Innovative Senior ex-Shell programme manager with 18 years’ experience managing complex business transformation projects underpinned with the SAP system including SAP S4 Hana experience. Knowledge in Oil & Gas Downstream, Pharmaceutical, FMCG & Manufacturing industries. Supply Chain operational background with roles held in business improvement and IT management. Over a decade’s experience working on Global SAP projects covering business process design, deployment and project management covering over 150 country go-lives. Business SME knowledge in Supply Chain, Order to Cash, Finance and back office offshore centres. Main strengths are motivating teams to work together in an integrated manner across the business and IT. I’m used to delivering integrated projects across multiple geographies with limited resources working to strict deadlines. Experienced in managing budgets in excess of £20 million, negotiating and managing contracts with third parties backed up with the cultural experience of having worked in over 50 countries.

### KEY SKILLS AND EXPERIENCE

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| * 18 years’ experience within Shell covering UK, European and Global roles with regular promotion to Senior Executive level in different companies within the group covering Supply Chain, Order to Cash, Finance, IT and Trading. * Over a decade’s experience in working and setting up offshore back office centres targeted to increase efficiencies gained by magnitude of scale coupled with standardising processes. * Subject Matter Expert in Programme management with global experience implementing projects working with a variety of IT delivery partners including multiple SI’s, offshore delivery model, 3rd party vendors, legacy integration including CLOUD infrastructure architecture implementations. * Highly experienced in designing business process models and IT solution architecture in an integrated fashion. * Held roles in the business and IT at leadership level which aids credibility when engaging with others and the ability to influence at a C-suite level with experience of how to engage and gain continued support for projects. * Trouble shooting experience in turning around projects by analysing route case issues and getting high level management support to implement swift recovery. | | | |
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### HISTORY

Astellas Pharma – Supply Chain Architect for EMEA Global Programme Jan 2019-Nov 2019

* Responsible for Design, Build, 3PL contract negotiations and implementation of Supply Chain integrated design for Global SAP HANA programme.
* Project Scope covered 16 EMEA Third Party Providers covering order to cash, supply chain and quality processes including introducing new business processed with automated interfaces using standard EDI via third party providers.
* Built team of 5 IT resources and 2 PMO staff with budget responsibilities for £8 million to cover IT build and testing phases. Used my past experience to identify and correct global template integration design issues and introduced communications to EMEA to explain forthcoming business and IT changes.

Delaware Consulting UK – Senior Project Manager April 2018-November 2018

* Advisor to senior management to implement Testing and Cutover approach for L3 Technologies in first SAP HANA implementation
* Senior Manager in Change/Training team for Johnson Matthey covering over 400 production FTE’s in their first pilot Global SAP implementation. This involved organising 8 trainers to meet tight deadlines bringing structure into a diverse structure new to ERP deployments

Glaxo SmithKline Beecham –Project Delivery Manager Sept 2017-April 2018

* Managed delivery of SAP projects to LATAM region covering 16+ countries from a template rollout.
* Scope included delivering SAP programme replacing multiple legacy JDE systems covering order to cash, Concur, HR, Finance, Supply Chain and back office integration. Managed multiple process workstreams, change & engagement and managed all key milestones working to an integrated plan. Additionally, I managed a SWOT team liaising with SAP directly to build an e-finance solution to meet newly introduced local fiscal requirements. Total FTE’s 40 core staff and 30 in-country deployment staff, budgetary responsibility of £15 million.

PZ Cussons Integration Programme Manager Nov 2016- Aug 2017

* Short term contract to integrate multiple work streams across Africa, Europe, Aus/NZ, USA with the central SAP programme to meet very short timelines with a team of 15 FTE’s and P&L responsibility.
* Managed 4 work streams (EDI, Digital apps, 3PL and Manufacturing), setting up Ways of Working, reporting, vendor management, integration to multiple legacy systems and identifying current gaps in the programme by using “best practise” from prior experience with direct reporting to C-suite level including recruiting additional experienced staff.

Shell International Petroleum Company Oct 1998-Oct 2016

* Senior Project Manager, Shell Trading (including Shipping) May 2015-Oct 2016

Managed a project team of 3 experienced consultants reporting directly to the Executive Vice President of Shell Trading

* Created a business case identifying cost savings and business benefits for relocating commercial activity to offshore centre, improving AR/AP processes and increasing speed of data to trading front office (scope 289 FTE’s, cost savings $54 million, implementation cost $9.9 million) - AGILE methodology used to address short timelines.
* Global Distribution SAP Deployment Programme Manager, Shell Supply & Distribution Dec 2012-Apr 2015

Responsible for a team of 12 global deployment specialists to implement the logistics elements of the US & Australian legacy SAP systems onto target SAP platform with new standard business models (7 legacy ERP systems to 1 target SAP system)

* Integrated multiple implementation and IT teams (total 80 FTE’s) to create a “one team approach” to the receiving businesses including several offshore Finance business centers. High use of LEAN with supporting SCRUM methodology.
* Successfully implemented on-time and on budget ($27 million) in a very dynamic environment with an immediate improvement to business operations resulting in a very short stabilization period.
* Ensured a wide range of senior stakeholders were fully updated with tailored information such was the visibility of a high-profile project with US Fuels responsible for 10,000 movements per day including multiple refineries operations.
* Global Distribution Process Lead Manager, Shell Supply & Distribution Dec 2011- Nov 2012

* Managed 6 regional staff to implement a continuous improvement programme and stabilise operations post SAP.
* Identified a business opportunity to introduce a handheld cloud digital transformation solution into the logistics fleet by initiating an RFI/RFP process, vendor selection, agreeing scope and implementing the first trial. On the back of this success Shell are rolling out the concept globally (scope 20,000 trucks, spend $2 billion per annum).
* International Aviation & Marine SCM Manager Global SAP Jul 2010- Nov 2011
* Managed a team of 15 FTE’s comprising of blended on-shore/off-shore staff to successfully deliver a complex simultaneous go-live covering 75 countries. High complexity in communicating, testing and training with number of diverse users and operations.
* Senior Fuels/Bitumen Architect Shell Downstream SAP Order to Cash Programme Dec 2004- Jun 2010
* Leading Programme manager in Shell’s Global SAP transformation programme responsible for standard process design, standard business models, IT Build, training material, leading workshops test scenario creation and provided 1st line in-country go-live support. I worked in over 30 countries during this period and covered over 40 go-lives.
* A key part of the programme was to “reset” the existing business to enable a solid platform for future growth.
* European Business Improvement Manager Shell Europe Distribution Mar 2003-Nov 2004
* Requested to lead a team of 3 FTE’s with deep SCM knowledge to introduce a pan European system highlighting best in class performance across the entire Supply Chain including freight procurement which rolled into other countries to benefit from. Savings for the programme were over £70 million per year.
* European IT Project Manager Shell Europe IT Competence Centre Apr 2001- Feb 2003
* Project manager for a European initiative to share loading (BoL) data from a variety of legacy systems into standardised formats. Represented Shell at EuroPIA and lead a cross petroleum team including Exxon, BP and Chevron-Texaco.
* Simultaneously managed a standardisation project to identify a single vendor to replace a legacy of 14 different loading systems to reduce support costs and facilitated pan-European efficiency programmes.
* Scheduling Team-Leader, Shell UK Oct 1998-Mar 2001
* One of three team-leads responsible for planning 1,700 daily deliveries movements across Retail, B2B, Aviation, Marine and Supply with a team of 20 FTE’s working a 24/7 next day delivery operation working in a call centre environment.
* Created and delivered a project road map to implement a VMI initiative for 900 Retail sites to automate the process reducing time/resources in the call centre and individual sites. Super user for SAP implementation.

### QUALIFICATIONS

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| University  BA (Hons) in International Business Studies University of Central Lancashire  A-Levels in Business Studies, IT and Greek Classics. |
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Personal Development and Training

Train the Trainer

Advanced Stakeholder management

PRINCE2/AGILE/Waterfall/SCRUM/LEAN Methodology courses

Use of JIRA tools at Shell and GSK

Shell Management Program for Senior Leaders

Emergence Change Management

Advanced Change Management

Negotiating Skills