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| Waqas **Ahmed**  **ADDRESS** 17 Gordon Street • Keighley, West Yorkshire • BD21 2PS  **MOBILE** +44 (0)7873532852 • **E-MAIL** waqasahmed\_939@hotmail.co.uk | | | |
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| |  | | --- | | **SKILLS** |   Incident Response  Sonicwall/ASA/Juniper /Meraki Firewalls  Risk Management  Identifying Security Risks  Web filter monitoring  IPS/IDS  Client Facing   |  | | --- | | **CERTIFICATES** |   **CCNA**  Cisco  *2015 - 2018*  **Citrix NetScaler - Introduction**  Udemy  *April 2018*  **Citrix Networking – Citrix Technologies** Udemy  *April 2018*  **1st Class Honours – Network Computing**  Staffordshire University  *2011-2015*   |  | | --- | | **VOLUNTARY** |   **Volunteer**  NIHR BioResource  *2016 – Date*  **Play Ranger**  Highfield community centre, Keighley  *2011-2015*  **Moderator**  thestudentroom.co.uk  *2013-2015*  **Charity Committee**  TNT Express ICS, Atherstone  *2013-2014* **Call Centre, Children in Need**  TNT Express ICS, Lount  *15 November 2013*  **Administration staff**  British Heart Foundation, Stafford  *15 November 2013*   |  | | --- | | **INTERESTS** |   Organising and going to events ie: go karting, paintballing, XScape, museums  Personal Finance  Gym  Movies |  |  | |  | | --- | | **OBJECTIVE STATEMENT** |   I am a problem solver, with a passion for technology – A pragmatic person, who is always willing to embrace new challenges, with passion, vigour and determination. I am very keen to learn ie: becoming the product specialist, without training. I have experience in working in high-pressure environments, engaging with people at multiple levels of the organisation, including the chief executive officer.   |  | | --- | | **EXPERIENCE** |   **BW Legal, Leeds | Tier Two/Three Network Engineer**  *2017 – date*  Working as the sole network engineer, within the IT infrastructure department, I am responsible for reviewing the network security of the organisation, being proactive, and identifying threats where possible too.   * Zone based firewall administration – IDS, IPS, ATP * Reviewing configuration annually, across various systems * Monitoring remote sites, and creating IPSec VPN tunnels * Reacting to, and automating alerts * Creating network diagrams, and detailed, but easy documentation * Packet captures * Configuring Meraki, and Dell switches ie; VLANs, trunk ports etc.. * Experience with TCP, UDP, DNS, DHCP, STP, NTP, QoS, Etherchannel * Knowledge of SaaS, and working with IaaS * Understanding of security issues within the industry * Troubleshooting – Root cause finding, looking online * Working “out of business hours” in order to keep impact to a minimum * Knowledge of 802.11 protocols * Reviewing new equipment, asking relevant questions * Reviewing new firmware * Working with Unix devices ie: Citrix NetScaler * Working within an organisation that is IS027001 and PCI/DSS compliant * Working within an ITIL environment   **Daisy Group, Reading | Tier Two Network Engineer**  *2015-2016*  I was a network engineer, at an ISP, working with a team of others, on a 12 hour shift basis. A busy workload of CPE device, and firewall issues, including working with Cisco routers, firewalls, switches, and wireless, troubleshooting MPLS networks, with some BGP. I would proactively monitor customer infrastructure, and advise/escalate where required.   **TNT Express ICS, Atherstone | Implementations Engineer**  *2013 - 2014*  I worked here, as part of my placement year, and was trusted to make changes on the core network infrastructure of TNT. I was working with a high level of detail on live, critical devices, cable testing, auditing, configuring devices, and working on projects with other teams out of hours, with multiple teams   |  | | --- | | **EDUCATION** |   **Staffordshire University, Stafford | BSc (Hons) Network Computing** *2011-2015*  I studied a vigorous network computing course whilst I was here, teaching towards the CCNP syllabus.   * Final year project: VoIP – A Network Performance Study   **Leeds City College, Leeds | Network Computing** *2009 – 2011*   * Triple distinction –A level AAA equivalent  |  | | --- | | **OTHER** |  * Full EU (UK) Driving licence * Can also speak (Mirpuri) Punjabi * Have written a report on “We Day” to inspire young children * Wrote a guide, to set up VoIP using a free PBX, on MoneySavingExpert * Currently own a property business in the USA, which has no negative bearing on my employment.  |  | | --- | | **REFERENCES** |   Available on request |