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| Antony Ratnasingam | 21 District Road  Wembley  HA0 2LE  antony.ratnasingam@gamil.com  07925358905 |

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| **OVERVIEW** | | **IT Technician with 11 years’ experience and worked with International organizations like Humedical International, German Red Cross and Antwerpen City council Belgium under IT and Mobile device management sector. Good knowledge of System software and Hardware as it is under IT Technician Job description. Well experienced in MS office and Computer Low level and other languages.** |

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| **WORK EXPERIENCE** | | *2017 - 2018*  **IT technician and Mobile Device Management.**  City council Antwerpen Beglium  Key responsibilities included:   * IT solution using Zendesk IT ticketing system. * PC, Laptop and Mobile device diagnose and troubleshooting * PC, Laptop, Mobile device on site and Front desk Management. * Mobile Iron Mobile Device Management using MDM server. * Data recovery and Databackup for Mobile devices * Monitoring and reporting on client activity on server. * PC system installation and software installation using Altiris Server.   *2009 – 2010 and 2005 - 2006*  **IT technician**  Humedica international  Key responsibilities included:   * IT support -diagnose and repair, system and software installation for Humedica International School Manipay and Humedica NGO Manipay * Graphic design - Advertisement and presentation using Photoshop, Picture Manger, 3d max. * Email and Time Management using MS office * Working closely with T-Sunami victim and Boat Distribution, data entry using German remote desktop and database software.   2006 Aug – 2009 Jan.  **IT Technician and Humanitarian Aid worker.**  German Red Cross PTK (Puthukkudiyiripu Mullaitivu).  Key responsibilities included:   * Under Housing Project – IT and Technical Support-Housing Material and Beneficiaries materials supply, database management and Parallel workflow management of German Red Cross housing project technical officers. * Under Medical Project- Medical Warehouse management and MedLog,   Medical warehousing-Medical items warehousing management using BIN Card and software, Medical Buffer stock procurement.  MedLog - Medical items PTK Hospital procurement and transport and tracking in between Freedom fighters area and Military area.   * Rehabilitation Project PTK hospital IT support- Reconstruction of PTK Hospital-Materials Procurement and transport management between authorities. * PTK Germen Support Project-(as IT support andAssistant Accountant ) using ProAbis Software and budget management. |

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| **Studies** | | 2017 – 2018  Discontinued IT study- Computer Operator in Encora Antwerpen Belgium.  2013 - 2014  Industrial Electrician Intermediate.  STW Antwerpen Belgium.  2012 – 2014  Dutch Language CVO Antwerpen Level 2.2.  2005 – 2006  **Computer Certificate Asian institute Colombo.**  1992 - 1994  **A-Level** Vivekananda College Colombo  Pure Maths, Applied Maths, Physics, Chemistry. |

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| **SKILLS** | | Time Management using Outlook.  Graphical Software-Photoshop, 3DMax, Inventor.  MS office (advance).  Blind typing 39 WPM  Electronic Diagnosing and repair (advance) –SMPS, Flat Tv, Computers and Laptop.  Coding-VB, PHP, C++. Assembly  Driving Licence – BE type Licence. Now only B and B1 is valid. |

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| **INTERESTS** | | Electronic project, Electronic Repair,  Learn different Languages.  Computer Coding in different Computer Language.  Going to the gym.  Reading Books- Space and Technology. Robotics, AI. |

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