**Daniel Briggs**  
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**PERSONAL STATEMENT**

An extremely hardworking and motivated person with experience in the IT industry looking to restart a career. I am seeking an entry level position in a support or installation role, as I work towards certifications to advance my skillset and knowledge.

**EMPLOYMENT**

Production Operative - Pyronix - Rotherham *April 2016 > May 2018*

Assembling and packing of security alarm systems, including soldering and circuit board inspection.

* Consistently delivering on production targets.
* 100% pass on quality control checks.

Team Leader - Argos - Wakefield *June 2009 > December 2015*

Supporting store management in maintaining a well-organized, busy retail store, and stockroom.

* Awarded area employee of the year.
* Stockroom consistently had top performing figures in company.

Installation Engineer - Skye Consult - Wakefield *October 2007 > March 2009*

Part of a team providing on-site support and installations of printers and PC’s.

* Produced site surveys prior to new equipment roll out.
* Customer training on new equipment.

Contract Support Engineer – BT Lynx - Sheffield *February 2006 > October 2007*

Provided technical support onsite between installation and setup projects.

* Received excellent client feedback.
* All jobs completed within time schedule.

**EDUCATION**

Silcoates School 6th Form Wakefield *September 2000 > June 2002*

A-Levels Math (B), Physics (E), Design Tech (E), Further Math (B)

**CERTIFICATIONS**

* CompTIA A+ (2006).

**EXPERIENCE & SKILLS**

* Active Directory.
* Windows 7/8/10.
* Microsoft Office 365.
* Network hardware installation.
* Cable management.
* New systems training.
* Excellent customer service.
* Great problem-solving skills.

**PERSONAL INTERESTS**

Cycling | Running | Home DIY | PC Building |