contracted position to lead a team to migrate and re-locate the Decision Analytics Datacentre to the UK & Ireland datacentre*

* Re-engineered the Windows managed service products and re-locate production services to a new datacentre
* Utilised P2V for data migrations, ‘Lift and Shift’ for legacy systems and re-implantation and hardware refresh as mechanisms to relocate services
* Project managed and delivered a one-year assignment to move customer routers, VPN connections and merge 5 CheckPoint/Nokia firewalls into highly available Cisco ASA pair
* Collaborated with hundreds of high profile customers to co-ordinate the technical changes to high risk and business affecting services
* The Network Lead for multiple client project engagements for managed service deployments
* The Lead Engineer for high impact client-facing incidents and high risk changes
* Implemented vSphere and MS Hyper-V servers to manage development server capacity

## Vodafone Jan 2015 – April 2015

## Technical Deliver Engineer, Network Security, VMWare, MS Technologies

* Delivery of Firewall Internet Gateways
* Delivery of HA SQL Clusters, VMWare vSphere solutions, Windows services delivery

**Historical Career**

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| --- | --- | --- |
| **Senior Infrastructure Specialist** | **NHS Choices – Capita** | **2009 - 2010** |
| *An application integration and deployment project*  *Implemented vSphere 4 on NetApp FAS2xxx and Cisco 3750’s*  *Create automation scripts to deploy the NHS.uk website within the development cycle* | | |
| **Senior Lead Technical Consultant** | **Nationwide Building Society** | **2008 - 2009** |
| *A P2V application migration project*  *Implemented ESX 3.5 on EMC storage and Cisco 6500*  *Engaged with Internal customers to converge 1000’s physical systems into an ESX farm* | | |
| **Contract Lead Senior Systems Engineer** | **LeasePlan Infrastructure Services** | **2007 - 2008** |
| *Built the global leasing application*  *Utilising ESX 3, IBM DS8xxx, Cisco MDS and ASA’s* | | |
| **Contract Senior Lead Systems Engineer** | **Microsoft** | **2006 - 2007** |
| *Deployed Windows Vista, SharePoint and Office 2007 Development Labs*  *Created scripts and application system to automate the deployment to 100’s of server and desktop Ms products on a daily basis* | | |
| **Enterprise Server Analyst/Network Analyst** | **Dell Expert Centre** | **2005 - 2006** |
| *Delivered top tier technical server support* | | |
| **Senior Systems Administrator** | **Best Western Hotels** | **2001 - 2005** |
| *The Technical Team Lead & Engineer* | | |

**Industry Training and Certifications**

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| **VMware Education Services** | Certified Professional / VCP55-DCV, VI3 Fast Track for VMWare |
| **NimbleStorage** | Certified Professional, Nimble Certified Sales Professional |
| **DataCore** | Certified Implementation Engineer |
| **CommVault** | SIMPANA Certified Specialist, Certified Professional |
| **CiRBA** | Certified Professional - Software Consolidation & Application Stacking |
| **Microsoft** | Certified Professional Exchange, SQL Server, Windows Server |
| **PluralSight** | VMware vCloud Director, vSphere 6 Install, Configure VMware SRM, Puppet Master, Chef Automation. |
| **Remarc** | Upgrading Exchange 5.5 to Exchange 2003 |
| **Azure Management** | Customer Handling & Services, Presenting Effectively |
| **Dell**  **AWS Solitons Architect**  **Zerto**  **Cisco** | Certified Systems Engineer  In progress  Zerto Certified Professional  Cisco ACI |