*Javed Dad*

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HIGH LEVEL SUMMARY

IT Professional with over 10+ years industry experience of which the last 8 years being within DevOps. Experience in the banking sector involved in automating, building, deploying and releasing of code from one environment to other by using DevOps tools. AWS DevOps Engineer / AWS Cloud Specialist with a genuine passion for continuous delivery and serverless applications in the AWS and more recently, Azure. Experience in working collaboratively and in a lead capacity on enterprise-level projects as part of digital transformation in customer-first organisations.

**TECH STACK**

CICD, Code Pipeline, AWS, VSTS, Azure DevOps, CodeBuild, Docker, Kubernetes, AWS, Terraform, Serverless, Lambda, ElasticSearch, Cloudwatch, Ansible, Linux, Windows, Apache, Docker, Jenkins, GITHUB, CodeCommit, Route 53 DNS, Elastic Beanstalk, EC2, RDS. S3, Python, C#, PowerShell, HTML, JavaScript, XML, DOC1,,MYSQL, DB2

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IT EMPLOYMENT HISTORY

**Sept 2017 – Nov 2019 Lloyds Bank, Head office, Hove**

**DevOps Engineer**

* Utilisation of core platform using tools such as Terraform and Ansible to deliver high quality, operationally mature infrastructure.
* Worked on Amazon Web Services (EC2, IAM, RDS, S3, Lambda, Elastic Beanstalk, Route 53, API Gateway Etc.).
* Managing and automating code deployments and CI/CD pipelines AWS cloud and VSTS/Azure AD
* Help streamline the Route-To-Live for new infrastructure builds and product deployments in Azure

Environments.

* Working with Micro-service (docker-container) deployments and API releases. Involved in new project/product releases and deploying code fixes following Agile methodologies.
* Experience with container based deployments using Docker, working with Docker Files, Docker images, Docker Hub and Docker registries and Kubernetes.
* Own DevOps projects from inception through to production release and handover to in-Live support teams.
* Build tools to reduce occurrences of errors in deployments**.**
* Utilize industry standards and best practices to build out processes and procedures for DevOps projects**.**
* Deliver high-level technical analyses of system errors and issues as necessary**.**
* Perform root cause analysis for deployment errors.Develop and maintain scripts to automate deployments**.**
* Maintain full documentation of all client and internal environments hosted in our cloud platforms
* Contributing to building and maintaining a set of tools that enable developers to self-serve for most operational tasks.

Oct 2011 – Sept 2017 Santander Group, Milton Keynes Head Office

**Senior DevOps Engineer**

* Implementing infrastructure on new AWS systems and migration of existing Linux and Windows based Infrastructure to AWS and Azure Cloud platforms and automated using Terraform and Ansible.
* Creating Azure DevOps automated CI/CD pipelines to deploy .Net and Java applications' code to various environments within Azure.
* Experience with container based deployments using Docker, working with Docker Files, Docker images, Docker Hub and Docker registries and Kubernetes.
* Working directly with the developers to implement projects and BAU activities on behalf of the platform engineering team to achieve goals while following best practices and recommending solutions and technologies.
* Consolidate existing Azure resources where possible and migrate on-prem services to PaaS services with assistance from the platform engineering team and developers.
* Advising our Dev Teams on the latest technologies and methodologies, designing and implementing innovative approaches to their problems using Automation.
* Ensuring software standards are maintained, being able to train and mentor junior staff. Defining processes and procedures to ensure maximum re-use and maintaining standards.
* Manage and monitor systems to ensure that issues are quickly identified and resolved.

**April 2008 – June 2011 Williams Lea Capability Green Luton**

Operations Support Analyst

* Unix Operating System.
* Resolve all technical problems andprovide permanent solutions where a work around has been provided.
* Meet customer expectations and deliver excellent service as per agreed Service Level Agreements.
* Responsible for liaising between the front line support and technical development groups.
* Monitor and resolve incidents in a timely manner.
* Provide Analysis and proposals for Automation and process improvements. Implement QA, UAT and BAU tests on new processes and applications on both Test and live servers.
* Deliver change requests within time and with acceptable/excellent quality.
* Resolve moderate to complex incidents and problems effectively in a timely manner.
* Defect/Problem fixes should be properly tested before implementing in production environment.
* Participate in reviews during design, implementation and testing.
* Ensure quality updates are available on all incident records and change records.

**July 2005 – March 2008 Voca (BACS)**

Operations Support Analyst

* Using Tivoli for managing computer networks including servers, storage systems, desktops, and mainframe.
* IBM Tivoli Monitoring screens were used for Microsoft Applications to provide the information you needed to be quickly detected.
* Provide 2nd line support to the Members’ CSG’s and computer centres according to published service definitions.
* Using TOAD for Oracle to run Scripts and create objects across multiple databases simultaneously.
* To ensure that full and appropriate incident documentation is raised on Clear Quest for any Live incident or system / hardware failure. To monitor and ensure the integrity of all VOCA core services in line with published service definitions and SLA’s.
* To act on behalf of the Members’ CSG’s outside of office hours and to ensure that all actions taken are communicated with the CSG’s’ nominated representatives.
* To ensure that any service affecting issues are communicated to these customers and are progressed through to resolution, promptly.
* To actively monitor the live services after delivery and to escalate any shortfalls to the PM shift leader.

**Apr 2007 – Sept 2009** SAM UK LTD

**Computer Auditor**

* Working for Norwich Union all over the country. Completing audit forms with each individual user.
* Logging all programs onto a PDA machine and printing out drives maps.
* Discussing any problems user is having with there PC’S

**May 2004 – Dec 2004** Yes Car Credit

**Financial Advisor**

* Building rapport with customers both face to face and on the telephone.
* Guiding customers through the sales process.Planning and managing time effectively.
* Discussing monthly payments and APR rates with clients

## COURSES Attended

* + - * **DevOps and Agile Methodologies**
      * **Agile essentials**
      * **DevOps Best Practices**

## EDUCATION

**2001 – 2004** **Business Information Technology (Degree** **2:1)** University of LutonUnder taking modules such as Database Design, Multimedia,

Implementation of Information Systems, Systems Administration and Systems Methodology .

**1998 – 2001** **GNVQ Information Technology** Luton Sixth Form Colleg

Intermediate / Advanced

## REFERENCES

## will be made available upon request