**MARTIN ALDRIDGE** 07946 892 139 mjaldridge@hotmail.com Live in Chesham  
**Rolling contract currently** [Click here for shift calendar](https://calendar.google.com/calendar/embed?src=oeesbihb0eb09lvfpd79opqlm8@group.calendar.google.com&ctz=Europe%2FLondon). When early call after 4:30, when late before 9:30.

# MAIN SKILLS..“Valuable IT Professional with a proven track record of innovative solutions for 33 years, but also keeping up to date with skills and knowledge, with a very wide skillset.” *Soft Skills*: Strong work ethic, excellent communication skills, commitment, teamwork. 1st, 2nd, 3rd Line Support, Pre/Post-Sales, Projects & IT Manager, MSPs, Web, Consultant.

# Windows Server NT to 2019, XP, Vista, Win7-10, SBS, Linux, Unix, AS400, Citrix. All Microsoft - All Office to O365, Hyper-V & VMWare, vWorkstation, vSphere and XenApp, server patching / updates, SAN and storage solutions. Apple Macs. Mobiles.

# Server Support, Networking, Helpdesk & Management, Documentation, Data Centres, DNS, WINS, System Centre, SCCM, SCVMM, Veeam, AWS, Azure, Backups, Excel

# VOIP Systems, Data Backups, Disaster planning and recovery, Security & AV, VLANs.

# Web Dev/Maintenance, Exchange to 2016, Notes, SharePoint, scripting & many others.

# Highly experienced Contractor and PM. Worked in ITIL, ISO9001, Prince environments.

# Experienced in Network Security, ISPs, VPNs, Firewalls, Routers, Hubs, peripherals, GDPR. PROFESSIONAL IT QUALIFICATIONS MCSE 99,03 CCNA 2001/10 Netware CNA 1997. Willing to update / study.

#### **CURRENTLY –** Mainly looking for Perm in Bucks / Berks / Herts / W. London (max 20 mls) **2008-now - Rainbow Consulting (Own Company)** - multiple contracts and some permanent. I am a Microsoft Partner number 2207840. Worked expensively in Pharma / Tech / Publishing. **2019 – now. (CDC)** Thin client, desktop, servers, networks. SC, SCOM, SCCM. Apps, Azure. **7/18 - 12/18 (IDR)** Server builds, Windows 2016 virtualised, Projects and Excel Programming. **1/18 - 7/18 (Renaissance Computer Services)** 3rd line support / projects for an MSP Company in Watford with 260 customers and 12 support staff. Mentoring all other staff. GDPR, DR and O365 projects, as well as server builds both physical and virtual with both Hyper-V and VMWare. Win7 -10 on desktops, and Windows 08 / 12 / 16 / 19 on Servers. SAN, iSCSI, WAN and LAN. SQL PowerShell Azure/AWS Veaam Documentation Designing Infrastructures. SolarWinds, Nagios, software tools LANDesk SLAs **2016-17 -** 3rd Line at Oury Clark. Server / Desktop / WAN / LAN, Veeam, Hyper-V, ESXi **2016**–3rd Line at ACET.6 international sites, ProLiant Servers, Hyper-V, Sophos, WSUS, Server Network and end- user support, documentation, Cat5, Server, desktop, laptop builds, VPNs, Cisco, Macs, Veeam, Building Hyper-V Servers at each site for remote sites and subsidiaries.

#### **7/15 to 3/16** IT Manager for ISS Recruitment - Win12 Servers, Hyper-V/ESXi, Office 365 - Mainly Microsoft technologies, PC and Network builds, desktop and server Support, project management, website design, self-written monitoring, training, SharePoint 13, AWS, phones.

#### Example **projects** at **Rainbow Consulting** -: Working solidly on contracts for 10 years.

#### Contracts include: - 2 schools in Berkshire, 2 Councils, Change Manager at Manchester City, Server / Desktop for 5 support companies in Watford, Bracknell, Reading, Slough & High Wycombe, A4e training & website, a graphic design company, 12 customer sites. Contracts in installations, support, projects and project management, infrastructure, Citrix Xen products, Windows Server 2012 and and VLANs.. Documentation for all projects.

#### Testing, training & demonstrating Microsoft technologies to procure contracts. Building a school network of 20 computers including networking PCs, setting up servers, workstations, backups and printers, and installing the software etc

#### I have set up several websites for paying customers, friends and relatives and Phoenix RFC using PHP, HTML, XML, CSS, online databases, JavaScript and Flash, etc

#### Other projects include: - Excel design and solutions, Database installs, Mail installations, antivirus installs, support via remote control, and VMs with Hyper-V, VMWare.

#### **OLDER WORK EXPERIENCE**

**Mar- Sep 2008 - Jarvis Hotels Head Office in Bucks** (now closed down)

**Network and Telecom Support Executive** at Head office with over 40 dependant sites

* Working as Project Manager of 10 concurrent Infrastructure hardware and server building projects, doing high level Server and Desktop Support.
* Buildingvirtual, clustered and normal Win2003R2, Windows 08. Exch. Svr for 2000 users.
* VMware Infrastructure, BES, Virtual Servers, proprietary hospitality servers / applications.
* HP Data Protector, HP SAN shadowing and Backup Exec. Websense. Proxy servers. POS,
* HP/Compaq servers, Cisco, MPLS routers, ISDN, HP Storageworks. Rackmounts.

**March 07 – March 08 Contracting for 3 IT Support companies Support Consultant**

**Server / Desktop / Network / Remote** **/ Helpdesk MSP Reading and Slough**

* Building of servers, Desktops and Laptops with various operating systems.
* VMware installations for server virtualisation. Technical documentation done for all projects.. Built these 40 servers on a HP Cluster with High Availability.
* Windows 2003/8 Server and SBS, Windows XP, Win7– installs and maintenance
* Exchange 2003/7 – Disaster recovery and fixing backup problems/solutions.
* AD, GPO, RDP, SSH, DNS, DHCP, WINS, TCP/IP, WAN/LAN
* Complete IT management for small / medium businesses who don’t have their own IT depts. Backup Express 11, HP Data Protector on clusters, VMWare ESXi.
* Second line support, field consultant engineer. Intel and Apple Mac architectures.
* Building of (Blade) servers, Desktops and Laptops with various operating systems.
* Cisco and Vigor Routers and Firewalls, HP Procurve and other Networks
* Pre and Post-Sales Support for hardware and software sold to the clients
* McAfee Security Suite and Anti Spyware programs, Norton Antivirus, Sophos, Trend Micro and others. Appsense and other filtering software solutions.

**Barbour Index**  (6y, 3/2001 - 3/2007) **Server / Systems Consultant (under SLAs)**

* Exchange 5.5/2000/03/08, Windows 2000/XP migration from NT4, Netware 5.1, downgrading of Exchange server when company taken over. MS Clusters.
* 300 users, 35 NT servers, 20 Win2k Servers, 5 Novell Servers, 3 Exchange servers, 15 Web Servers. Linux servers at ISP. Data Centres and ISP. (Blade)
* AD, GPO, RDP, SSH, DNS, DHCP, WINS, TCP/IP, WAN/LAN/SAN, routing.
* Administration, and Application Support & writing applications, Documentation.
* RIS,/ Intellimirror / Ghost / MSI / Winstall / Builds and unattended rollouts.
* Veritas Backup Exec 8.6, 9, 10 (8TB using 6 backup servers with Auto Changers).  
  HP Data Protector. Many of the Microsoft suite of management applications
* CheckPoint Firewall-1NG, VPN’s, Cisco 800, 2600 and 3600 Routers, Pix, & Packetshaper. Various other networking hardware
* Gigabit Fibre network design and implementation, VPN’s for Main and W2K domain
* Compaq & HP Netservers, desktops and laptops.
* HP and Cisco Network Infrastructure
* SQL servers and Pivotal ERP / Contact Management / Customer Management
* Ensuring that all the elements of the technical environment are proactively managed and maintained. Dealing with 3rd parties.
* Taking the lead in IT rollouts and projects, reporting to a non-technical IT Manager
* Ensuring that backup and recovery & security of Windows and Novell servers.
* Making Business Continuity and Disaster Recovery plans.
* VBA and other Excel programming, writing a Helpdesk System in Access.

**Origin UK Senior Server Support Analyst 1999-2001 MSP**

## Outsourced customers with SLAs included -:

- Alcatel Telecom. Philips sites Cambridge, Croydon, Hammersmith, Heathrow, Reigate.

- Other customers via phone and remote control when at Croydon base.  
Network & Server Support, Citrix, Windows, Netware, Lotus Notes mainly. User training.  
Project work on Servers and Infrastructure. Linux and Unix servers, Documentation.  
  
**Data Supplies** **Consultant Server & Systems Engineer 1997-99 MSP**

Supporting multiple **outsourced** customers operating under SLAs Main site worked at -: **Microsoft UK**. – Winnersh and Thames V. Park, Reading & London

Managing NT, Netware, Linux & Windows environments, SAP,

Desktop Support. Server and Desktop building and rollouts, Documentation.  
- Shell UK, SAP UK, London Underground, Courtaulds, Novartis, Boehringer Ingelheim  
- Short term cover / troubleshooting at several other Blue Chip customers like Banks.

- Some of these were as **team leader or managerial** capacity

**Cap Gemini Tech. Consultant (Network / PC Support) 1993-97 MSP**Supporting multiple **outsourced** customerssuch as those below with SLAs. Network Support, Desktop Support, Projects, Project Management, Helpdesk manager,

Project work, Datacentre work, Netware and Windows server admin, Documentation.

- Eli Lilly, ICI Paints, Heinz, Thomas De La Rue, Glaxo SmithKline, Med Res. Council.

- Other visits to other prestigious accounts such as banks. PCs, AS/400, Linux, Unix.

**Ungermann-Bass Ltd., Network Manager / Server Support 1990-93**

Team of 2 supporting 150 users over 5 sites. Windows & Unix, OS/2, DOS, Lotus Notes.  
**-** UB were a Network Solutions (Intelligent Hubs) manufacturer of disparate hardware, Operating Systems and network technologies. Intranet Development.  
- They were a pioneer of IT hardware and software innovation and IT Training

**Langley College of FE (E. Berks) Chief Computer Technician 1986-1990**

* Jobs done include managing college-wide IT, programming, maintenance, Database writing, project management, teaching and many others. Everything!
* Very wide-ranging role covering all possible areas of IT and management, Managing 10-Net, Econet, Pet, Apple Mac Networks, several Junior Technicians.

**OTHER SKILLS AND ATTRIBUTES**

* Some French, German and Italian as I love travelling all over Europe on holiday.
* I pick up new things quickly, and I am curious about many things, and this leads to a wide range of interests. I am very hard working, I am friendly and easy to get on with, honest, resourceful and work well in a team or alone. I have team-leading experience in several of my jobs. This amounts to about 15 years altogether.
* Team player but a natural leader, motivated, open minded but determined, innovative.
* I am an experienced Project Manager and Project designer from many jobs
* I have a driving license and my own car, and enjoy driving and travelling.
* I play Rugby to keep fit, and enjoy other sports as well. Interests include astronomy, fossils, archaeology, travelling, quizzes, exploring caves, 20 so far, Maths. Appeared on TV, know a few famous people in both IT and entertainment.

Please request references as I need to ask ex-colleagues and customers permission from two of my recent roles.

PRINCE Degree Citrix Presentation Manager VMWare ESX Windows 95 98 ME 3.11 2012 2010 2008 2007 2003 2000 XP Vista Windows7 Linux Unix OS/2 Lotus Notes SharePoint MSSQL MySQL Exchange Server Backup Exec PHP Javascript Flash HTML Data Protector Blade Blackberry Enterprise Server Office Word Excel Powerpoint VBA Outlook Crystal Reports Cisco HP IBM MPLS Router Vigor ISDN Hardworking Reliable Honest Education Publishing FM Facilities Management IT Comms Pharmaceutical Outsourcing KPI SLA First line 1st line Second Line 2nd line Third line 3rd line ServiceNow Problem Management Troubleshooting Incident Resolution Presales Good Communicator Hardworking Manager Project Management Server 2012 Server Manager Systems Centre SQL BES Senior IT Phone systems Avaya Motivates others Expert troubleshooter Multitask ESXi SaaS IaaS Datacentre ISP