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| **Tally Badesha** 9 Poplar Gardens, New Malden, KT3 3DW 07534 380335 I  [tallysb@gmail.com](mailto:tallysb@gmail.com) | |
| **Personal Statement**: | A highly motivated self-starter hands-on IT Professional with over twenty years of delivering a high standard of IT Services and Projects. Exceptional ability to connect to stakeholders at all levels as an internal stakeholder or external service provider. |
| **Projects design, Implementation & Management:** | Ownership from proposal, to design, delivery and ongoing management:   * Microsoft Windows based on Premises and Hybrid solutions * Active Directory, DHCP, DNS, Domain Group Policies * Office 365 – Exchange and SharePoint Solutions * Virtualisation VMware * VPN solution and Remote desktop * Backup strategies & Disaster Recovery * BOYD Solutions * Security and Compliance Solutions * Citrix for remote working * Azure AD as part of a hybrid solution. * WIFI Network |
| **Operational:** | * Hands-on technical support, budgeting, supplier relationships, BAU, Software and Hardware inventory management and auditing. Information Security including both internal and external threats * IT Service ownership/delivery. * Team Management. |
| **Regulatory:** | * Provided global support to offices in 3 time zones with Statutory/Regulatory compliance in two jurisdictions (UK(FCA)/US(SEC). * GDPR * Data Protection |
| **Software:** | Windows Servers, Remote Desktop, Skype, Onedrive  Acronis, Veeam, Blackberry (MDM), Sage/QuickBooks(accounting), Dynamo (CRM), ManageEngine (Monitoring), Trend Micro/Symantec/Bitlocker(Security), VMWare, Mimecast/ProofPoint/ Messagelabs/Dell EMS(Email filtering) RDP/Citrix(remote access), Hyper V/VMWare(virtualisation), DUO(2FA) |
| **Servers & Storage:** | HPE and Dell Servers, Tape Libraries, SAN, NetApp |
| **Firewalls:** | Cisco, PaloAlto, Zyxel, Netgear, Redbox, SonicWall |
| **Wifi Solutions:** | Meraki, Ubiquiti, Netgear |
| **Switches:** | HPE, Cisco and 3Com, Netgear |
| **Communications:** | Skype for Business, Mitel PBX/Cloud, Avaya & LifeSize for Videoconferencing. |
| *Wyelands Capital Ltd*  Financial Consultancy January 2019 – September 2019 | IT Manager  Looking after the London offices of 140 users and various recently purchased International stand-alone companies with 1 direct report and limited but evolving global support.  Main responsibilities included:   * Administrator for Domain, Office365, ProofPoint, Pulseway and Meraki network. * Support and Delivery of ERP including d/EPM and Infor F. * Delivery and Support of Tally Solutions Accounting Software. * Network management, Meraki and WatchGuard firewall and WIFI management. * Provision of onsite and remote assistance * Managing Mitel PBX and Mobiles. * Building and maintaining vendor relationship. * Early involvement in the new office fitout.   Main achievements:   * Raised the standard of IT Support delivered in London. |
| TCC  IT Consultancy  November 2018 – January 2019 | IT Consultant  Cybersecurity consultations.  Server upgrades.  Storage capacity planning. |
| *Abingworth LLP*  (Private Equity  March 2008 – to October 2018 | IT Manager  Working as a stand-alone IT Manager supporting thirty users  Main responsibilities include:   * Managing outsourced IT support desk to ensure all IT needs are met in accordance with SLA’s * Ownership of all IT services/infrastructure and management of 3rd party suppliers * Global support to offices in 3 time zones with Statutory/Regulatory compliance in two jurisdictions (UK(FCA)/US(SEC)). * Managing the IT infrastructure including WAN/local network, Servers, desktops, Firewalls, and Backup * Ensuring all equipment is fit for purpose and meets compliance requirements * Maintaining servers and networking equipment * Provision of onsite and remote assistance * Acting as a 3rd line point of escalation for the service desk * Actively involved in the Compliance, Office Admin and IT Committees * Appointed company Information Security Officer * Microsoft Office 365 Global Administrator role administering and supporting Exchange Online, Skype for Business, OneDrive and Office 2013 * Delivered remote working through Citrix XenApps, XenDesktop and clustered Netscalers. * Provided support for the PR department in producing website and promotional materials.   **Main achievements:**  I proposed, managed and maintained the following:   * Windows 2016 server network. Design elements included Active Directory, DHCP, DNS, Vlans, SAN and VPN access, backup configuration and strategy * Managed projects for Cisco firewalls and switches and Palo Alto NextGen variants * Migration of Mitel PBX to Mitel Cloud telephony * Migration of Video Conferencing from Avaya Enterprise Conferencing to LifeSize Cloud * Designed and implemented a Meraki WIFI solution across all three locations * Sage(accounting), Blackberry (MDM), Dynamo (CRM), ManageEngine (internal system monitoring) * Projects delivering on-premises infrastructure upgrades * Projects to build and manage hybrid cloud solution to generate most efficient solution, generating significant savings. * GDPR changes |
| *Raycon Ltd*  Managed Service Provider  January 2005 - February 2008 | **Senior Solutions Consultant/ Virtual IT Manager**  Awarded the “Raycon Outstanding Achievement Award” for hard work and dedication to the company.  Main responsibilities include:   * Provide Support / Solutions for SME’s. * Designing and implementing network infrastructures * Designing and deploying mail solutions using Microsoft Exchange Server in single, multi-site environment including Exchange Server clusters. * Migrations Designing and implementing virtualisation solutions Terminal Servers, Remote Access VPN Solutions Installing configuring and maintaining Antivirus solutions * Implementing offsite backup solutions and disaster recovery solutions |
| *Onlico IT Consultants*  Managed Service Provider  January 2003 - October 2005 | **Helpdesk Manager**  Main responsibilities include:   * Management of up to 5 consultants 4 desktop support staff * Management and Maintenance of the helpdesk software * Stock ordering – including supplier relationships SLA compliance * 1st - 3rd Tier desktop and server support * Software specialist in MS Exchange, Trend and Symantec Enterprise AV solutions, Blackberry BES, Veritas Backup and MS WM5 with AUTD * Project lead on several SME projects at small and medium sized businesses carrying out Windows Exchange Migration. * Installed and configured centrally managed antivirus solutions using McAfee Ent, TrendMicro, Symantec and AVG * Supporting & Troubleshooting Windows Server, Terminal Server, VPN and Windows XP/2000 Pro Desktops infrastructure. This also included providing support of Firewalls, Switches, Routers and wide range of services and applications * Provided support for various Design, PR and Production companies. |
| *SD Recruitment Ltd/AspenMorton Ltd* Financial Services & Recruitment  October 2002 - December 2003 | **IT Manager**  Main responsibilities include:   * Administering a Windows 2000 Server network, with over 30 users. Administrator for Exchange 2000 and Active Directory IIS 5 * MS Office 2000/XP support and training * Support for Profile (Bespoke recruitment software) * Remote support using PCAnywhere * Support of Financial software for Independent Financial Advisors. Database support and administration * Administration of Mimesweeper (Internet and E-mail monitoring software). Hardware repairs * Support for design networked Macintosh (OS X) * Systems Security - administering Virus strategy and Firewall protection. Disaster recovery management using Veritas Backup Exec * IT Hardware and Support Specification and Ordering. |
| SectorSure Ltd  Various  January 2000 - September 2002 | **Group IT Manager**  Main responsibilities:   * Hands-on responsibility for all IT Services delivered Art Galleries, Petrol Stations and Property companies * Included original hardware and software research and proposal, the build and configuration and ongoing support and training * Lead the delivery of a design department for the Art Galleries, producing in-house catalogues and advertisements for trade magazines * Project managed the introduction of internet access and emails within the group of companies * Designed and built Art Gallery’s website   Project managed the computerisation of the petrol station linking the tills to the accounting software and stock control |
| Self-Employed / IT Consultant  August 1995 - December 1999 | |
| Inland Revenue / Inspector of Taxes  May 1989 - December 1999 | |