**OLUSHOLA OLATEJU**

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**Profile**

Am a highly motivated IT professional with experience spanning over 10yrs, in a wide range of Business IT environments, Architect and consultant. I have a track record of successful collaboration at business level, helping clients to create strategies, design roadmaps. Confidently leads IT teams towards developing solutions the streamline processes and deliver maximum system integrity and performance. Over the years I have expertise in analyzing, designing and implementing technical architectures, managing projects through their lifecycle to archive high quality delivery within time and cost constraints. I a proven capability of communicating articulately at all levels of business, particularly adept at explaining technical concepts in an easily understandable manner to managers, sponsors and colleagues. I have develop over the years Initiative leadership skills, analytical ability and quantitative skills to improve business and technology processes.

**KEY SKILLS**

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| --- | --- |
| * Project Management ( Agile, Scrum) * Organization and planning * Solution Architecture * O365 expertise/Migration * Design and strategy | * Azure Cloud Architecture Solution * Stakeholder Engagement * Installation/Implementation * Integration, migration and testing * Leadership and management * ARM Template |

**Experience**

**Fujitsu**

**Azure Solution Architect**

**Responsibilities: (04/2019 - Till Date)**

I was involved in the planning and analyzing how to migrate Jira and Confluence Application from Open stack cloud environment to Azure.

* I was working closely with stakeholders to make sure that a road map was developed for smooth migration, and proactive recommendation, strategies around Microsoft technologies specifically to Microsoft Azure.
* Providing IT transformation recommendations for collaboration within the users around Microsoft Azure.
* Designing HLD and LLD for Confluence and Jira data Centre Azure.
* Documentation of planning and Migration process for Azure Engineers.
* Collaborating with third party vendor Atlassian to make sure that all due process was followed according to ISO.
* Reviewing existing topologies and designs, to hight deployment concerns/risks based on rules and guidelines by Microsoft.
* Updating the Blueprint in Jira and Confluence for current designs and documentation to be reviewed by GAB.
* Working with BA and PM to establish Azure Infrastructure blueprints for the target architecture for the applications in scope.
* Identifying and creating standard deployment units for the Azure migration, ensuring a cohesion between and Foundation Programmes.
* Providing guidance on Azure best practice and recommended solutions for the Azure Foundation programme, covering areas such as Azure IaaS, SaaS and Paas, Azure Backup, Azure Site Recovery Manager and Azure infrastructure solution design.

**Aviva PLC**

**Infrastructure Solution Architect**  **(08/2018- 03/2019 )**

**Responsibilities:**

* Ability to understand business context and help define business case including making design decisions, providing, risk mitigation, benefits and timeline solution
* Engaging with stakeholders as a member of the enterprise architect review board and technical decision authority on IT roadmap and assisting in defining Cloud First as a solution strategy
* Designed solutions and roadmaps to address Aviva workplace complex business challenges across a broad portfolio of work and communicated them clearly both within the Architecture team and to stakeholders
* Designed HLD and LLD for Microsoft Flow to enhance business flow to secure data from exchange online to SharePoint.
* Presented various Security technology overviews to Stakeholders such as Identity Management, Cloud Security, Azure Foundations Service and Disaster Recovery as a service
* Assisting Programme manager with developing Cloud IT roadmap and scope for Aviva business partners
* Designed an HLD for ADFS and implemented ADFS and AD connect infrastructure for sync, SSO, and federation
* Designed solution to migrate O365 vNext to exchange online, implementing routing changes, configure name resolution to support exchange and SharePoint online, updating PAC file to direct exchange online and SharePoint traffic via Azure express route.
* Implementing tenant restriction to prevent users gaining access to O365 or Azure tenant/ services that has been blocked
* Designed a Windows 2016 HLD and LLD Domain integration and upgrade from Windows 2012 for Aviva,
* Integrating Azure AAD, B2B, B2C for customisation
* Creating ADB2C tenant, Web App, user flow polices, Identity frame work.
* I Am involved in the customisation of policies using Oauth and OpenID Connet for B2C
* I used Azure DevOps to record Requirements, User Stories, Test Scripts, Test Execution, Defects to improve business strategy.
* Designed The Azure foundation services for Aviva as a foundation and enabler for cloud service consumption
* Designed a cloud-based business continuity and disaster recovery process for on-premise and Azure backup
* Liaising with the security team to drafted cloud security framework based on ISO27001, ISO27017/18 for all third-party cloud implementations
* Engaged stakeholders for O365 adoption, produced an overview for aligning O365 IT strategy with security compliance

**Liberty Global Netherlands**

**Cloud Solution Architect (01/2018-07/2018)**

**Responsibilities:**

* Designing and implementation of Guavus application to work on Azure pattern solution to meet business requirements in Liberty Global
* Working with multiple technical teams, architects, security officers, managers and business users in reviewing and documenting workloads, system dependencies and business requirements.
* Designing HLD and LLD for Guavos Application for Liberty Global
* Creating documentation around the setup and implementation of the designed patterns
* Leading the implementation of Azure solutions for new patterns or products
* Participating in non-functional testing, particularly around business resiliency
* Engaging with Microsoft around solving business and technical problems in the Azure ecosystem
* Providing technical oversight, review and quality control of Azure artefacts throughout the programme
* Contribute to the development of Azure standards, best practices and organisational capability
* I Acted as an escalation point/SME for Azure technical issues and decisions
* Designing a road map for applications and deploying them into Azure
* Ensuring that all solution architecture design and analysis work is documented in a structured fashion and stored in a common place.
* Using ARM template to deploy multiple VMs to host Guavos application in IaaS.
* Participating in gathering information, conducting research, analyzing needs, developing requirements and validating infrastructure deliverables
* Working on DevOps documentation such as DevOps Approach, Automation orchestration etc. Supporting developers with Cloud deployment tasks
* Preparing and gathering information on automation for deploying Guavos application.
* Costing and Monitoring of Cloud environment, with the use of TCO.
* Designing cloud infrastructure services and connectivity in the Microsoft Azure cloud hosting platform
* Provisioning and configuration of all Azure cloud components such as VNet, Vnet Subnet, Gateway etc
* Implementation of AD connect for Guavus to On-premise site.
* Creating and configuration of Express Route.

**European Central Bank Frankfurt (04/2017 – 12/2017)**

**Technical Lead**

Responsibilities:

* Designing and implementing a support function for VIP in European Central Bank.
* Provide outstanding onsite IT support to the executive team (home office users, other sites or when they are on the road)
* I provided support that will produce results in minimum turnaround time by increasing and improving process and procedure
* I designed a solution to deploy Blackberry UEM for all users in European Central Bank.
* I anticipated the needs of executives and the board by taking a proactive approach in supporting them.
* I Liaised, influence, and direct local and external support teams to ensure outstanding support is provided end to end
* Developing and updating knowledge base share points for teams by considering ethos, thinking, proactivity and consideration of how individuals interact with their devices and how this affects their day to day duties.
* Be aware and knowledgeable of Senior Executive meetings, what transpires within and what outcomes are affected by what might occur in the meeting and how this affects the wider business
* Develop and maintain a diary that will support users.
* Supervising presentation and training of how Blackberry UEM is deployed to VIP users.
* Observe and cater for executive patterns in terms of meetings, boards, etc. and best serve the requirements of the business as opposed to IT or other concerns, whilst being within governance and following best practice
* Review the current executive device range and usage, Input into the overall strategy to help move to a policy which supports any device

**Imperf Solutions (08/2015 - 02/2017) Asset Manager**

Responsibilities:

* Plan, design, define, implement and manage Software Licensing policies and procedures in conjunction with stakeholders to ensure current and planned requirements are met on all assets.
* Review and make recommendations for improvements to the configuration and software management tooling for all asset device.
* Negotiating arrangements to facilitate European and global distribution of hardware’s through different channels.
* Manage the IT project portfolio for the Global Asset Management group to ensure that projects are relevant to the divisional strategy and delivered within the stated financial and time constraints required by the business
* Responsible for systems analysis, design and implementation of Asset Management solutions, conducting webinars and customer demonstrations of information management systems and processes as well as mentoring/managing junior employees on customer projects
* Ability to meet deadlines and prioritizing my own workload.
* A Proactive and tenacious approach to projects and challenges.
* An Adept problem-solver, in a high pressure environment.
* Extensive experience in Problem and Change Management to ITIL standards.
* IT expertise, with good knowledge of Windows, MS-Office applications, Sharepoint, Plus Service center and Remedy service management software, Servicenow management software.

**Barclays Bank Plc.**

**Windows 10 Migration Engineer (05/2015 – 07/2015)**

* Imaging Windows 10 laptops
* Imaging Apple Mac using Casper Suite
* Updating asset on Service-Now (SNOW)
* Tracking record of asset deployed to user using JAS
* Scheduling deployment of asset/ planning using FATT
* managing user’s account/ password reset on QARS
* Windows 10 Rollout on laptop and Thin Clients across different departments in Barclays
* Deskside & Remote Desktop **support** of Windows 10 users
* Deploying and maintaining of the **Apple** Mac OS X, Macintosh Desktops, Macbook Pros
* Daily administration of mail accounts, user accounts, and asset deployment.
* Testing and implementing the rollout process, including data/profile migration
* Assisting in carrying out windows XP eradication Project
* Deploying hardware peripherals such as Port Rep, KVM Switch, etc.
* Identifying potential technology improvements where possible & improvements in how technology can be used to **support** the business
* Creating and following documentation for build and migration process

**AvivaGroup Ltd (12/2014 – 05/2015)**

**O365 Migration Engineer**

* Working in a team to migrate Aviva global multi-mail environment of 50,000+ users to Microsoft Office 365 across multiple existing platforms from hosted Exchange, on-premise Exchange, existing 365 tenancies, and POP3 mail
* Re-configuring local Outlook clients and ensuring user calendars, shared mailboxes and mailbox permissions were correctly reconfigured.
* Migration of Exchange 2010 Users using Bittitan MigWiz.
* Managing  migration project for remote users.
* Powershell scripting to setup AD accounts for new users.
* Powershell Scripting to extract users from Exchange 2007.
* Extraction of AD accounts from exchange 2003.
* Exporting exchange 2003 users mails to .pst's.
* Configuration of Skype for business and One drive for business
* Resolving and support issues arising from this migration via the Service Desk
* Liaise with Project Managers to collate information about upcoming migrations and input them on a SharePoint Tracker
* Providing desk/Floor walking to resolve issues as regards to O365 on site.
* support during the post migration hand over period of incidents that had been raised as part of the migration project
* Re-configuring Blackberry phones as well as deploying new Blackberry devices (wipe, configure and hand back) and deploying the Blackberry client software to iPhone and iPad devices.
* Using BES 10 to reactivate Blackberry devices and configure Outlook on them.
* •Support for Microsoft Office 365, administering and daily maintenance (**O365** Exchange Console)
* Using Exchange management shell to create new AD users and sync users to cloud.
* Setting up Office 2016 Pro Plus for all E3 users.
* Setting up new users Sharepoint.

**Metlife Insurance *(04/2014 – 10/2014)***

***Wintel Engineer***

Responsibilities:

* Monitoring all servers across the Metlife infrastructure via Solar Winds monitoring system
* Coordinating meetings/ video conference calls with all offshore teams leads
* Maintaining/ overseeing all disk space on all the servers across Metlife infrastructure with Lansweeper
* Ensure that incidents are handled in accordance with ITIL practice and agreed processes/ SLA
* To ensure all tasks are performed according to process and checklist provided
* Early morning checks with the use of solarwinds to ensure services are fit for start of business.
* Server Patching/updates, testing of patches in labs and deployment to test machine
* Provide back end support for Active directory, managing users on AD (such has monitoring the Active directory user password/service account/group account)
* Provide daily operational guidance, support, and management for operations staff across UK and Ireland
* Resource Management – ensuring BAU work isn’t impacted while taking on last minute project work
* Point of contact for the whole business as regards to Metlife Infrastructure
* Customer Liaison and resolution management
* Providing Incident and Problem Management
* Proactively manage Service Level Agreements Investigation and follow up any which have failed
* Chairing and conducting service reviews with customer and managed 3rd parties
* Attending CABs on behalf of Onsite Services
* Cost reductions, but not limited to increasing Service Desk first time fix rate to lower onsite support costs

**Barclays Bank Plc *(07/2013 – 1/2014)***

***VMware Engineer***

Responsiblities:

* Migration of Vmware machine, host, clusters (V2V and P2V migrations)
* End to end windows server decommissioning and commissioning of EXSi 5.5
* Installation, Configuration and Managing of VMware ESXi 5.1, 5.5, vCenter 5.1
* Attended to calls and escalate calls according to SLAs to meet up with targets set by the managment
* Implemented and rolled out VMware ESXI infrastructure, provisioned SQL 2008 and BAU/supported engineers after installations
* Supported VMware Vsphere5.1, vCenter Servers including vMotion and Storage vMotion implementation
* A member CAB in approving changes for ESXi upgrades
* Using Ganglia, Galaxy, application to monitor VMware infrastructure
* Responsible for the Microsoft Windows and VMware Environment
* Windows Server Builds on VMware platforms
* Support of VMware vSphere 5.1 infrastructure
* Worked on internal technical projects including system rollouts, Deployments and server migrations.
* Ability to take ownership and work through various problems with other team mates

**Novartis International AG(Switzerland)**

***3rd level support Analyst (02/2013 – 06/2013*)**

Responsiblities:

* Windows OS support (7&8.1), Testing Windows 8.1 build on all target Laptops, Desktops.
* Integration of Windows 8 on new hardware in Novartis environment
* Video conference coordination
* Inventory and hardware upgrades, Certification of new Hardware
* Supporting Microsoft lync via remote access
* Escalating issues by using BMC Remedy
* Supported SCCM 2012 for application and patch deployments, benching images on MDT
* Providing System configuration for desktop.
* Recommending hardware of end users and Laptop build using Microsoft technologies Organizing and assigning of daily work schedule for team members
* Run check on all team members rollout and verify if deployment is been carried out appropriately PC fault finding, resolution and hardware fixes
* PC refresh and upgrade for 1500 users (both PCs and Laptops).
* Extracting Patches from WSUS for windows 8.1,IE 10<and other application within Novartis
* Testing and updating new Windows 8 patches on the existing environment via Novartis Lab
* Supporting and Patching of MS 2010, exchange servers, windows 8.1.

**Bank of America**

***Deployment Project & win 7 Migration specialist (09/2012 – 01-2013)***

Responsiblities:

* Migration of XP to Windows 7 for users across the trade floor of Bank of America,
* Resolved end users desktop issues locally and remotely and resolving network printer issues on call logs according to SLAs.
* Support for Active Directory, Exchange/ Outlook 2007 and Excel.
* Monitor set up /configuration, Installation of built Laptops/ Desktops, Mapping of Drives/ Printers.
* Coordinated the Installation of specialized applications such as supernova and dragon speak easy
* Maintained network administration and made sure every device deployed is working perfectly
* Participate in process improvement initiatives and periodically required to perform changes outside office hours
* Supporting and providing 1st/2nd line support, deployed and configured desktop images in line with organization line of business.

Accomplishments:

* Reduced project failure occurrence by initiated knowledge base blogs and surveys to determine user system requirements

**St. Ann’s Hospital (NHS)** ***(10/2011 – 06/2012)*** ***Support analyst/Project support***

Responsibilities:

* Installation/Configuration of VoIP Phones (Astra) across the NHS trust bodies in the Enfield, Harringay and Barnet bough.
* Configuration of mobile phones to support the VoIP telephony system.
* Allocation of phone numbers to all users across the Enfield, Harringay and Barnet boughs.
* Deployment of Astra VoIP phone in all the NHS ( Mental Health Trust) across the of bough Enfield, Harringay and Barnet.
* Support users/operation of the VoIP phone.
* Deployment of mobile phones to users across the Mental Health Trust.
* Attending to calls from the help desk in regarding to the VoIP telephony system.
* Configuration of mobile phones in order to support or perform the same function as a fixed hand set.
* Delivering induction/training to users on how to use the (Astra) VoIP fixed handset throughout the(NHS) Mental & HealthTrust in Enfield, Harringay, Barnet.
* Rollout and deployment of 1,600 win7 PC’s
* Supporting users remotely and face to face and on phone using call logging system
* Trouble shooting connectivity issues such as Mcafee antivirus
* Upgrade desk top memory and Bios to ensure users are happy with newly deployed kits.
* Debt Collection for Moorcroft Clients

**ADDITIONAL EXPERIENCE**

Sep 2010 – Sep 2011 **Service Desk Support Analyst –** The University of the Arts, London

Oct 2007 – Aug 2008 **VIP Desktop Support Engineer -** A&O Systems, AON Insurance

May 2004 – Sept 2007 **Network Engineer** - Anthola Julius Ltd

Accomplishments:

* Assisted in the creation of a new print and scan server system
* Spearheaded assessment of user requirements for the new Call log system to be rolled
* Developed a new knowledge base systems for the IT service desk department and extended it to users ( this helped reduce incident calls and increased IT staff time efficiency)
* Introduced a help line/survey system to help gather user complaints during migration projects this helped reduce cost of re-engineering any legacy systems

Education

**Bachelor of Engineering (BEng.) Mechanical Engineering**

University of Technology

**Professional Certifications**:

Project Management Foundation (Prince 2)

Project Management Practitioner (Prince 2)

ITIL(v3) Foundation

Microsoft Certified Systems Engineer (MCSE)

First Aider

TOGAF Foundation

TOGAF Practitioner (inview)

Systems Proficiency

***Software***

Windows XP, WIN 7, 2000 Professional and Windows 200X Server, Microsoft exchange server 200X, Novell NetWare, Telnet, IP Protocols, Norton Anti-Virus, MacAfee, Macromedia Flash, QuickBooks Pro, Lotus notes, CorelDraw, Adobe PageMaker, Macromedia Fireworks, Maya 4.0,RestoreAdmin, Citrix,WIN4LAN Terminal Server, Cs5-Cs6, OSX 10.x, MS power shell.

***Hardware***

Routers, Bridges, Switches and Hubs (Cisco, HP, Dell), IMACs, SAN Backups, laptops, PCs, Apple computers, APs and EPOS systems .

***Networking***

Network and Computer Architecture (Design, Planning & Implementation) DNS, WINS, DHCP, HOSTS, TCP/IP, IPX-SPX, SNMP, SMNP, TFTP BGP, VPN, FTP, POP.

***Administration***

Application of information system in a full flex designed administrative organization with good ability to use most graphic designs, datasheet and word processing applications. Strong Communication Skills, Organizational, Interpersonal, Facilitation and Problem Solving Skills and the ability to handle multiple priorities within tight deadlines with good customer management and helpdesk skills.

**Publications and thesis**

Dangers of web mining and profiling in social network sites

Future of Direction of Intrusion Detection Systems in commercial companies

A project report on Starbucks business analysis

Impact of electronic-HRM on Nigerian aviation industry: a case study of Nigerian Airspace Management Agency

**Hobbies:** Reading, Meeting people, Music, Driving, Traveling, football, and in-door games.

**Referee:** Will be supplied on request